Dynaway Release Notes for Business Central

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- DBC-3471 Change Log for Asset Downtime Entries
- DBC-3475 Fact Box with related downtime entry details visible on the Work Order card and Work Order List
- DBC-3469 Configurable Downtime Entry Statuses
- DBC-3454 Asset Operation Log Functionality
- DBC-3464 Default Asset Condition Based on Asset Status
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- DBC-3465 Follow Up issue with follow up date
- DBC-3463 Multi-File Upload for Document Attachments
- DBC-3442 Visual Asset Mapping and Interaction on Asset Location Maps
- DBC-3462 Bulk Import of Asset Pictures from ZIP File
- DBC-3443 Integration of Dynaway EAM with Sustainability Module via Counter Entries
- DBC-3461 Asset no with Brackets causing issues
- DBC-3459 Project on Create Work Order From PO
- DBC-3458 View Maintenance Requests from Asset
- DBC-3449 One-off Work Order created with API is not getting the default checklists and instructions from used work order category
- DBC-3452 Display Regulatory Inspection and Calibration Dates on Asset Card
- DBC-3455 View Full Maintenance Request Comment
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- DBC-3446 Asset Calendar Management
- DBC-3155 Enable Record Lookup Questions with Dynamic Filtering in Dynaway Forms
- DBC-3451 Editable Unit Cost for Open Expense Ledger Entries
- DBC-3434 Change Global Dimensions routine checks for Maintenance Employee
- DBC-3435 Lines added as default from category has no contract no. on them/posting items with tracking is losing contract information
- DBC-3424 Automatically Fill Installation Date When Creating Asset from Work Order Line Consumption
- DBC-3450 View Posted Work Orders for Asset and Child Assets
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- DBC-3453 Create Maintenance Task Directly from Maintenance Request
- DBC-3447 Fixed to the creation of Work Order from Purchase Quotes with lines type Expense No.
- DBC-3437 Issue with indirect permission set for Work Order Line when adding lines from Work Order Actions.
- DBC-3422 Not deleting the forms when the Permit is deleted
- DBC-3441 Permit to work can be removed when assigned to the work order
- DBC-3438 Maintenance Log for ORDERS is tracking changes on lines
- DBC-3431 Add action to filter completed form lines to see only these lines that were available for the user
- DBC-3151 Enable Multiple Asset Transfer for the same Asset

        - DBC-3338 Define Expenses on Round Orders and Round Order Plans
- Major Release 2504.0.0.0
    - Minor Releases included in major version
        - 2504.0.1209
        - 2501.1.1182
        - 2501.1.1169
        - 2501.1.1146
        - 2501.1.1105
    - Release Notes for this version
        - DBC-3474 Work Order Quotes functionality
        - DBC-3430 Work Order Power App Improvements
        - DBC-3302 Conditional Visibility of Additional Questions in Checklist
            - Supported types of questions:
            - Completing form by more than one user at the same moment
            - Completed Forms
        - DBC-3427 API for Posted Work Order Asset Counter
        - DBC-3428 Create Work Order Directly from Asset Card
        - DBC-3426 EAM approvals (Risk Assessment, Permit to Work, Requests) is not working for users who have name longer than 20 characters
        - DBC-3408 Customer Maintenance Contracts
        - DBC-3421 DrillDown on the maintenance log for the source no. is not working as expected
        - DBC-3425 Wrong information on the error message when asset posted on the round order is about to be deleted
        - DBC-3396 Approval Workflow for Round Order Quotes
        - DBC-3415 Work Order Groups can be specified as Billable/Service Orders
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        - DBC-3414 Criticality Level for Assets and Maintenance Items
        - DBC-3411 Define Calibration Category and Display Calibration Dates on Asset List
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        - DBC-3410 Posted Work Order screen does not have purchase order drill down
        - DBC-3409 Issue with missing permissions for DAM Feature table
        - DBC-3392 Specify Calculation Basis for Next Planned Date on Plans
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        - DBC-3406 Track Work Order Creation and Posting in Maintenance Log
        - DBC-3405 Define Exact Date for Follow-Up Work Planning

        - DBC-3385 Set Round Orders as Billable and/or Service
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        - DBC-3388 Archivization of Round Order Quotes
        - DBC-3389 Round Order Quote Printout and Email
        - DBC-3390 Actions available on Round Order documents (Quote / Plan / Order / Posted)
        - DBC-3391 Archive Round Order Plans - Extended with Billable/Service Order
        - DBC-3395 Extended text on Round Order and Round Order Quote
        - DBC-3398 Round Order confirmation printout - sending email included
        - DBC-3403 Work Order Group issue with duplicating lines - when releasing a WOG
        - DBC-3350 Reset Counter and Total Usage on Asset After Rebuild
        - DBC-3401 Item Tracking & Bin & Work Order Lines with Qty > 1
        - DBC-3394 Inventory Pick supports Item Tracking from Maintenance Order
        - DBC-3399 Special characters in file name causing errors with SharePoint documents
        - DBC-3400 Forms - increase precision for decimal input
        - DBC-3397 Enable Open Form Lines via API
        - DBC-3384 Send to SharePoint Metadata for files
        - DBC-3282 Find Asset in the company on the list, or by using barcode scanner on mobile client
        - DBC-3351 Assign Responsible Resource to Assets on Round Order
- Major Release 2501.0.0.0
    - Minor Releases included in major version
        - 2501.1.1105
        - 2410.0.1072
        - 2410.0.1022
        - 2410.0.1004
        - 2410.0.993
        - 2410.0.972
    - Release Notes for this version
        - DBC-3280 Display Related Documents in Factbox on Work Order
        - DBC-3381 Quantity Rounding on Round
        - DBC-3347 Assign Multiple Contacts to Asset Locations and Assets
        - DBC-3379 SharePoint Authentication token expires after 1 hour
        - DBC-3352 Undo Receipt Integration with Work Orders
        - DBC-3269 Assign Checklist Forms to Lockout Documents and Templates
        - DBC-3370 Post Purchase Orders Connected with Work Orders Without Dynaway License
        - DBC-3378 Prevent Duplicate Consumption for Work Order Lines Connected to Purchase Orders
        - DBC-3376 Display Costs in Work Order and Posted Work Order Printout (Without Adding to Layout)
        - DBC-3377 Filter by Advanced Status in Work Order and Round Order Lists not working
        - DBC-3374 Users are allowed to delete a resource line with unposted registered time, then the user can't close the work order. The user gets an error that unposted time exists.

- DBC-3375 Display Work Type Code while Timer is active on Work Order
- DBC-3337 Define and Print External Comments on Work Order Quotes and Work Orders
- DBC-3336 Define and Use Extended Texts for Asset Management Elements
- DBC-3371 Restrict Maintenance Item Marking for Non-Inventory or Service Items
- DBC-3369 Asset Defect Instruction is not added to the one-off creator when the default Work Order Category is selected
- DBC-3343 Track Changes to Person/Group Responsible on Assets
- DBC-3349 Start Timer Directly from Resource Line
- DBC-3344 Add "Event" as a Default Frequency Type in Work Order Category
- DBC-3345 Default Sorting of Work Orders by Date and Time
- DBC-3372 Inspection on round
- DBC-3331 Restrict Resource Consumption Posting Without Work Type
- DBC-3348 Define Default Category for Follow-Up Work Orders
- DBC-3316 Define Dimensions on Work Orders from Asset, Responsibility Center, and Location
- DBC-3341 Automatic Creation of Maintenance Calendar Changes
- DBC-3340 Apply Resource Filters to Posted Work Orders
- DBC-3333 Edit Work Order Priority, Category, and Corrective Status for Wizard-Created Work Orders
- DBC-3325 Define Default Standard Responsible Centre for Asset Responsibility Centre
- DBC-3342 Certification Authority on Children Asset
- DBC-3335 Create One-Off Work Order from Project and Project Task
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- DBC-3323 Define and Apply New Asset Status and Condition on Round Order Assets
- DBC-3332 API to Retrieve Complete Form Answers
- DBC-3330 Plan to Solve Asset Defect by Work Order or Round Order
- DBC-3329 Display Asset Number 2 (No. 2) in Key Asset Management Places
- DBC-3328 Extend Find Entries Feature to Support Work Order Data
- DBC-3327 Easy Asset Counter Migration and Initialization
- DBC-3326 Province-Sensitive Certification Renewal Frequency for Assets
- DBC-3324 Display Expense No. on Purchase Order Linked to Work Order
- DBC-3322 Move Checklist Definition for Round Order Plans and Round Orders to EAM Module
- DBC-3321 Update Asset Attributes from Round Order Card
- DBC-3320 Update Asset Attributes from Work Order Card
- DBC-3319 Define and Display Order of Asset Attributes
- DBC-3318 Define Work Order Actions on Work Order Quotes
- DBC-3315 Warranty Notifications on Work Order for Assets with Active Warranties
- DBC-3313 Add Assets to Asset Transfer Based on Asset Transfer Receipt
- DBC-3312 Display Dimensions on Work Order Ledger Entries and Work Order Consumption Report
- DBC-3311 Define Asset Lifetime in Years and Installation Date
- DBC-3310 Mark Operations on Work Order as Capitalization

- DBC-3309 Assign Forms to Maintenance Requests Based on Type or Status
- DBC-3305 Print and Send Work Order Confirmation to Customer
- DBC-3304 Option to Copy Description from Work Order Ledger Entry on Purchase Order/Invoice
- DBC-3303 New Question Type "Signature" for Form Templates
- DBC-3301 New Counter Registration Policy - "Close with Last Reading on Date"
- DBC-3300 Advanced display Counter Values on Work Order
- DBC-3299 Trigger External Business Events for Maintenance Requests
- DBC-3298 Capture User Who Answered Questions in Checklist
- DBC-3297 Ability to Close Round Order Without Posting
- DBC-3295 Enable Standard Business Central Workflows for Work Order Quotes
- DBC-3294 Use Maintenance Price Lists for Work Order Quotes
- DBC-3293 Track Work Order and Round Order Status Changes
- DBC-3292 Display Cue for Open Asset Defects on Role Center
- DBC-3291 Filter Asset Defects by Asset Location and Asset Responsibility Centre
- DBC-3290 Edit Asset Defects from Asset Defects List Page
- DBC-3288 Import "Number 2" Field Using Asset Migration Template
- DBC-3286 Print Asset Transfer Receipt Document
- DBC-3285 Add Notes and Links to Asset Record
- DBC-3284 Print Maintenance Task
- DBC-3283 Add Remarks to Maintenance Task
- DBC-3281 Define Default Corrective or Preventive Maintenance for Work Order Categories
- DBC-3279 Display Maintenance Request Details on Work Order
- DBC-3267 Create Downtime Directly from Work Order
- DBC-3266 Define Maintenance Projects Visibility on Work Orders
- DBC-3265 Display Comment Status on Work Order Documents
- DBC-3244 Maintenance Invoicing Setup for Sales Orders or Sales Invoices
- DBC-3216 Display Error Messages During Asset Migration via Assisted Setup
- DBC-3207 Define Work Order Tasks with Associated Items, Resources, and Expenses
- DBC-3159 Selective Posting of Lines on Work Orders, Round Orders, and Maintenance Tasks
- DBC-2963 Define maintenance request approvers
- DBC-2118 Maintenance Request workflow setup

Major Releases - definition

Currently, Dynaway provides 4 major releases each year (January, April, September, and October). Each major release has a version using the pattern that starts with **YYMM** where **YY** is a release year, and **MM** is the release month.

Major release contains all features delivered between 2 major releases - for example, the January release will contain all minor releases delivered from October to January.

Minor Releases - definition

Dynaway publishes the apps on AppSource more frequently than four times a year. Each minor release can bring new features and might be released between major releases. The minor release is marked using the same pattern as the major release. It will contain the version of the already released major version

Example: Features released in November 2024 will be marked with version 2410 (as October is the last major release version). However, the release notes for the major release can be found in major version **2501** (January 2025) since this is the first major version that includes the functionality.

Major Release 2507.0.0.0

Minor Releases included in major version

2507.0.1346

- DBC-3483 Possibility to define the default formula to calculate ending date for created Asset Downtime.
- DBC-3484 Configurable End Date Behavior on Downtime Closure
- DBC-3485 Batch Update of Open Downtimes Using Date Formula
- DBC-3486 Automatic Creation and Management of Capacity Absence from Asset Downtime
- DBC-3487 Notes and Links on the Downtime Entry
- DBC-3488 Auto-Update Downtime on Work Order Replanning
- DBC-3489 Searchable asset description on important maintenance documents
- DBC-3444 Asset Tree improvements
- DBC-3439 Copilot assistance for form templates
- DBC-3440 Copilot assistance for work order failures
- DBC-3423 Copilot Assistance for Dynaway EAM Module Setup
- DBC-3468 Cue for Asset Transfer Orders on Role Center

2504.0.1285

- DBC-3469 Configurable Downtime Entry Statuses
- DBC-3471 Change Log for Asset Downtime Entries
- DBC-3475 Fact Box with related downtime entry details visible on the Work Order card and Work Order List
- DBC-3476 Add action to multiple upload pictures on document card
- DBC-3478 Downtime Analysis date-time range filter update
- DBC-3479 Actions to open related Archived Purchase Order Lines and Purchase Receipt Lines from maintenance orders
- DBC-3480 FIX Possibility to create an asset defect without Asset No.

2504.0.1272

- DBC-3465 Follow Up issue with follow up date
- DBC-3454 Asset Operation Log Functionality
- DBC-3464 Default Asset Condition Based on Asset Status

2504.0.1265

- DBC-3462 Bulk Import of Asset Pictures from ZIP File
- DBC-3465 Follow Up issue with follow up date
- DBC-3463 Multi-File Upload for Document Attachments
- DBC-3442 Visual Asset Mapping and Interaction on Asset Location Maps
- DBC-3467 Global Dimension values not updated on Asset from Default Dimensions

2504.0.1251

- DBC-3458 View Maintenance Requests from Asset
- DBC-3459 Project on Create Work Order From PO
- DBC-3461 Asset no with Brackets causing issues

2504.0.1243

- DBC-3449 One-off Work Order created with API is not getting the default checklists and instructions from used work order category.
- DBC-3453 Create Maintenance Task Directly from Maintenance Request
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- DBC-3429 Define Parent Asset When Creating Asset from Work Order Item Consumption
- DBC-3424 Automatically Fill Installation Date When Creating Asset from Work Order Line Consumption
- DBC-3451 Editable Unit Cost on Expenses
- DBC-3155 Enable Record Lookup Questions with Dynamic Filtering in Dynaway Forms
- DBC-3452 Display Regulatory Inspection and Calibration Dates on Asset Card
- DBC-3457 Create Maintenance Asset from Purchase Order
- DBC-3455 View Full Maintenance Request Comment

2504.0.1226

- DBC-3338 Define Expenses on Round Orders and Round Order Plans
- DBC-3422 Not deleting the forms when the Permit is deleted
- DBC-3431 Add action to filter completed form lines to see only these lines that were available for the user
- DBC-3151 Enable Multiple Asset Transfer for the same Asset
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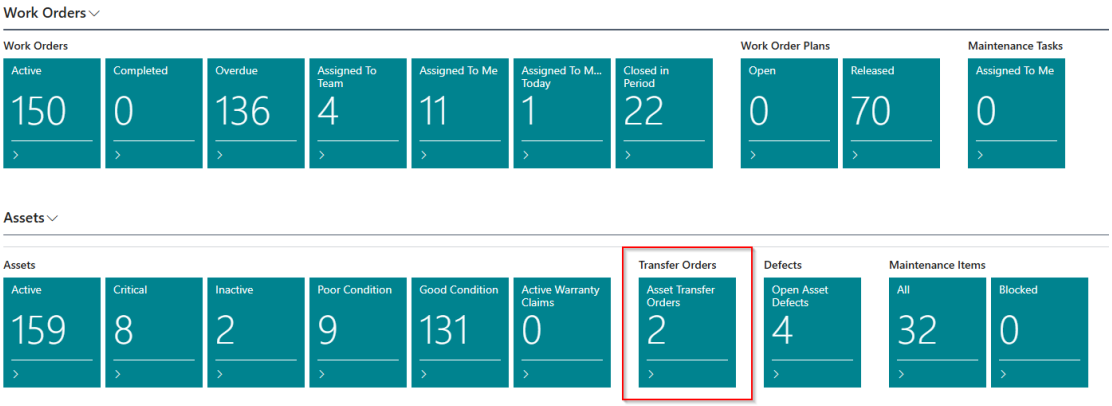
- DBC-3441 Permit to work can be removed when assigned to the work order.

Release Notes for this version

DBC-3468 Cue for Asset Transfer Orders on Role Center

You can now monitor asset movement more efficiently with a **new cue - Asset Transfer Orders** added to both the **Asset Technician** and **Asset Manager Role Centers**.



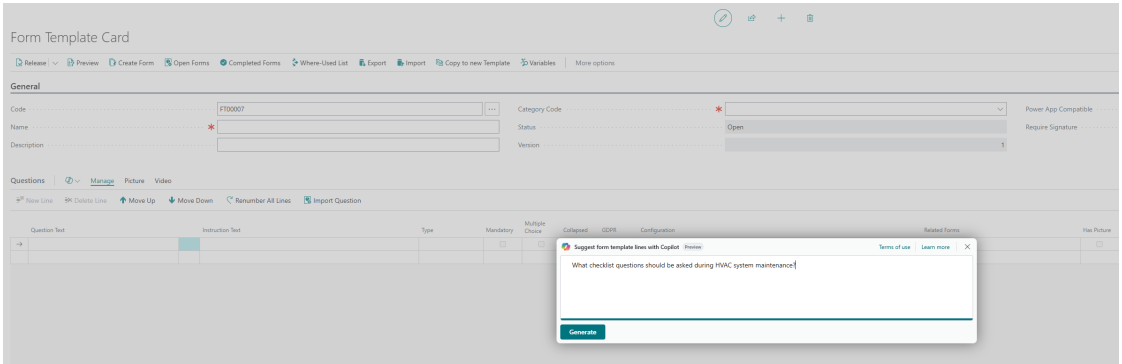
The cue shows the current number of **Asset Transfer Orders**, giving you immediate visibility into pending or open transfers directly from your Role Center. Clicking the cue opens the list of related Asset Transfer Orders, allowing you to take quick action without navigating through menus.

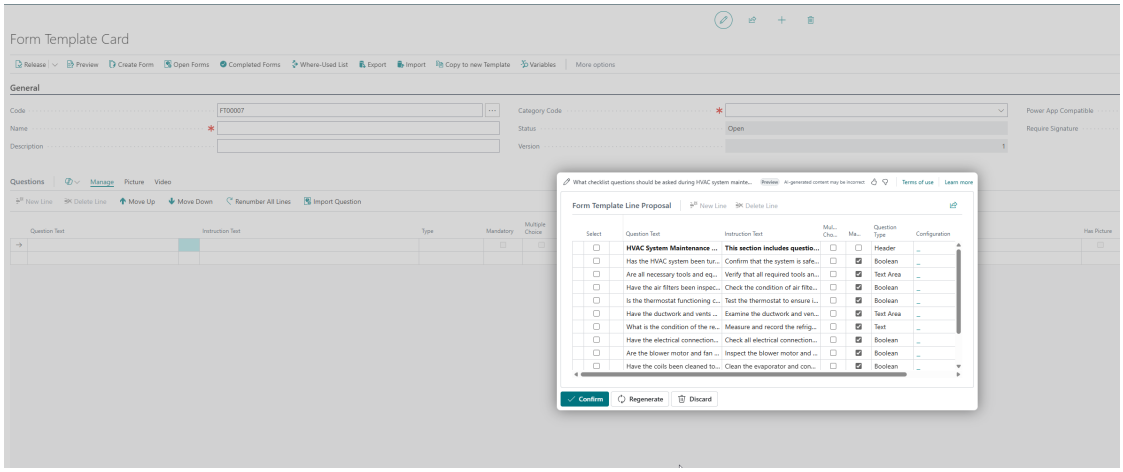
DBC-3439 Copilot assistance for form templates

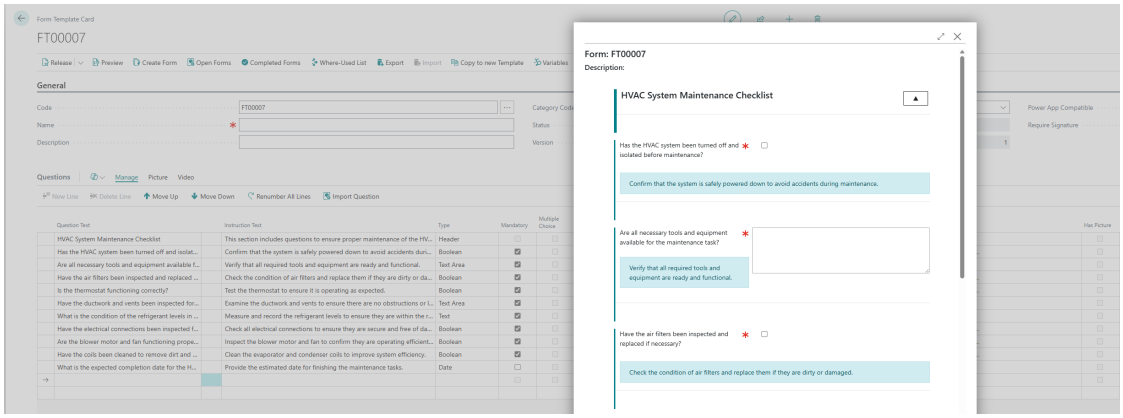
You can now use **Copilot** to help you create and configure **Form Templates** more efficiently. When designing a form for inspections, checklists, or maintenance tasks, Copilot provides intelligent suggestions to help you define questions, answer types, and even visibility rules.

With this assistance, you can:

- Generate relevant **questions** based on the form title or asset type.
- Get recommendations for **answer types** (e.g., yes/no, select, numeric).
- Define **logical flows** in your forms with less manual setup.







You’re always in control — Copilot gives you suggestions, but you decide what to keep, modify, or discard. This saves you time, helps standardize forms across your organization, and ensures you're following best practices for maintenance documentation and compliance.

DBC-3440 Copilot assistance for work order failures

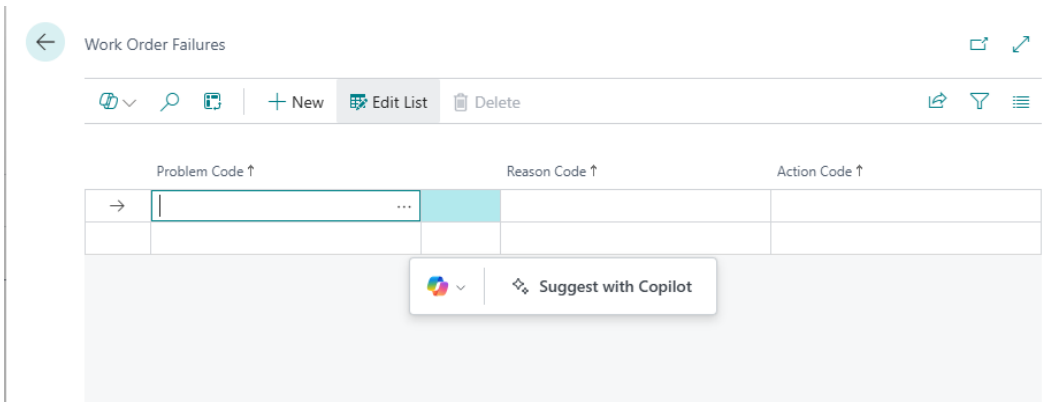
You can now use **Copilot** to streamline the process of reporting and managing failures on **Work Order**. With this feature, you’ll receive intelligent suggestions that help you quickly define failure details based on industry standards or patterns from your historical data.

When you're working on a **Work Order**, **Copilot** can assist you in identifying and selecting:

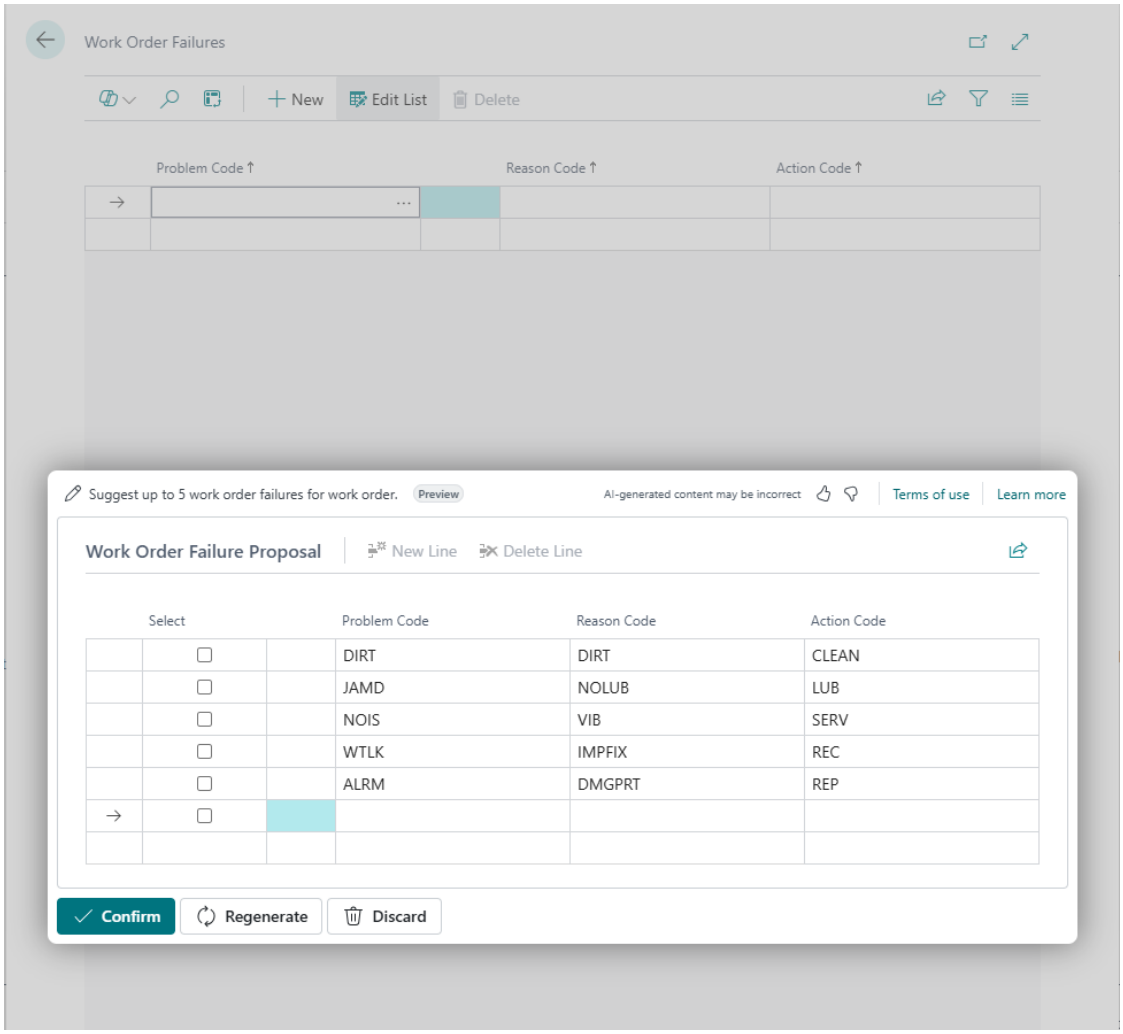
Failure Problems – describing what went wrong.

Failure Reasons – identifying the root reason for the failure.

Failure Actions – suggesting how the issue was or should be resolved.



Copilot provides you with AI-generated suggestions for these fields, making it easier and faster to report failures consistently and accurately. You still have full control — you can accept, edit, or reject the suggestions before they are saved to the work order.

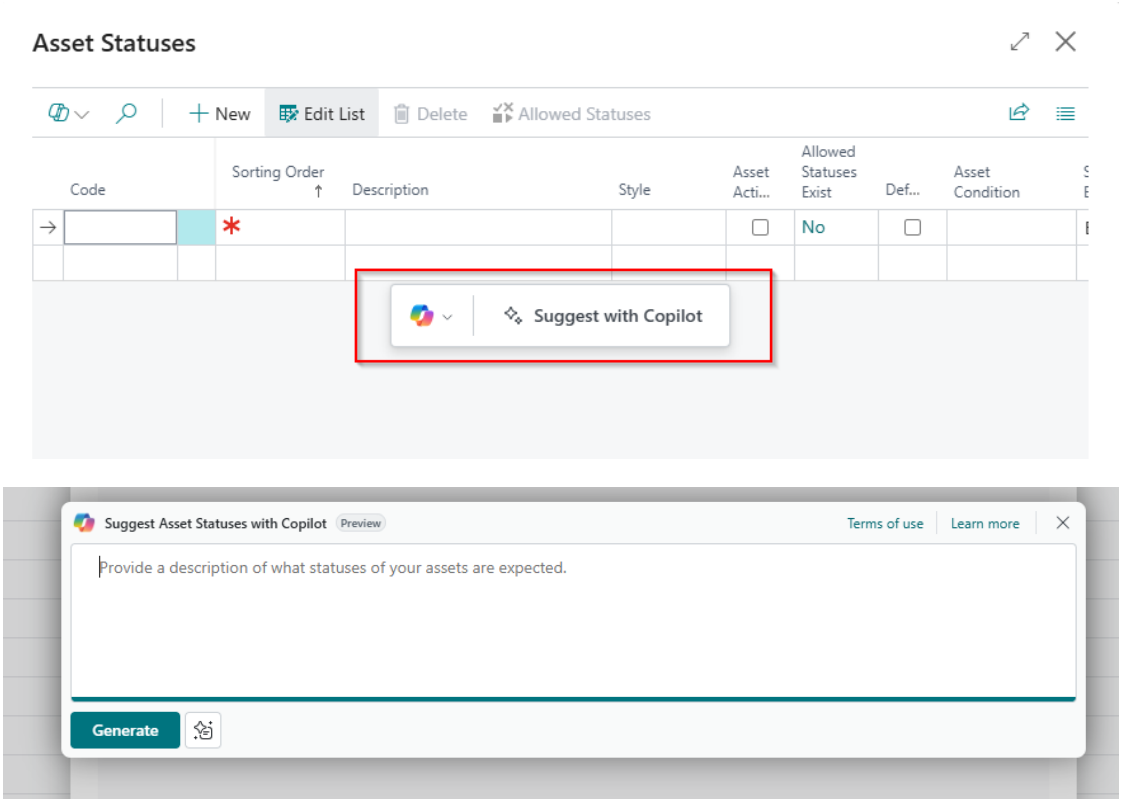


This enhancement improves the quality of your failure reporting and supports better analysis of recurring issues across your assets.

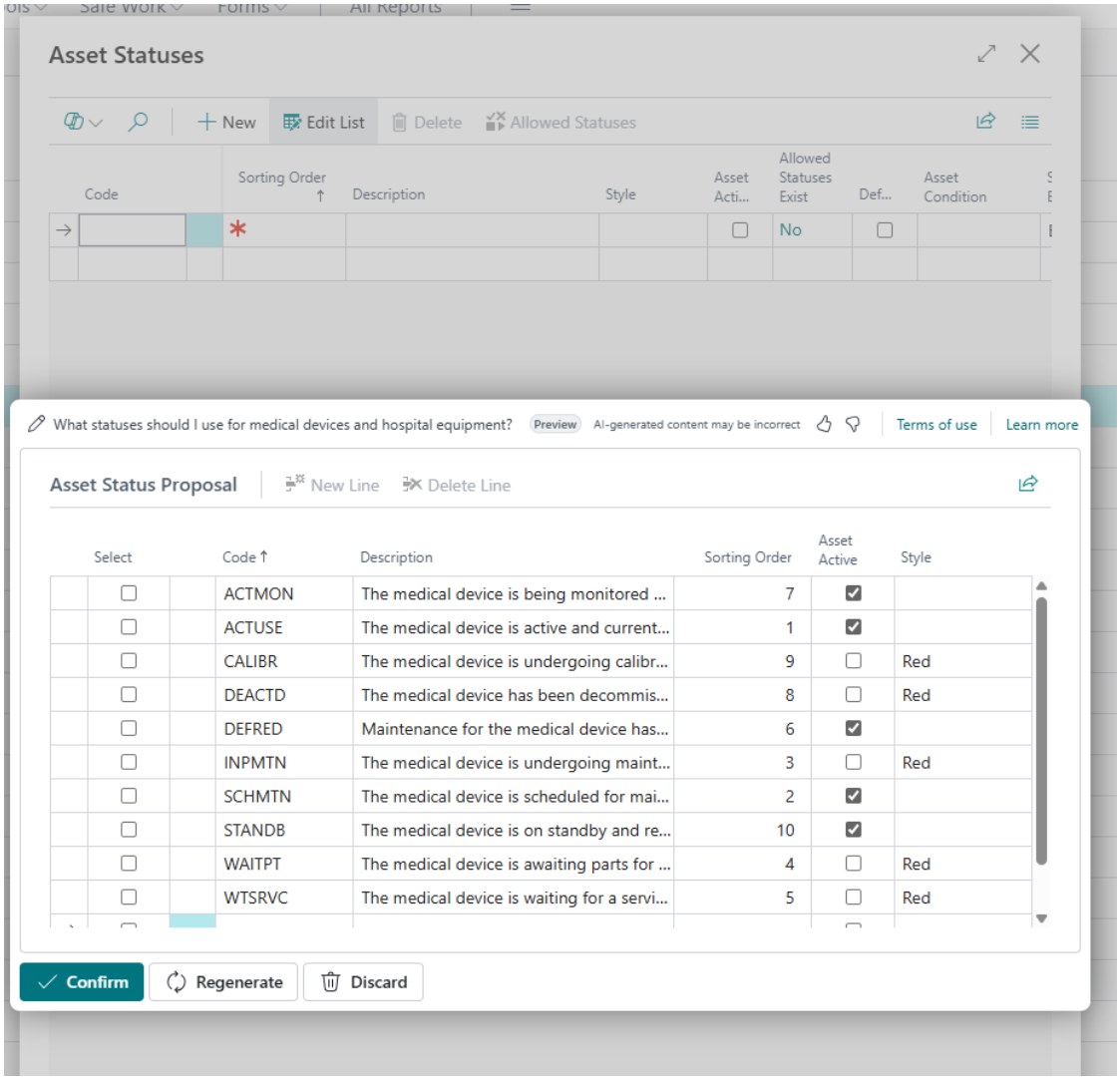
DBC-3423 Copilot Assistance for Dynaway EAM Module Setup

We have introduced **Copilot functionality** into the Dynaway EAM module to support a faster and smarter configuration process. When setting up your environment, you can now use AI assistance to define key foundational elements, such as:

- Asset Statuses
- Asset Conditions
- Asset Categories
- Asset Attributes
- Asset Locations



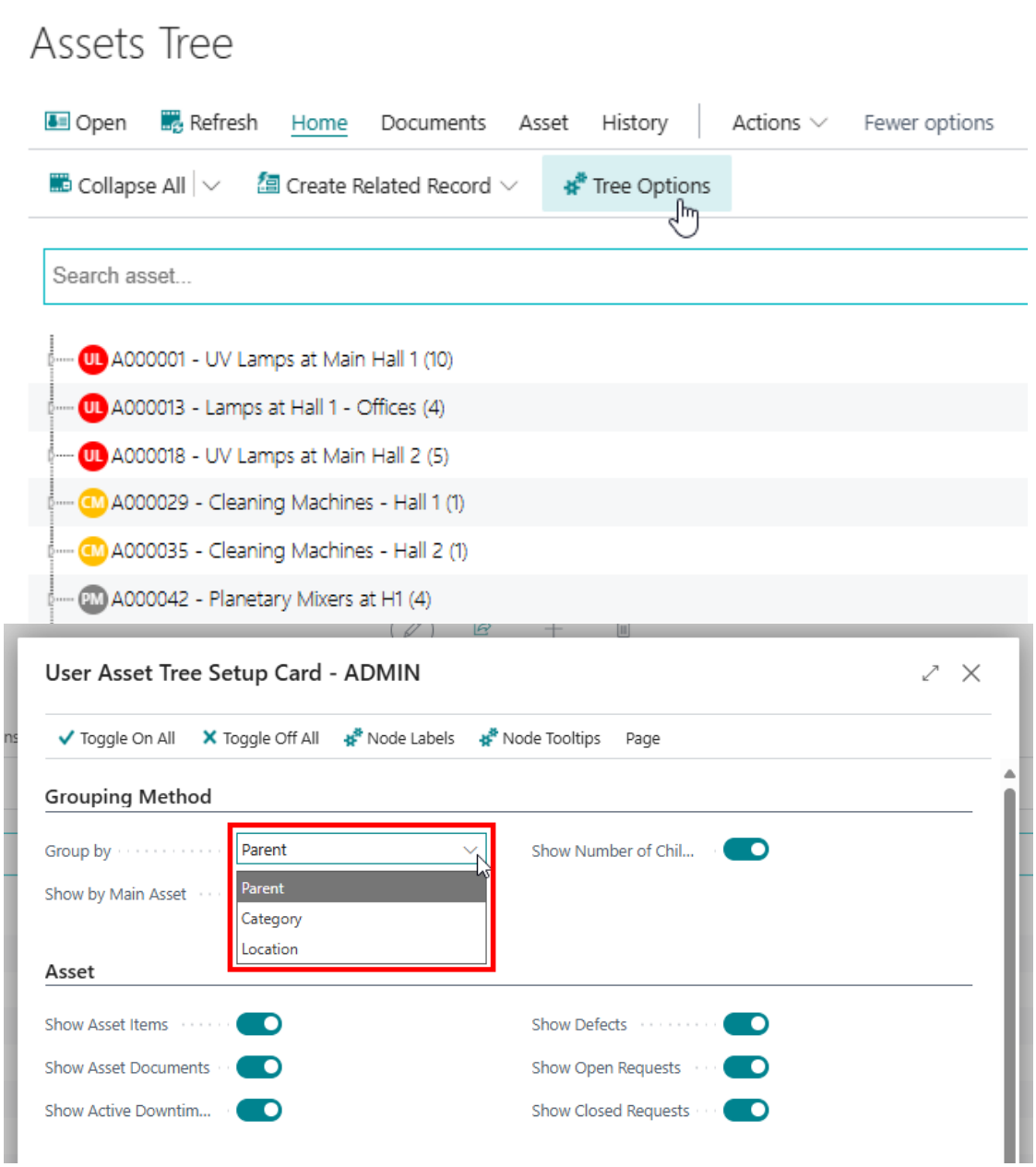
The **Copilot** provides intelligent suggestions based on best practices, industry standards, and your existing data context. You can review, adjust, or decline each recommendation before applying it to your setup. This enhancement reduces manual input, speeds up deployment, and ensures consistency during initial system configuration.



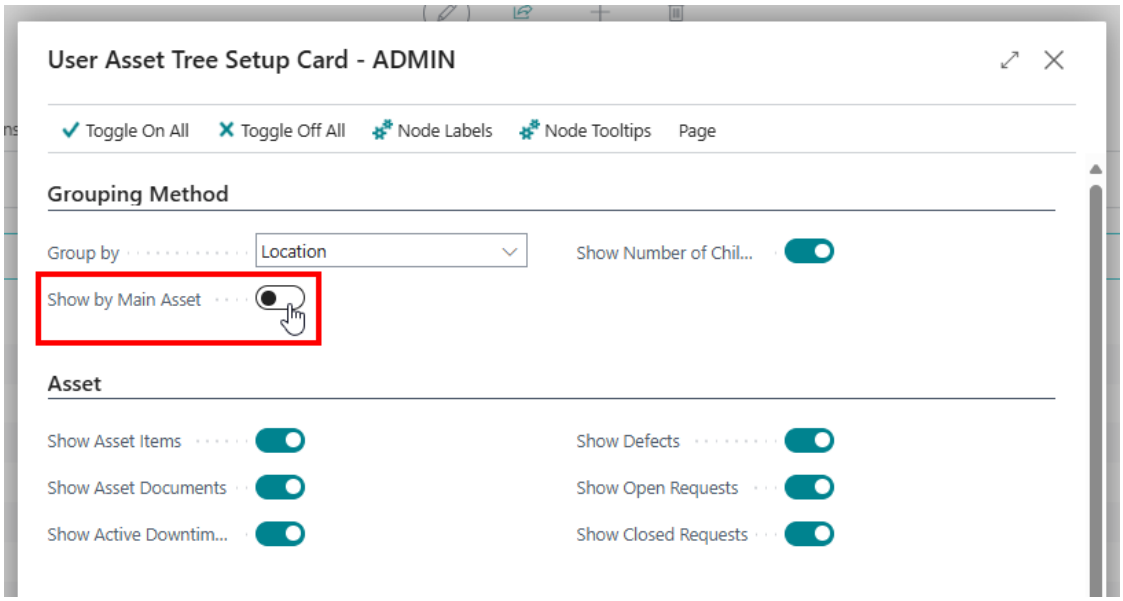
DBC-3444 Asset Tree Improvements

Asset Tree received some major improvements like possibility to group assets by Category and Location, drag and drop capability, node labels and tooltips that can be personalized, or showing number of children for the node.

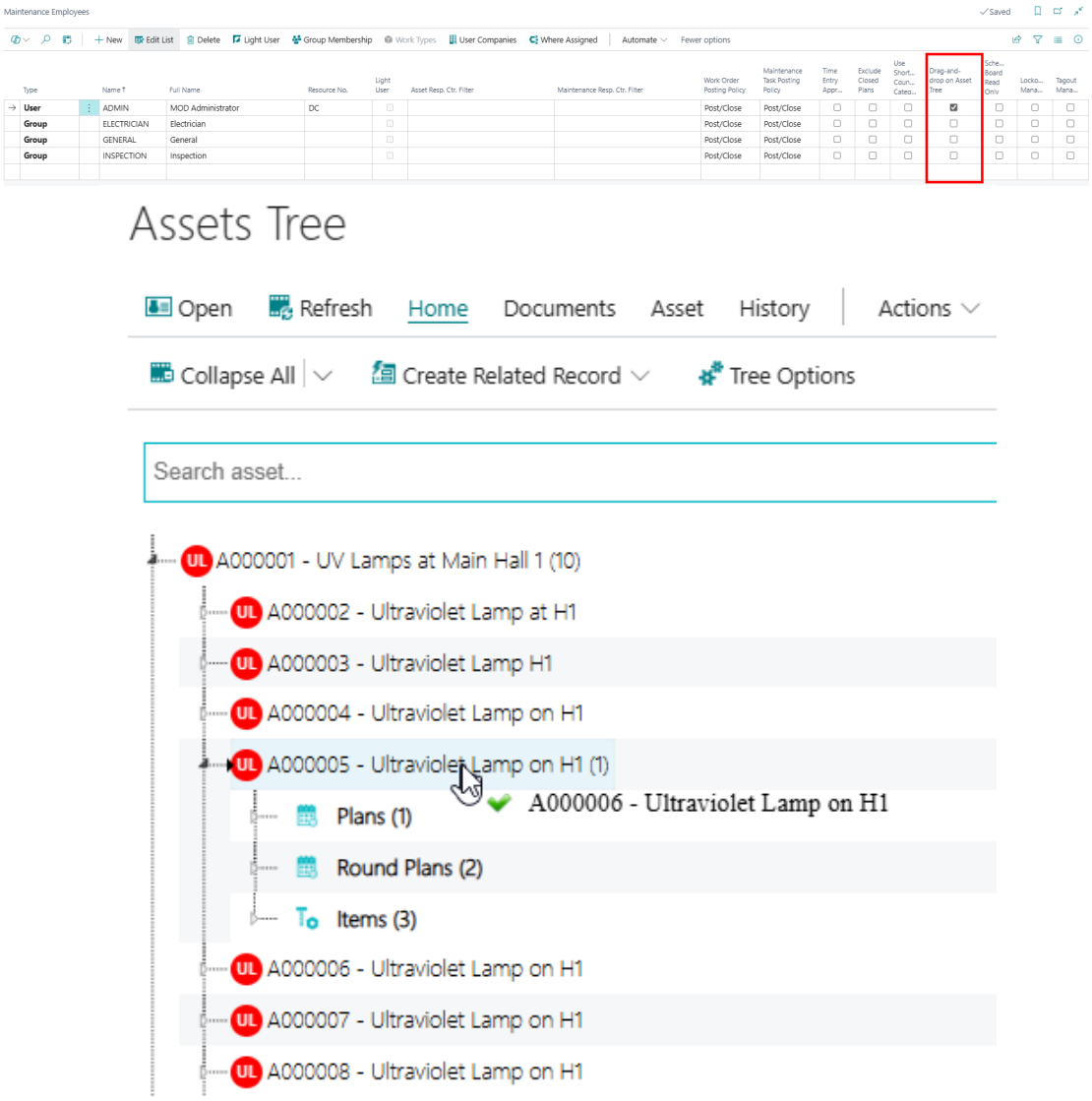
You can change Asset Tree grouping method by going to **Tree Options** and in a dropdown field **Group by** selecting one from 3 available options: **Parent** (default one), **Category** or **Location**.

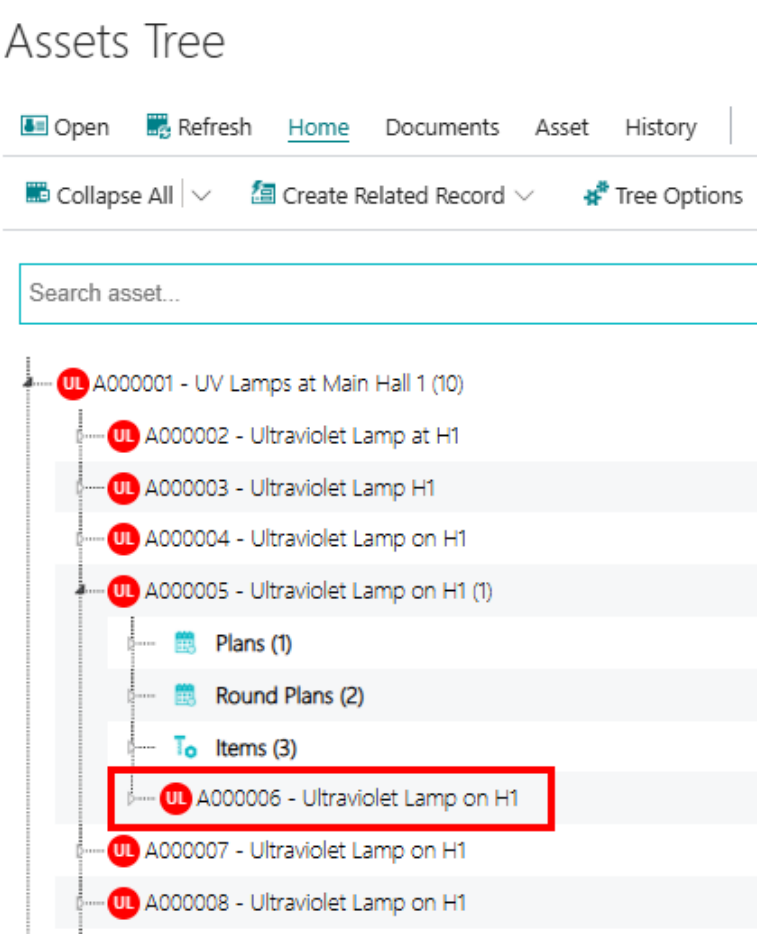


What's more, for Location method, you can select option to **Show by Main Asset**, then in the location you will see only the assets from the highest level (that are not children to any other asset) and children structure beneath them, even if their children are assigned to different locations.

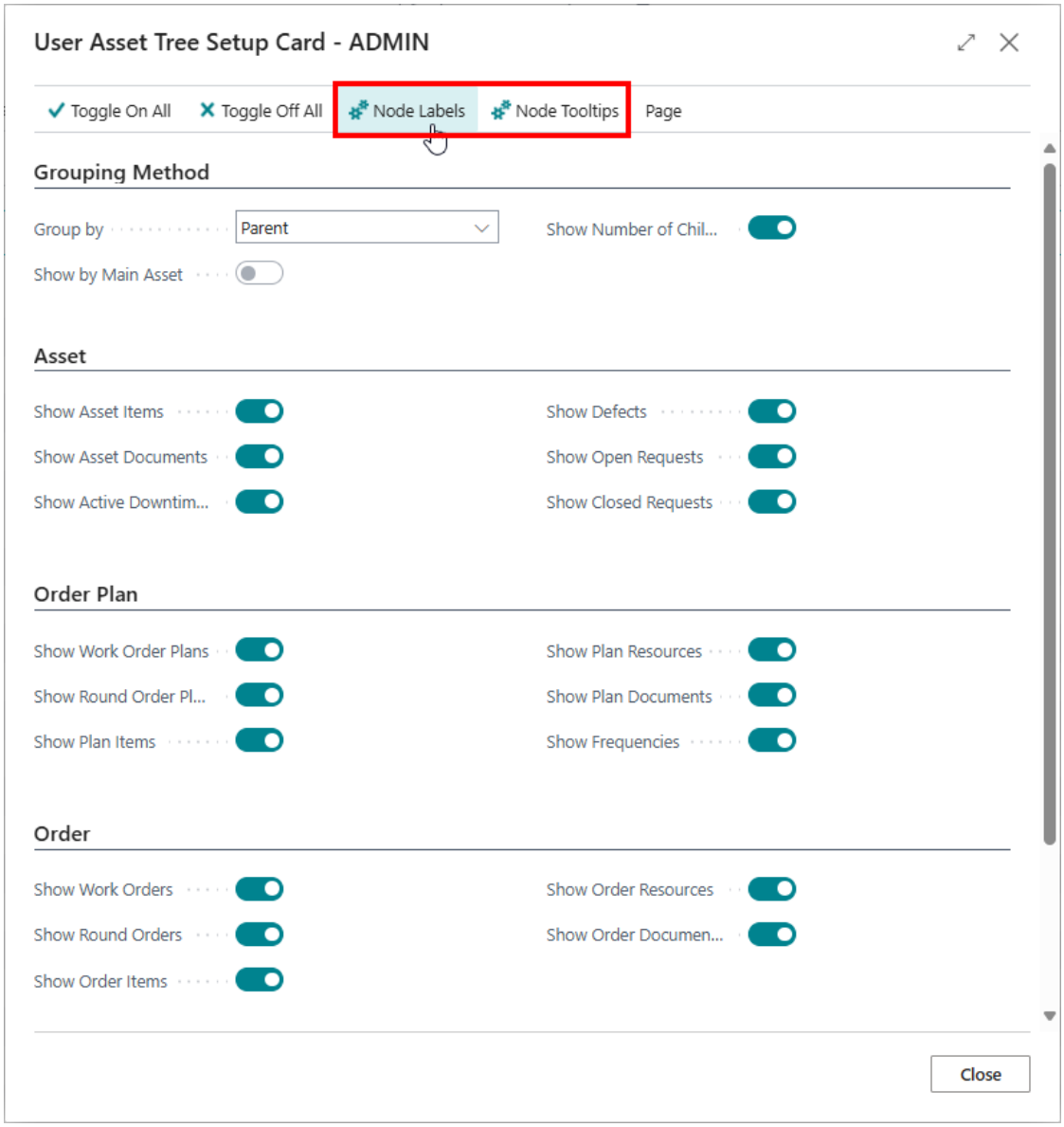


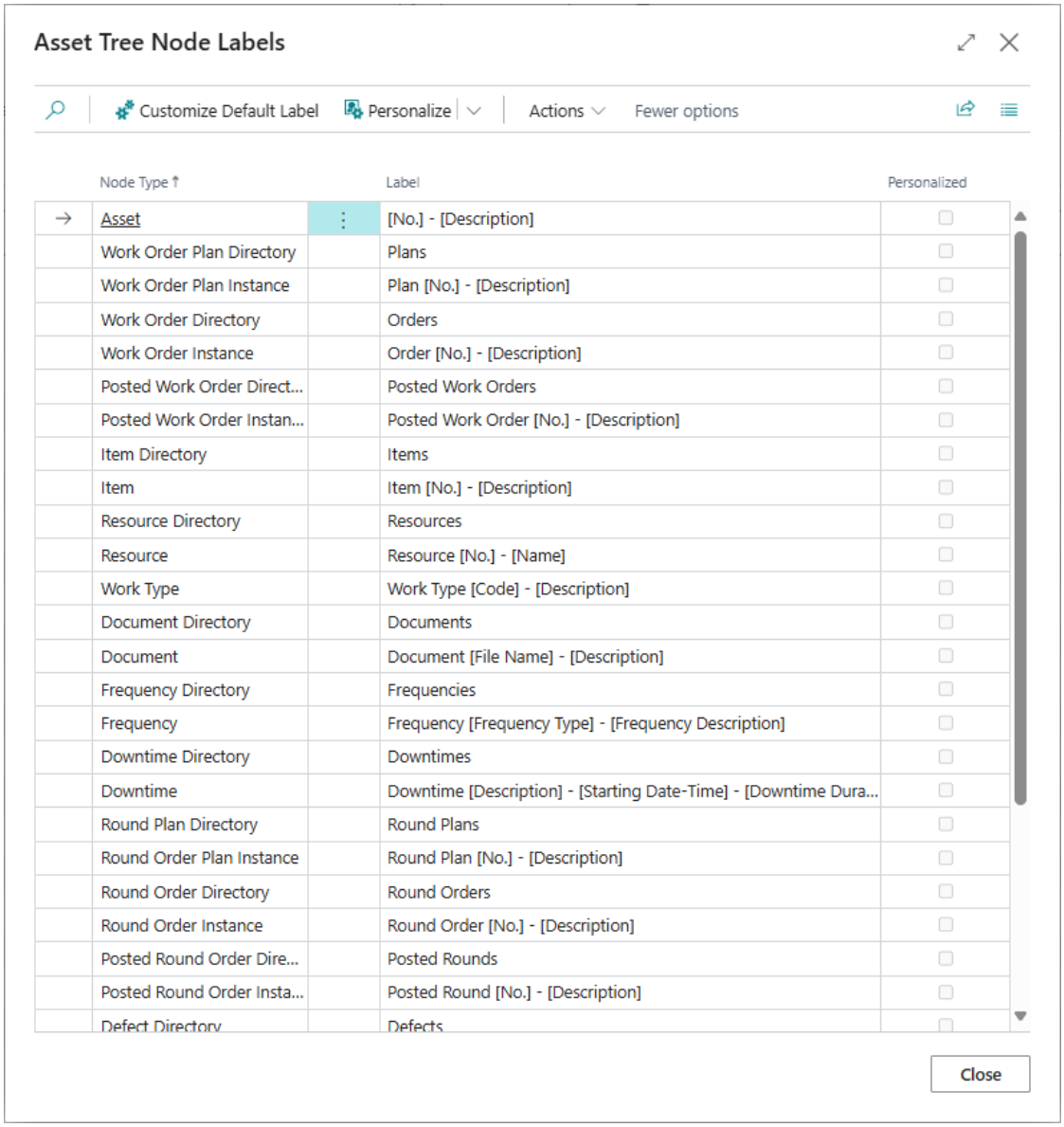
Drag and drop capability allows users to move assets in the default view (grouping by parent) between different assets, ultimately changing asset children structure. Users have to have **Drag-and-drop on Asset Tree** option enabled on **Maintenance Employees** page, to be able to perform this action. The capability is not available on mobile devices.

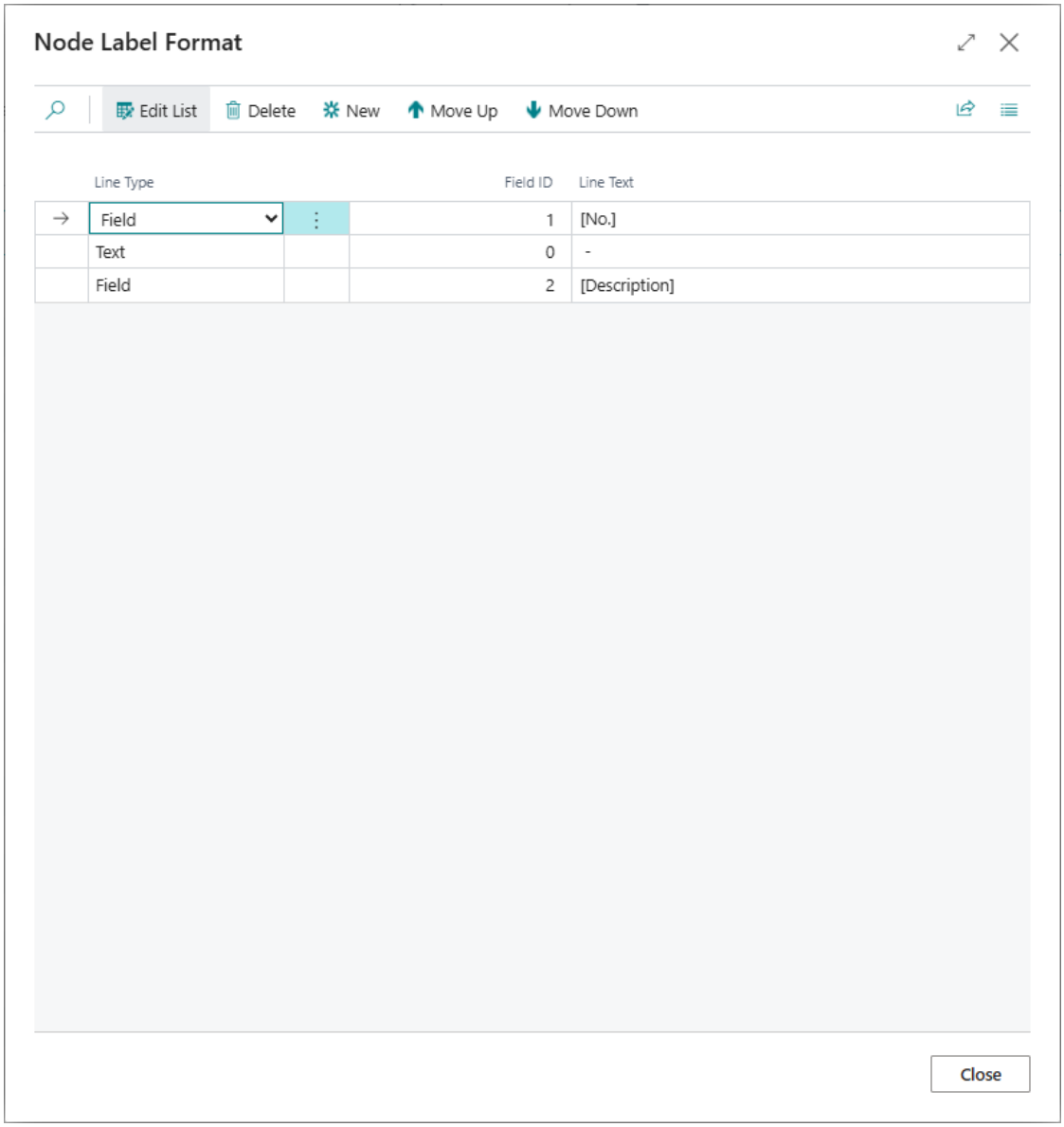




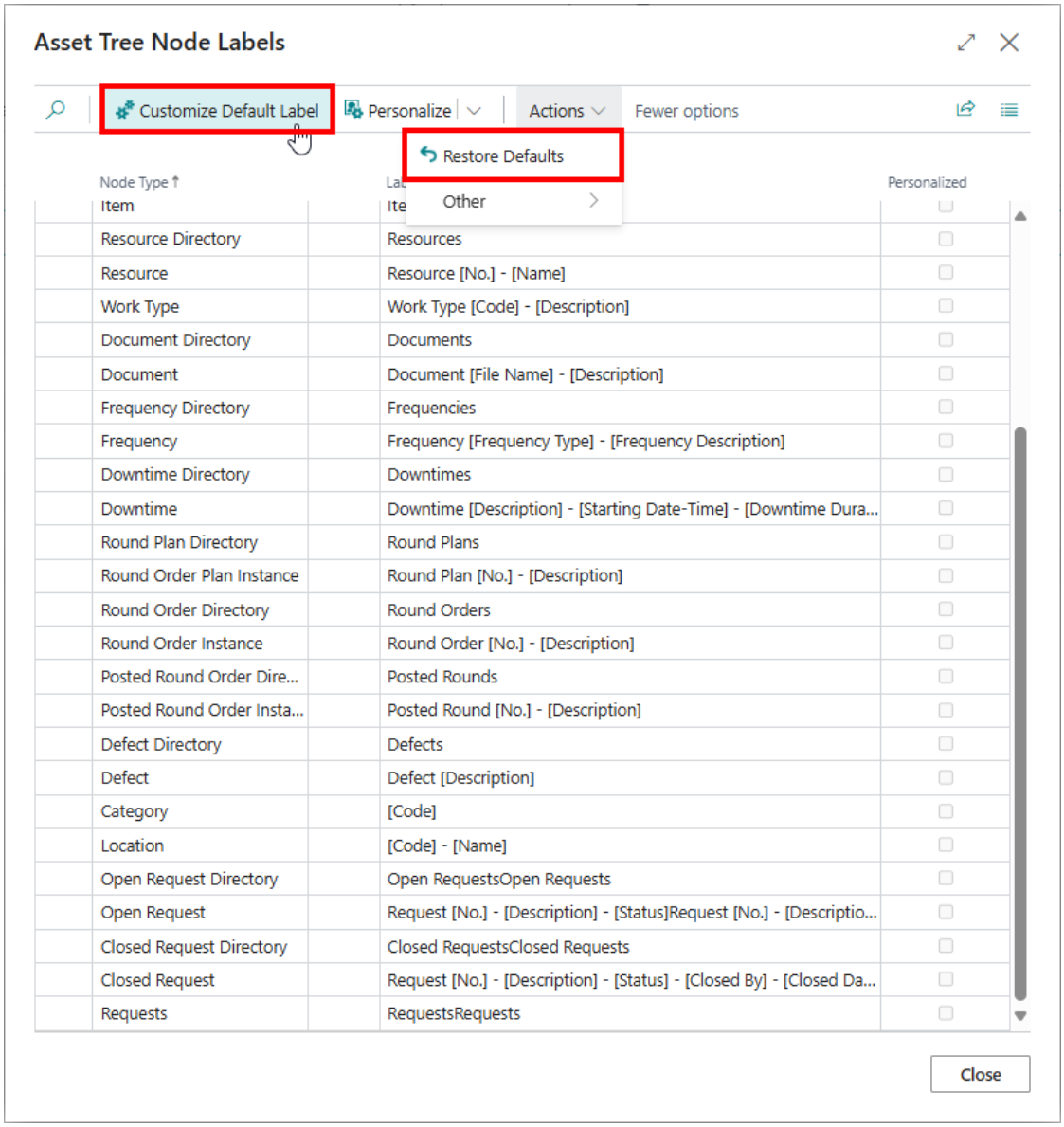
From now on, users can personalize **Node Labels** and **Node Tooltips** in **Tree Options**. By selecting one of the 2 actions, user will see list of all node labels/tooltips and information if they are personalized or not. To personalize the label, user just need to select the label to modify, select **Personalize** action and change it to your liking, by setting specific fields and text lines in chosen order.


User Asset Tree Setup Card - ADMIN
Toggle On All
Toggle Off All
Node Labels
Node Tooltips
Page
Grouping Method
Group by
Parent
Show Number of Chil...
Show by Main Asset
Asset
Show Asset Items
Show Defects
Show Asset Documents
Show Open Requests
Show Active Downtim...
Show Closed Requests
Order Plan
Show Work Order Plans
Show Plan Resources
Show Round Order Pl...
Show Plan Documents
Show Plan Items
Show Frequencies
Order
Show Work Orders
Show Order Resources
Show Round Orders
Show Order Documen...
Show Order Items
Close

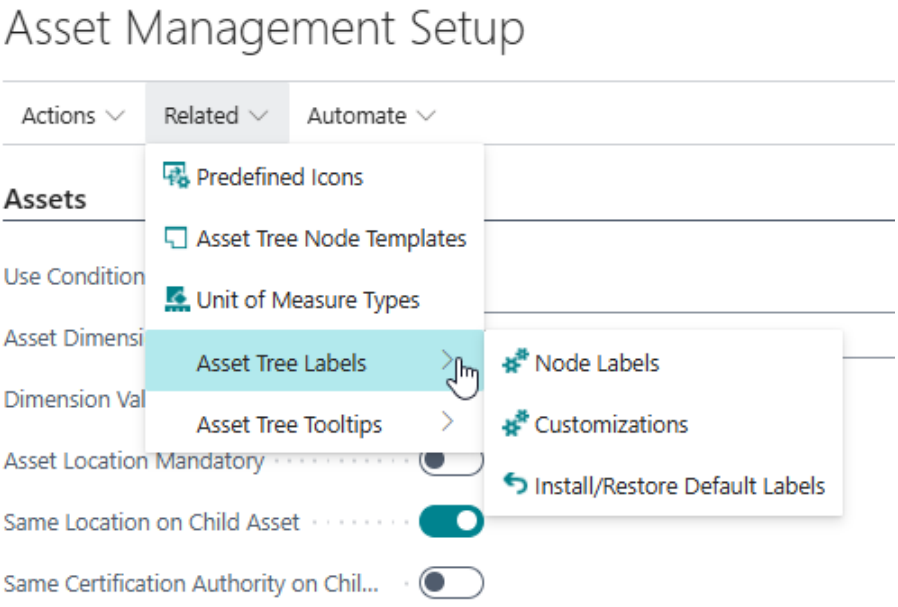

Asset Tree Node Labels
Customize Default Label
Personalize
Actions
Fewer options
Node Type
Label
Personalized
Asset
[No.] - [Description]
Work Order Plan Directory
Plans
Work Order Plan Instance
Plan [No.] - [Description]
Work Order Directory
Orders
Work Order Instance
Order [No.] - [Description]
Posted Work Order Direct...
Posted Work Orders
Posted Work Order Instan...
Posted Work Order [No.] - [Description]
Item Directory
Items
Item
Item [No.] - [Description]
Resource Directory
Resources
Resource
Resource [No.] - [Name]
Work Type
Work Type [Code] - [Description]
Document Directory
Documents
Document
Document [File Name] - [Description]
Frequency Directory
Frequencies
Frequency
Frequency [Frequency Type] - [Frequency Description]
Downtime Directory
Downtimes
Downtime
Downtime [Description] - [Starting Date-Time] - [Downtime Dura...
Round Plan Directory
Round Plans
Round Order Plan Instance
Round Plan [No.] - [Description]
Round Order Directory
Round Orders
Round Order Instance
Round Order [No.] - [Description]
Posted Round Order Dire...
Posted Rounds
Posted Round Order Insta...
Posted Round [No.] - [Description]
Defect Directory
Defects
Close



Personalization can be easily removed by selecting **Clear Personalization** action. If you would like to change default label/tooltip format, you can do this by selecting **Customize Default Labels**, to revert changes to default labels, you should use **Restore Defaults** action (it is hidden by default), it removes all changes made to default labels, but it will not affect personalized labels.

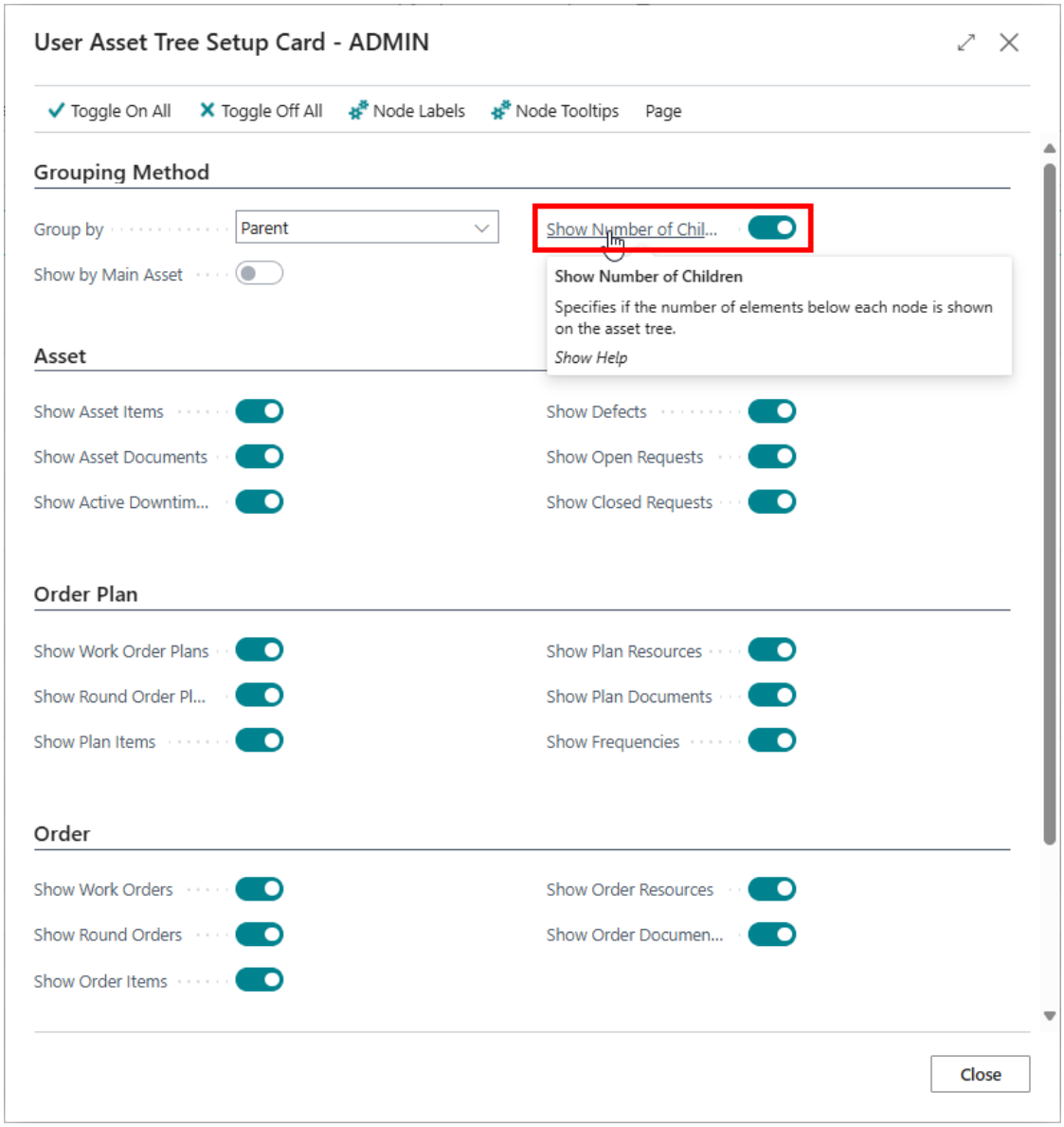


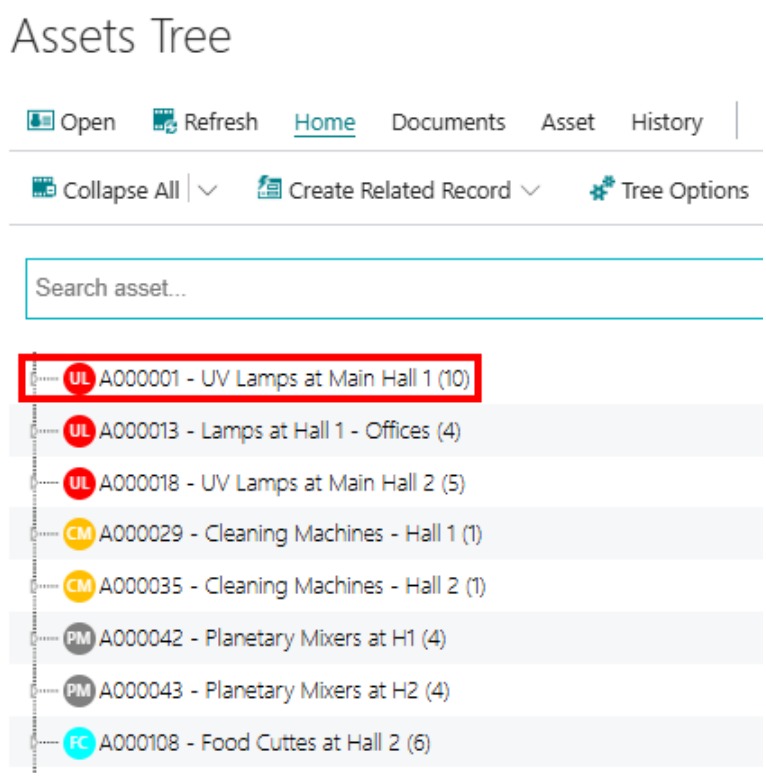
You can also manage all labels/tooltips from **Asset Management Setup**, where you will find option to show all **Customizations** made by users and possibility to **Install/Restore Default Labels**.

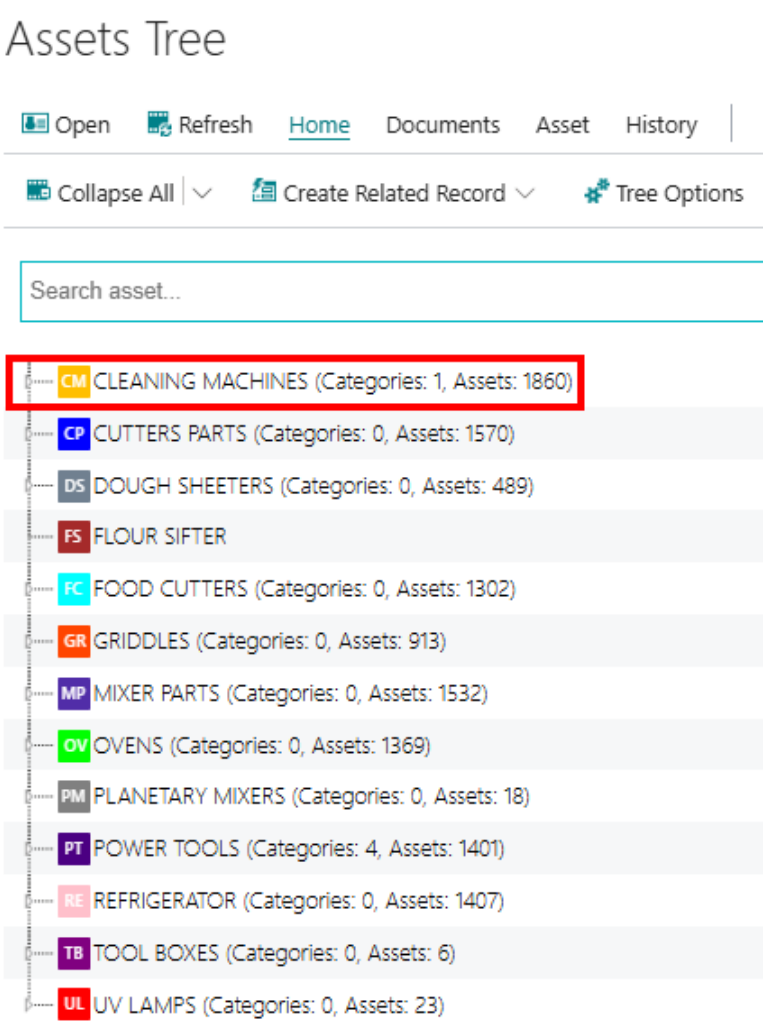


Another thing added to the Asset Tree is possibility to see the number of children for the object. By selecting **Show Number of Children** option in the **Tree Options**, you will activate this option and on the label for each

node that has children you will have information about number of them. Additionally, when grouping by Category or Location, you will see how many subcategories (or child locations) and assets are below the node.







DBC-3470 Support Multiple Work Orders per Day for Calendar Frequency

You can now create **multiple Work Orders, Round Orders, Work Order Groups or Maintenance Tasks** for the same **asset and date** when using **calendar-based frequencies**. This enhancement reflects real-world

scenarios where several independent tasks may be planned for a single day.

This functionality is only available for **calendar frequencies** and can be configured to allow multiple occurrences. On each generated document, you will clearly see the specific occurrence it relates to, ensuring better transparency in scheduling and execution.

The fields are hidden by default. This improvement brings greater flexibility and accuracy to your maintenance planning, especially in high-frequency or multi-task environments.

DBC-3489 Searchable asset description on important maintenance documents

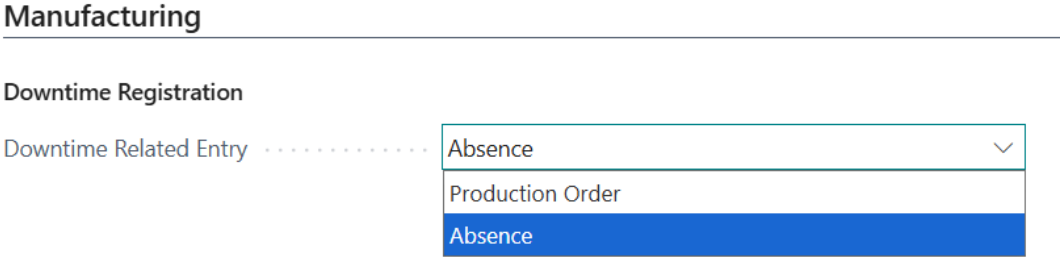
A new field, **Asset Description**, has been added to:

- Work Order,
- Work Order Plans,
- Posted Work Order,
- Asset Operation Log,
- Archived Asset Operation Logs,
- Downtime Entry,
- Work Order Quotes,
- Work Order Quote Archive.

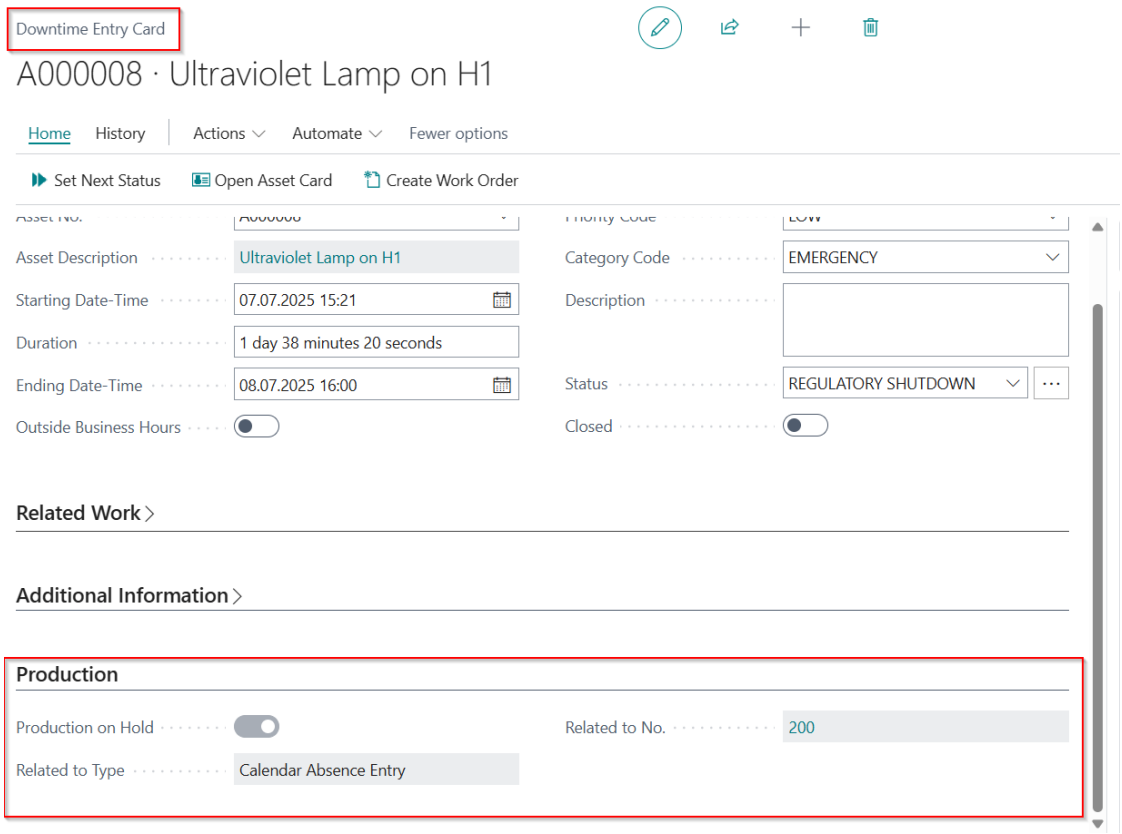
This field is automatically populated with the current asset description upon record creation and auto-updates if the asset description changes.

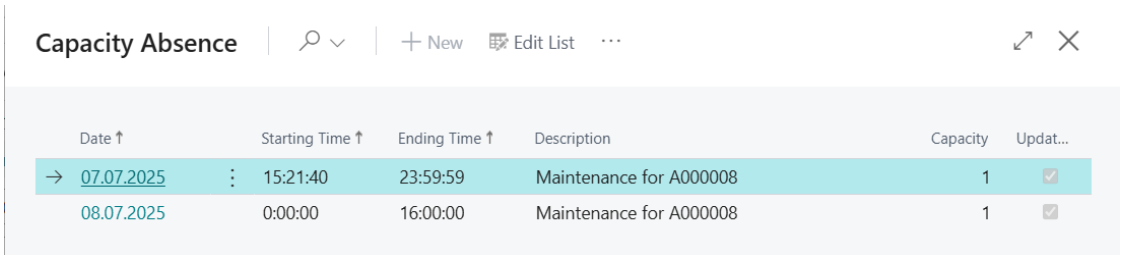
DBC-3486 Automatic Creation and Management of Capacity Absence from Asset Downtime

To ensure seamless integration between maintenance and production planning, you now benefit from automatic creation of **Capacity Absence** entries in the **Manufacturing module** whenever you create a downtime for an asset that impacts production. On the Asset Management Setup you can decide if downtime should create the fantom Production Order or Absence in the Calendar.

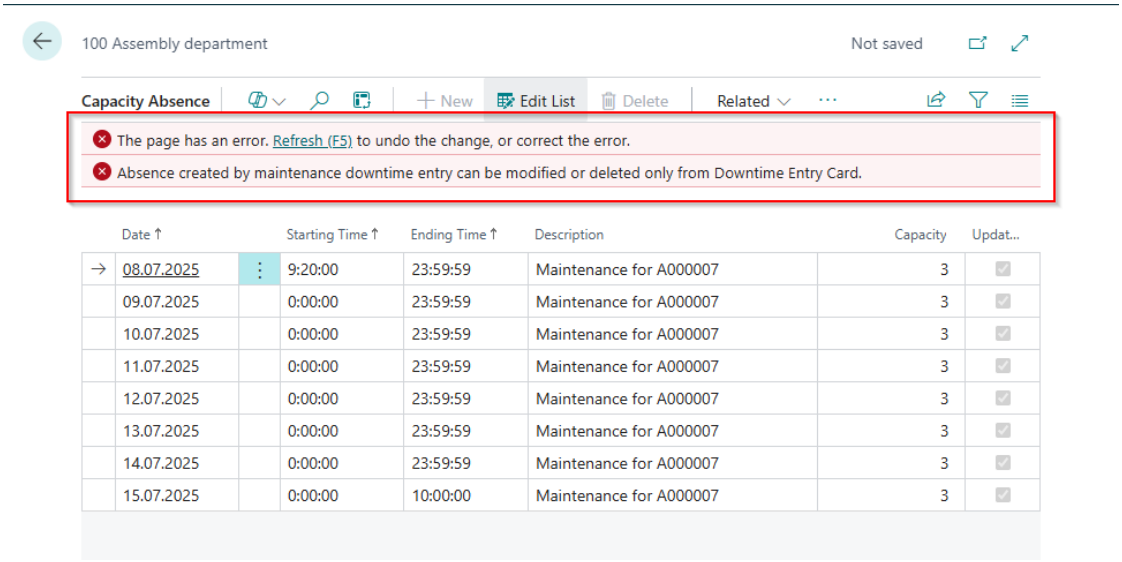


When you mark a downtime as **"Production on hold"**, a corresponding **Capacity Absence** is automatically generated to match the downtime duration. This absence is fully synced with the downtime: if you edit the open downtime (e.g., its time range), the linked absence is updated accordingly. If you close the downtime, the absence remains as a historical record but is no longer synced.





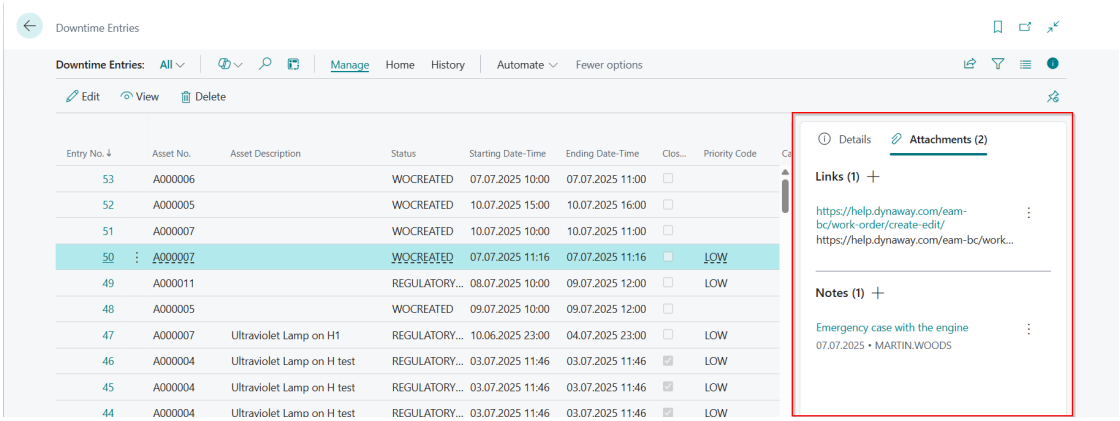
You cannot manually delete or edit absences generated from downtimes—this ensures consistency. However, maintenance technicians will retain all necessary permissions and access during downtime to carry out their work.



This feature ensures that both production calendars and maintenance planning stay aligned without manual intervention.

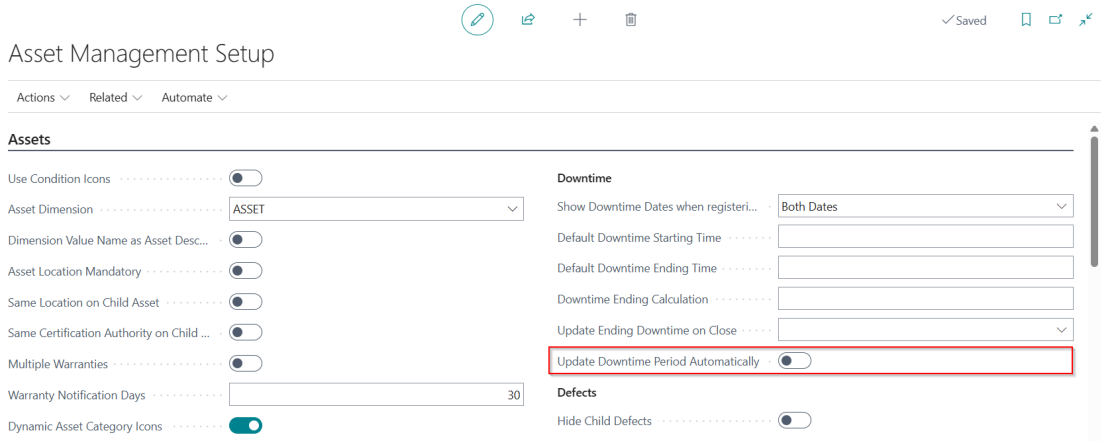
DBC-3487 Notes and Links on the Downtime Entry

You can now enhance your documentation and collaboration by adding **notes** and **external links** directly to **Downtime entry records** as in the standard Business Central functionality. You can store relevant comments or reference materials such as external documents, websites, or support portals—all linked to a specific downtime event. These notes and links are visible both on the **Downtime Entry Card** and within the **Downtime Entries List**, giving you quick access to all supporting information related to downtime incidents.



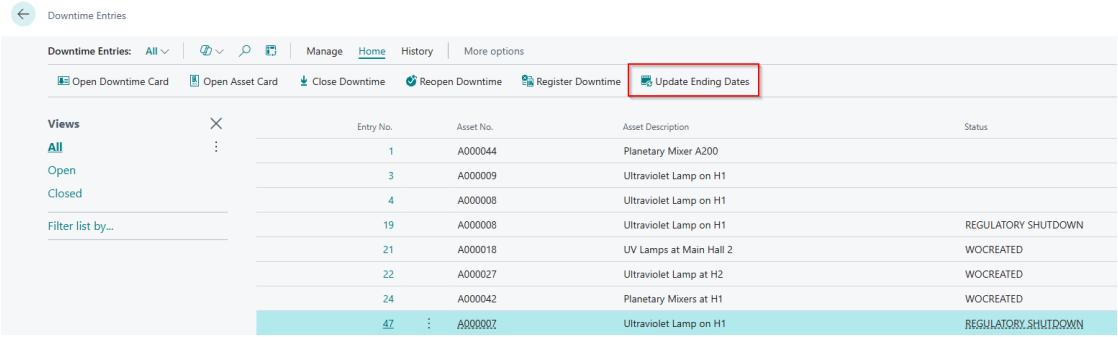
DBC-3488 Auto-Update Downtime on Work Order Replanning

You can now enable a new setup option in the **Asset Management Setup** to automatically shift downtime dates when you replan related work orders - **Update Downtime Period Automatically**. When this setting is active, any change you make to a work order's planned date—whether manually or by drag-and-drop—will update the start and end dates of the associated downtime by the same time delta. **Only the date** is adjusted; the original time stays the same. This feature applies only to downtimes created from work order plans and works across both basic and advanced planning. You'll see the changes reflected instantly on the **Asset Activity Boards**, and they apply regardless of your role. If you leave the setting disabled, replanning a work order won't impact the linked downtime.



DBC-3485 Batch Update of Open Downtimes Using Date Formula

On the **Downtime Entries** you can find new action to **Update Ending Date**.

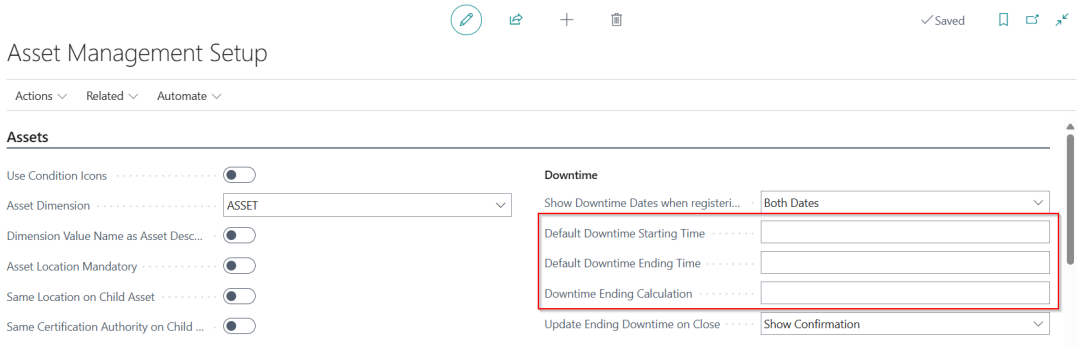


The action is hidden by default. The report can be set up as in a Job Queue.

DBC-3483 Possibility to define the default formula to calculate ending date for created Asset Downtime

You can configure the default starting and ending downtime time or you can set up the default duration of the downtime. On the Asset Management Setup you can see new options:

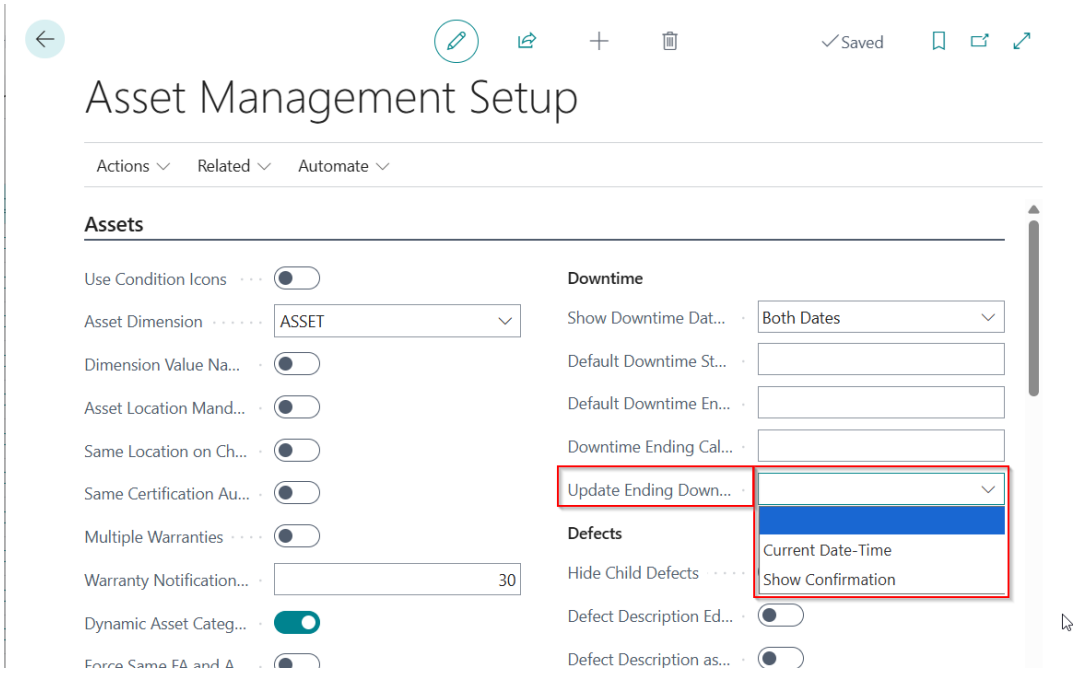
- **Default Downtime Ending Time** - Specifies default starting time for the asset downtime when created automatically from the work order plan. The time can be changed when creating work order plan or work order from planning worksheet.
- **Default Downtime Ending Time** - Specifies default ending time for the asset downtime when created automatically from the work order plan. The time can be changed when creating work order plan or work order from planning worksheet.
- **Downtime Ending Calculation** - Specifies default duration for the downtime when created manually from the request page, e.g. on Asset Card, Defects List, Asset Activity Board, etc.



DBC-3484 Configurable End Date Behavior on Downtime Closure

You can select the if the **Downtime End-Time** should be updated during closing of the downtime entry. On the Asset Management Setup you can select the below options under **Update Ending Downtime on Close** field:

- **Empty** - functionality works the same
- **Current Date-Time** - system will update the value with the current time & date
- **Show Confirmation** - system will pop up the confirmation box where you can select the time & date



DBC-3456 Preserve Maintenance Project Allocation on Work Order Line

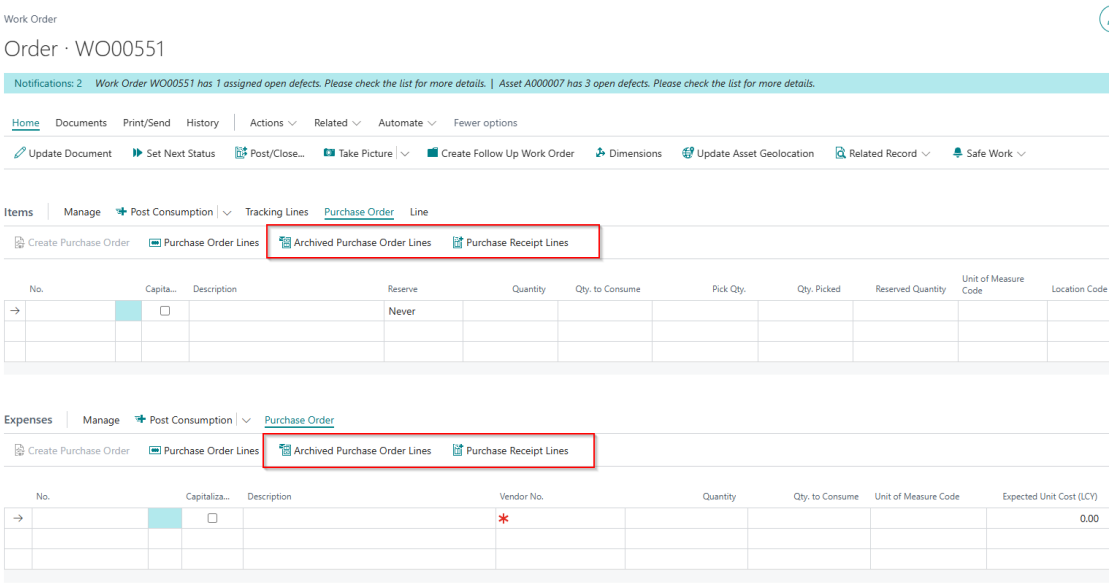
When you manually assign a **Project No.** or **Project Task No.** on a **Work Order Line**, the system will no longer overwrite these values during updates or recalculations.

This ensures your project allocations remain accurate and are not unintentionally changed by automatic logic. Once set, the values are preserved, maintaining reporting and cost integrity.

DBC-3479 Actions to open related Archived Purchase Order Lines and Purchase Receipt Lines from maintenance orders

Now you can go to **Archived Purchase Order Lines** and **Purchase Receipt Lines** directly from:

- Round Order Expense Lines
- Posted Work Order Expense Lines
- Posted Work Order Item Lines
- Posted Work Order
- Work Order Expense Lines
- Work Order Expense Lines View
- Work Order Item Lines
- Work Order Item Lines View
- Work Order Page



The actions are hidden by default.

DBC-3480 Possibility to create an asset defect without Asset No.

Fixed related to creation of Asset Defect without Asset No.

DBC-3478 Downtime Analysis date-time range filter update

Fixed related to date-time filter in the **Downtime Analysis** report.

DBC-3477 All work order categories can use form template

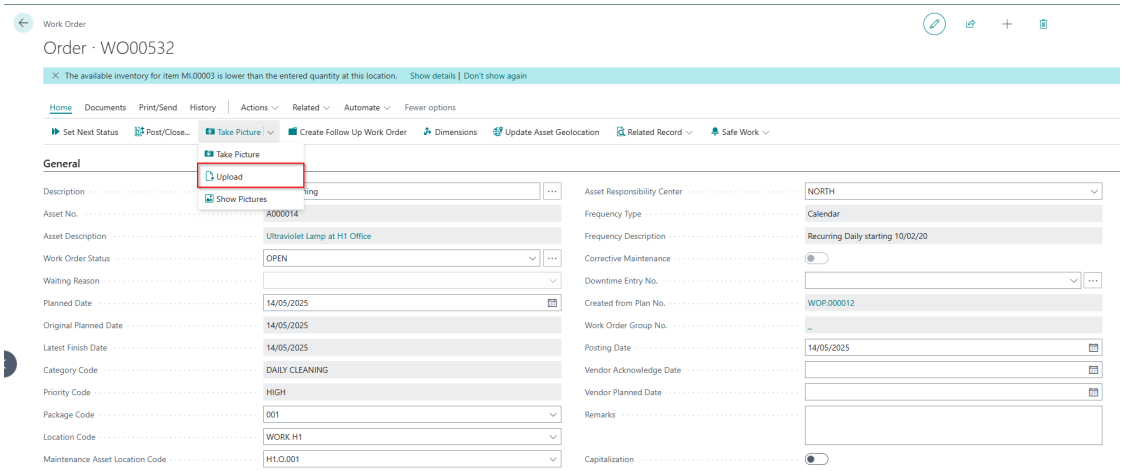
Fixed related to Checklist added to the Work Order Category Code. You can use the Checklists for all categories.

DBC-3476 Add action to multiple upload pictures on document card

You can add multiple pictures from the action. The functionality is added on the below documents:

- Asset Defects
- Round Order
- Work Order

- Claim
- Safety Incident
- Lockout
- Tagout
- Risk assessment
- Maintenance Request



DBC-3471 Change Log for Asset Downtime Entries

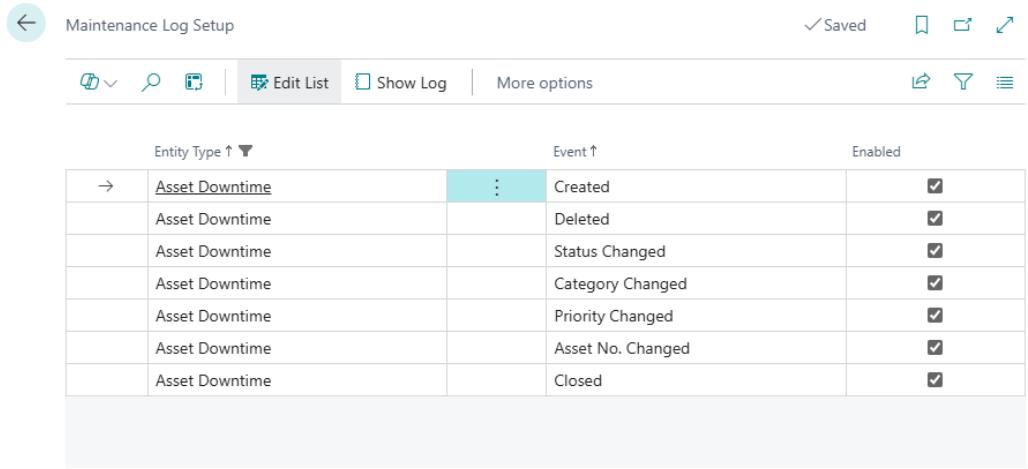
You can now benefit from full change log tracking for **Asset Downtime Entries**, providing improved traceability and accountability across all downtime-related activities.

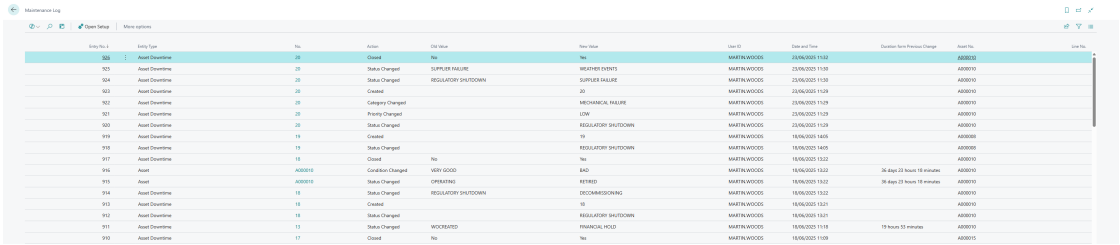
With this new feature, all key changes made to downtime records are now integrated into the existing asset change log infrastructure. This ensures a reliable audit trail for reporting, compliance, and operational oversight.

In the **Maintenance Change Log** you can track:

- Creation of a downtime entry
- Deletion of a downtime entry
- Changes to the downtime status
- Marking a downtime as closed
- Changes to the downtime category

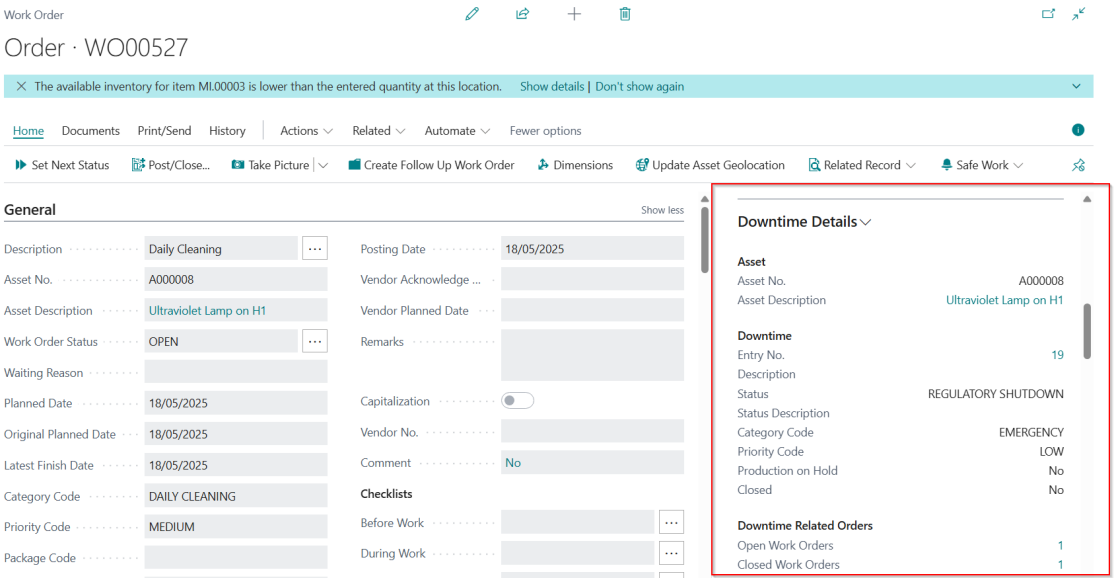
This update allows you to monitor and review downtime-related actions with confidence and clarity, ensuring your asset management processes remain transparent and compliant.

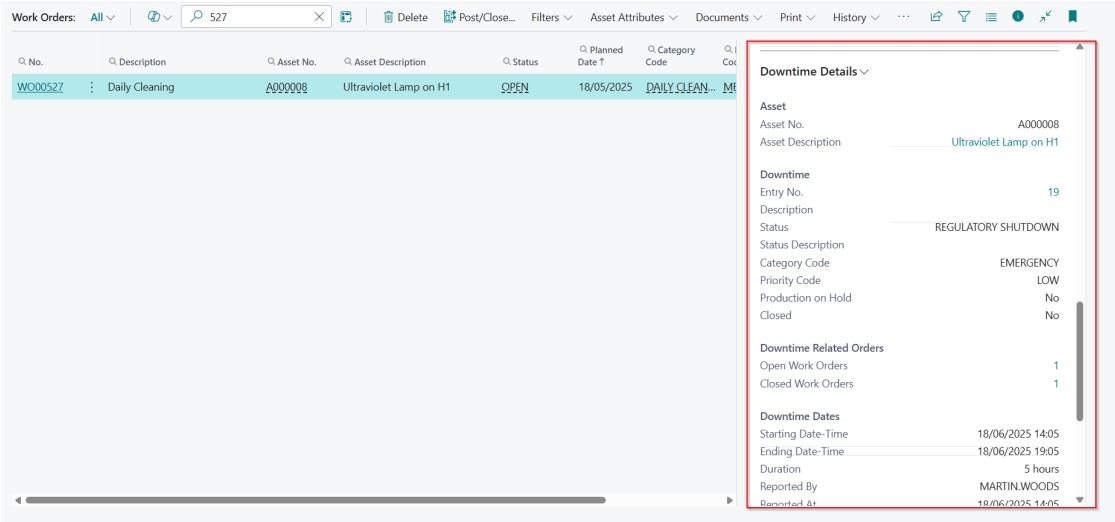




DBC-3475 Fact Box with related downtime entry details visible on the Work Order card and Work Order List

You can see the **Downtime Details** on the **Work Order Card** and **Work Order List** on the FactBox.



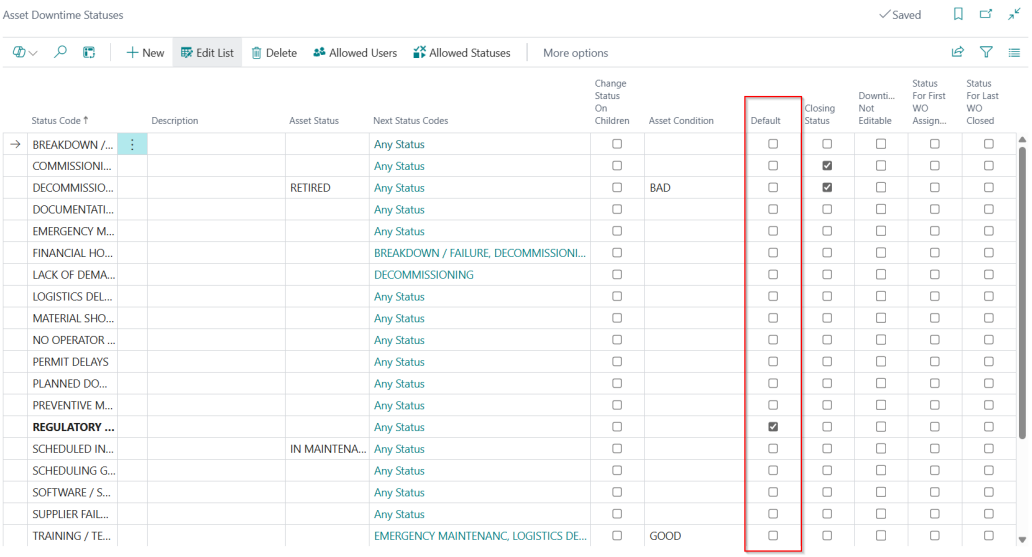


DBC-3469 Configurable Downtime Entry Statuses

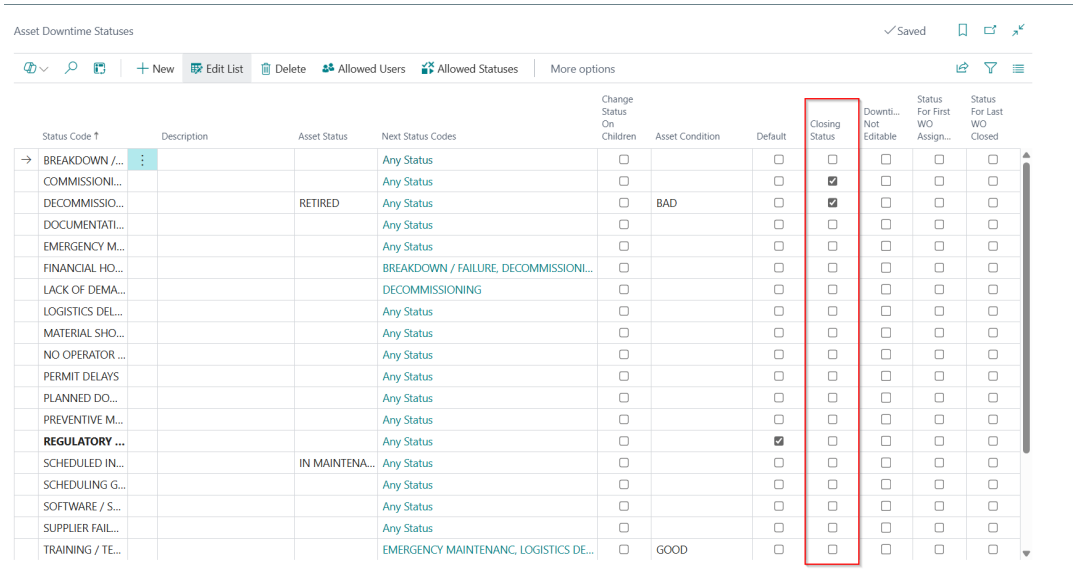
You now have the ability to define and manage custom **Downtime Entry Statuses**, giving you greater control over how downtime is tracked and resolved across your assets.

With this release, you can:

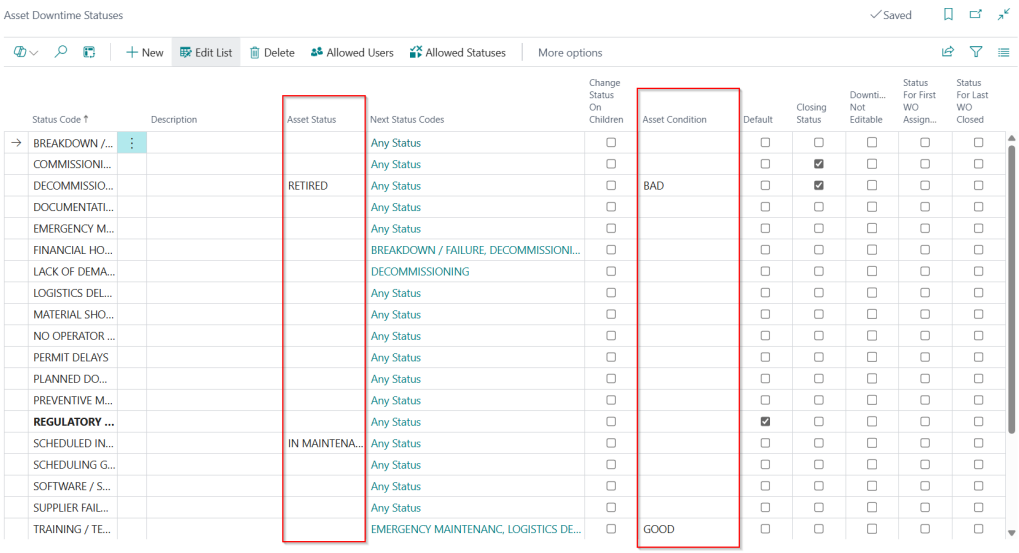
- Configure your own list of Downtime Entry Statuses directly in the system setup.
- Define key parameters for each **Asset Downtime Status**:
  - Set one status as the **Default** (automatically assigned on new entries).



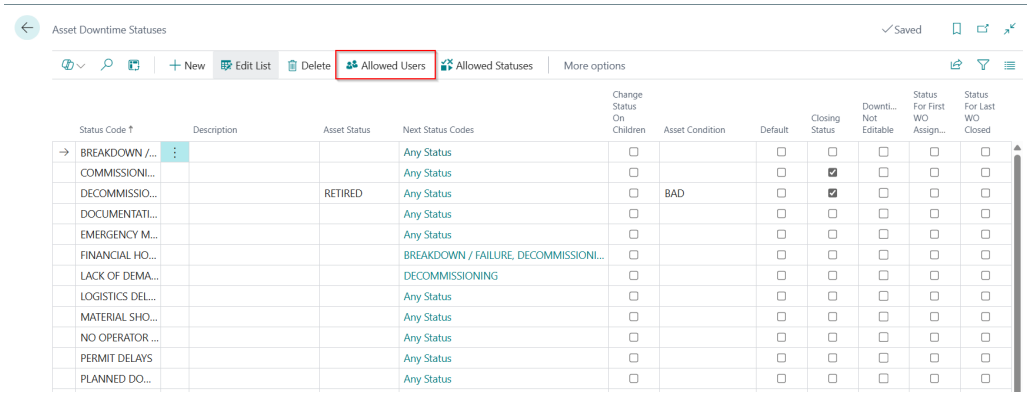
  - Mark any status as a **Closing Status** to end downtime formally.



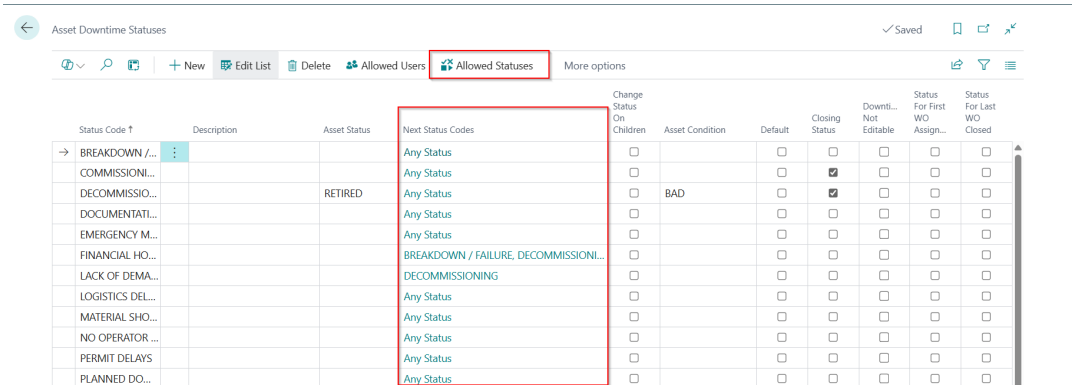
- Choose whether a status automatically updates the **Asset Status** and/or **Asset Condition** upon selection.



- Assign user permissions for each status, ensuring **only authorized users** or user groups can apply certain statuses.



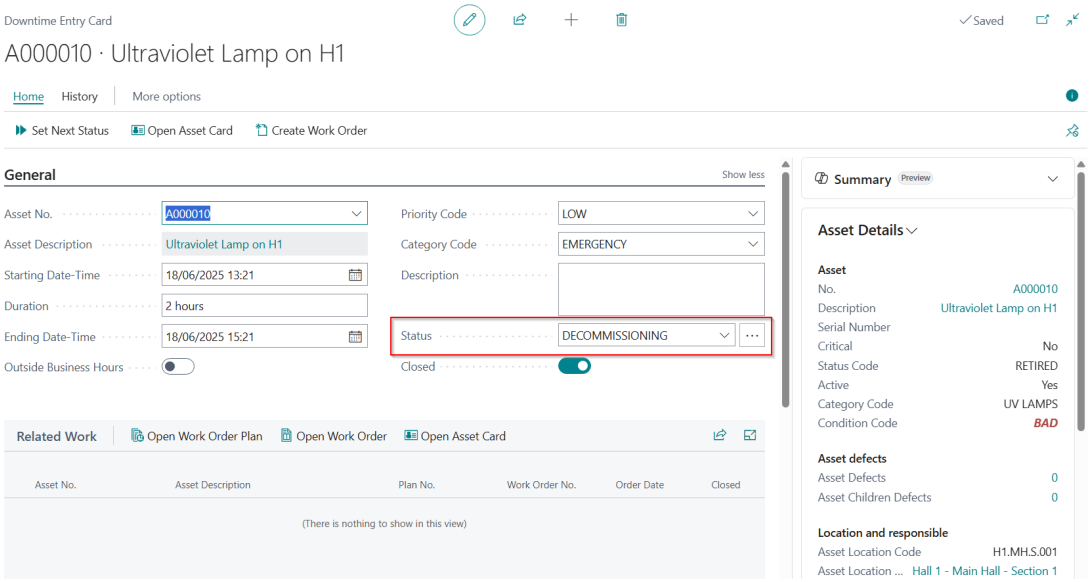
- Define **Allow Statuses**, controlling which statuses can follow one another for better process consistency.



- Define **Status For First WO Assigned** and **Status For Last WO Closed** to set up the status with relation to **Work Order** creation / closing.

This ensures that:

- When a downtime entry is created, it is immediately set to your default status.
- When a downtime entry is updated to a specific status, any linked updates to Asset Status or Condition (including those for child assets, if configured) are automatically applied.
- Users are restricted to select only allowed statuses based on both their permissions and your configured status flow.
- This functionality helps you enforce standardized procedures, improves auditability, and supports accurate, real-time asset condition management.

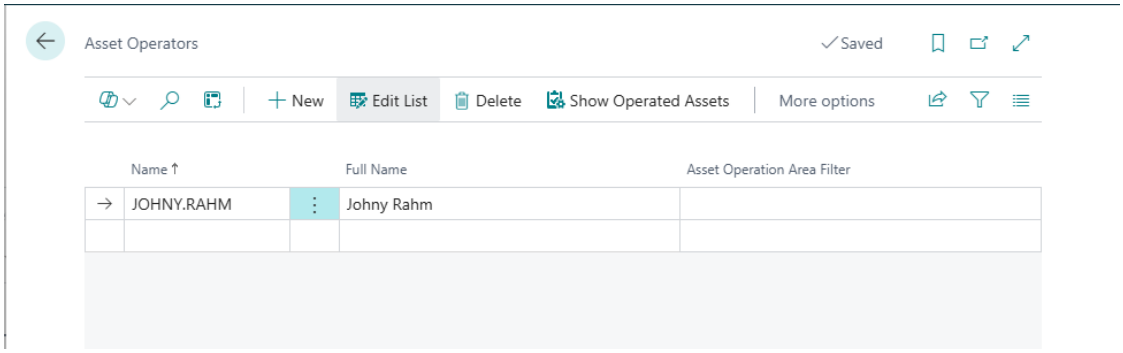


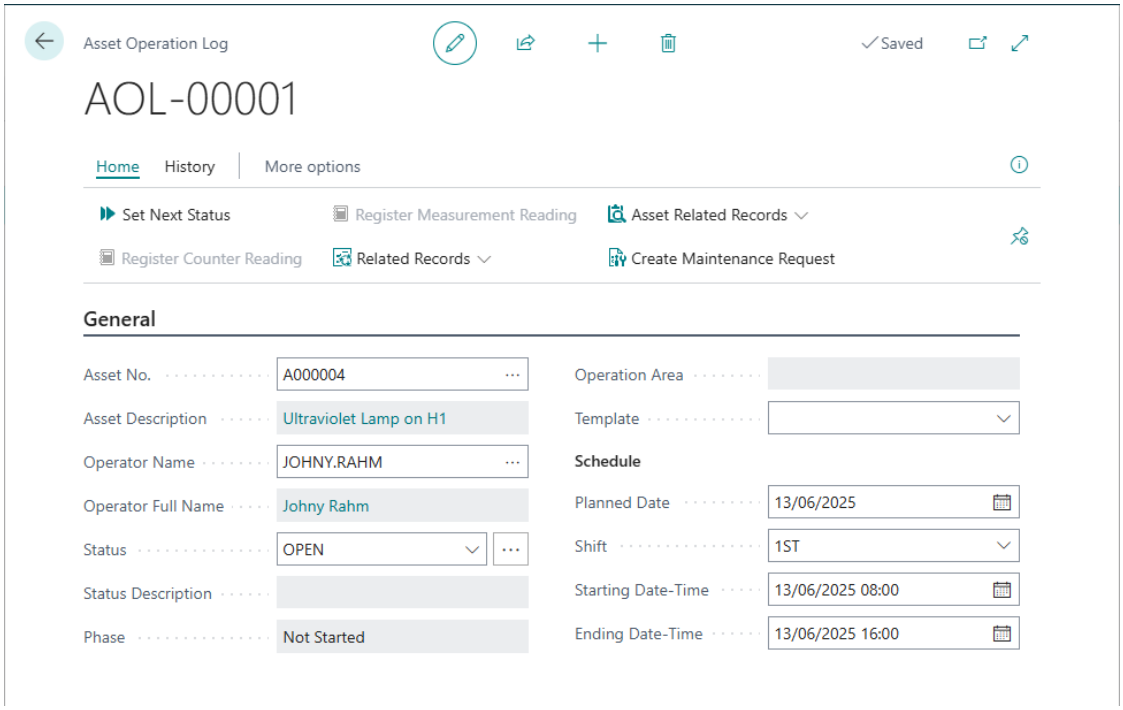
DBC-3454 Asset Operation Log Functionality

You can now use the new **Asset Operation Log** to fully manage and track the operation of your assets shift by shift, all from one convenient interface.

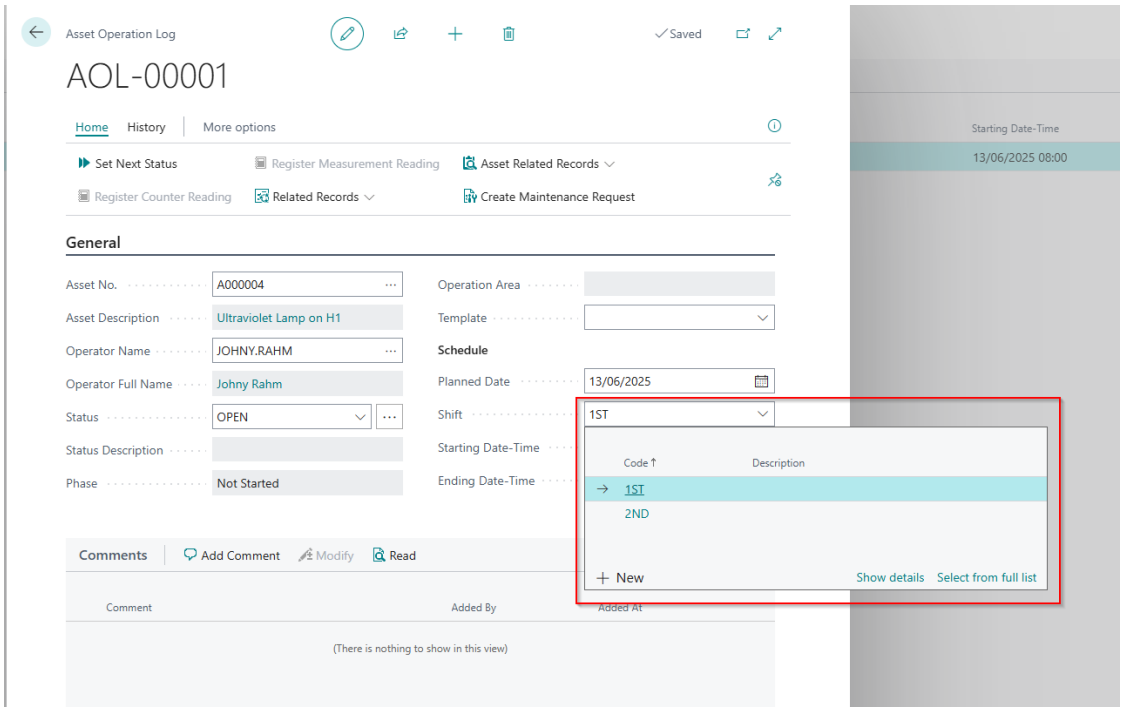
With the **Asset Operation Log** page, you are able to:

Create log entries for the assets you are assigned to operate. You can create the list of the **Asset Operators**.

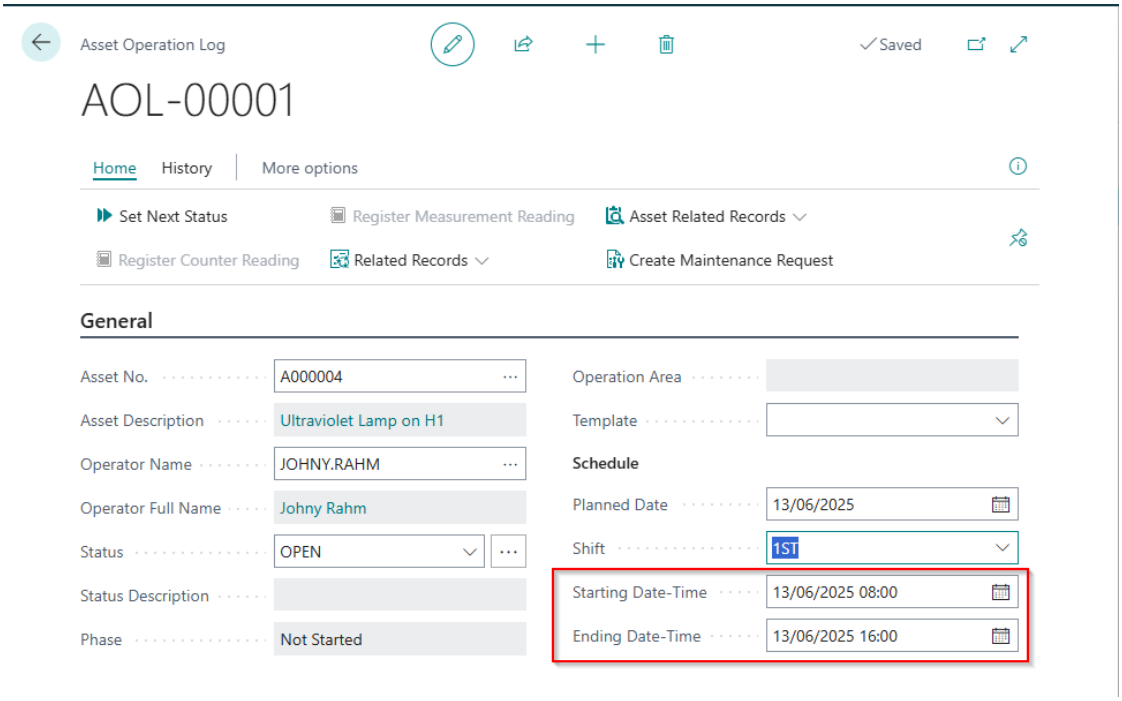




Select the appropriate shift from your shift setup.

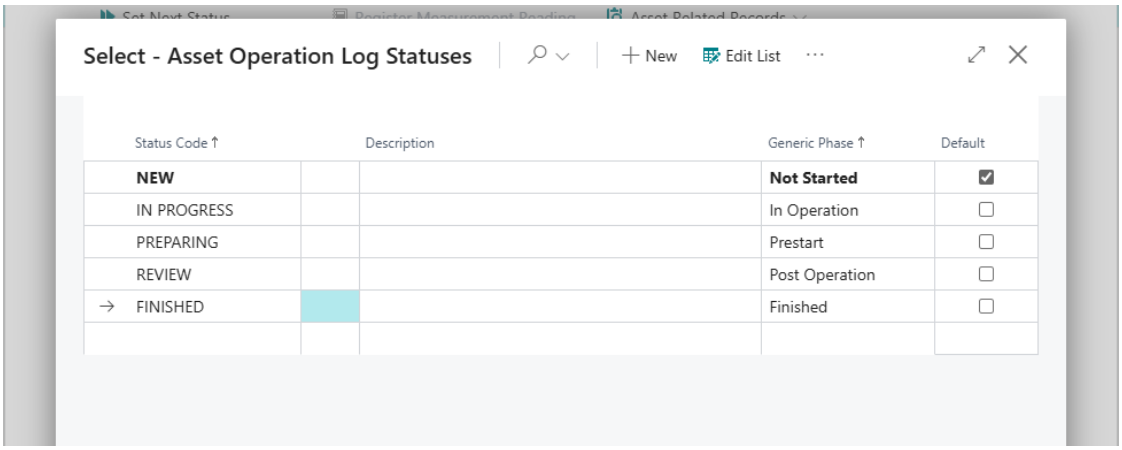


Enter the start and end date/time for each operational session.

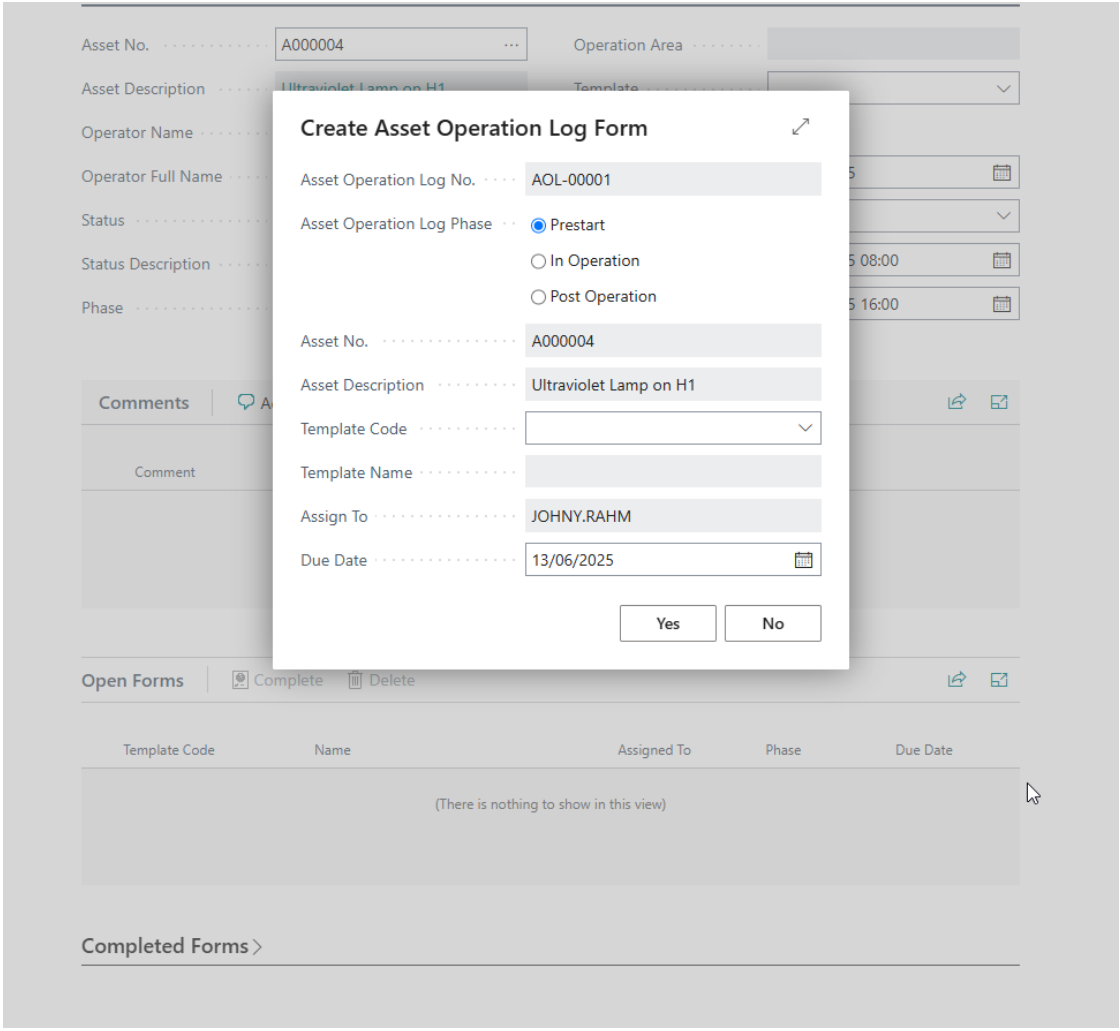


Set the operational status from a configurable list, with phases like Not Started, Prestart, In Operation, Postoperation, Finished.

Follow the built-in permission rules that control which status changes you are allowed to make.

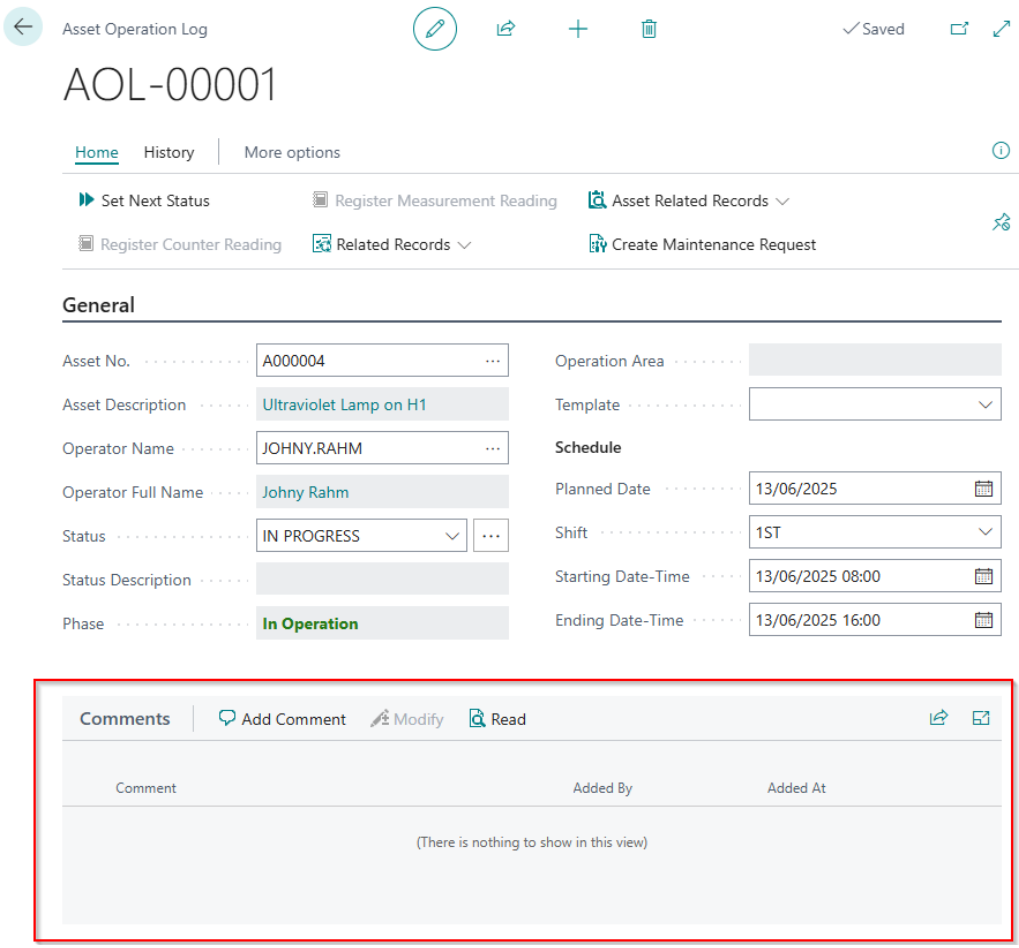


You will be guided through required checklists, following the same structure you already know from Work Order Checklists. A Prestart Checklist must be completed before you start operating the asset, and a Finished Checklist may be required before you can close the log entry.

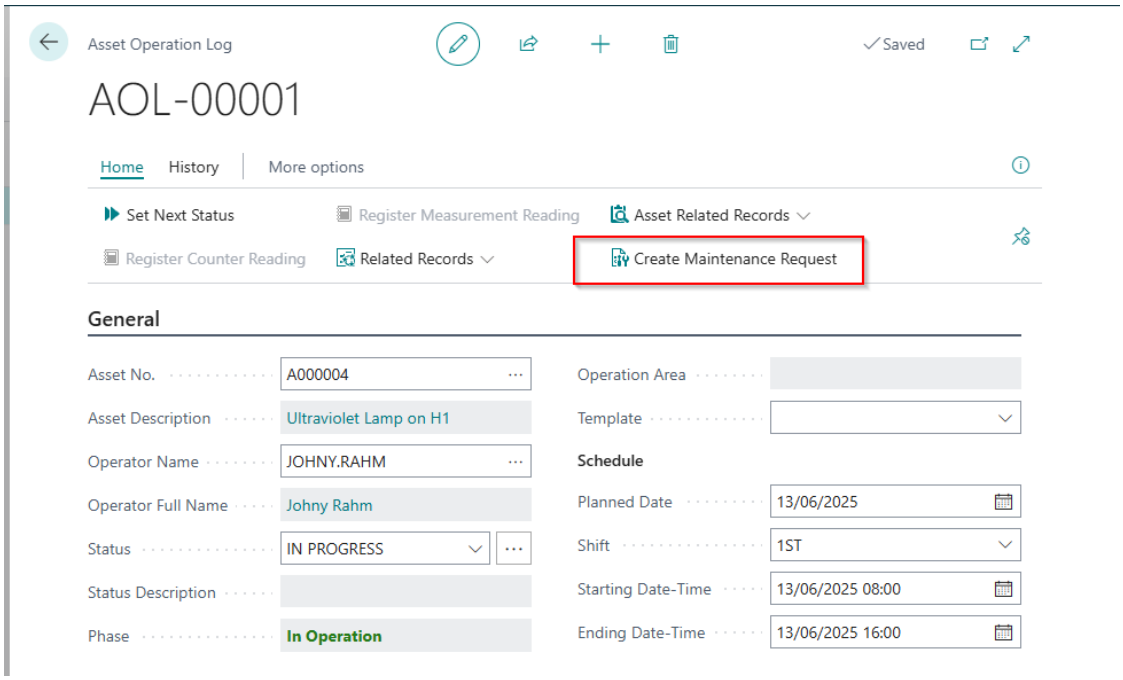


While logging asset operation, you can also:

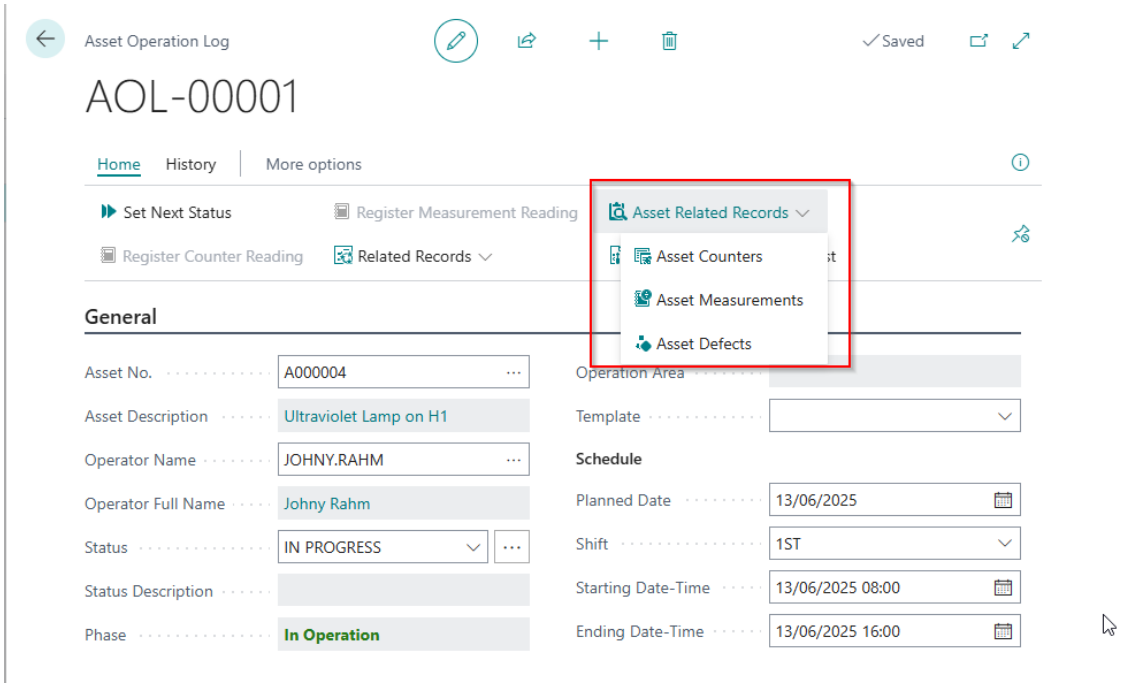
Add your comments for better tracking of operational conditions.



Report maintenance requests directly from the same screen.

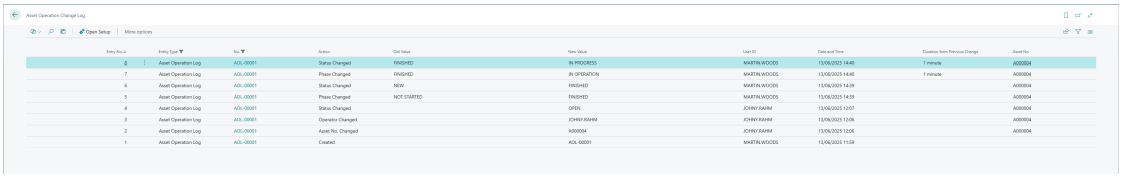


View existing defects and create new ones when necessary. Register counter values and measurements right inside the log window.

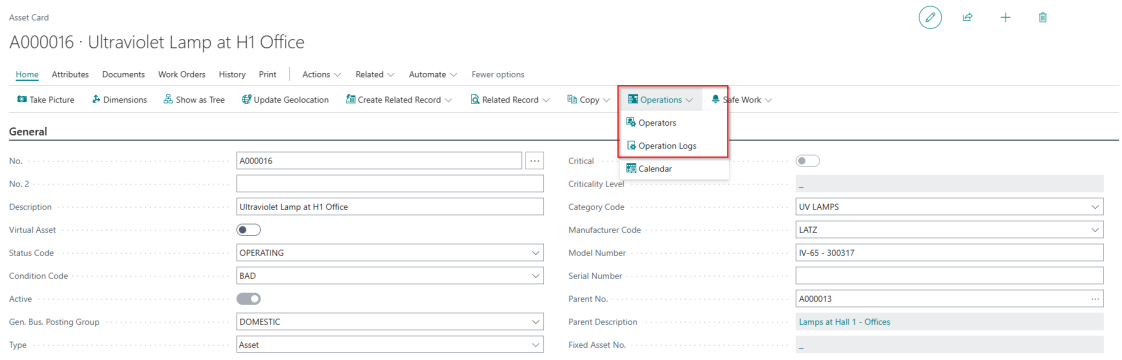


Every entry you create records in **Asset Operational Log**:

- Your user ID.
- Exact timestamps for every status change.
- A full audit trail of all updates and submitted data.



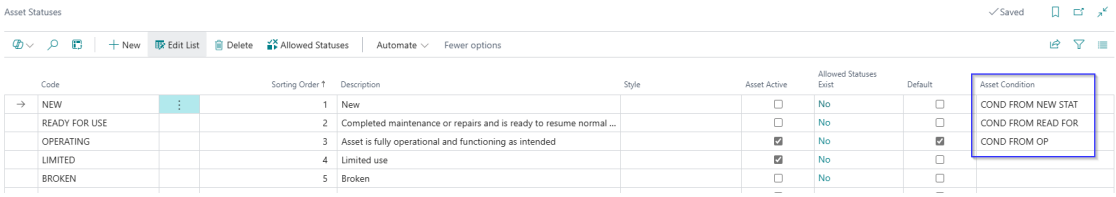
You can easily filter and report **Asset Operation Log** entries by asset, shift, user, or status. Logs are accessible from the **Asset Card, Asset List**, and will also be available from the Asset Tree in the future.



With this feature, you gain better visibility and control over asset usage, ensure safety and compliance through enforced checklists, and simplify your daily work by having all operational logging in one place.

DBC-3464 Default Asset Condition Based on Asset Status

On the Asset Status list, you can assign an asset condition that will be automatically applied to the asset, whenever its status changes to the selected one.



Thanks to that asset condition can be defined by its status.

In all places where you can define the asset status and asset condition that rely on something else (like advanced maintenance status):

- if asset condition is empty and the condition(1) is defined on the status - condition(1) from the status is used
- if asset condition(1) is defined and condition(2) is defined on the status - condition(1) from the record (for example advanced maintenance status) is used

DBC-3467 Global Dimension values not updated on Asset from Default Dimensions

Fixed related to visibility of Global Dimension on the Asset Card.

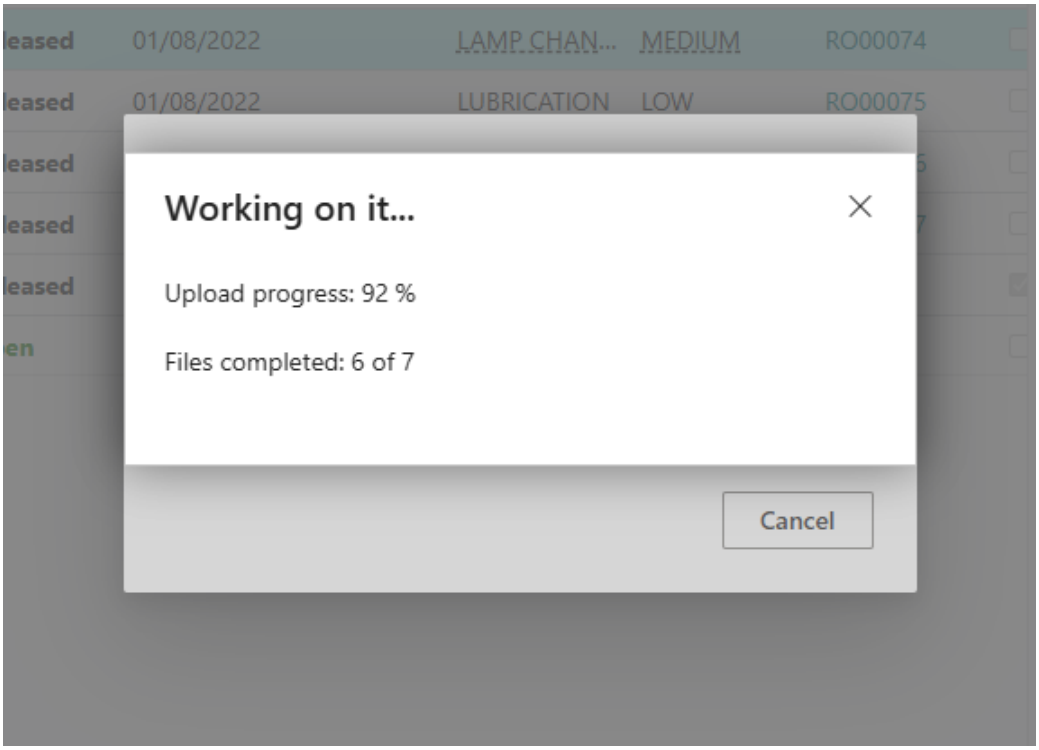
DBC-3465 Follow Up issue with follow up date

Fixed related to Fallow-up dates.

DBC-3463 Multi-File Upload for Document Attachments

You can now upload **multiple files** at once when attaching documents to records such as **Assets, Work Orders, Maintenance Requests, and more**.

The document attachment interface has been enhanced to support **multi-file selection**, allowing you to select and upload all necessary documents, images, or supporting materials in a single operation. All selected files will be automatically attached to the corresponding record, streamlining the documentation process and improving efficiency across your maintenance workflows.



DBC-3442 Visual Asset Mapping and Interaction on Asset Location Maps

You can now create plans of assets and locations in your system by migrating pictures of them. Later, on such a plan, you are able to place your assets. Thanks to that you can define on plan where the asset is located.

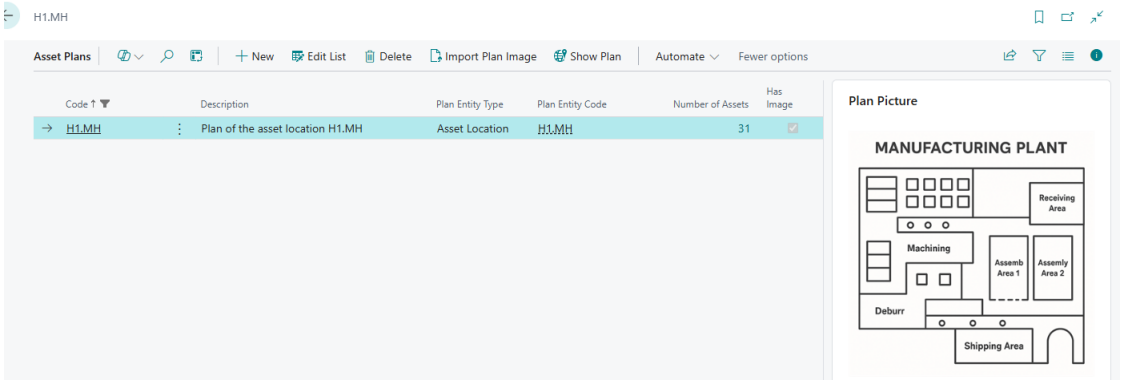
Only the Maintenance Employee can edit plan, add, or remove assets. If you are not maintenance employee - some actions might be hidden or blocked for you.

First, you need to create a new **Asset Plan**. Each Asset Plan can contain all assets in your company. But you can use **Plan Entity Type** and **Plan Entity Code** to filter available assets.

- Plan Entity Type:
  - *Empty* - assets are not filtered
  - *Asset Location* * - assets that can be added are filtered by their asset location (including location hierarchy)
  - *Asset* * - you must define the top asset from the hierarchy

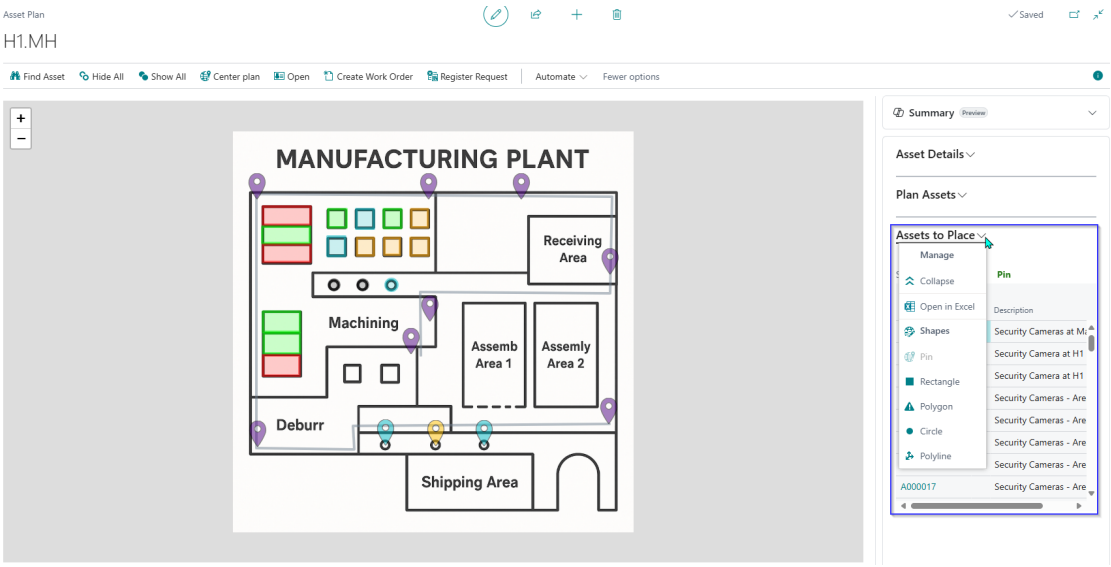
*filter is specified in the **Plan Entity Code**

When the asset plan is created - use **Import Plan Image** to upload a picture that represents the plan.

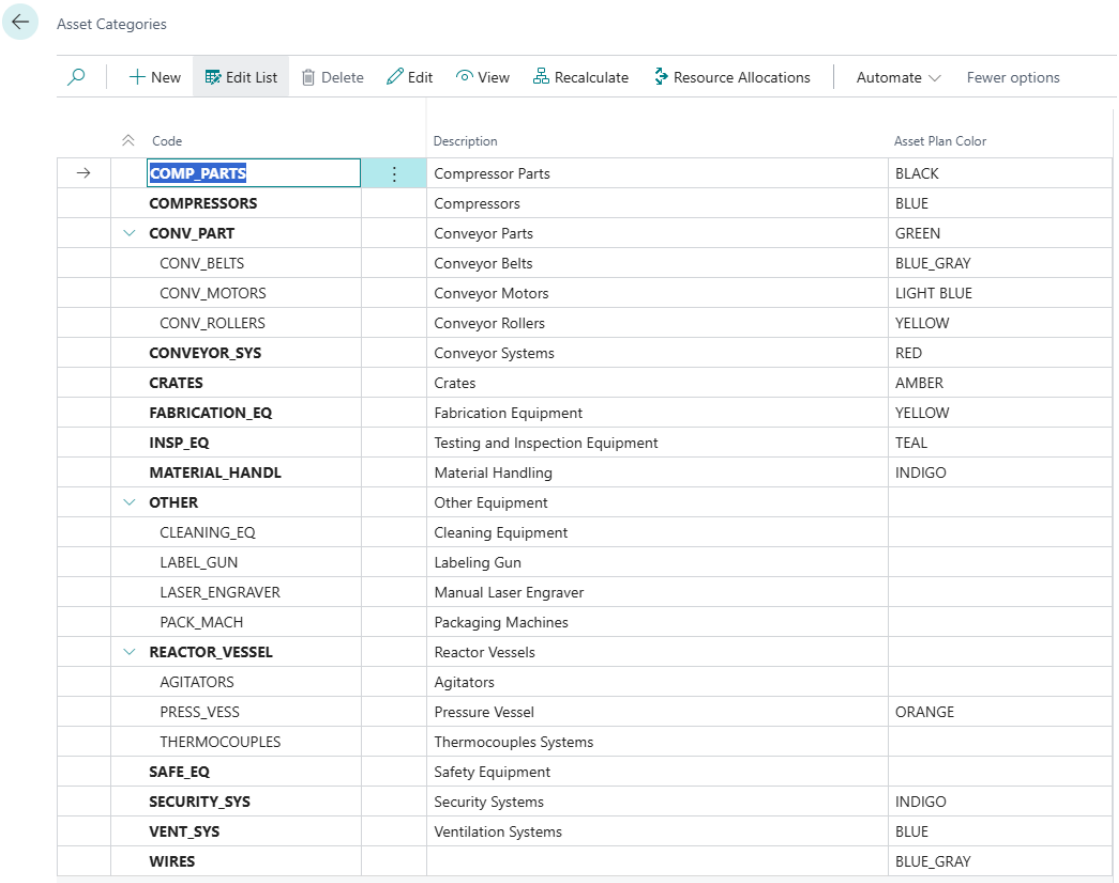


Now you can start adding your assets to the plan. Select **Show Plan**.

In the **Assets to Place** FactBox define what shape you want to use, and select the asset from the list. You can place this asset on the plan.



The color of all objects is defined by the asset category, where you can define **Asset Plan Color** that is used for a specific category of the asset.



Code	Description	Asset Plan Color
COMP_PARTS	Compressor Parts	BLACK
COMPRESSORS	Compressors	BLUE
CONV_PART	Conveyor Parts	GREEN
CONV_BELTS	Conveyor Belts	BLUE_GRAY
CONV_MOTORS	Conveyor Motors	LIGHT BLUE
CONV_ROLLERS	Conveyor Rollers	YELLOW
CONVEYOR_SYS	Conveyor Systems	RED
CRATES	Crates	AMBER
FABRICATION_EQ	Fabrication Equipment	YELLOW
INSP_EQ	Testing and Inspection Equipment	TEAL
MATERIAL_HANDL	Material Handling	INDIGO
OTHER	Other Equipment	
CLEANING_EQ	Cleaning Equipment	
LABEL_GUN	Labeling Gun	
LASER_ENGRAVER	Manual Laser Engraver	
PACK_MACH	Packaging Machines	
REACTOR_VESSEL	Reactor Vessels	
AGITATORS	Agitators	
PRESS_VESS	Pressure Vessel	ORANGE
THERMOCOUPLES	Thermocouples Systems	
SAFE_EQ	Safety Equipment	
SECURITY_SYS	Security Systems	INDIGO
VENT_SYS	Ventilation Systems	BLUE
WIRES		BLUE_GRAY

All colors are defined in the **Asset Management Colors** where you can add your own by specifying their RGB or HEX code.

Asset Management Colors

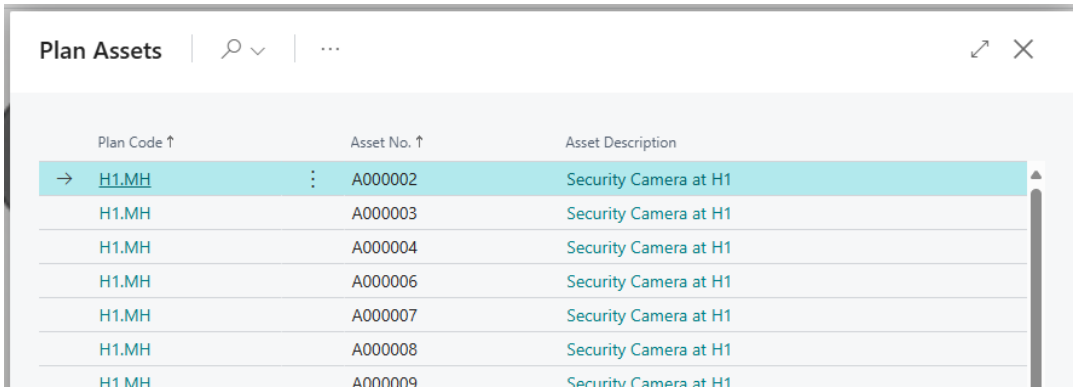
Saved

New | Edit List | Delete

Code	Description	Color
AMBER	Amber	#FFBF00
BLACK	Black	#000000
BLUE	Blue	#0000FF
BLUE_GRAY	Blue-gray	#708090
BROWN	Brown	#A52A2A
CYAN	Cyan	#00FFFF
DEEP ORANGE	Deep-orange	#FF4500
DEEP PURPLE	Deep-purple	#512DA8
GREEN	Green	#00FF00
GREY	Grey	#808080
INDIGO	Indigo	#4B0082
LIGHT BLUE	Light-blue	#ADD8E6
LIGHT GREEN	Light-green	#90EE90
LIME	Lime	#00FF00
ORANGE	Orange	#FFA500
PINK	Pink	#FFC0CB
PURPLE	Purple	#800080
RED	Red	#FF0000
TEAL	Teal	#008080
TIFFANY BLUE	Tiffany Blue	#0ABAB5
YELLOW	Yellow	#FFFF00

On the **Asset Plan**, you can:

- find specific asset by using the **Find Asset** action or by selecting the asset on the **Plan Assets**. It will center the plan and underline the selected asset.



Summary Preview

Asset Details

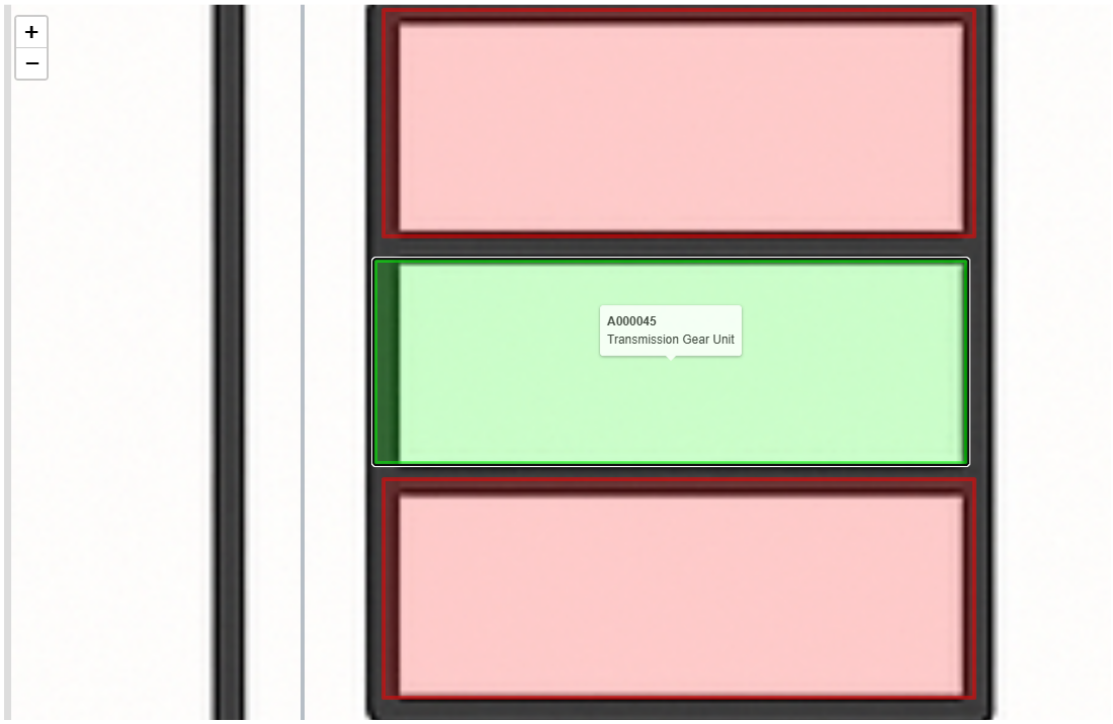
Plan Assets

Asset No. ↑	Description
A000002	Security Camera at H1
A000003	Security Camera at H1
A000004	Security Camera at H1
A000006	Security Camera at H1
A000007	Security Camera at H1
A000008	Security Camera at H1
A000009	Security Camera at H1
A000010	Security Camera at H1

Asset Plan

H1.MH

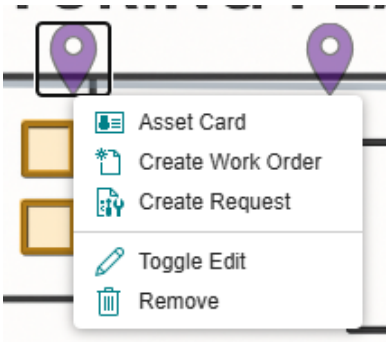
Find Asset | Hide All | Show All | Center plan | Open | Create Work Order | Register Request | Automate | Fewer options



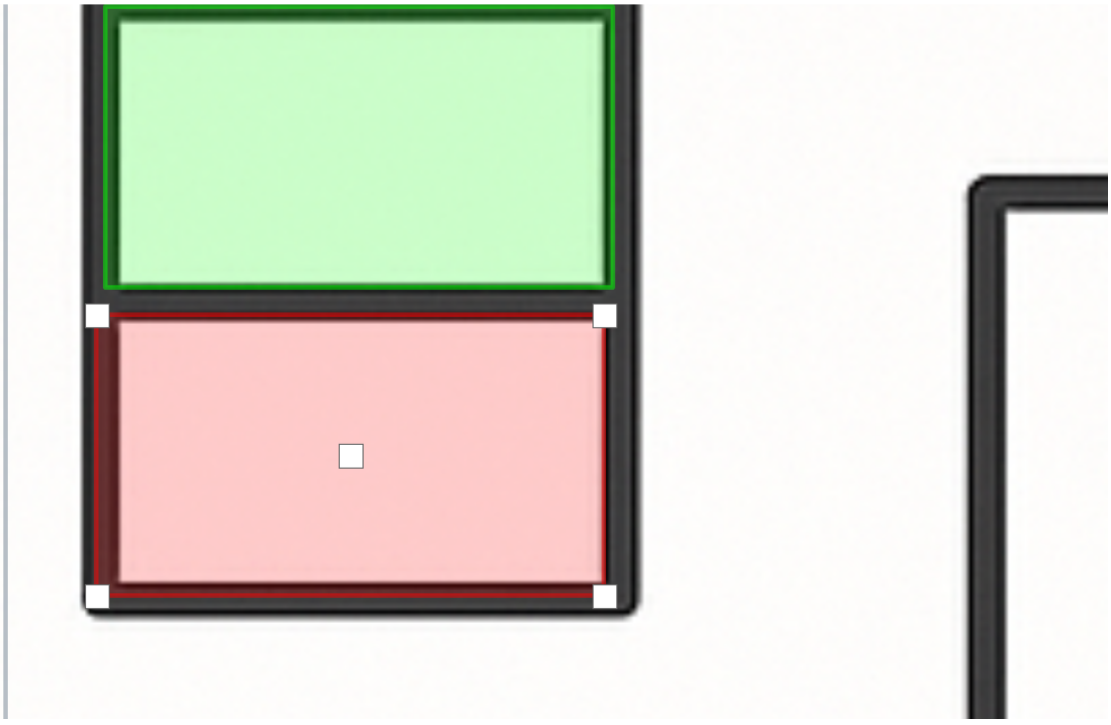
- **Hide All** to hide all assets on the plan - from now each asset selected from **Find Asset** or **Plan Assets** is shown on the plan.
- **Show All** to show all assets on the plan.
- **Center plan** to center the plan.
- **Open** asset card of selected asset
- **Create Work Order** to run one-off work order creator for the selected asset

You can use the right-click to open the context menu and:

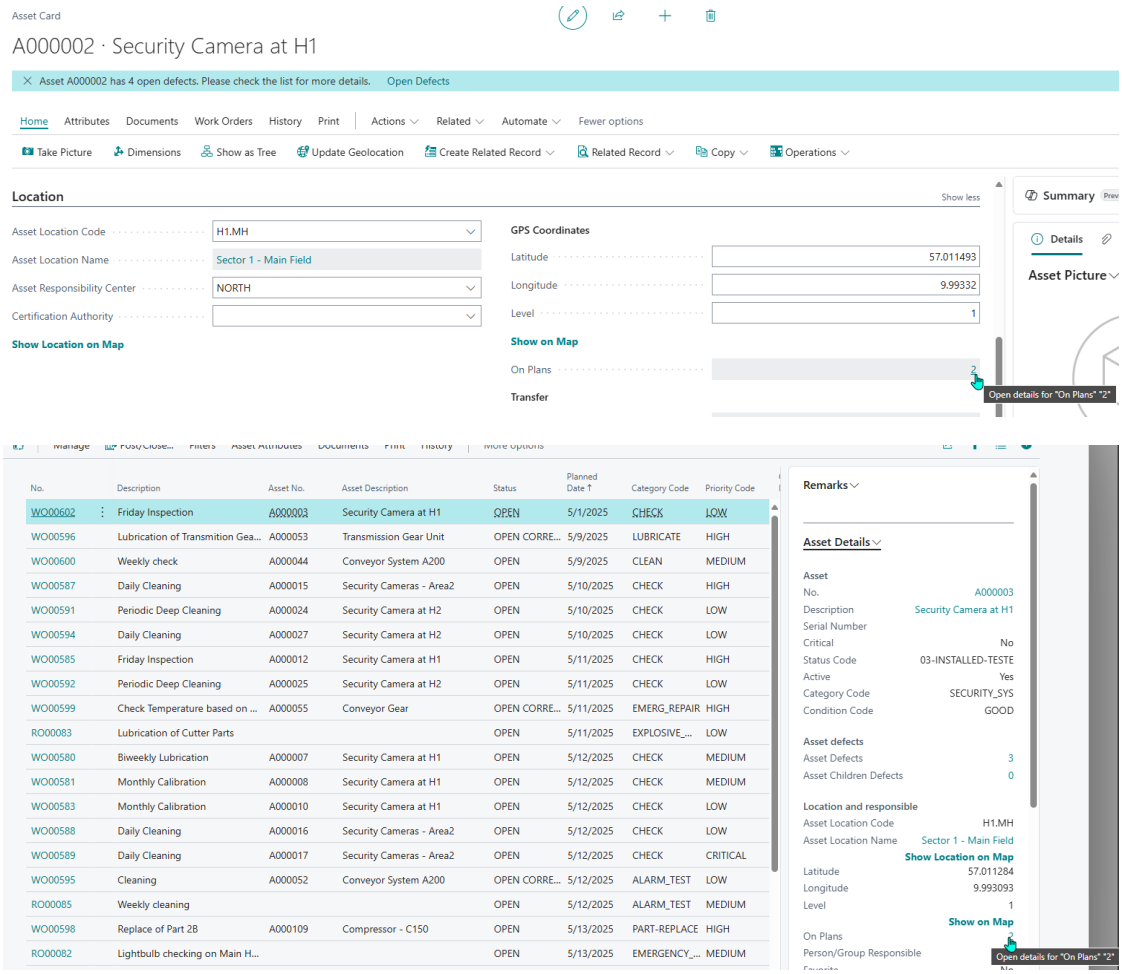
- **Asset Card** to open the asset card
- **Create Work Order** to run one-off work order creator for the selected asset
- **Create Request** to run maintenance request creator (option available when Maintenance Request app is installed)
- **Toggle Edit** to switch on/off the edit mode of the object
- **Remove** the object from the plan



Toggle Edit switches on/off the edit mode of the object. Objects can be resized, moved, or reshaped. ***IMPORTANT***: remember to switch OFF the edit mode before leaving the asset plan. Otherwise, changes are not saved. Object in edit mode has additional options visible on it.



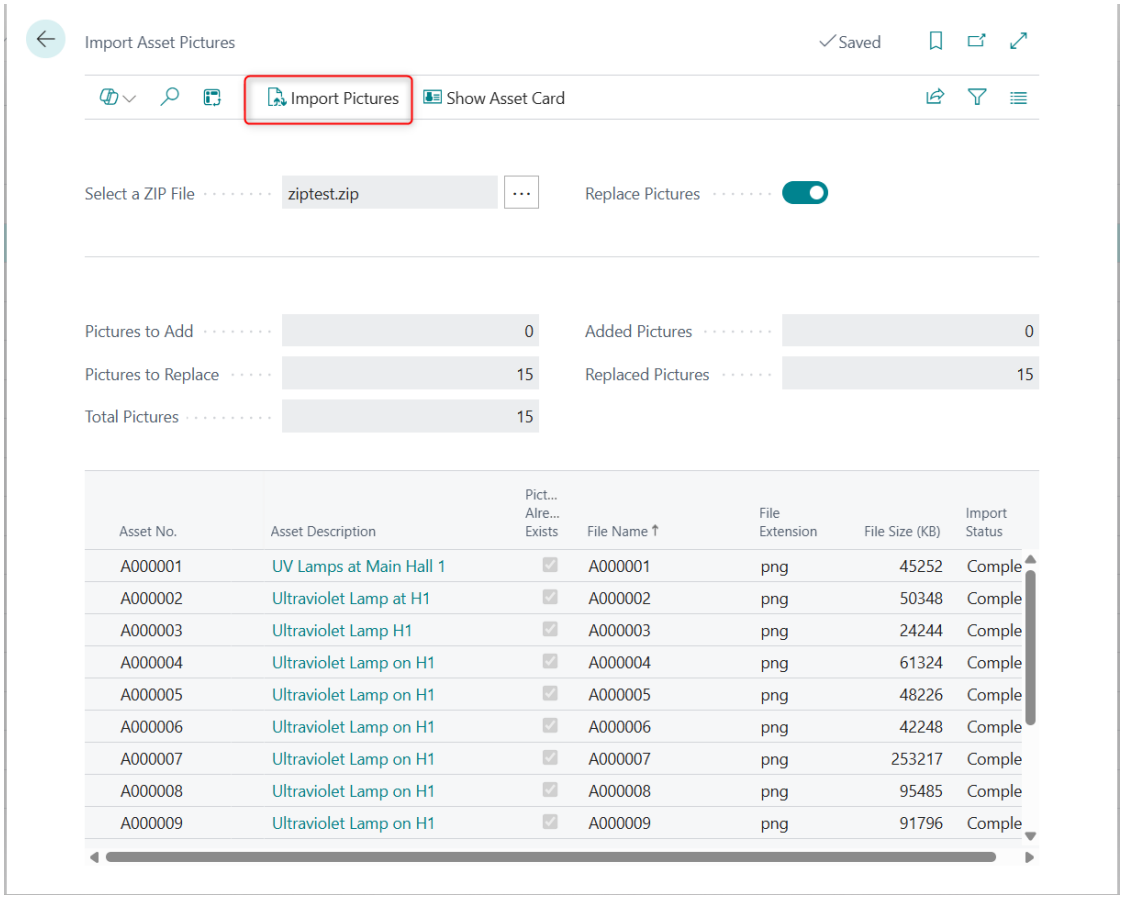
One asset can be added to multiple plans. From the **Asset Details** FactBox (available for example on the Work Order Card) or from the **Asset Card** you can open all plans where the asset is located.



DBC-3462 Bulk Import of Asset Pictures from ZIP File

You can now import asset pictures in bulk using a **ZIP file**, following the same user experience as the standard Import Item Pictures functionality in Business Central.

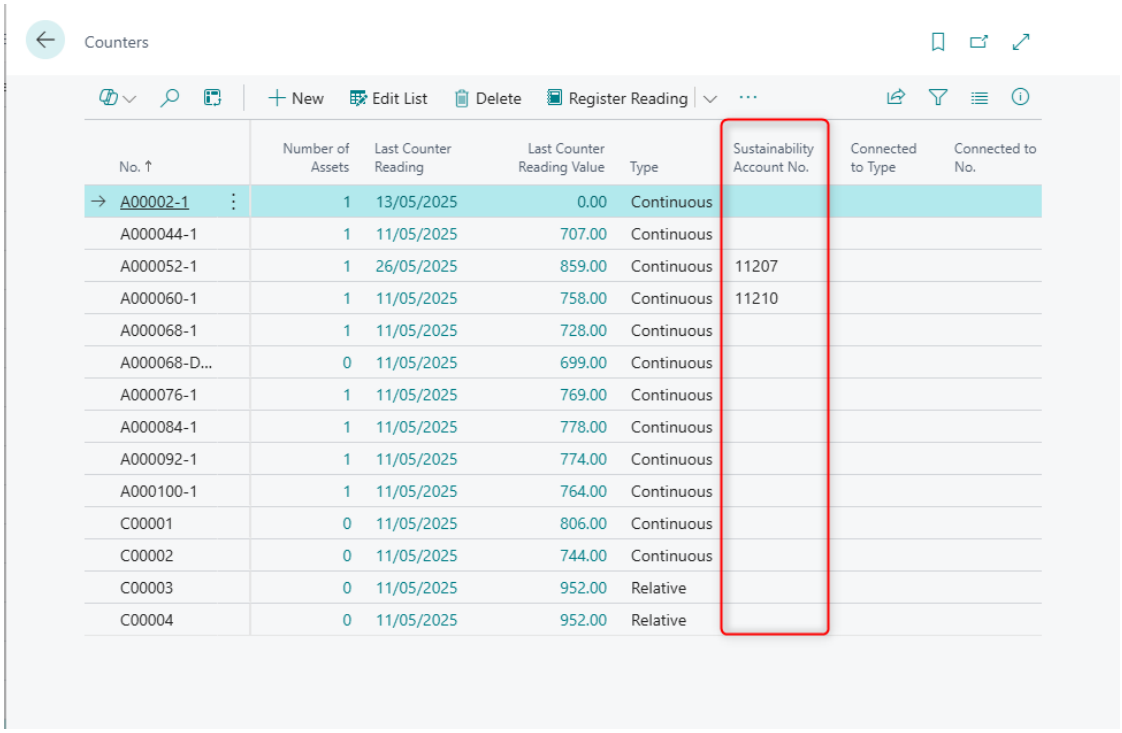
With this new feature, users can upload a ZIP archive containing image files, where each **file name** corresponds to an **Asset Number** (e.g., A0001.jpg is assigned to Asset A0001). The system supports commonly used formats: **.jpg, .jpeg, and .png.** The file can be imported in **Import Asset Pictures** page.



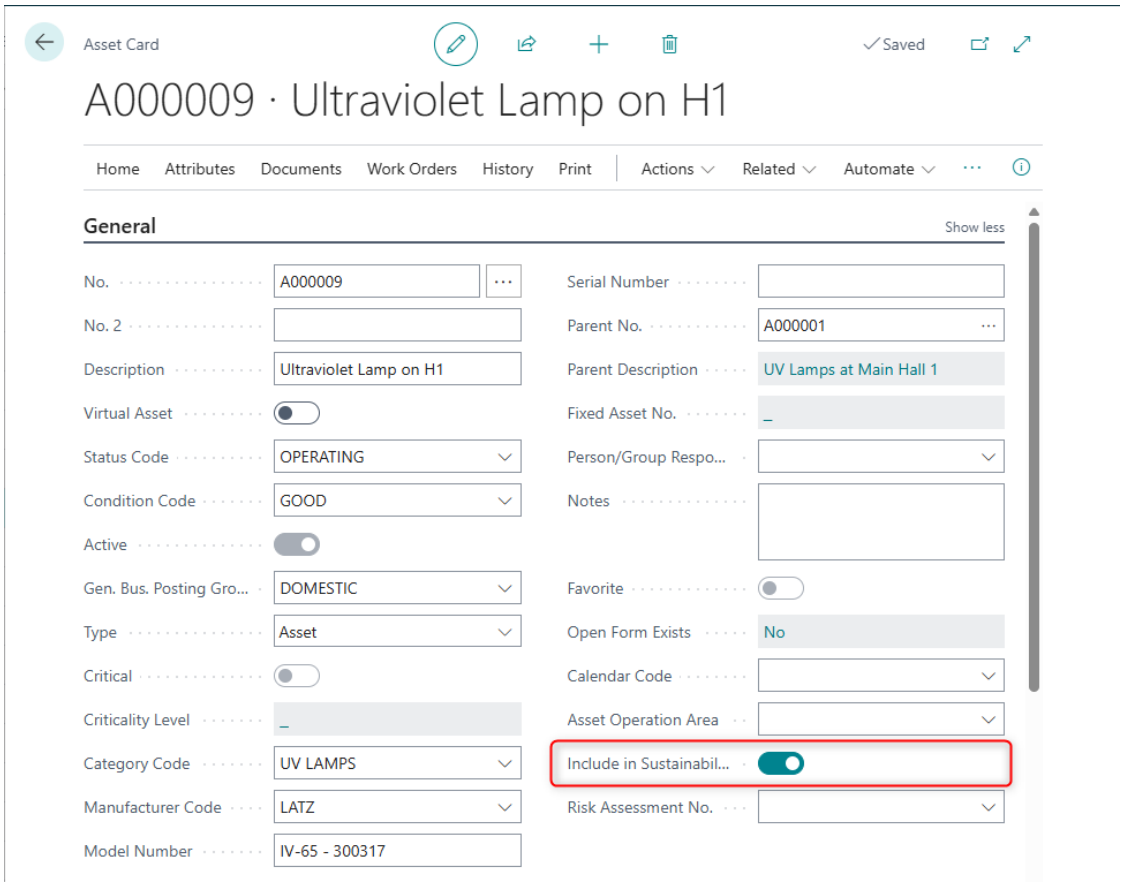
DBC-3443 Integration of Dynaway EAM with Sustainability Module via Counter Entries

A new integration has been introduced between Dynaway EAM and the standard Sustainability Module, allowing organizations to connect asset usage data with environmental reporting requirements.

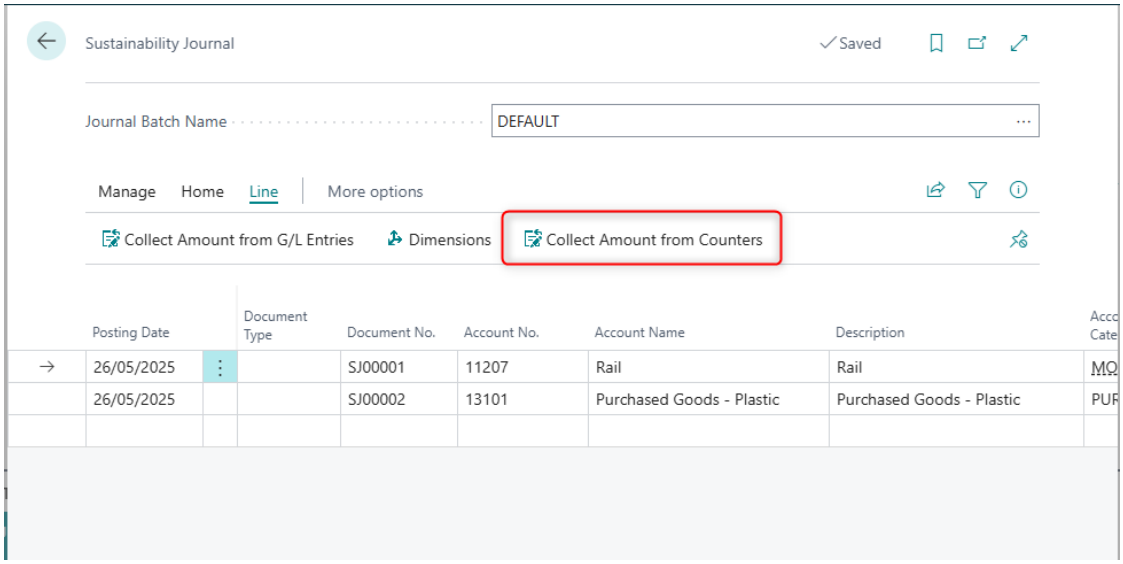
You can now assign a **Sustainability Account** directly on each **Counter setup**.

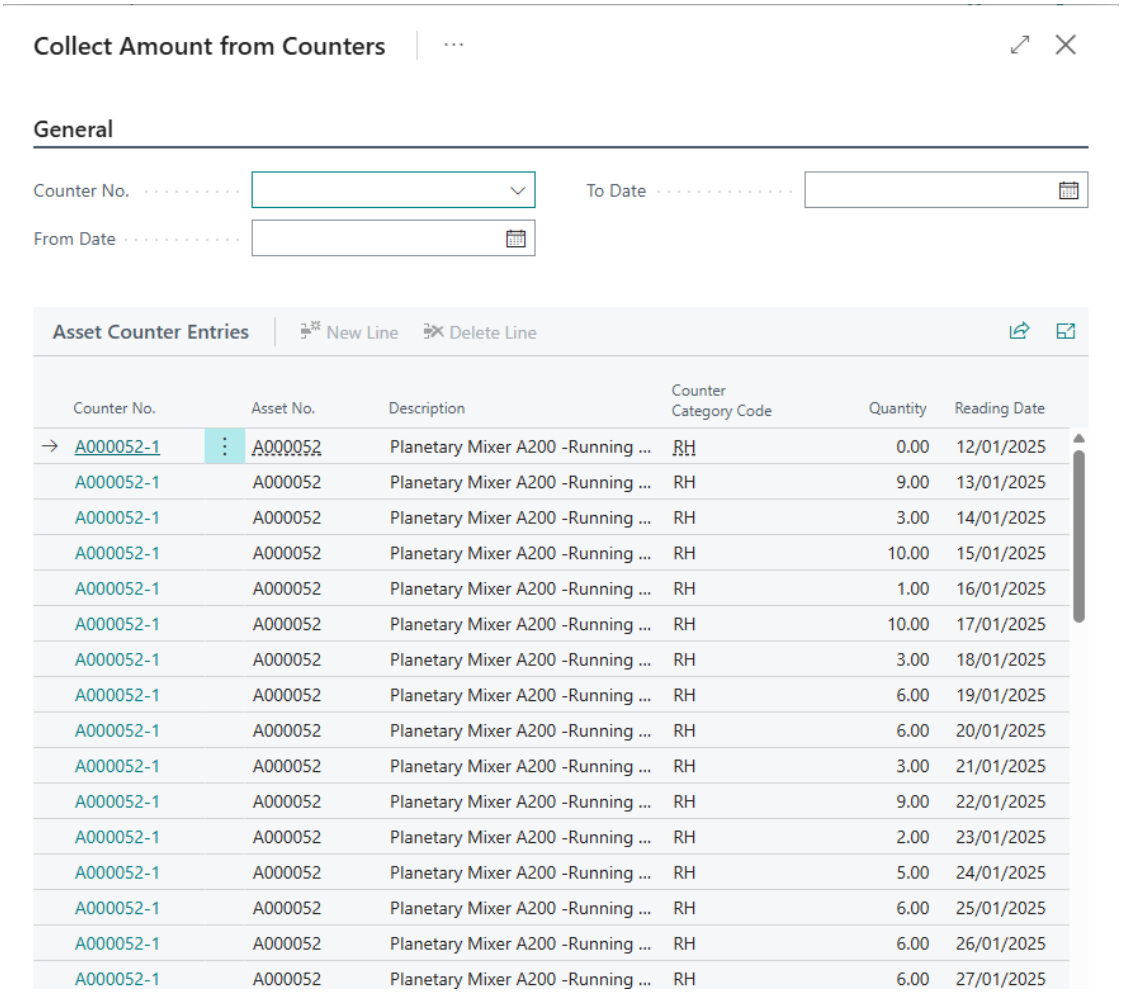


On the **Asset Card** you will be able to decide if the counter value should be moved to the **Sustainability Journal**.



Based on this configuration, a new action allows you to retrieve posted Counter Entries and transfer them into a Sustainability Journal by action **Collect Amount from Counters**. Once the entries are retrieved, the system generates Sustainability Journal Lines, which can be reviewed and edited manually before posting.





DBC-3461 Asset no with Brackets causing issues

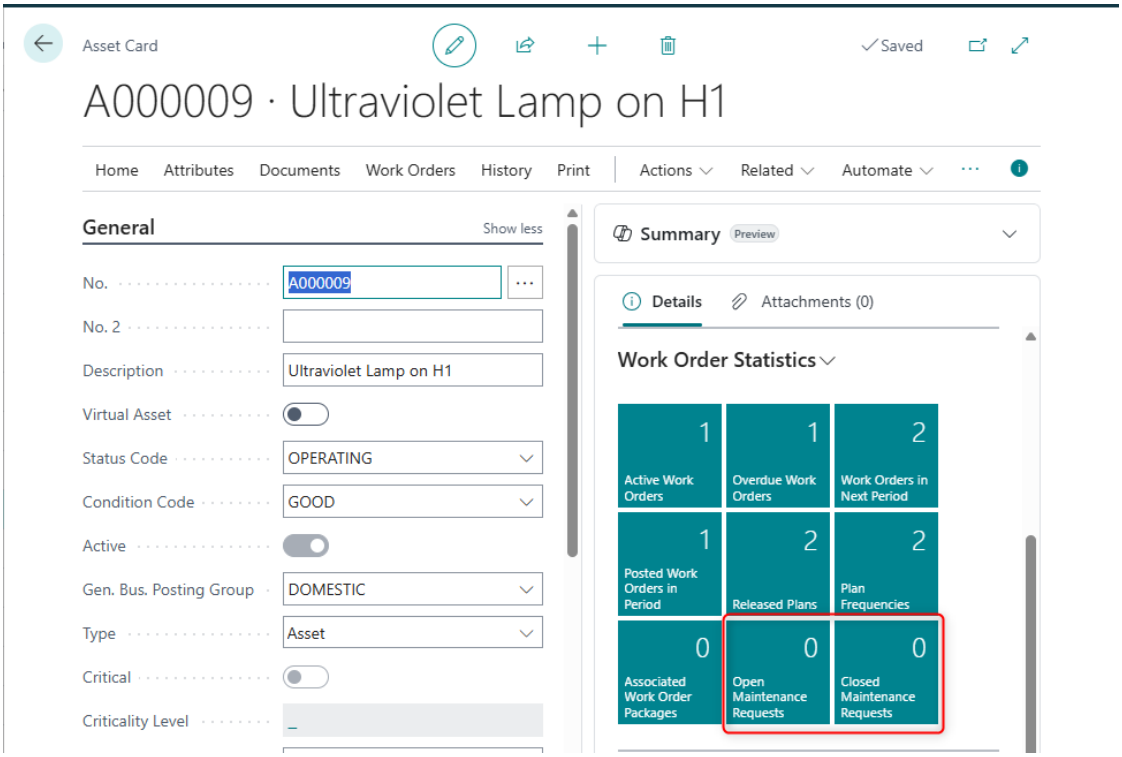
Fixed an issue where assets with special characters in their asset numbers caused errors across the system.

DBC-3459 Project on Create Work Order From PO

Fixed related to coping the Project details from Purchase Order to Work Order when document is created from the line.

DBC-3458 View Maintenance Requests from Asset

You can now view all **Maintenance Requests** linked to a specific asset directly from the **Asset Card** and **Asset List**. Two new cues — **Open Maintenance Requests and Closed Maintenance Requests** — have been added to the Work Order Statistics section, providing instant visibility into the asset's maintenance history and current status. Clicking these cues opens a filtered list of the respective requests, allowing for faster access, better monitoring, and more effective maintenance planning.



DBC-3449 One-off Work Order created with API is not getting the default checklists and instructions from used work order category

Reported issue: One-off Work Order created with API is not getting the default checklists and instructions from the used work order category.

Issue Fixed.

When **Instructions** and **Priority Code** are provided in the API request - these values are used on the created work order.

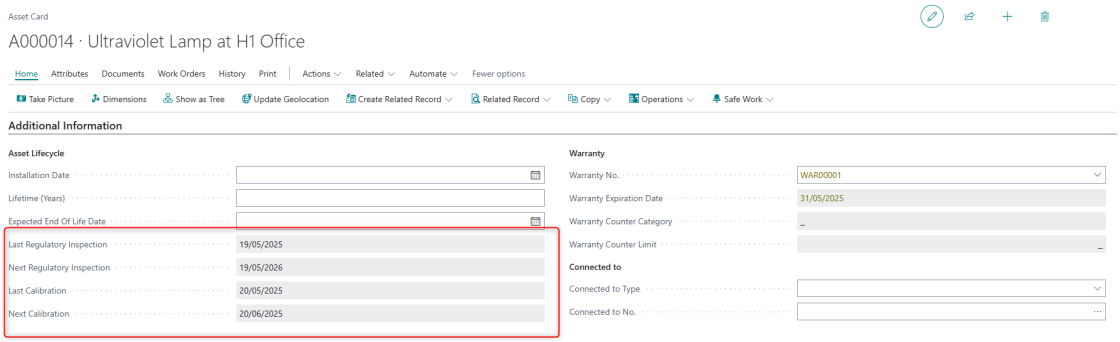
Otherwise, instructions and priority from the used work order category are used.

Checklists are applied from the work order category.

DBC-3452 Display Regulatory Inspection and Calibration Dates on Asset Card

A **“Additional Information”** section now includes key tracking fields for regulatory inspections and calibrations (hidden by default). This section displays the following fields:

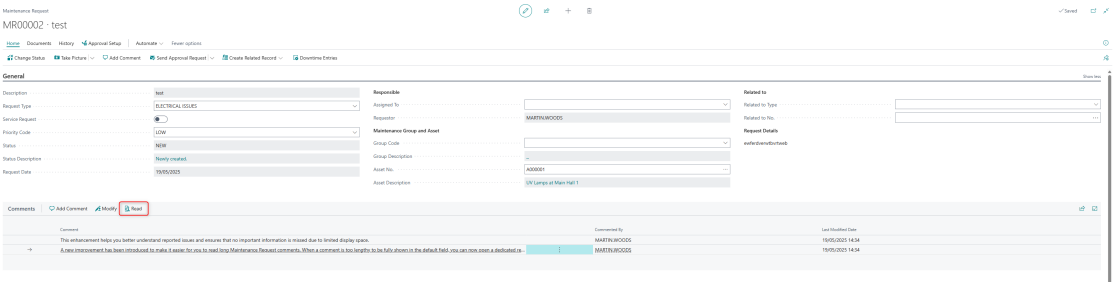
- **Last Regulatory Inspection**
- **Next Regulatory Inspection**
- **Last Calibration**
- **Next Calibration**



DBC-3455 View Full Maintenance Request Comment

A new improvement has been introduced to make it easier for you to read **long Maintenance Request comments**. When a comment is too lengthy to be fully shown in the default field, you can now open a dedicated **read-only page** to view the entire text without truncation.

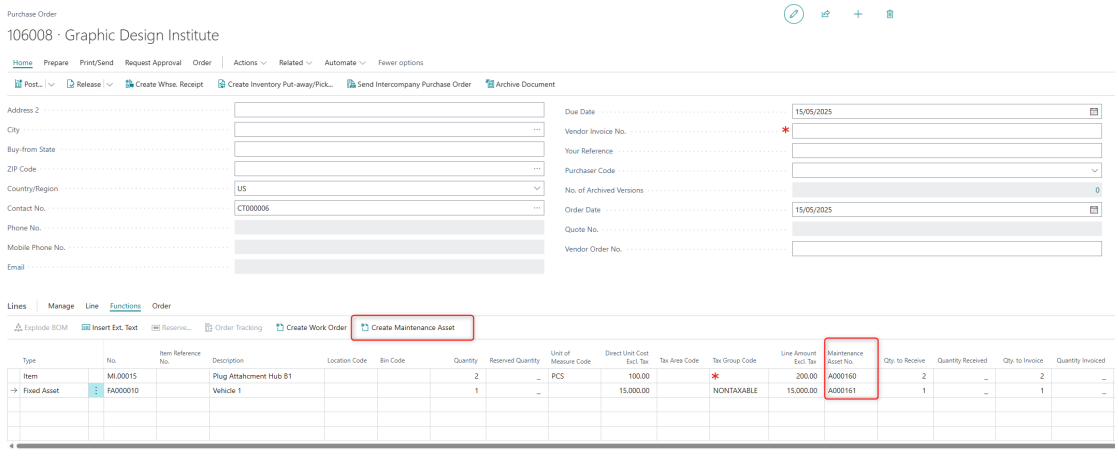
You'll find a new action available on **Maintenance Request Comments** that opens the full comment in a non-editable format. This ensures you can clearly and comfortably read the complete details of any request without scrolling through a small field or copying the text elsewhere.



DBC-3457 Create Maintenance Asset from Purchase Order

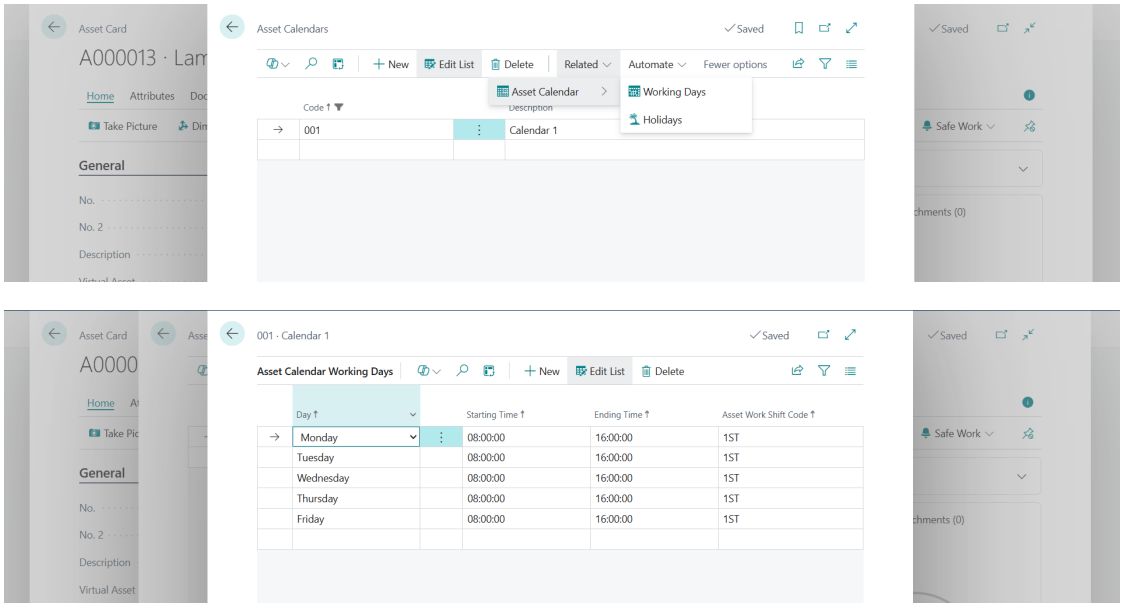
You can create a **Maintenance Asset directly from a Purchase Order Line**.

You can use the "**Create Maintenance Asset**" action on a purchase line to generate a new asset. The asset will automatically appear in the Asset List with a reference to the originating Purchase Order in the "**Created From**" field.



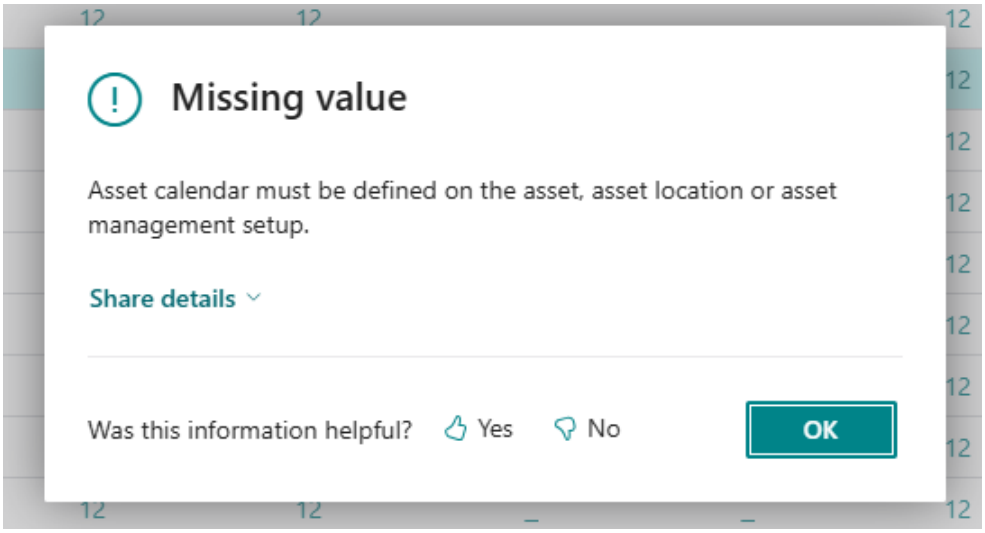
DBC-3446 Asset Calendar Management

You can now define an Asset Calendar for each asset to track its working schedule, including: **Working days and hours, Multiple shifts per day (e.g., morning, afternoon, night), Holidays and non-working days**.

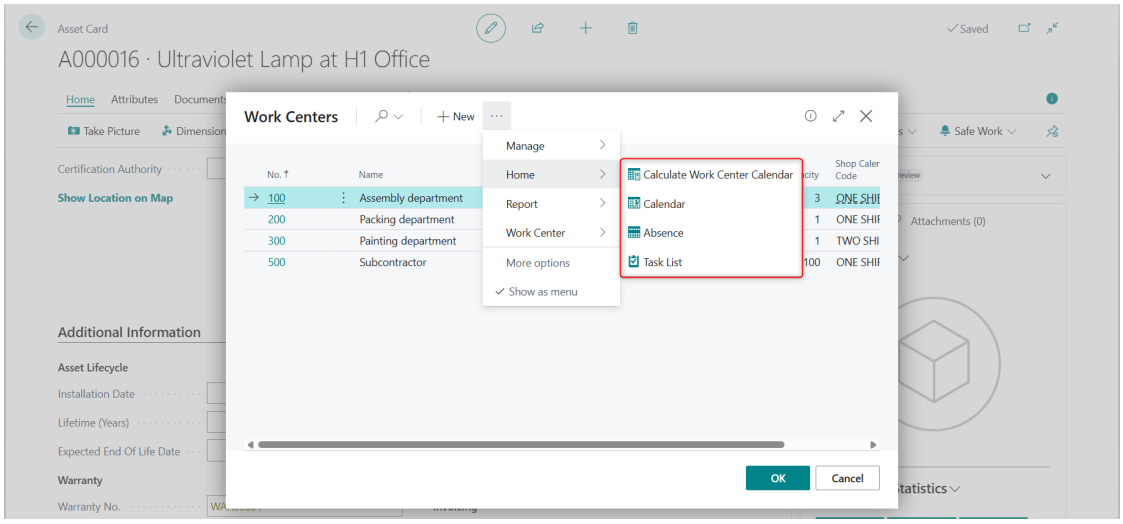


The **Calendar** used for an asset is selected based on the following priority:

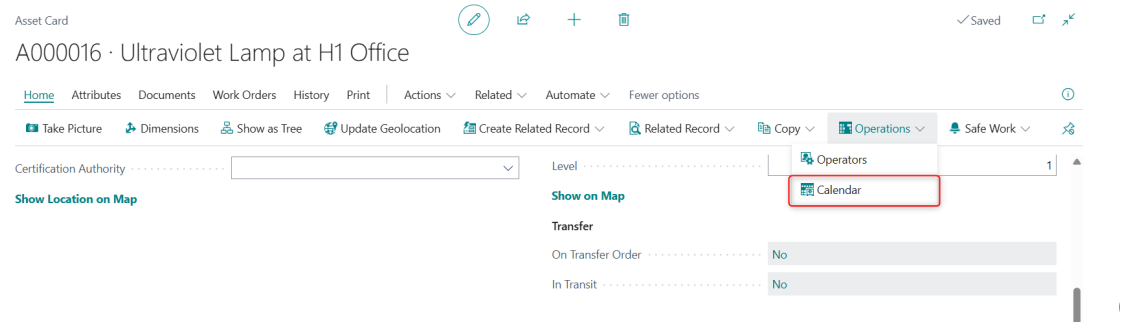
1. Asset Calendar (defined on the Asset Card)
2. Asset Location Calendar
3. Global Calendar (from Asset Management Setup)
4. If no calendar is defined in any of the above, an error message will inform you.

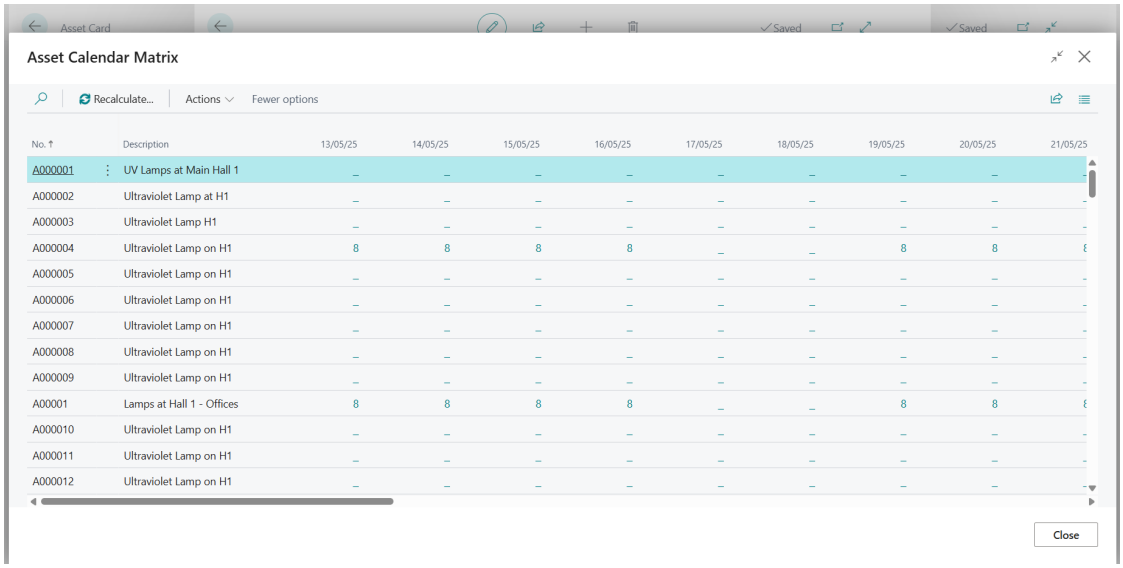


If an asset is **linked** to a **Work Center or Machine Center**, the calendar will always be pulled from the linked manufacturing object. The setup on the Asset or Location will be **ignored**. Changes in Work Center or Machine Center calendars do not sync automatically—you must manually trigger synchronization. A bulk update feature is available to update calendars for multiple assets at once.

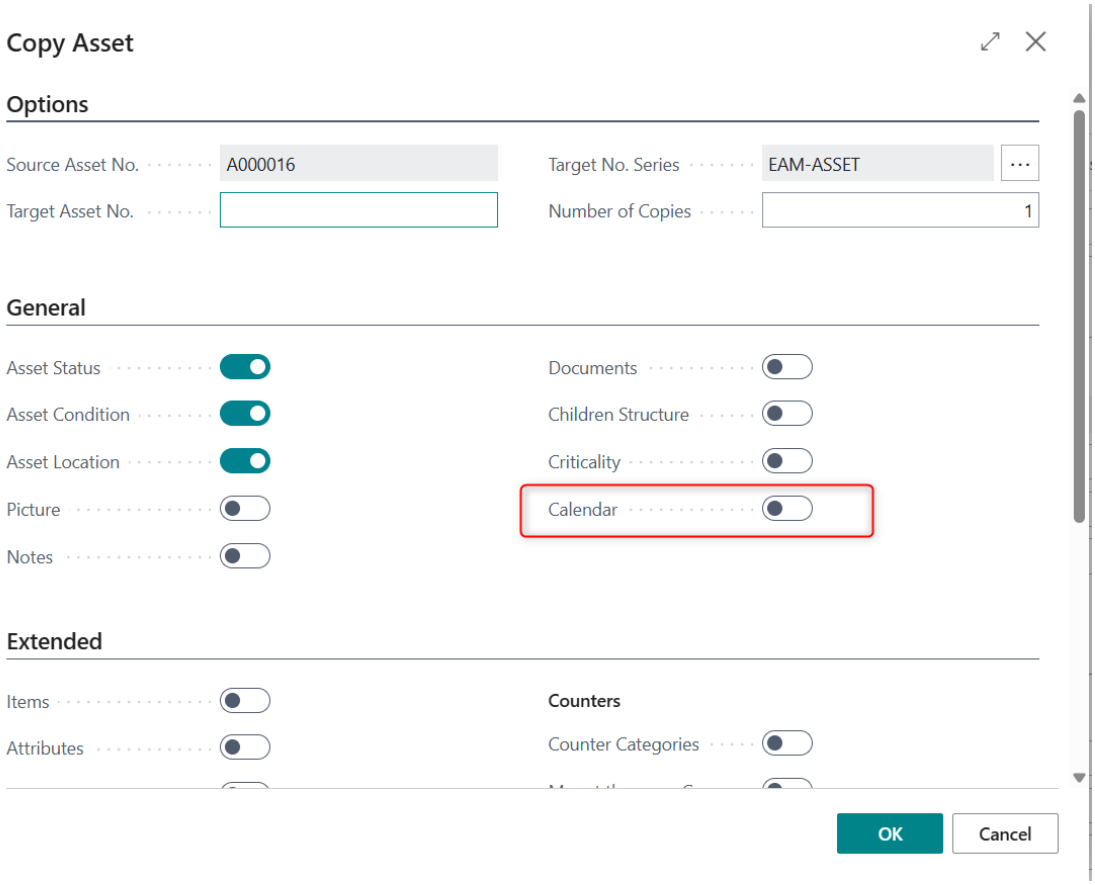


The assigned **Asset Calendar** is visible directly on the Asset Card, showing: **Active shift hours, Working and non-working days, Total available hours per day**.



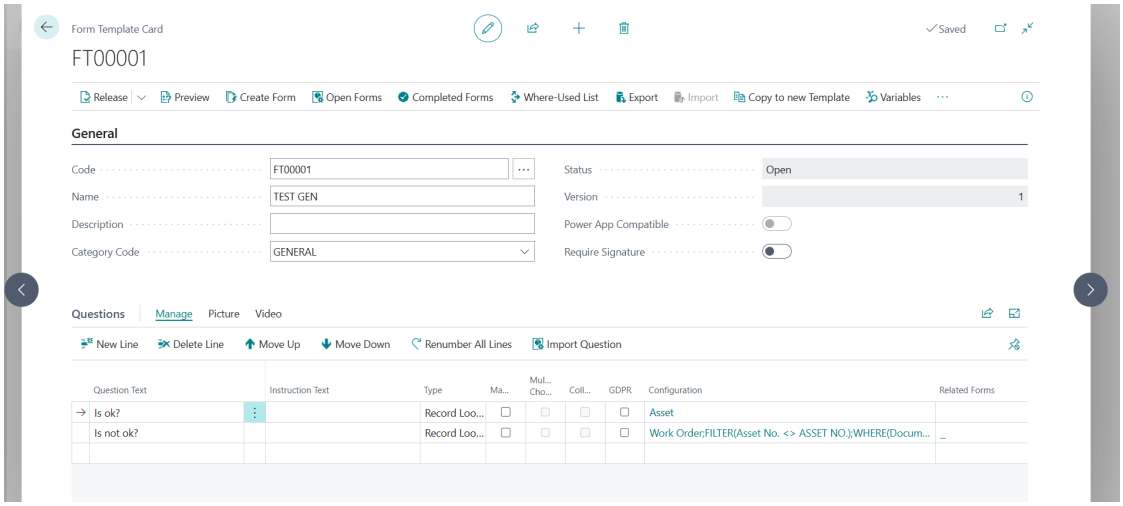


When copying assets, the system allows you to **include the calendar data**. If the asset is linked to a Work Center or Machine Center, the calendar copy will be skipped automatically.



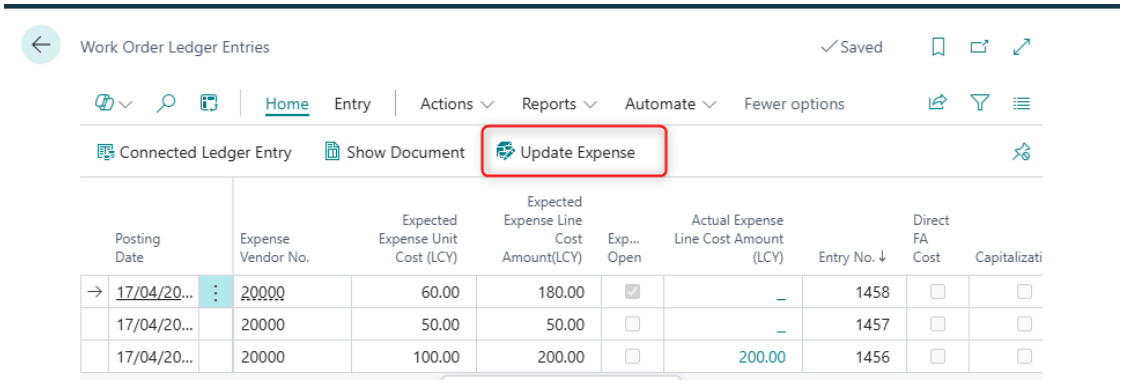
DBC-3155 Enable Record Lookup Questions with Dynamic Filtering in Dynaway Forms

You can now create and apply filters directly on template forms to control which records are displayed. For example, if you filter by Asset No., you will only see Work Orders related to that specific asset. This new feature helps you focus on the most relevant data, making your workflow faster and more efficient. You can set up filters when configuring the template and adjust them while working with the form. This gives you more flexibility and control when managing asset-related information.



DBC-3451 Editable Unit Cost for Open Expense Ledger Entries

You can change the **Expected Expense Unit Cost** on the **Work Order Ledger Entries** until the Expense is not added to the **Purchase Document**.



DBC-3434 Change Global Dimensions routine checks for Maintenance Employee

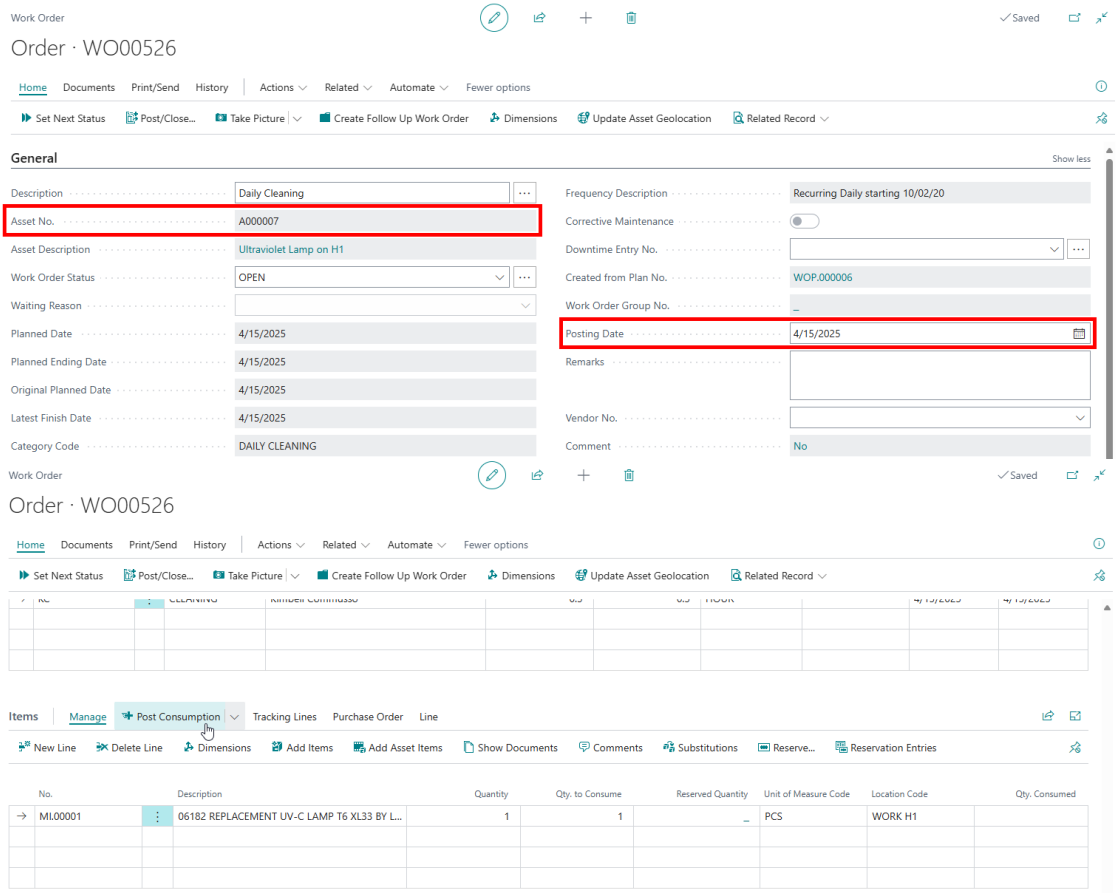
When the user tried to change the Global Dimension in the General Ledger Setup, the action was blocked by Dynaway tables (the user was not set up as a Maintenance Employee). Fixed so that it no longer blocks users

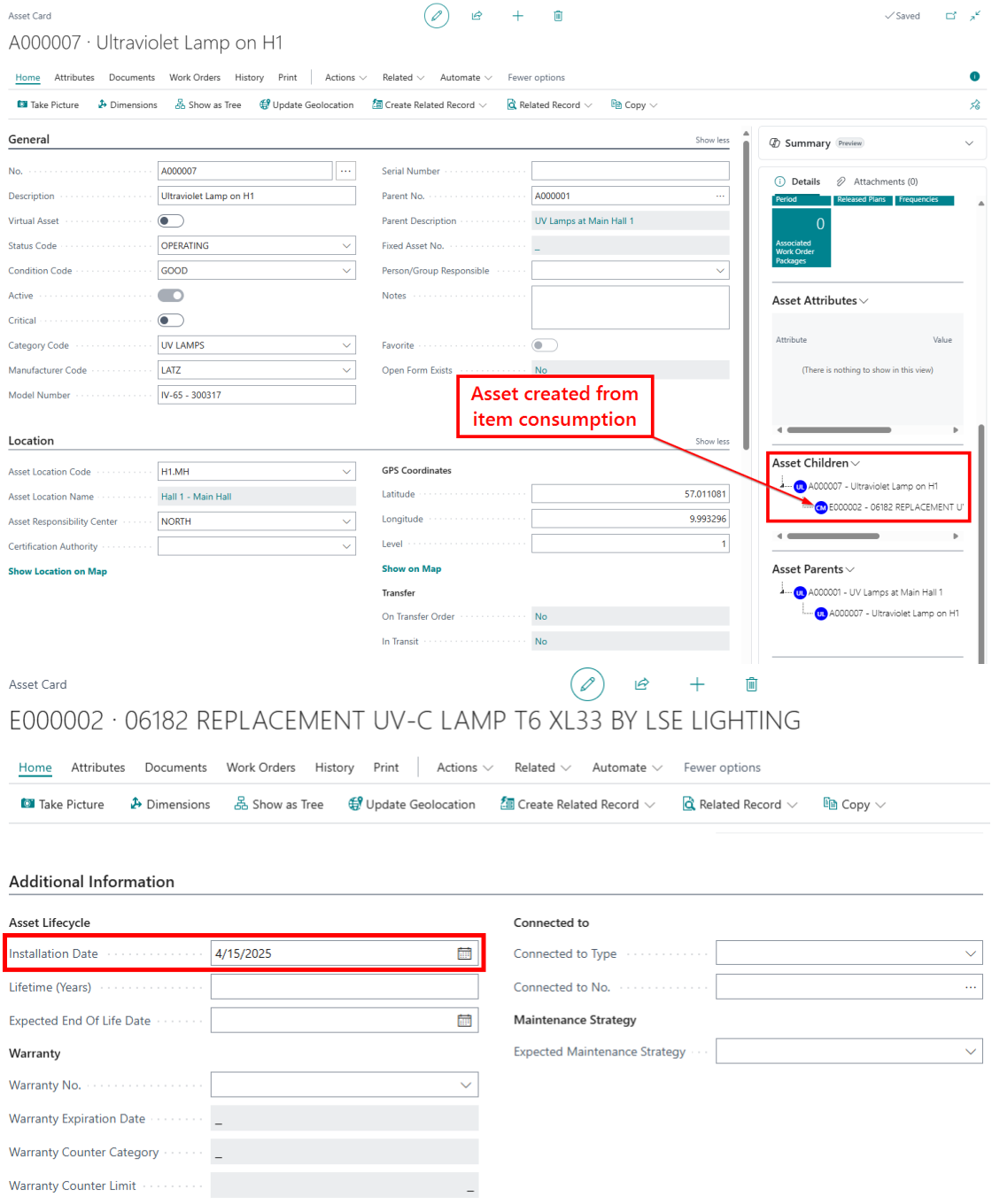
DBC-3435 Lines added as default from category has no contract no. on them/posting items with tracking is losing contract information

Fixed the issue where, when lines are added from the Category Code defaults, the Contract Number is visible on the Work Order Ledger Entry.

DBC-3424 Automatically Fill Installation Date When Creating Asset from Work Order Line Consumption

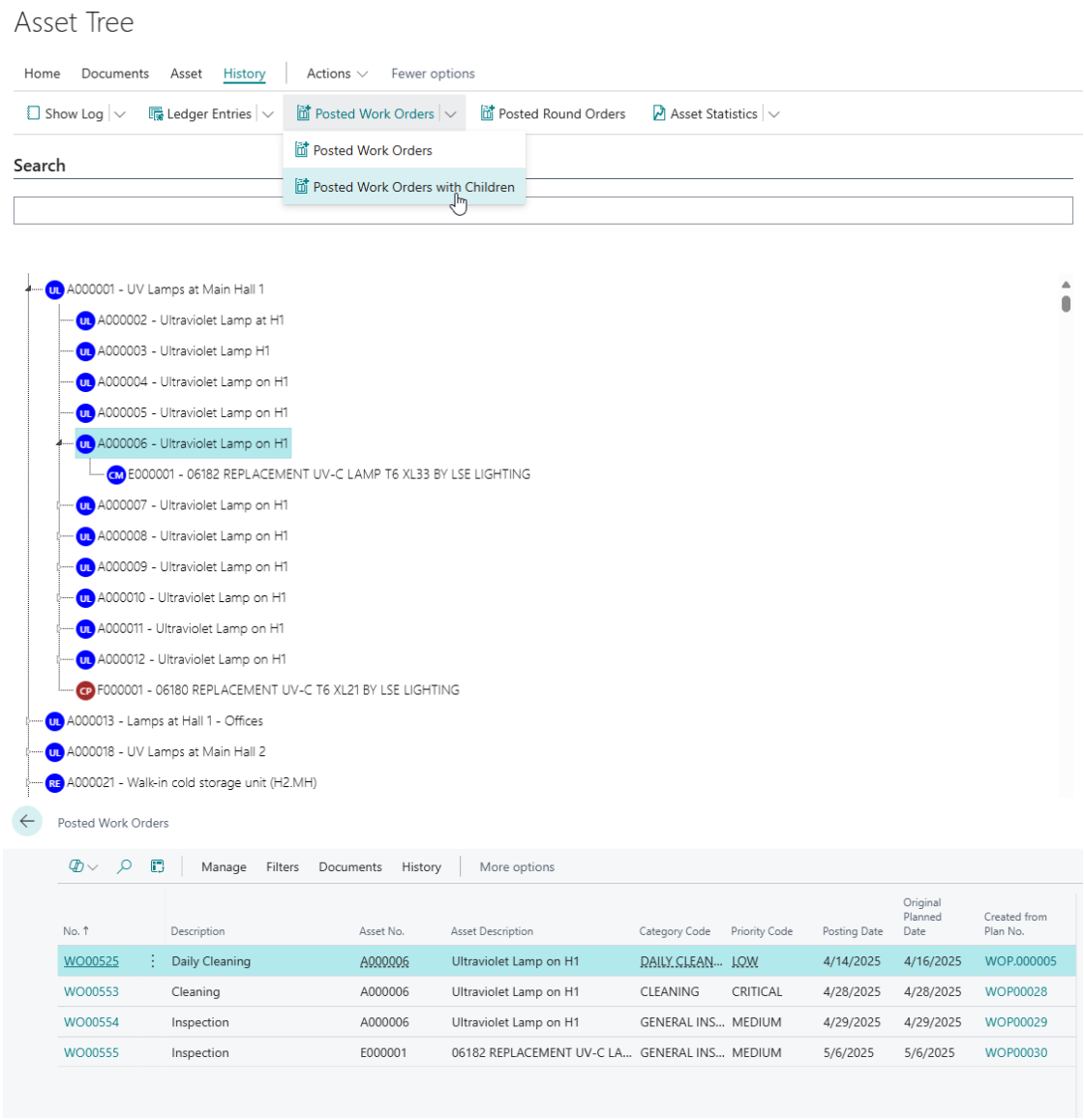
When the Asset is created from the **Work Order Line Consumption**, **Installation Date** for this Asset is automatically filled and set to **Posting Date** on the Work Order, it was created from.





DBC-3450 View Posted Work Orders for Asset and Child Assets

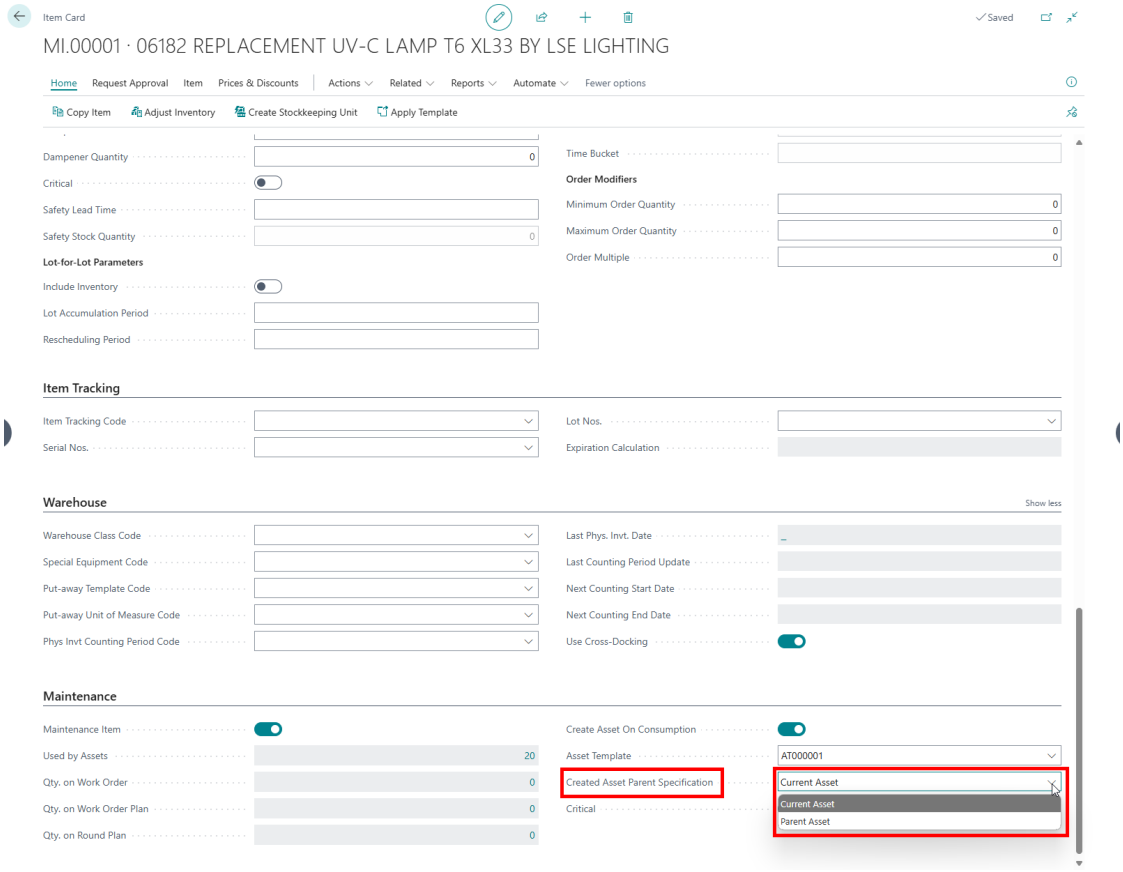
You can open a list of all **Posted Work Orders with Children** related to a specific Asset and its' child assets, directly from the **Asset List**, **Asset Card**, and **Asset Tree**.



DBC-3429 Define Parent Asset When Creating Asset from Work Order Item Consumption

When an Item is consumed on the Work Order and the Asset is created on consumption, you can define parent for this newly created Asset.

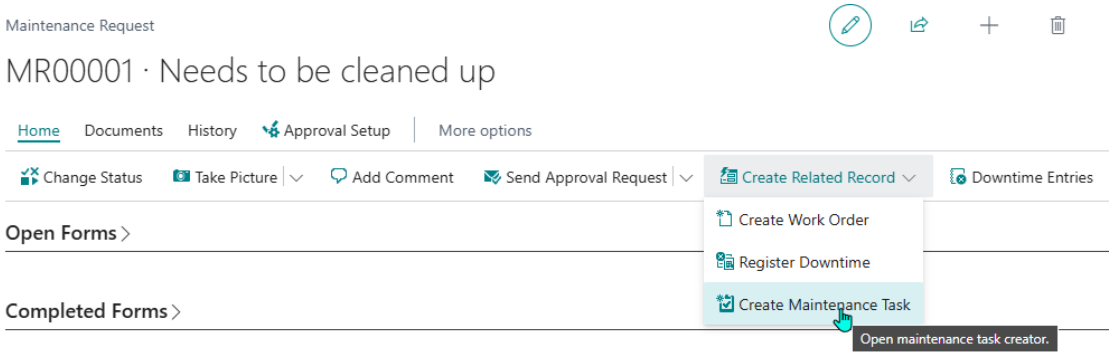
On the **Item** card in **Maintenance** section, you can select if **Created Asset Parent Specification** should be set to **Current Asset** (default setting) or **Parent Asset**.



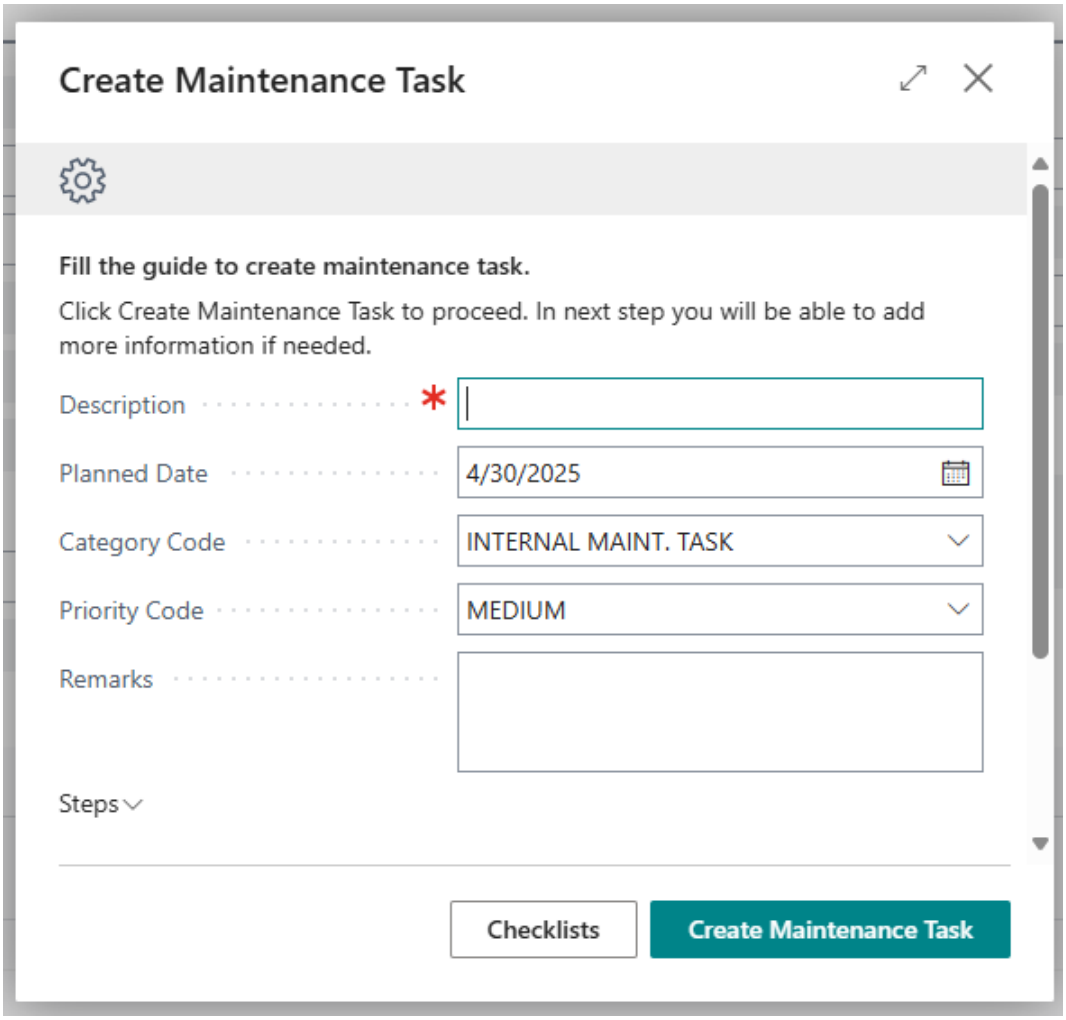
When the **Current Asset** is selected, then the newly created Asset will be under the Asset the Work Order was created for. If the **Parent Asset** is selected, then the newly created Asset will be on the same level as the Asset the Work Order was created for.

DBC-3453 Create Maintenance Task Directly from Maintenance Request

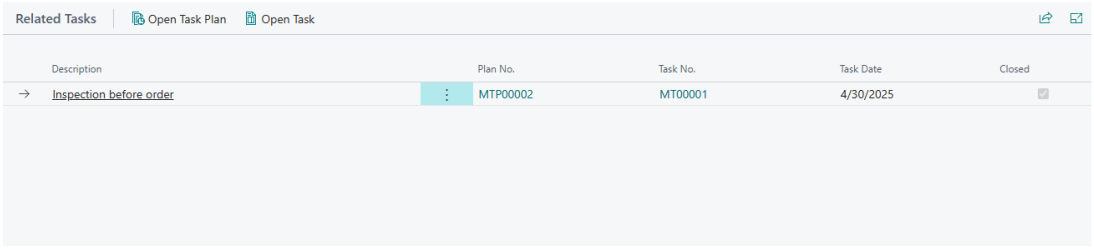
You can create maintenance task document directly from the Maintenance Request card. On the **Maintenance Request** card you can find a new action called **Create Maintenance Task**.



It runs a maintenance task creator page.



On the Maintenance Request Card you can find a new (hidden by default) section with related tasks. From here you can open maintenance task plan, or maintenance task (if not exists anymore - posted maintenance task).



On the **Maintenance Task** page you can find information about related maintenance request.

Thanks to that functionality your technicians are able to do the maintenance work that should be tracked, but is not related to any specific asset.

DBC-3447 Fixed to the creation of Work Order from Purchase Quotes with lines type Expense No.

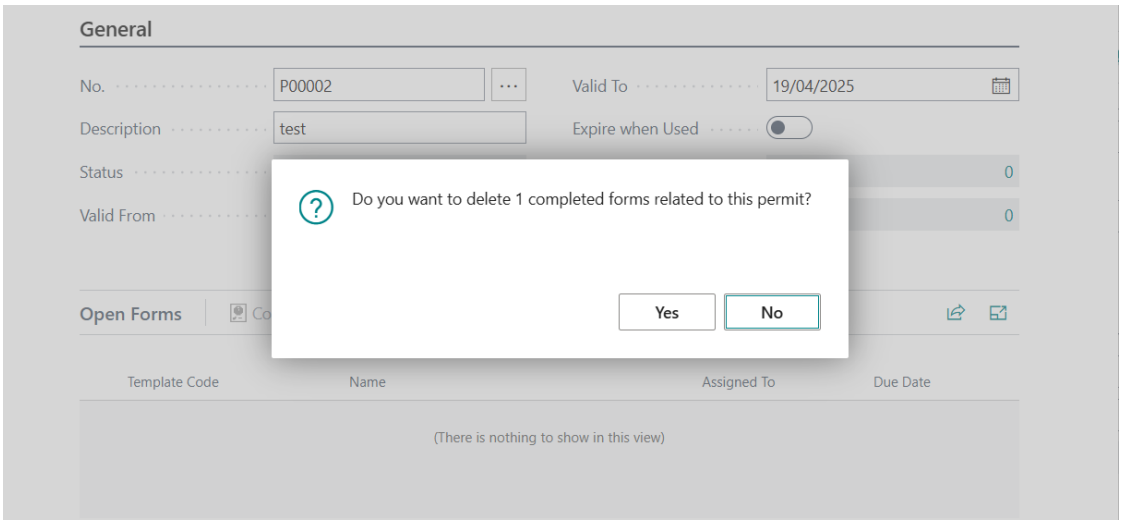
The column with selection of Expense No. was not visible on the Purchase Quote. The bug is fixed, you can crate the the Work Order from Purchase Quote with lines type Expense.

DBC-3437 Issue with indirect permission set for Work Order Line when adding lines from Work Order Actions.

Fixed issue with indirect permission set for Work Order.

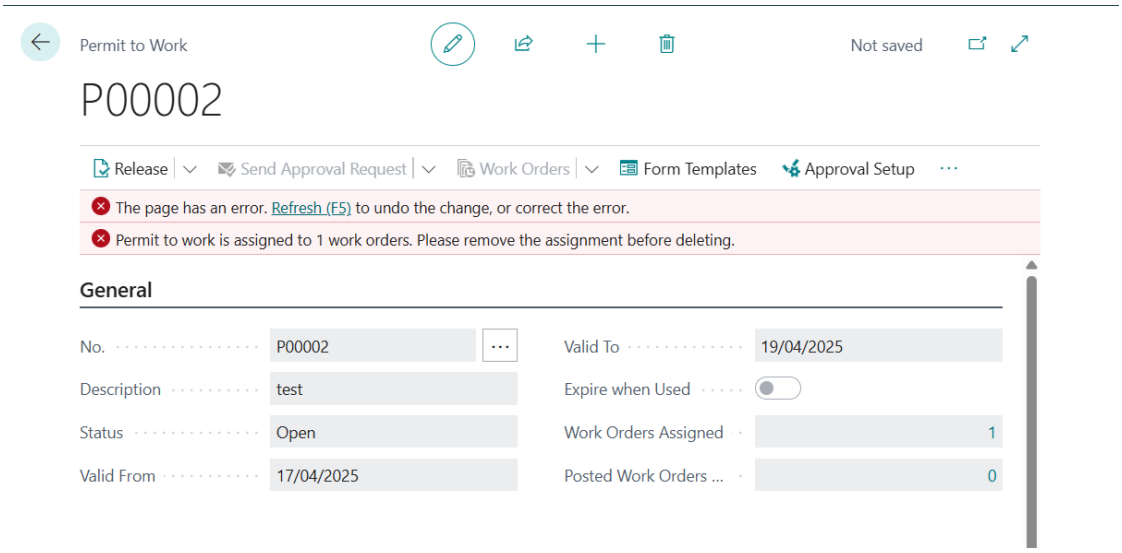
DBC-3422 Not deleting the forms when the Permit is deleted

Fixed that Completed forms can be removed together with Permit to work or can stay without it.



DBC-3441 Permit to work can be removed when assigned to the work order

Fixed that Permit to work can not be deleted if it is assign to Work Order.

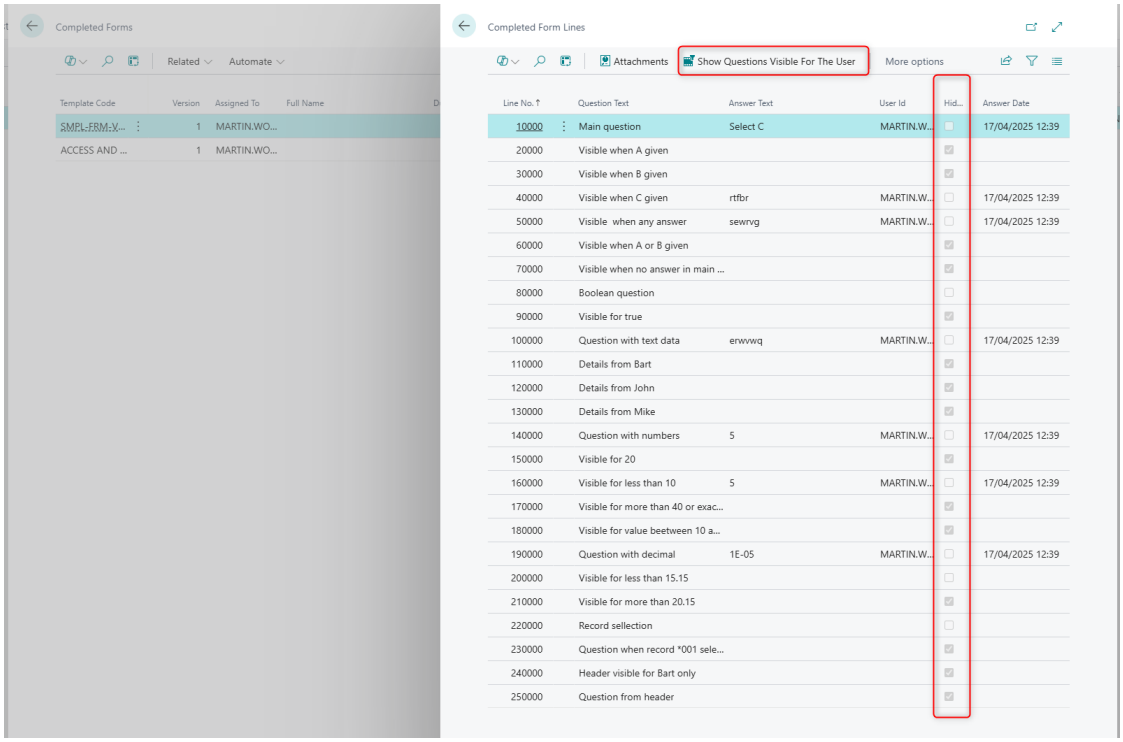


DBC-3438 Maintenance Log for ORDERS is tracking changes on lines

Fixed related to Maintenance Log. System is not collecting the lines from Work Orders.

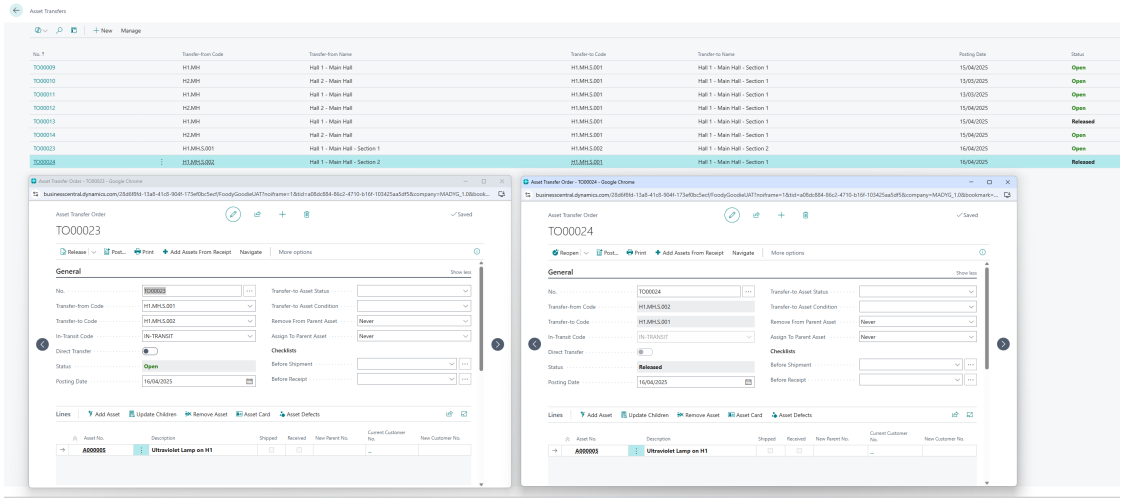
DBC-3431 Add action to filter completed form lines to see only these lines that were available for the user

You van hide the questions not related to the users. Only the answers from the forms will show the values then.



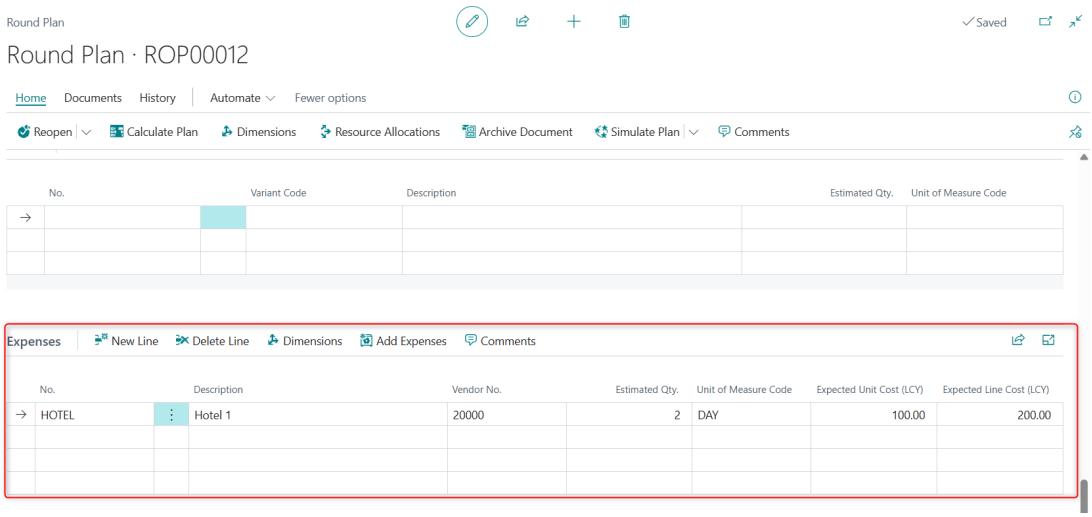
DBC-3151 Enable Multiple Asset Transfer for the same Asset

You can create several transfers for the same **Asset**. Functionality works from the **Asset Card** and **Asset Transfer List**.



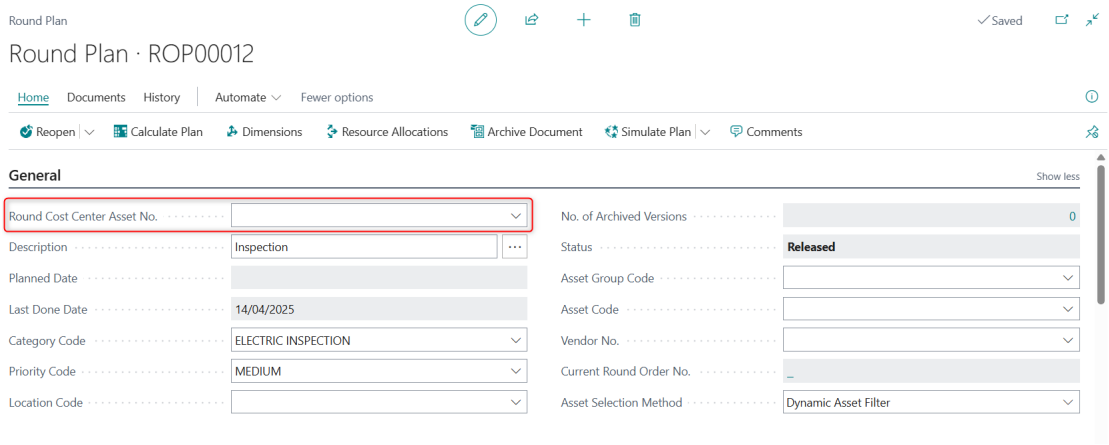
DBC-3338 Define Expenses on Round Orders and Round Order Plans

On the **Round Order Plans** you can add the **Expenses** similar to the Work Orders.



The Expenses are copied to the Round Orders which are created based on plan.

On the Round Plan general tab there is a new field: **Round Cost Center Asset No.**. When you select the Asset all the cost will be allocated to this item. System will not divide the costs into number of Assets we have assign to the Round Plan.



Only when Asset is assign as a Cost Center Asset you can create Purchase Order directly from the Round Order. Otherwise you need to post consumption on the Round Order and then on the Purchase Order use the action: **Get Expenses Lines.**

Major Release 2504.0.0.0

Minor Releases included in major version

2504.0.1209

- DBC-3421 DrillDown on the maintenance log for the source no. is not working as expected.
- DBC-3430 Work Order Power App Improvements
- DBC-3302 Conditional Visibility of Additional Questions in Checklist
- DBC-3425 Wrong information on the error message when asset posted on the round order is about to be deleted

- DBC-3426 EAM approvals (Risk Assessment, Permit to Work, Requests) is not working for users who have name longer than 20 characters
- DBC-3427 API for Posted Work Order Asset Counter
- DBC-3428 Create Work Order Directly from Asset Card
- DBC-3386 Create Round Quotes and Generate Round Orders from Quotes
- DBC-3408 Customer Maintenance Contracts
- DBC-3396 Approval Workflow for Round Order Quotes
- DBC-3415 Work Order Groups can be specified as Billable/Service Orders

2501.1.1182

- DBC-3414 Criticality Level for Assets and Maintenance Items
- DBC-3418 Default Posting Date Setup for Work Orders and Round Orders
- DBC-3419 Filter Work Order Plans List by Asset Attributes
- DBC-3420 Filter Work Order Planning Worksheet by Asset Attributes
- DBC-3416Add Reported Date-Time Field to Asset Defectss
- DBC-3417 Include Assigned Defects in Work Order Printout Dataset

2501.1.1169

- DBC-3405 Define Exact Date for Follow-Up Work Planning
- DBC-3237 Support of Reservations for Work Order Item lines
- DBC-3406 Track Work Order Creation and Posting in Maintenance Log
- DBC-3395 Extended text on Round Order and Round Order Quote
- DBC-3398 Round Order confirmation printout - sending email included
- DBC-3392 Specify Calculation Basis for Next Planned Date on Plans
- DBC-3409 Feature Table Inherent Permissions
- DBC-3410 Posted Work Order screen does not have purchase order drill down
- DBC-3411 Define Calibration Category and Display Calibration Dates on Asset List
- DBC-3412 View Asset Information with Counter Values and Work Order History

2501.1.1146

- DBC-3350 Reset Usage after asset rebuild
- DBC-3403 Work Order Group Sync Lines Issue

2501.1.1105

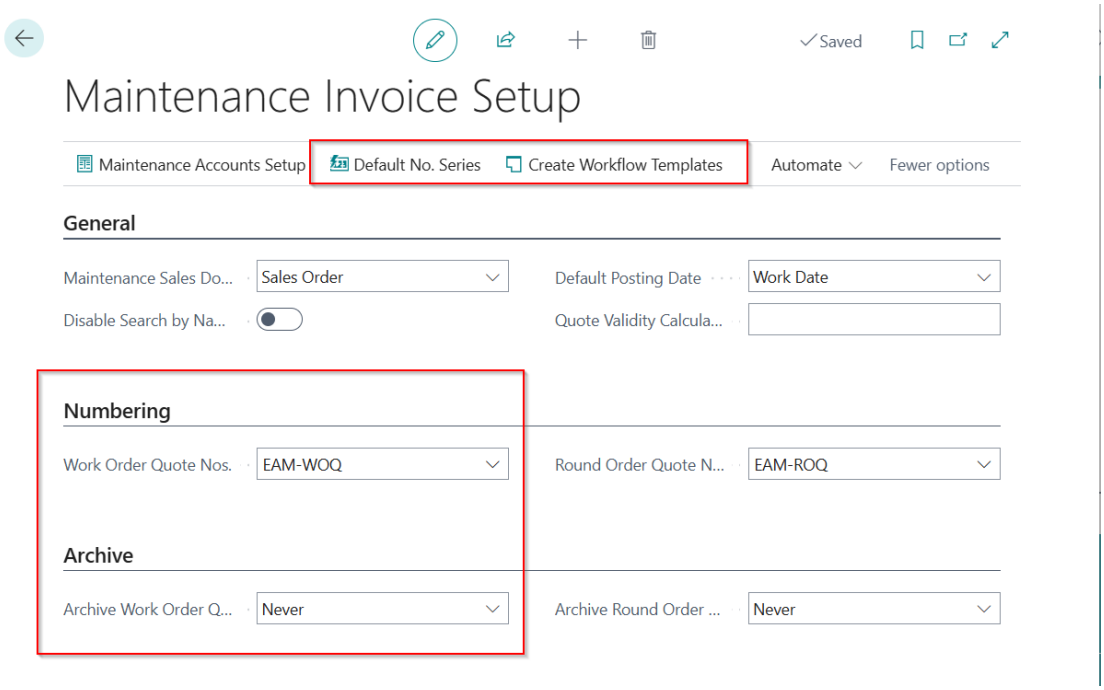
- DBC-3384 Send to SharePoint Metadata for files
- DBC-3351 Assign Resource Responsibility to Assets on Round Order
- DBC-3282 Scan Asset Number in Business Central Mobile Client
- DBC-3394 Inventory Pick supports Item Tracking from Maintenance Order
- DBC-3399 Special characters in file name causing errors with SharePoint documents
- DBC-3400 Forms - increase precision for decimal input

- DBC-3397 Enable Open Form Lines via API
- DBC-3401 Item Tracking & Bin & Work Order Lines with Qty > 1 was not working

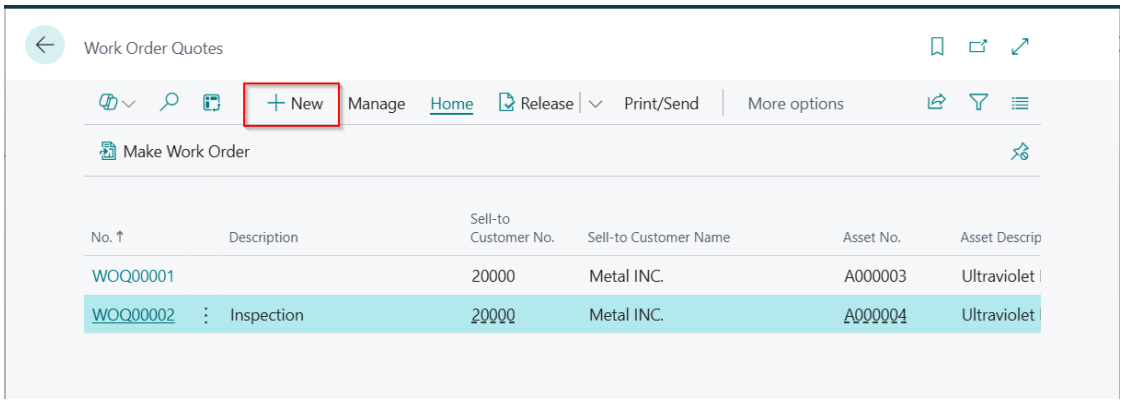
Release Notes for this version

DBC-3474 Work Order Quotes functionality

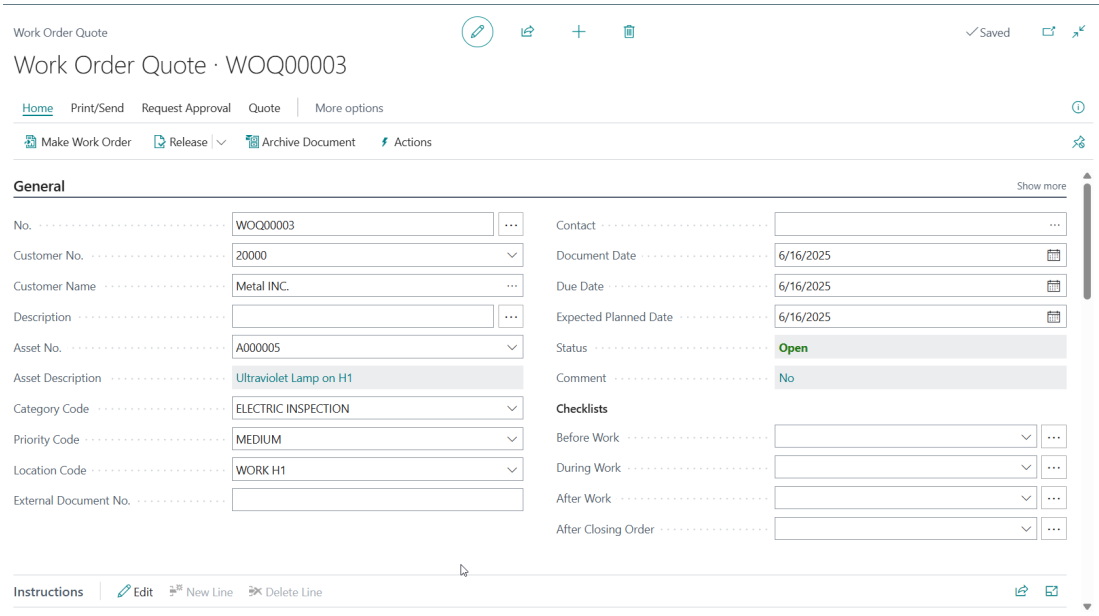
You can create the Work Order Quotes and send them to the client before starting the job for the approval. You need to set up the series number, Workflows and Archive on the **Maintenance invoice Setup**. You can use the **Default No. Series** action to create teh series number automatically. To create the **Workflow Template** you need to use the action with the same name.



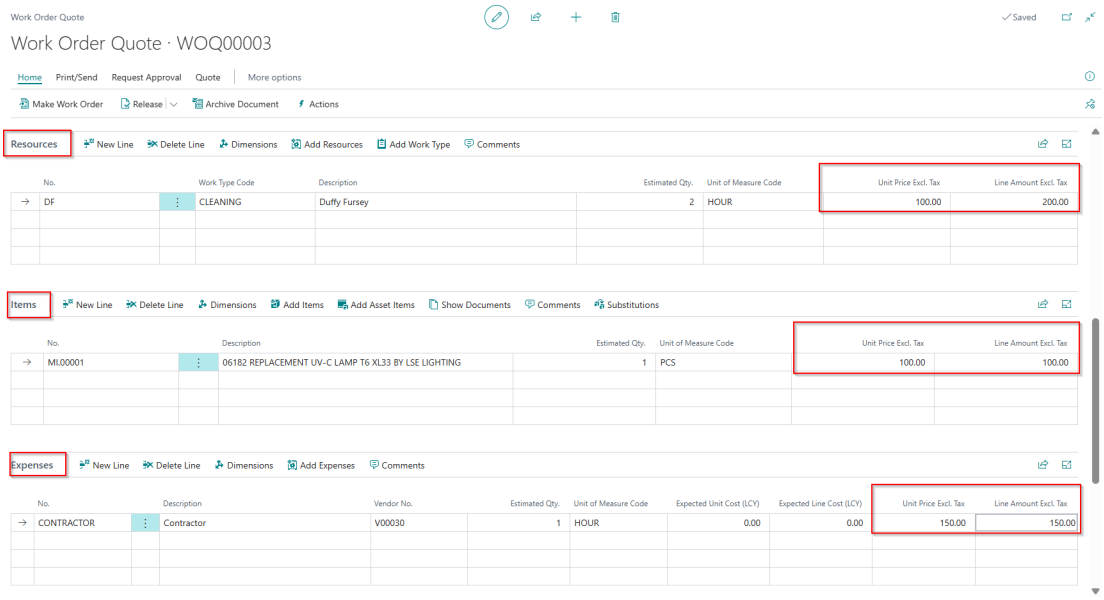
To create the new quotes you need to open the **Work Order Quotes List** and select the action **New**.



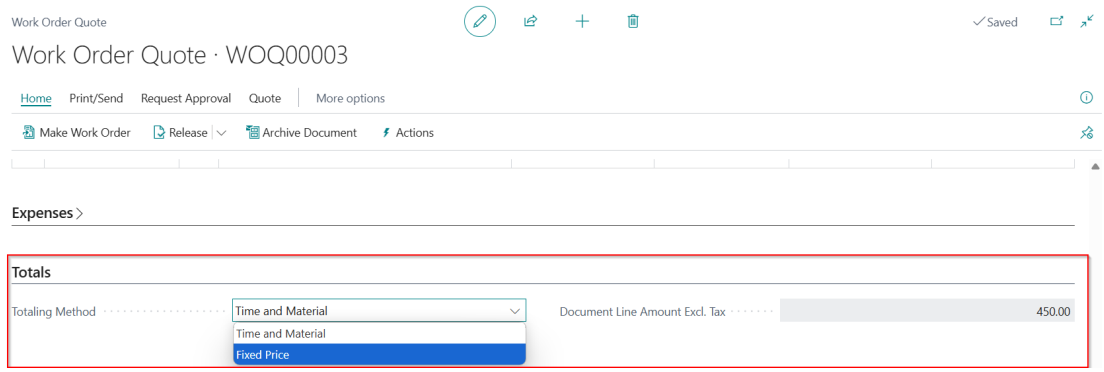
Decide about Customer which is going to be bill after the Quote. Then fill the similar information like on the Work Order Plan, e.g. **Description, Asset No. Category Code, Priority Code**. You can also add the **Checklists** which will be move on the Work Order created from the Quote.



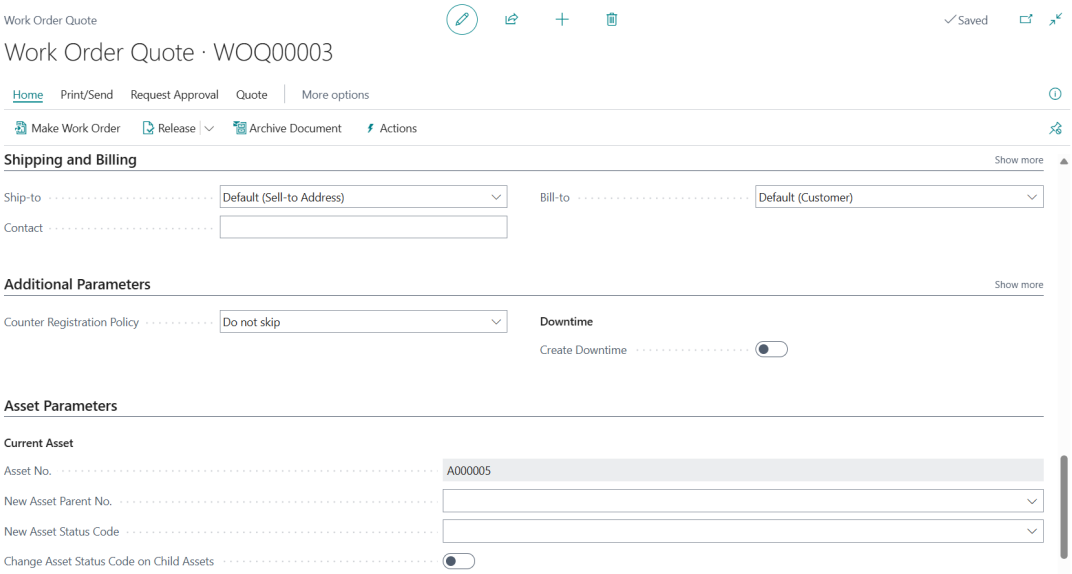
You can add the Resource, Item, Expense and the price which will be charge to the Client.



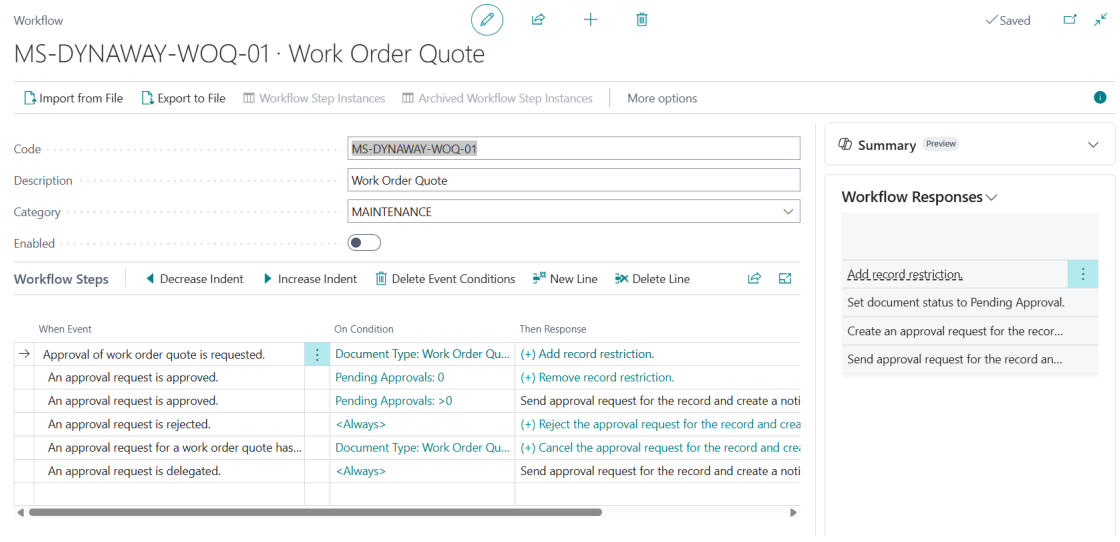
You can decide if the price will be **Time and Material** or you can change it into Fixed Price. Then during creation of the invoice system will pick up the price selected on the Work Order Quote.

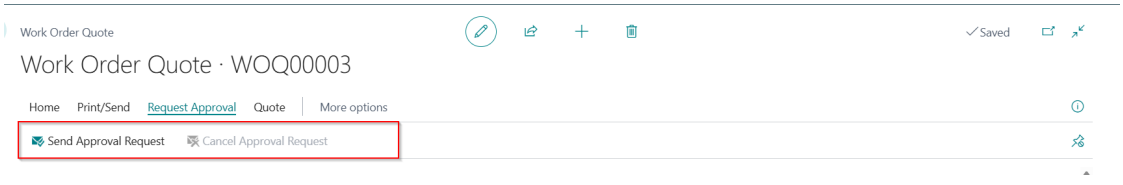


You can decide if the **Shipping and Billing address** on the invoice will be taken from: **Sell-to Address, Alternative Shipping Address or Custom Address**. You can also select **Additional Parameters** and **Asset Parameters** similarly to the Work Order Plan.

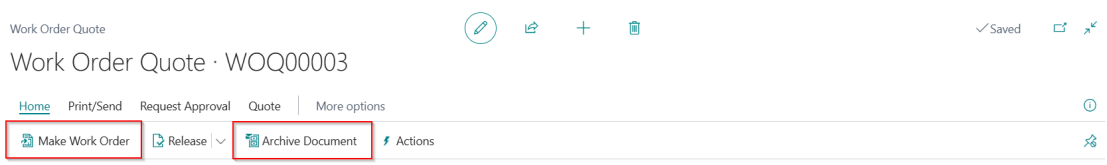


Work Order Quote can be send for the Approval. You can use already created Workflow to send the quote for approval.





The prepared Work Order Quote can be use to create the Work Order. It can be also Archive manually or automatically, depends on the setup while the Work Order is ready for the quote.



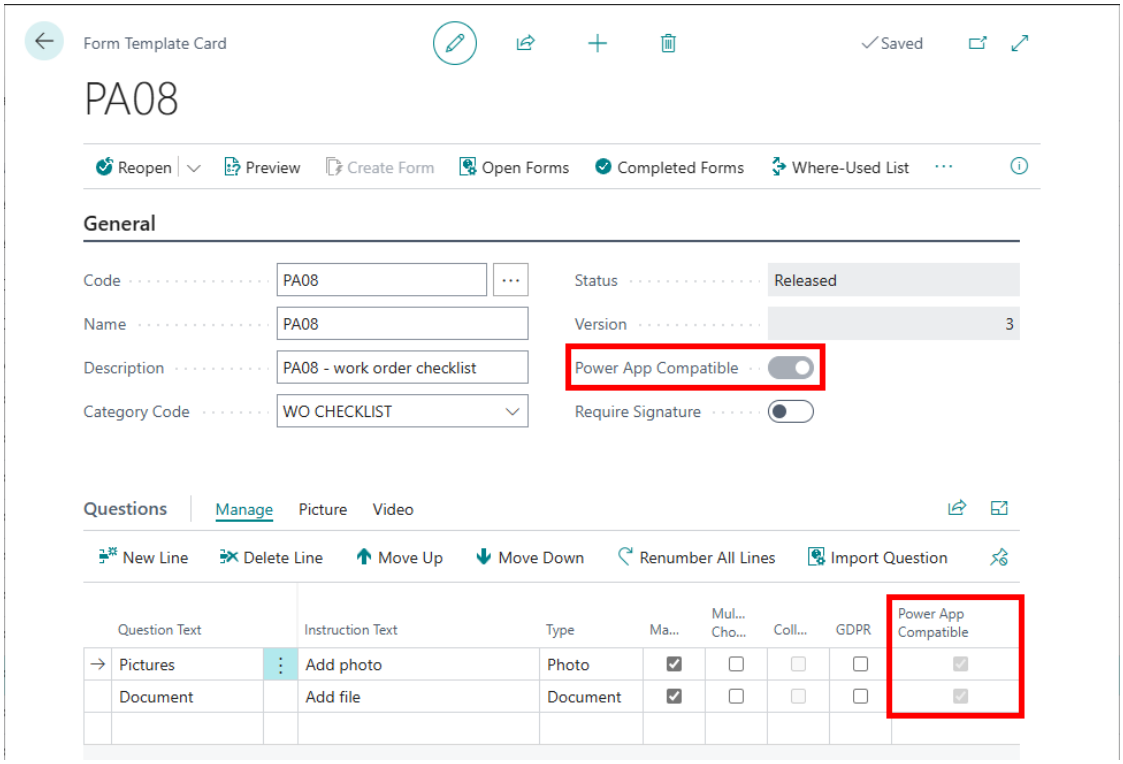
DBC-3430 Work Order Power App Improvements

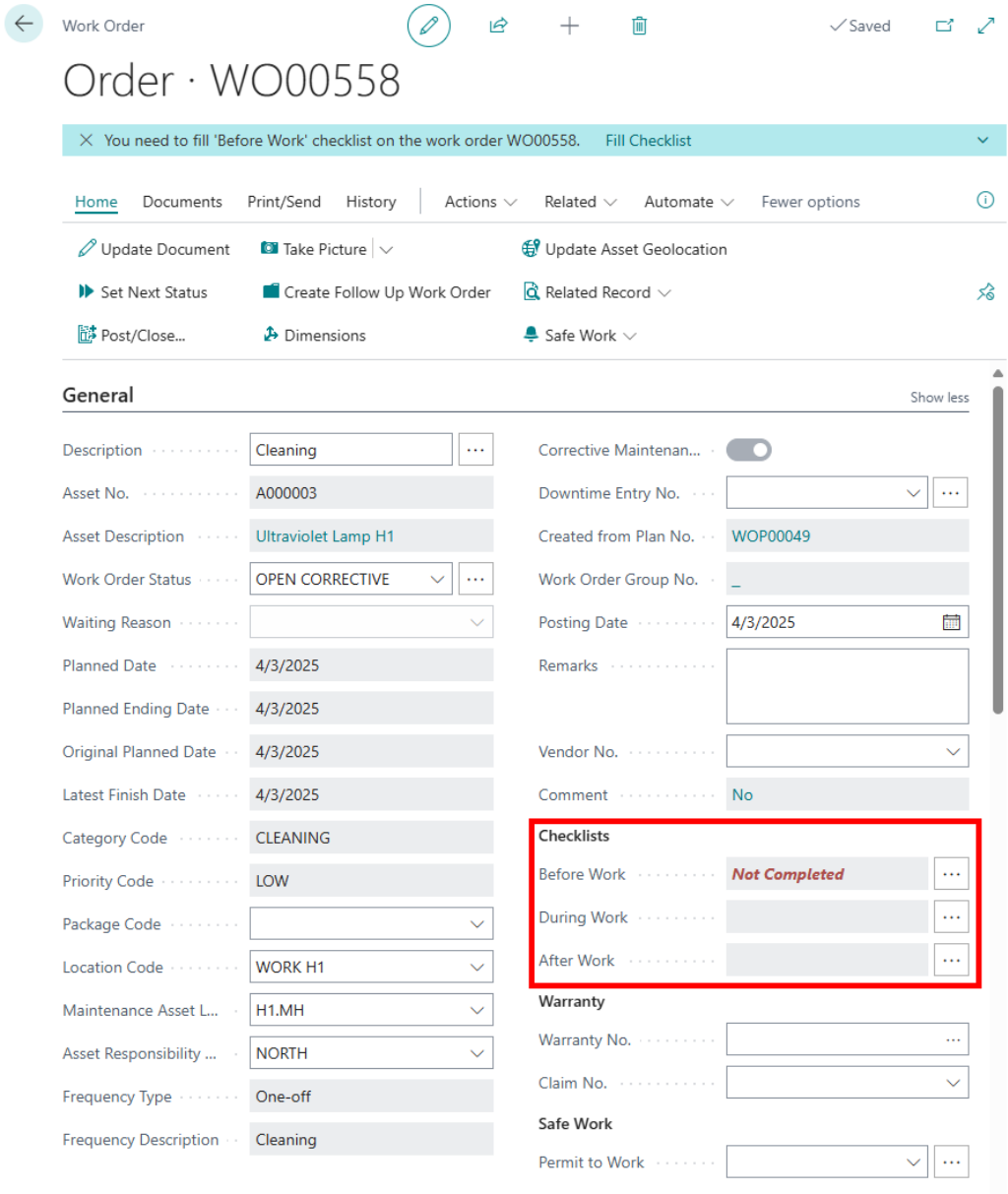
Work Orders Power App got a few new functionalities:

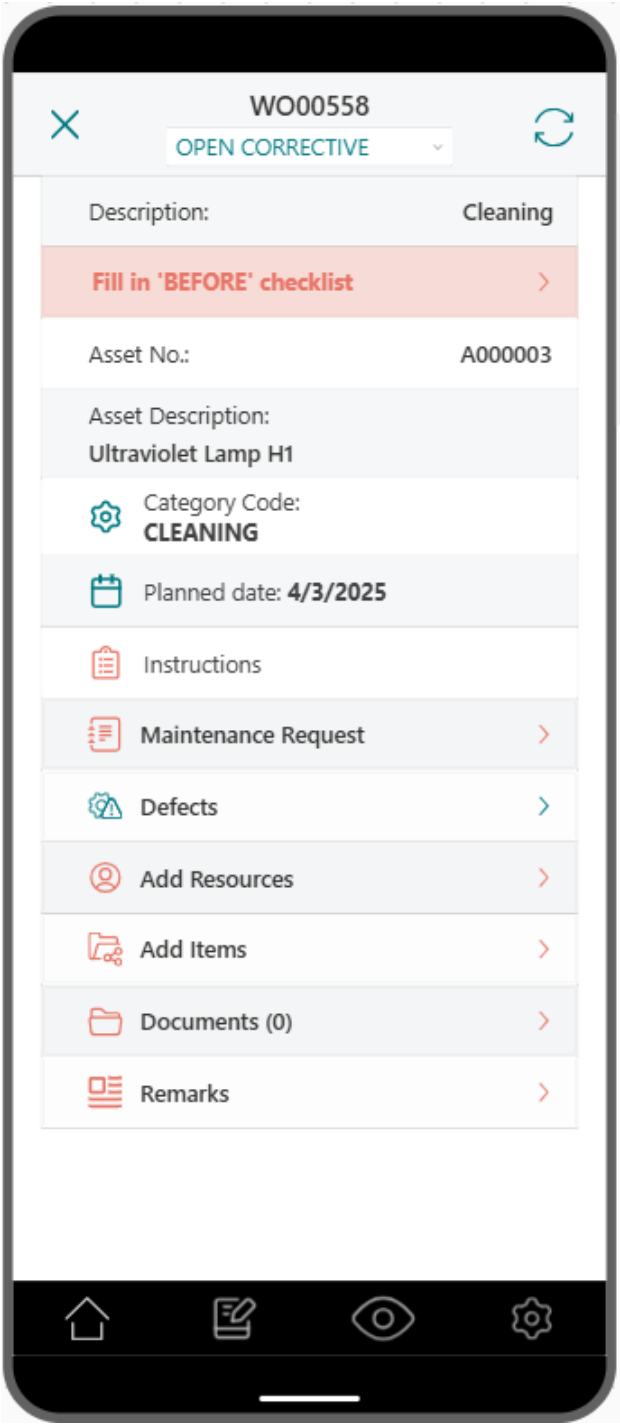
- support to 2 additional **Form Question Types**: **Picture** and **Documents**

- possibility to view **Maintenance Request** connected to the Work Order
- possibility to upload **Documents** related to **Work Order**

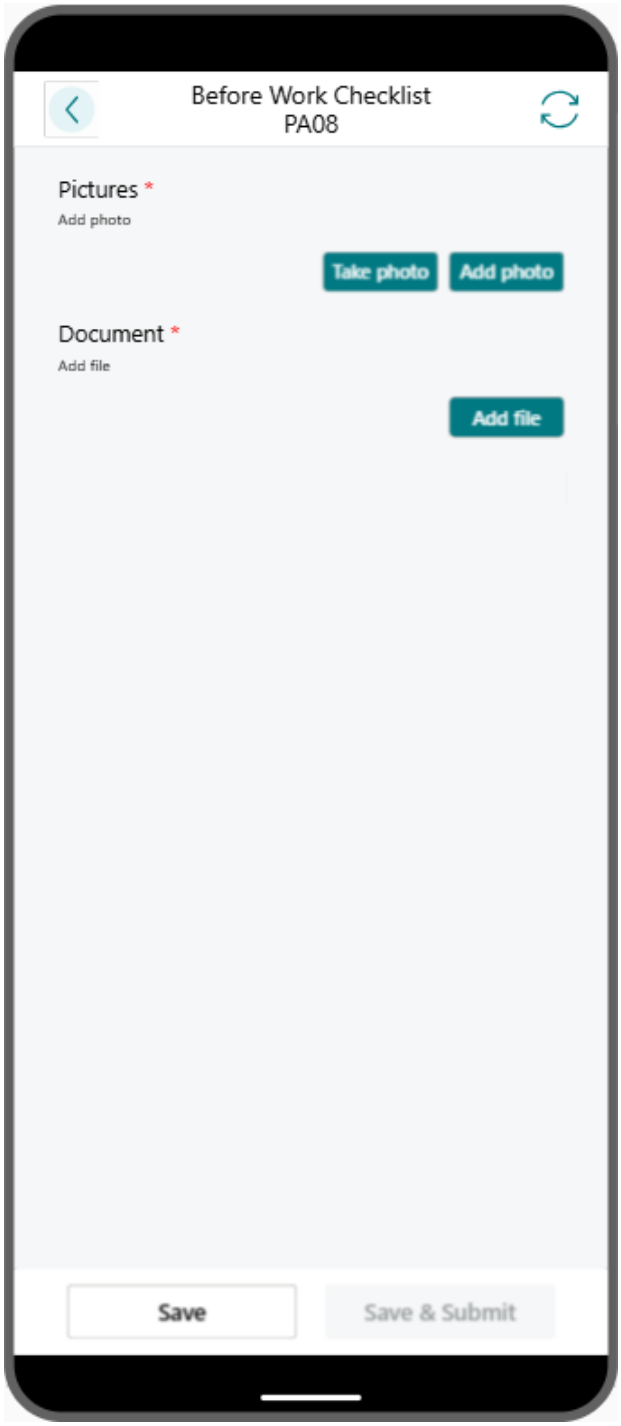
From now on, Work Orders Power App supports 2 additional Question Types in Forms, which means that checklists with **Picture** and **Document** questions will show up on the Work Order card.

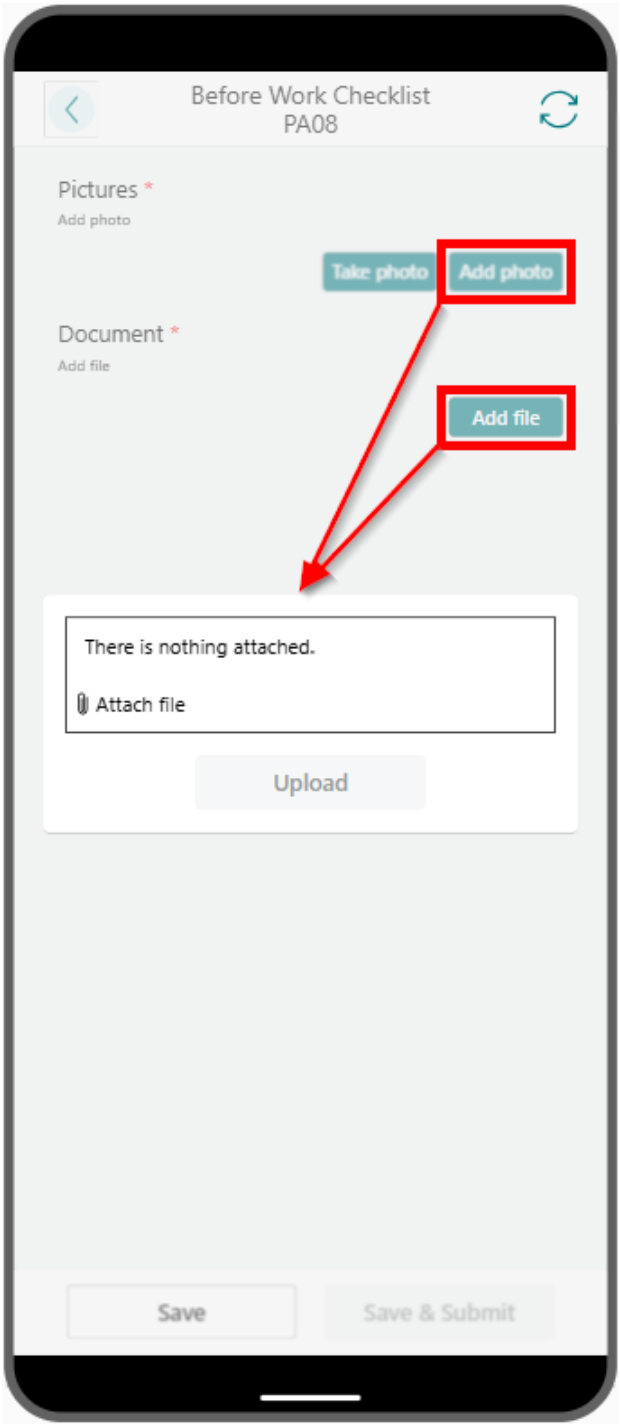


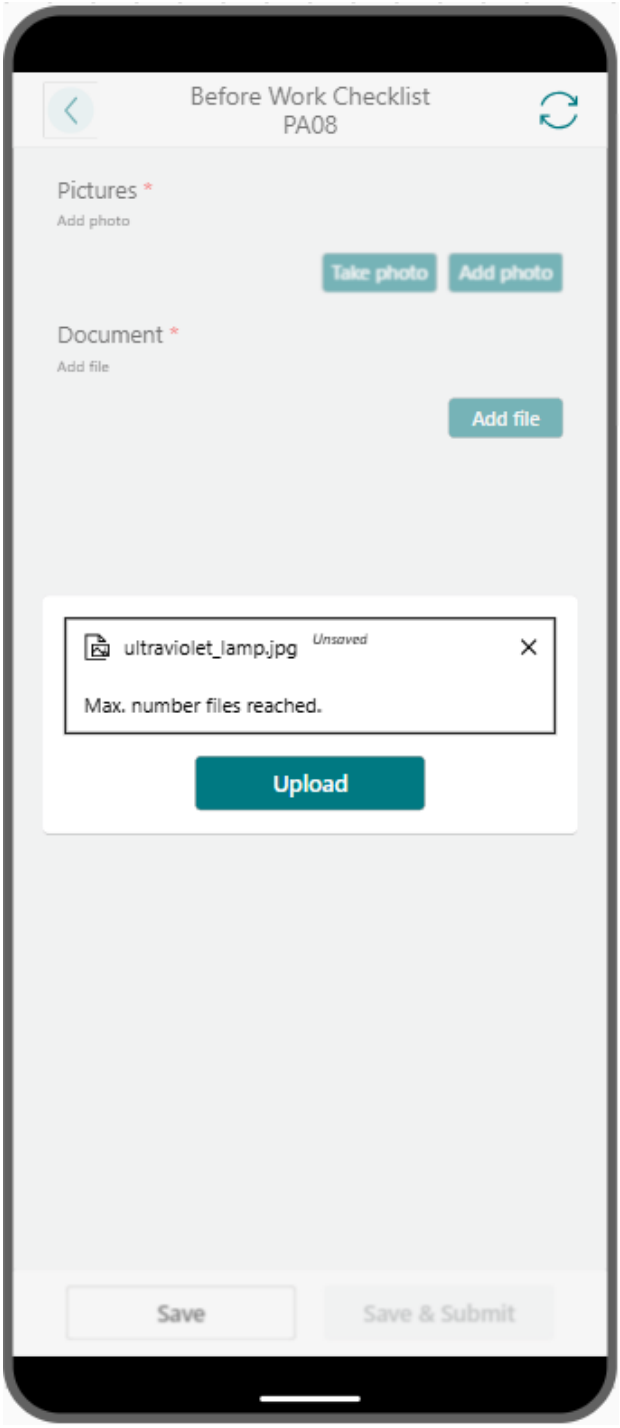

Work Order
Saved
Order · WO00558
You need to fill 'Before Work' checklist on the work order WO00558.
Fill Checklist
Home
Documents
Print/Send
History
Actions
Related
Automate
Fewer options
Update Document
Take Picture
Update Asset Geolocation
Set Next Status
Create Follow Up Work Order
Related Record
Post/Close...
Dimensions
Safe Work
General
Show less
Description
Cleaning
Asset No.
A000003
Asset Description
Ultraviolet Lamp H1
Work Order Status
OPEN CORRECTIVE
Waiting Reason
Planned Date
4/3/2025
Planned Ending Date
4/3/2025
Original Planned Date
4/3/2025
Latest Finish Date
4/3/2025
Category Code
CLEANING
Priority Code
LOW
Package Code
Location Code
WORK H1
Maintenance Asset L...
H1.MH
Asset Responsibility ...
NORTH
Frequency Type
One-off
Frequency Description
Cleaning
Corrective Maintenan...
Downtime Entry No.
Created from Plan No.
WOP00049
Work Order Group No.
Posting Date
4/3/2025
Remarks
Vendor No.
Comment
No
Checklists
Before Work
Not Completed
During Work
After Work
Warranty
Warranty No.
Claim No.
Safe Work
Permit to Work

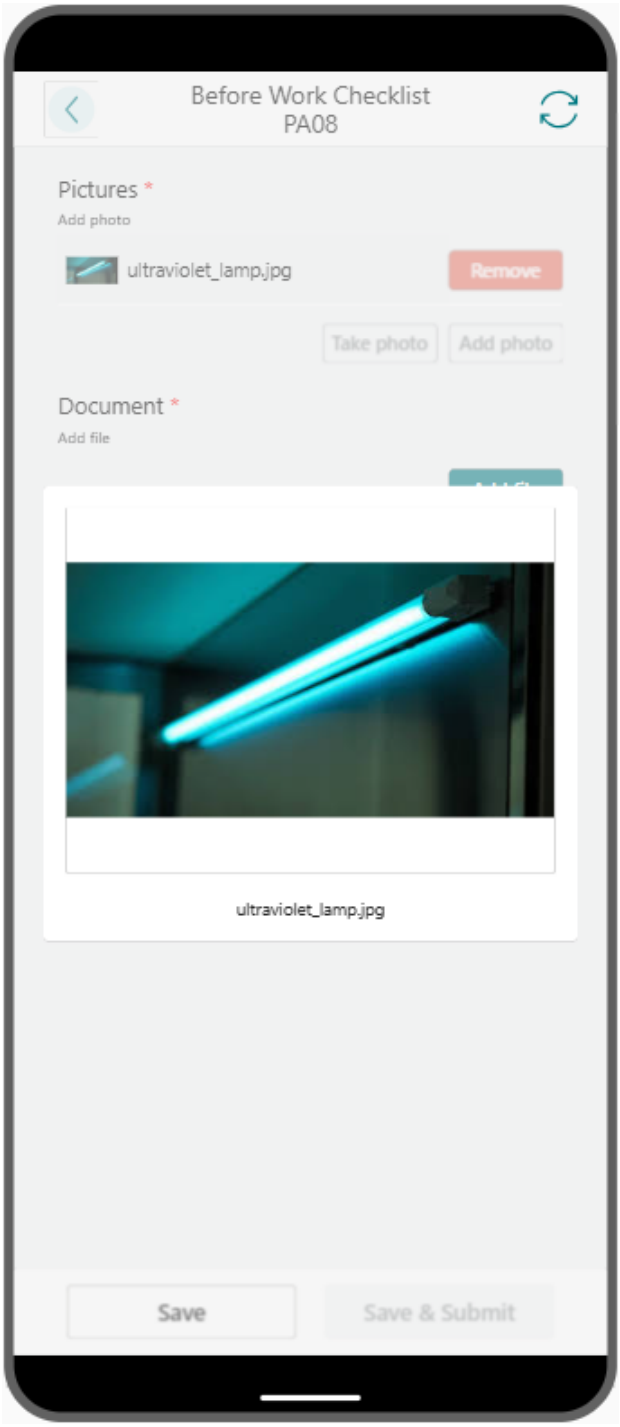


Questions, that require adding a picture allow you to **Take picture** by opening the camera of your device or by using **Add photo** from the device's gallery. **Add file** action in the Document type questions works similarly as **Add photo**. It is possible to add pictures and files in offline mode and then synchronize them with Business Central.

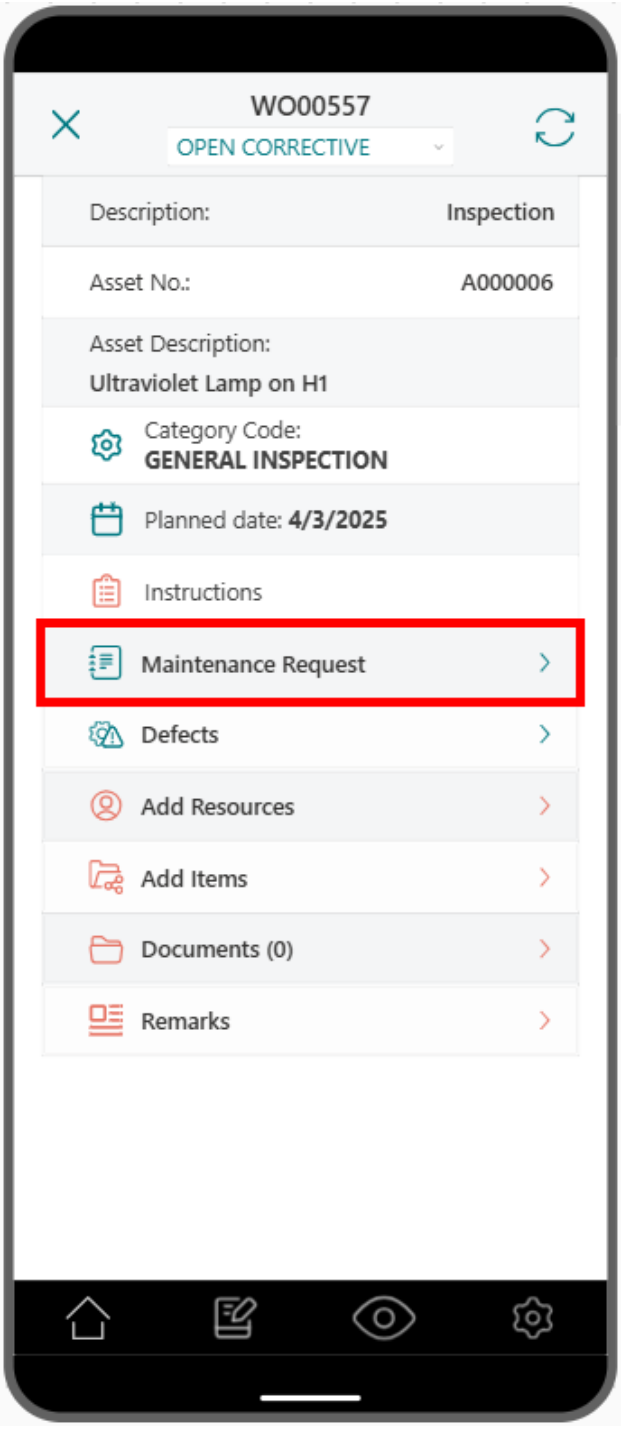

Before Work Checklist
PA08
Pictures *
Add photo
Take photo
Add photo
Document *
Add file
Add file
Save
Save & Submit

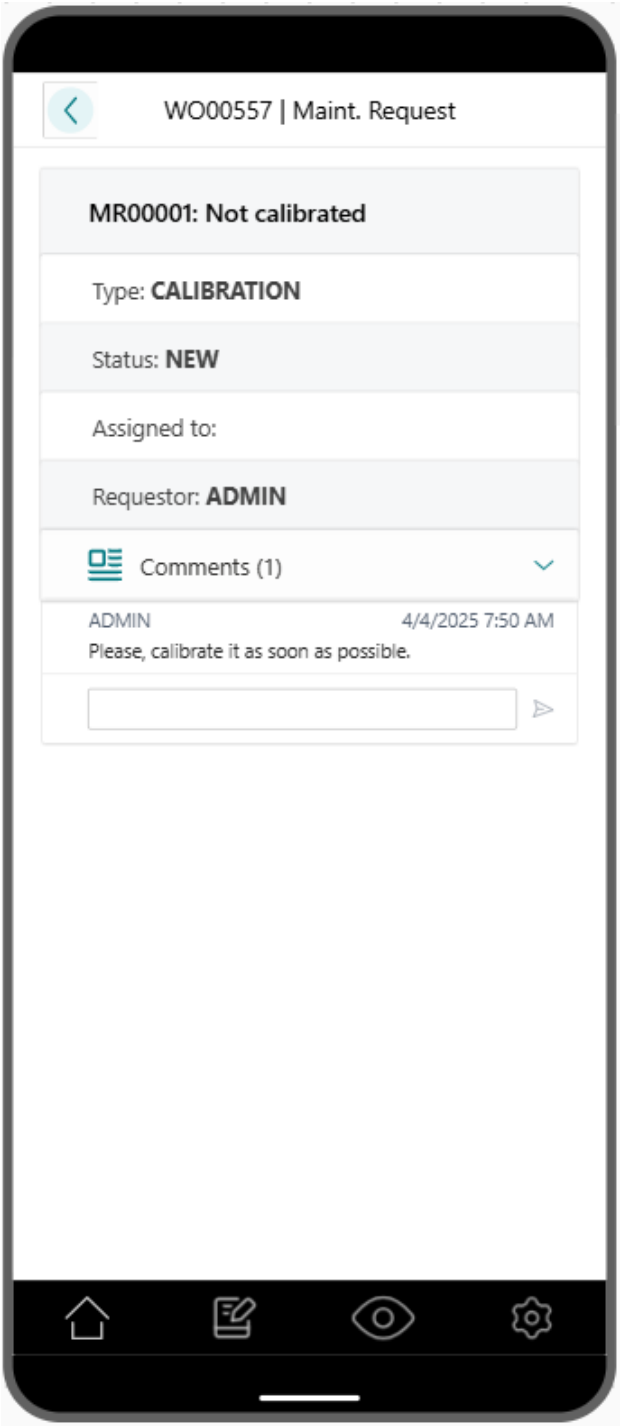

Before Work Checklist
PA08
Pictures *
Add photo
Take photo
Add photo
Document *
Add file
Add file
There is nothing attached.
Attach file
Upload
Save
Save & Submit


Before Work Checklist
PA08
Pictures *
Add photo
Take photo
Add photo
Document *
Add file
Add file
ultraviolet_lamp.jpg
Unsaved
Max. number files reached.
Upload
Save
Save & Submit

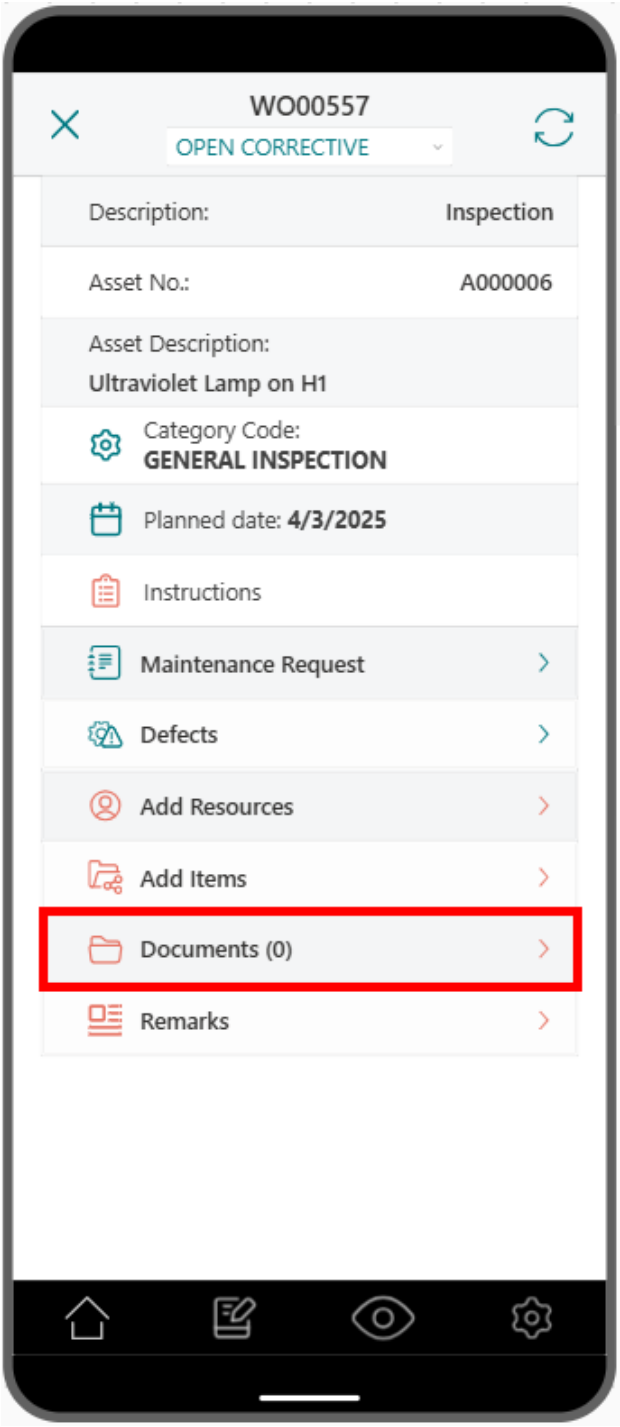


On the Work Order screen you can now see related **Maintenance Request**. You will find there such information as number, description, type, status, to whom it's assigned to, who requested it and comments. In the comments section, you can add new comments, this is possible only when you're online, but you can check details of the Maintenance Request even in offline mode.

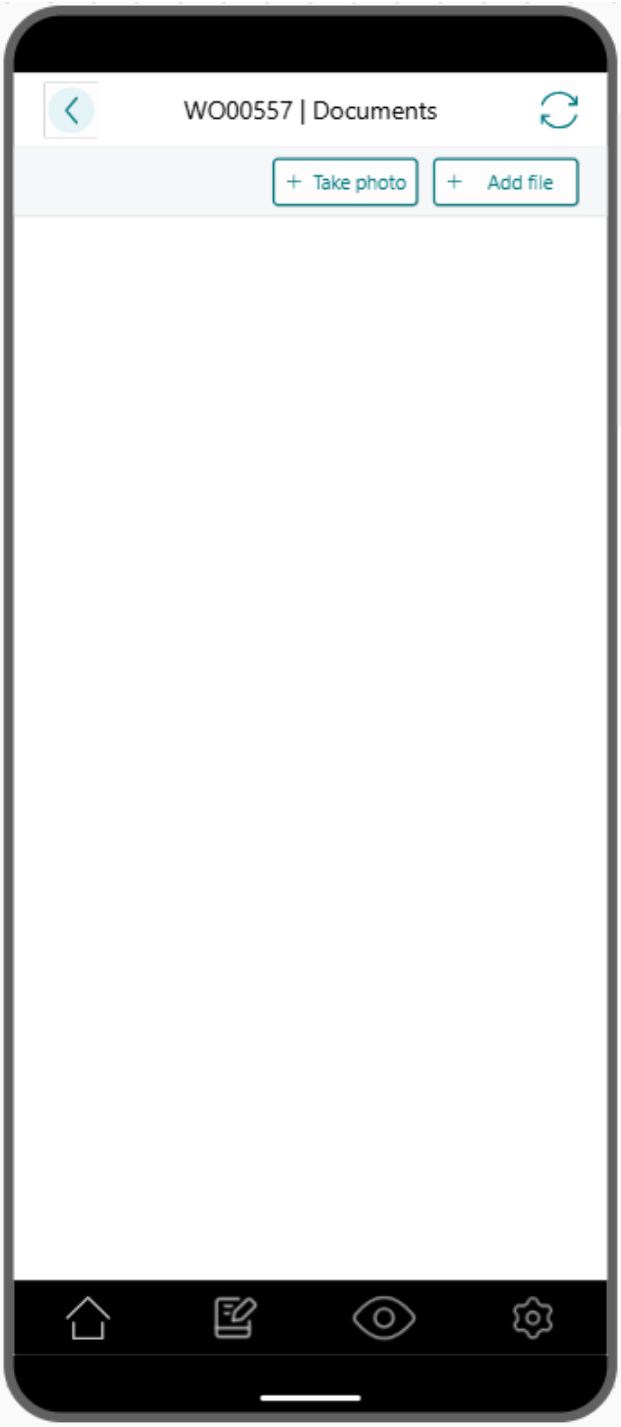

WO00557
OPEN CORRECTIVE
Description:
Inspection
Asset No.:
A000006
Asset Description:
Ultraviolet Lamp on H1
Category Code:
GENERAL INSPECTION
Planned date: 4/3/2025
Instructions
Maintenance Request
Defects
Add Resources
Add Items
Documents (0)
Remarks

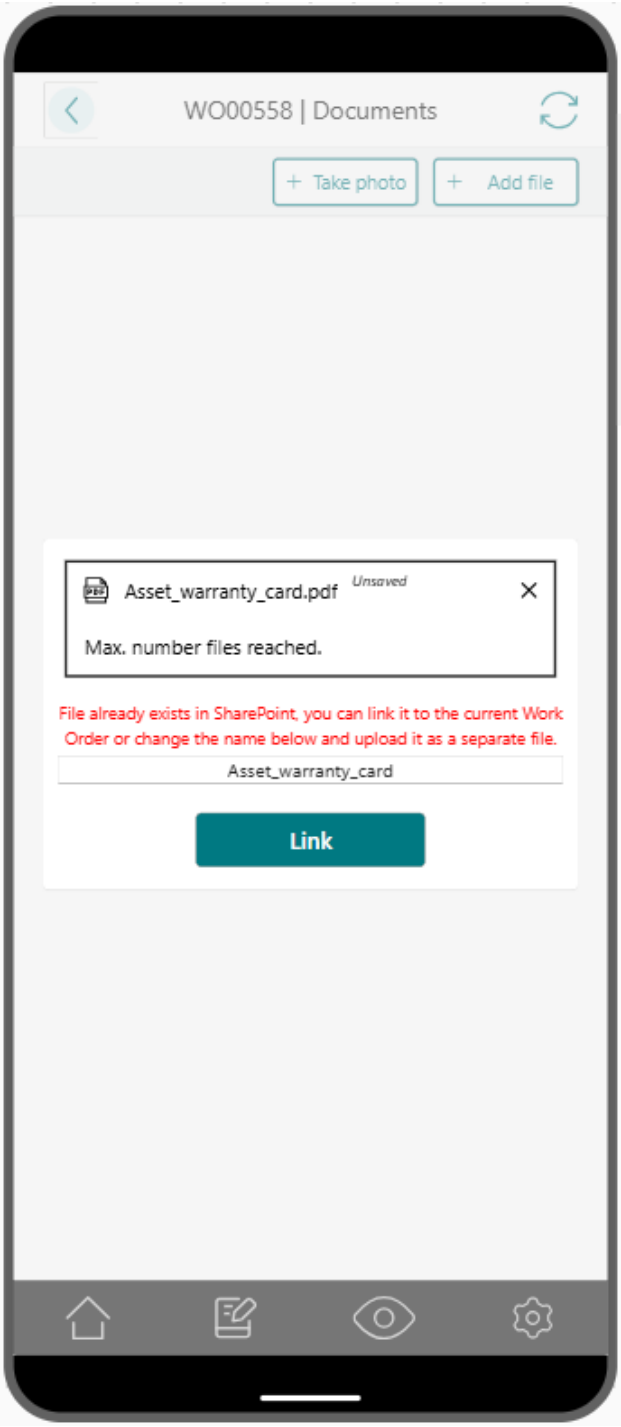


Now you can also add **Documents** to the Work Orders. This functionality is available in the online mode and when you use **SharePoint** as your **Default Storage Provider**, otherwise you wouldn't see the **Documents** action on Work Order screen.



On the Documents screen you can **Take photo** or **Add file** (or picture) from your device. Both actions works similarly as on the Forms mentioned above, with one difference to the **Add file**. If in the SharePoint location already exists a file with the same file name as the one you try to upload, then you can link the file from SharePoint to the current Work Order or upload your file with a different name.


WO00557 | Documents
+ Take photo
+ Add file



DBC-3302 Conditional Visibility of Additional Questions in Checklist

Forms module got a new functionality where you can dynamically show/hide questions/subforms based on answers given by the user.

Generally, functionality gives you the possibility to define that some questions are visible only, when specific answer is given on **previous** question. The order of questions is important and must be taken into consideration.

Only answers given to specific questions can control the visibility of other questions.

Supported types of questions:

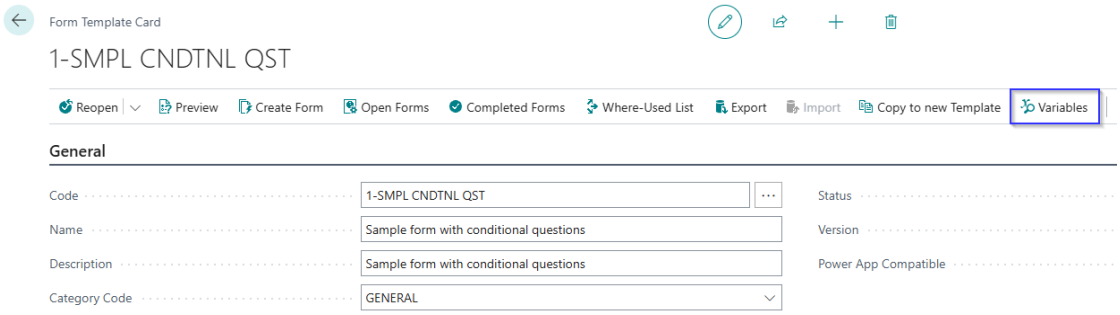
- select

- boolean - to show other questions when *true* is selected
- text
- text area
- text with history
- integer
- decimal
- record lookup

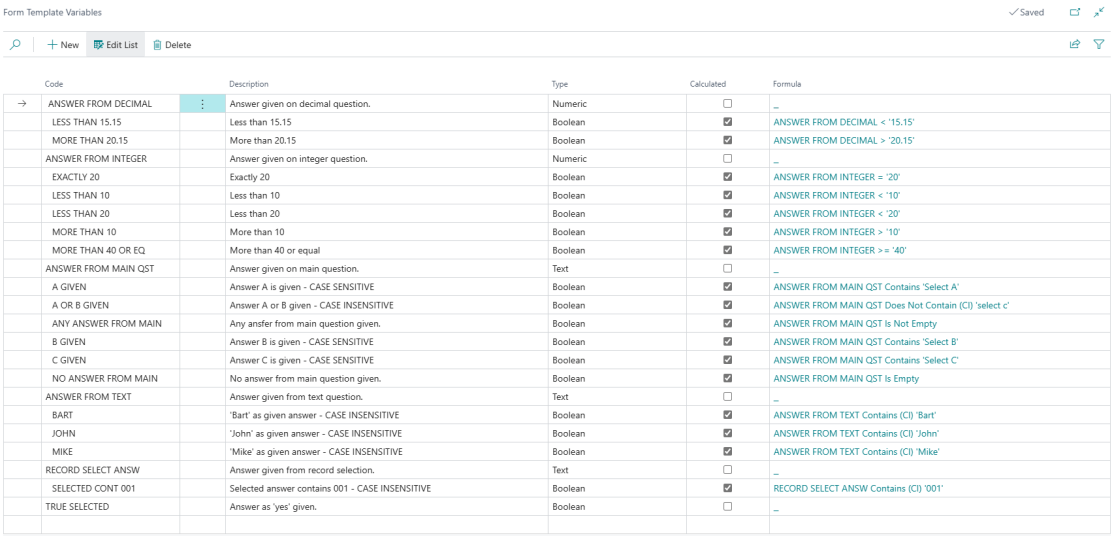
Other fields are not supported.

All types of fields can be hidden/shown.

To define variables that will control question visibility - you need to go to **Variables** on the Form Template Card.



Here you can create a set of variables that can be used on this one specific template. When you add records to this table - the proper indentation is applied so you can see how variables are organized.



Code	Description	Type	Calculated	Formula
ANSWER FROM DECIMAL	Answer given on decimal question.	Numeric	☐	_
LESS THAN 15.15	Less than 15.15	Boolean	☑	ANSWER FROM DECIMAL < '15.15'
MORE THAN 20.15	More than 20.15	Boolean	☑	ANSWER FROM DECIMAL > '20.15'
ANSWER FROM INTEGER	Answer given on integer question.	Numeric	☐	_
EXACTLY 20	Exactly 20	Boolean	☑	ANSWER FROM INTEGER = '20'
LESS THAN 10	Less than 10	Boolean	☑	ANSWER FROM INTEGER < '10'
LESS THAN 20	Less than 20	Boolean	☑	ANSWER FROM INTEGER < '20'
MORE THAN 10	More than 10	Boolean	☑	ANSWER FROM INTEGER > '10'
MORE THAN 40 OR EQ	More than 40 or equal	Boolean	☑	ANSWER FROM INTEGER >= '40'
ANSWER FROM MAIN QST	Answer given on main question.	Text	☐	_
A GIVEN	Answer A is given - CASE SENSITIVE	Boolean	☑	ANSWER FROM MAIN QST Contains 'Select A'
A OR B GIVEN	Answer A or B given - CASE INSENSITIVE	Boolean	☑	ANSWER FROM MAIN QST Does Not Contain (CI) 'select c'
ANY ANSWER FROM MAIN	Any ansfer from main question given.	Boolean	☑	ANSWER FROM MAIN QST Is Not Empty
B GIVEN	Answer B is given - CASE SENSITIVE	Boolean	☑	ANSWER FROM MAIN QST Contains 'Select B'
C GIVEN	Answer C is given - CASE SENSITIVE	Boolean	☑	ANSWER FROM MAIN QST Contains 'Select C'
NO ANSWER FROM MAIN	No answer from main question given.	Boolean	☑	ANSWER FROM MAIN QST Is Empty
ANSWER FROM TEXT	Answer given from text question.	Text	☐	_
BART	'Bart' as given answer - CASE INSENSITIVE	Boolean	☑	ANSWER FROM TEXT Contains (CI) 'Bart'
JOHN	'John' as given answer - CASE INSENSITIVE	Boolean	☑	ANSWER FROM TEXT Contains (CI) 'John'
MIKE	'Mike' as given answer - CASE INSENSITIVE	Boolean	☑	ANSWER FROM TEXT Contains (CI) 'Mike'
RECORD SELECT ANSW	Answer given from record selection.	Text	☐	_
SELECTED CONT 001	Selected answer contains 001 - CASE INSENSITIVE	Boolean	☑	RECORD SELECT ANSW Contains (CI) '001'
TRUE SELECTED	Answer as 'yes' given.	Boolean	☐	_

Variables can have type:

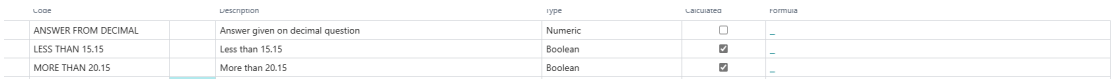
- boolean - it can get a value from a boolean type question
- numeric - it can get a value from a numeric type question
- text - it can get a value from a field where the text is an answer (text type/select/lookup)

Answers given on **Numeric** and **Text** question will be assigned to this variable, and *boolean* values related to this variable, can change given answer to boolean control. On the given example. We have prepared a

numeric variable that will get an answer from the decimal type question. We want to check if the given answer is:

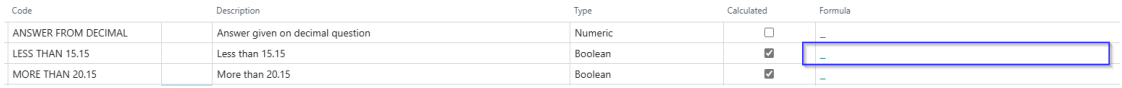
- less than 15.15
- higher than 20.15

That is why we have added two additional variables that are defined as **Calculated**.



Code	Description	Type	Calculated	Formula
ANSWER FROM DECIMAL	Answer given on decimal question	Numeric	☐	_
LESS THAN 15.15	Less than 15.15	Boolean	☑	_
MORE THAN 20.15	More than 20.15	Boolean	☑	_

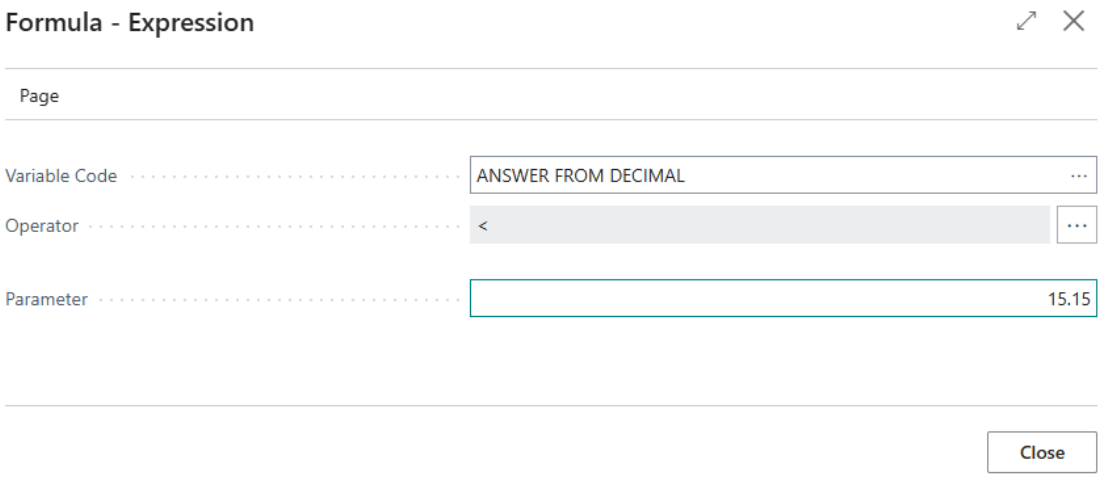
Our next step is to define how the boolean value is calculated. To do this we need to select **Formula** of the variable.



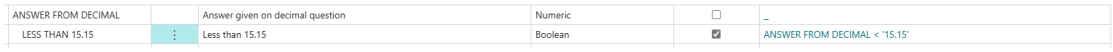
Code	Description	Type	Calculated	Formula
ANSWER FROM DECIMAL	Answer given on decimal question	Numeric	☐	_
LESS THAN 15.15	Less than 15.15	Boolean	☑	_
MORE THAN 20.15	More than 20.15	Boolean	☑	_

Here you need to define the following:

- which variable is the source of data in this formula
- what is the operator - operators are described later in the article
- what is the parameter



When it is done - variable should get the proper indentation so it is easy to see how variables are connected to each other.



ANSWER FROM DECIMAL		Answer given on decimal question	Numeric	☐	_
LESS THAN 15.15	⋮	Less than 15.15	Boolean	☑	ANSWER FROM DECIMAL < '15.15'

Operators

Available operators are typical for logic formulas.

Operators for numeric formulas

Symbol	Definition
=	Equals
<>	Different than

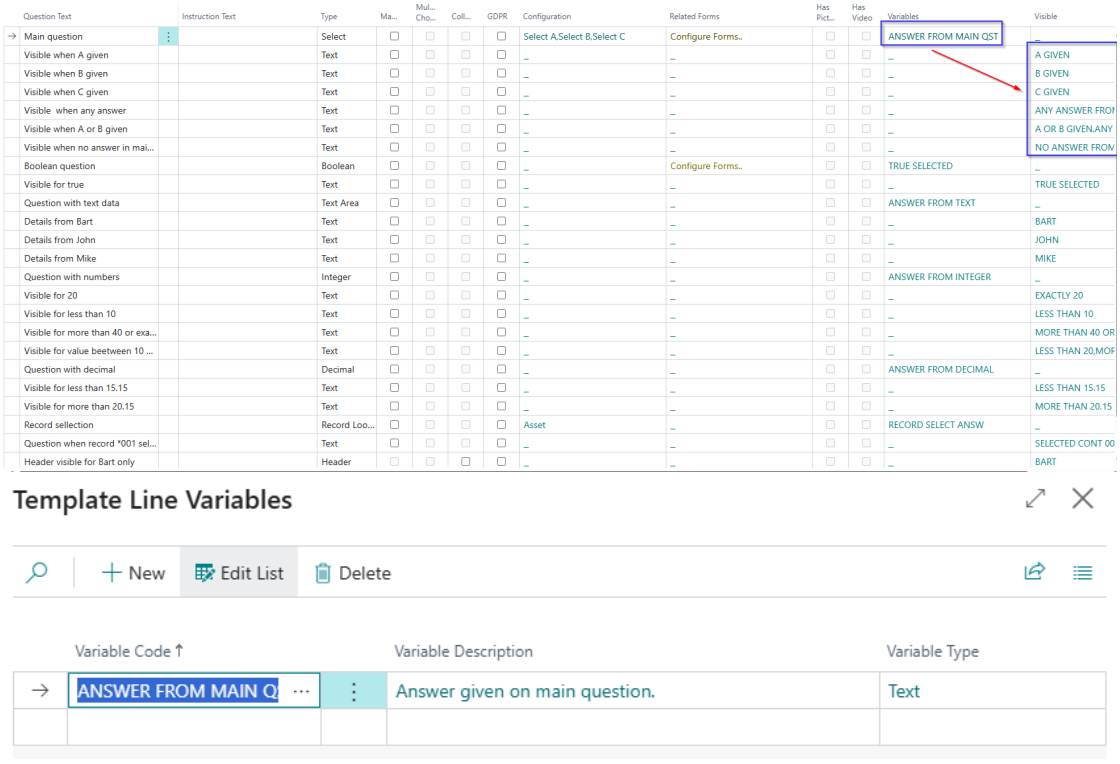
Symbol	Definition
>	Higher than
>=	Hither than or equal
<	Less than
<=	Less than or equal

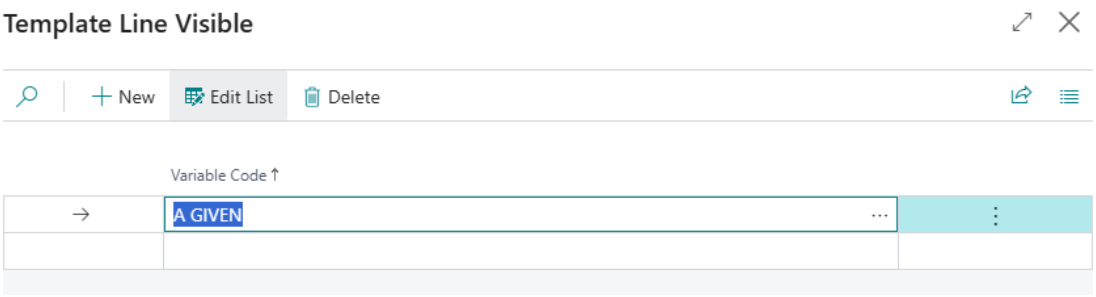
Operators for test formulas

Symbol	Definition
Contains (CI)	Answer contains a specified value (case insensitive)
Contains	Answer contains a specified value
Is Not Empty	Answer is not empty
Is Empty	Answer is empty
Does Not Contain (CI)	Answer does not contain specified value (case insensitive)
Does Not Contain	Answer does not contain specified value

If you have all the needed variables you can set up a visibility of your questions.

On the list of questions, you can define variables for some questions (with types described here). You need to add **Variable** to the question from which the given answer controls the visibility of another question. On hidden/visible questions you need to specify **Visible**.





You can add more than one Variable and more than one definition when the question should be visible.

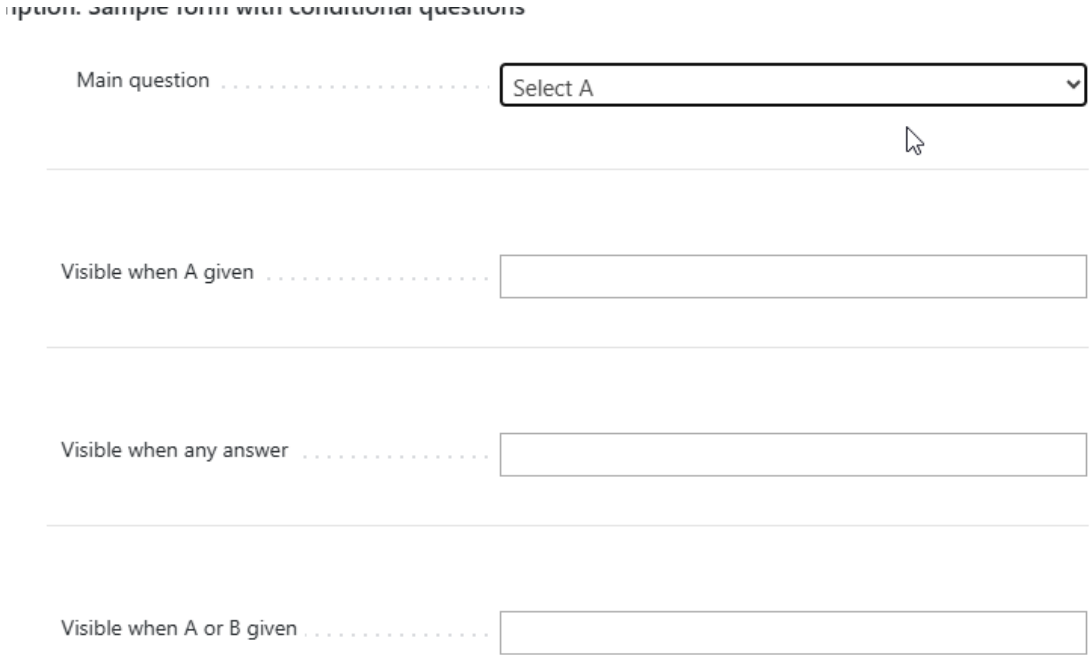
Without these values - all questions are visible by default.

Thanks to that visibility of other questions can be changed based on the given answer.

When you already input an answer but later this field is hidden because of another answer - the system does not remove the given answer.

Version without a given answer on the first question.

Version when answer **Select A** is given on the first question.



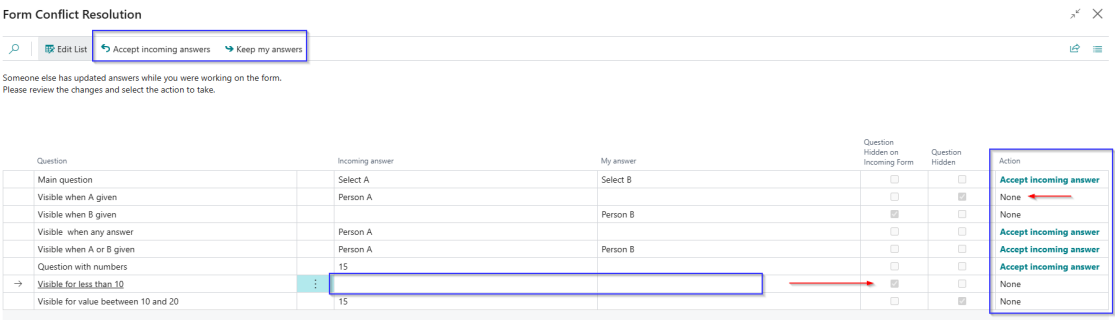
Version when answer **Select C** is given on the first question.

Completing form by more than one user at the same moment

In the scenario when person A and B have the form open at the same time when person A saved the form and person B is trying to do the same thing (or trying to submit the form) - this process is applied:

- all incoming answers are compared with given answers
- person B needs to decide what answers are going to be kept
- person B sees what was hidden for the person A

Here you have an example of how such a situation might look.

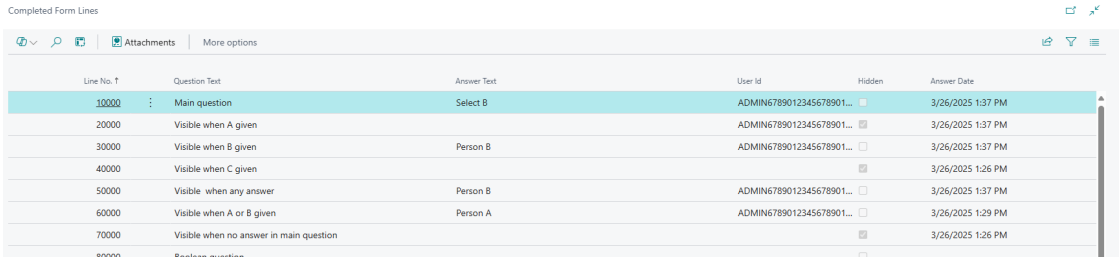


- you need to accept incoming answers or keep your answers for each question that controls the visibility of others
- **None** action is on these questions that are visible or not based on a question above them - answers are accepted based on their 'main' question
- if there are no given answers - the visibility of the question is treated as a change

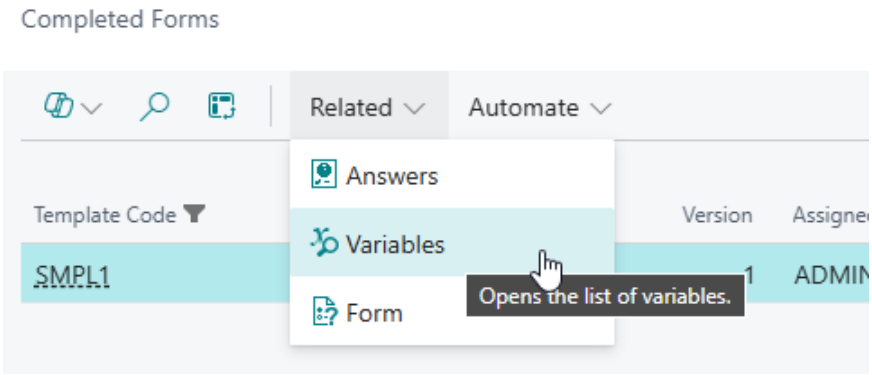
If you are using **Automatically Merge Blank Answers** from the Forms setup - you will still need some blank answers here - because the user needs to be aware that some questions might have different visibility.

Completed Forms

Answers given on a form show the answer and state whether the field was hidden when the form was submitted.



On the completed forms you can also inspect the values of variables created during the form execution.



A printable form is always showing only visible questions.

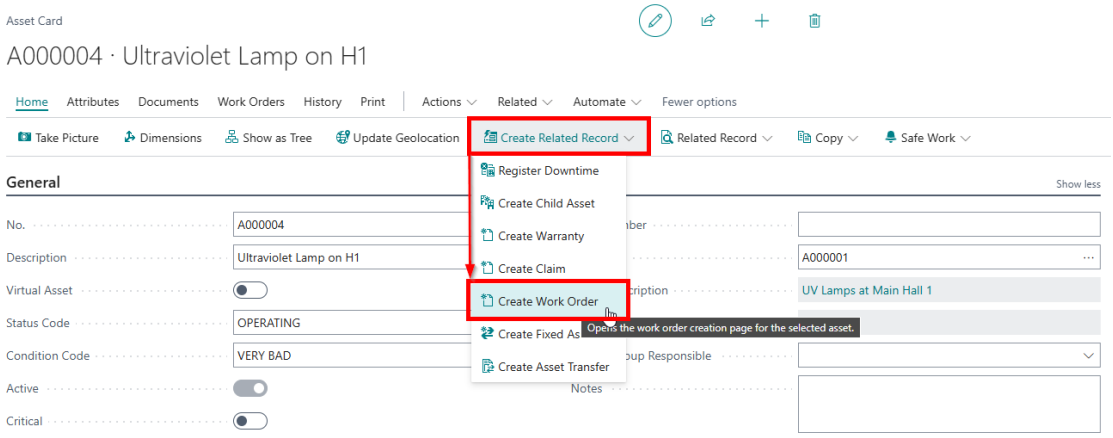
We have provided a template with some samples, you just need to download and import the form template in the Business Central on **Form Templates** page. Sample can be download from here.

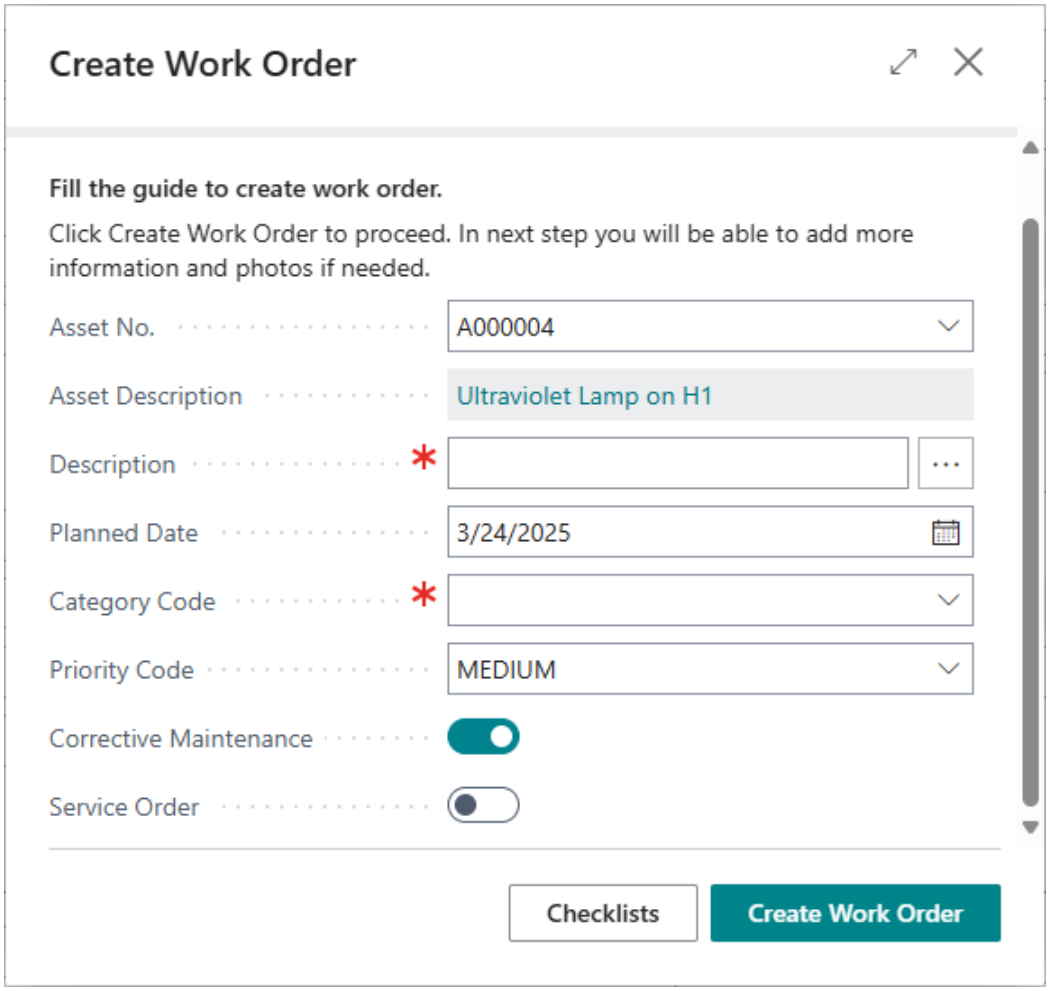
DBC-3427 API for Posted Work Order Asset Counter

You can use new API query for Posted Work Order Asset Counter - entity name: postedWOAssetCounter. You can use this endpoint in your reports created with PowerBI.

DBC-3428 Create Work Order Directly from Asset Card

You can create a Work Order directly from an Asset card. On the Asset card, in **Create Related Records** actions, select **Create Work Order**. A wizard will open, which enables you to create a Work Order for the current Asset.





The Work Order creation process looks exactly the same as on the **Asset List**.

DBC-3426 EAM approvals (Risk Assessment, Permit to Work, Requests) is not working for users who have name longer than 20 characters

Fix to problem with auto-approve of Permit to Work and Risk Assessments document if the User ID have more than 20 characters.

DBC-3408 Customer Maintenance Contracts

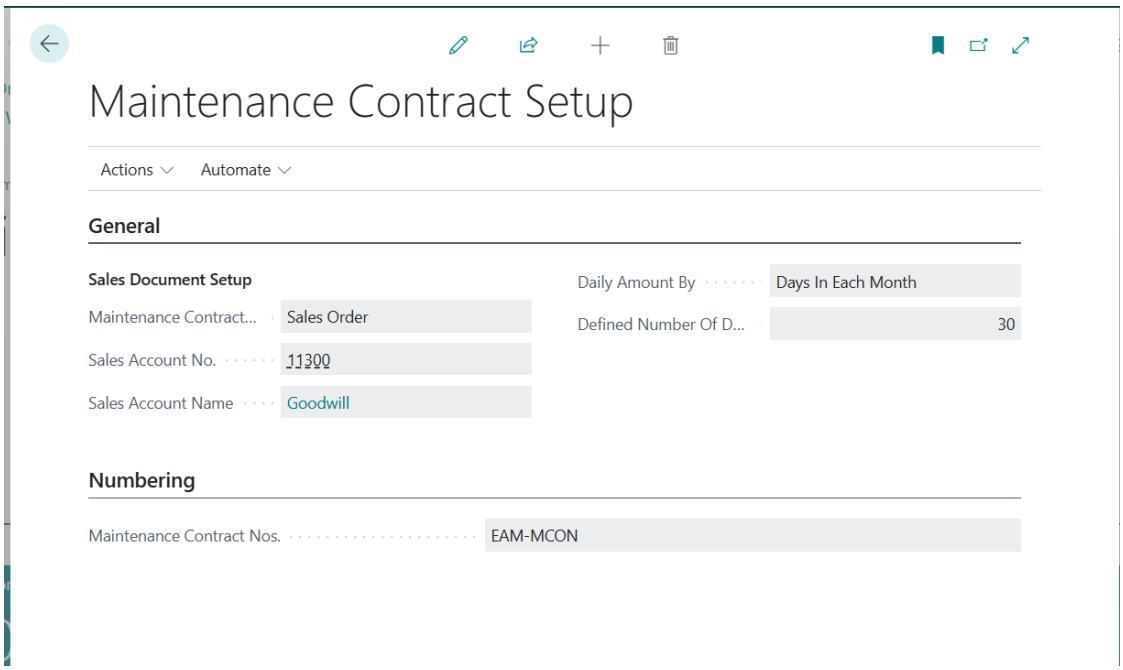
Maintenance Customer Contract module gives the possibility to create the overview of the details service contract you have with your Clients. You can add the details what you agree with your Client or you can exclude the values so you can later invoice them additionally. On the Contract Card you can issue the Sales Documents as well.

To start with **Maintenance Contract** you must fill the setup on the **Maintenance Contract Setup** page. Here you can decide if you want to create based on Contract:

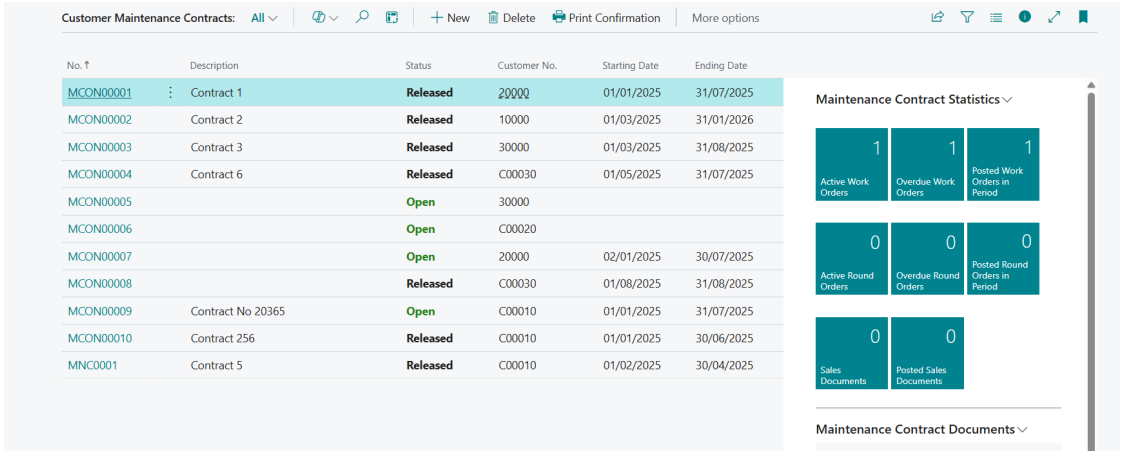
- Sales Invoice
- Sales Order

Please select the **Sales Account No.** where the income from the contracts will be posted. In the setup, you can decide whether the contract should be divided equally per month (with the same number of days) or based on the actual number of days in each month. This applies to the yearly price provided on the contract

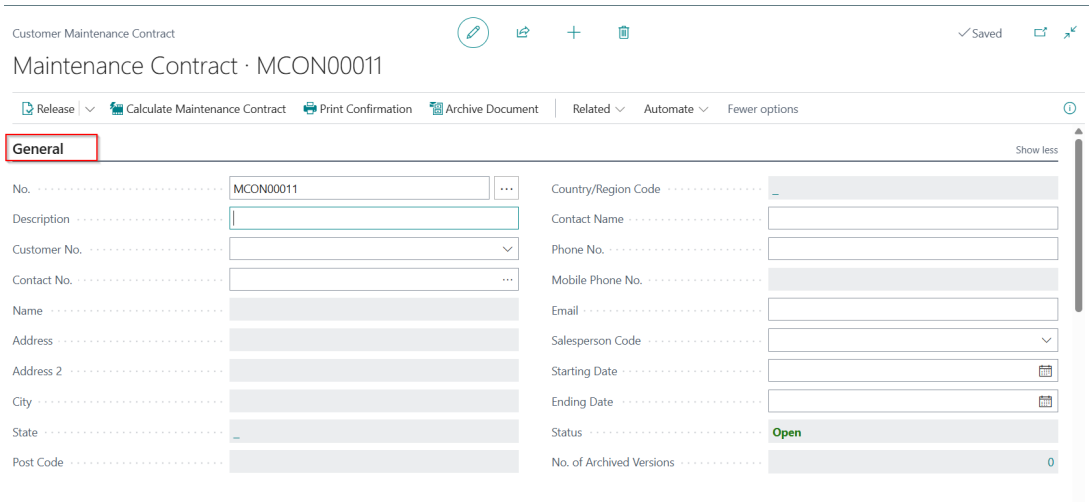
card, which needs to be split to create monthly sales documents. To create **Maintenance Contract Nos.**, you can use the **action** from the menu.



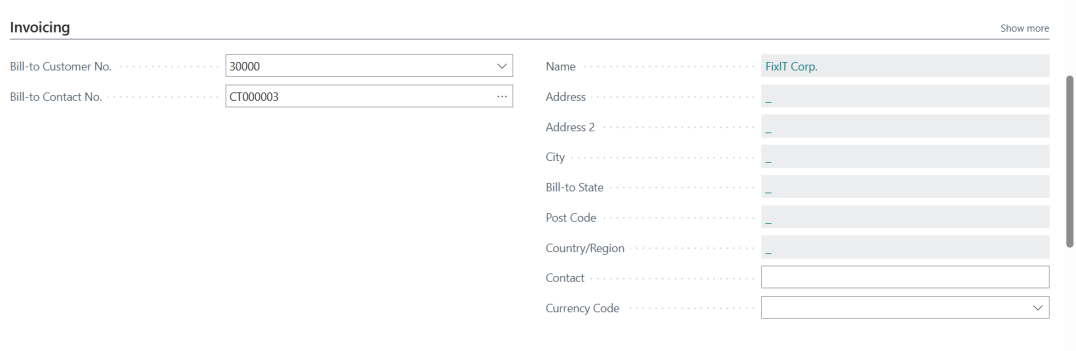
New contract can be created on the **Customer Maintenance Contracts** list.



On the **General Tab** you can select **Customer** related to the Contract. All details related, like Name, Address, Contact are taken from the standard Business Central Customer Card. You need to provide the information regarding the **Starting and Ending Day** of the contract.



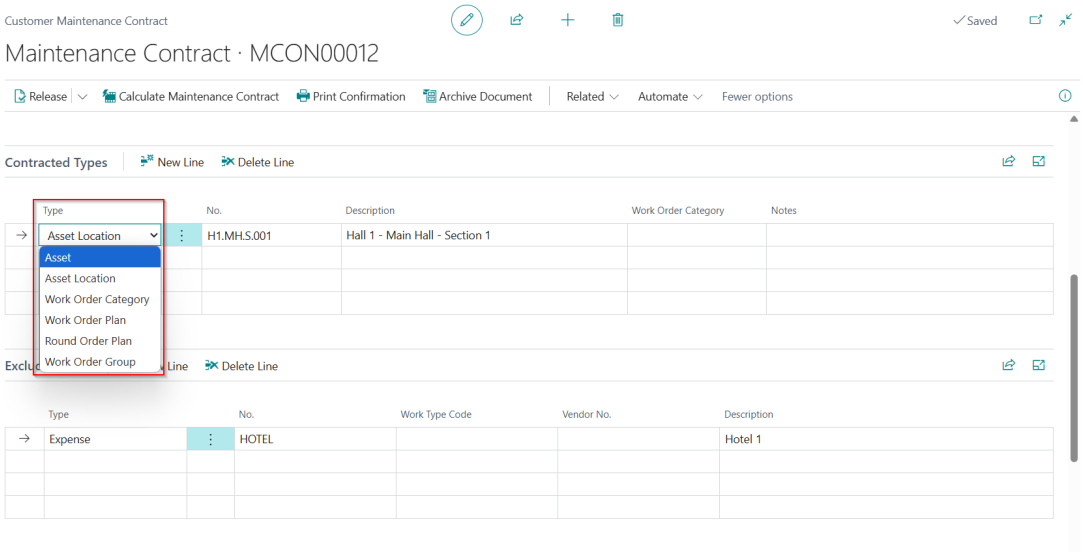
On the **Invoicing Tab** you can change the Bill-to Customer if it will different than Sell-to Customer.



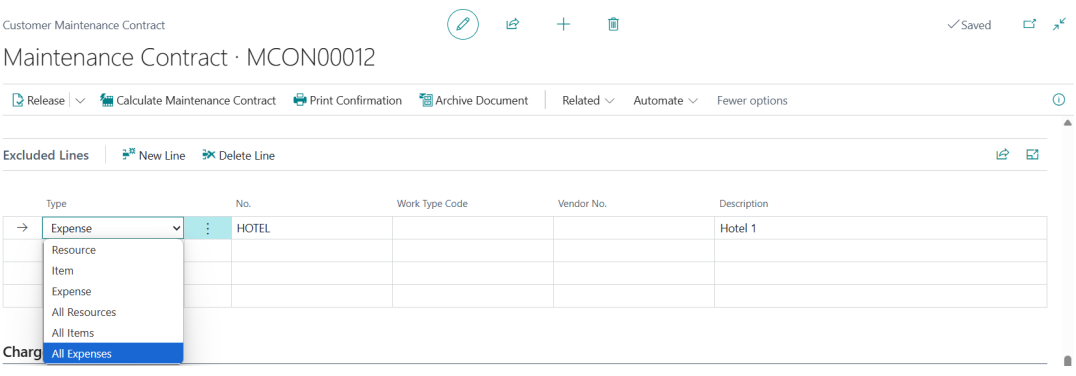
Then you need to assign what will be **part of the Contract**. You can based your Contract on:

- **Asset, Asset Location**,
- **Work Order Category**,
- **Work Order Plan**,
- **Round Order Plan**,
- **Work Order Group**.

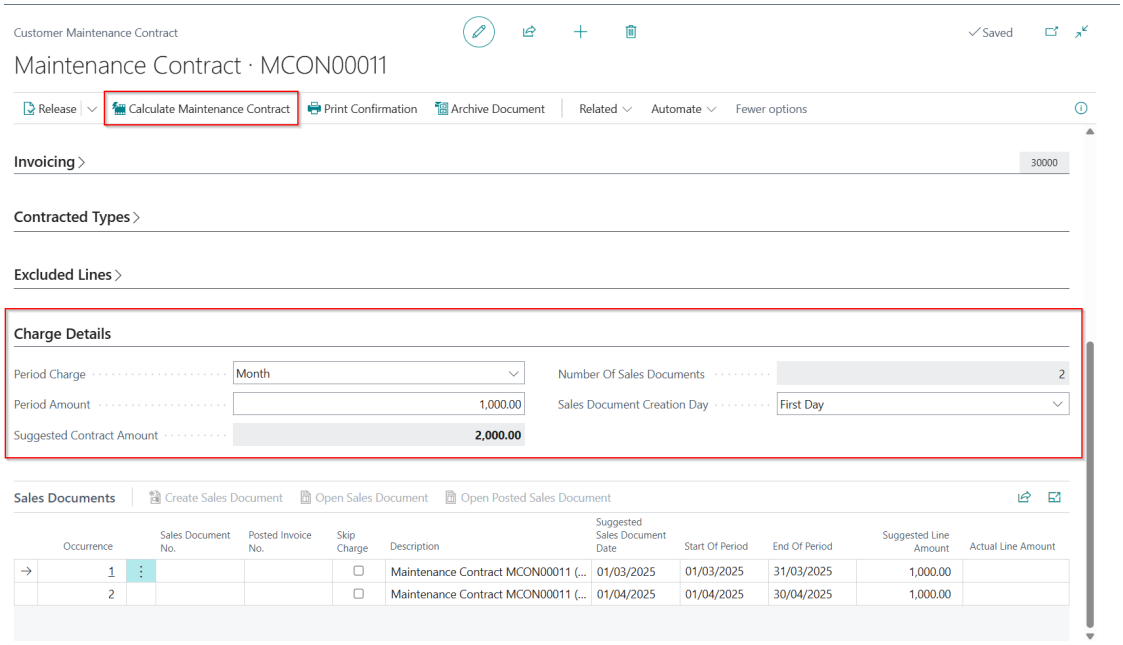
If you add new lines to the selection, remember that you are making the contract more specific, not adding additional possibilities.



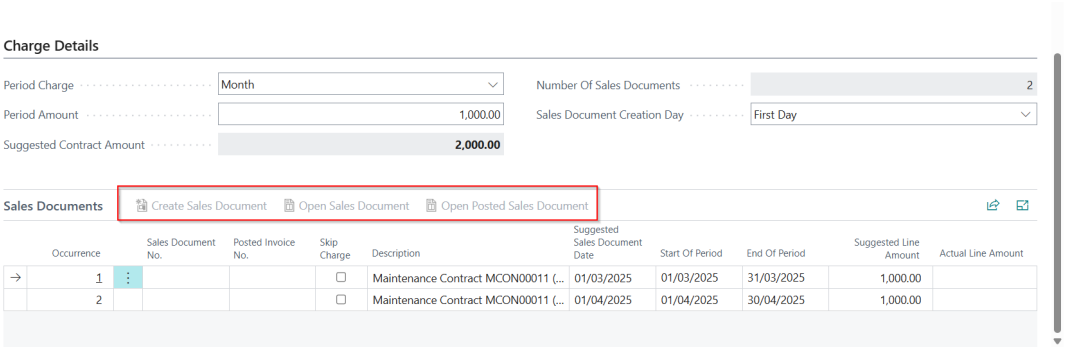
Then you can decide if any of the **Resource, Item or Expense** will be excluded from the Contract. You can select the specific value or exclude all transactions related to one Type.



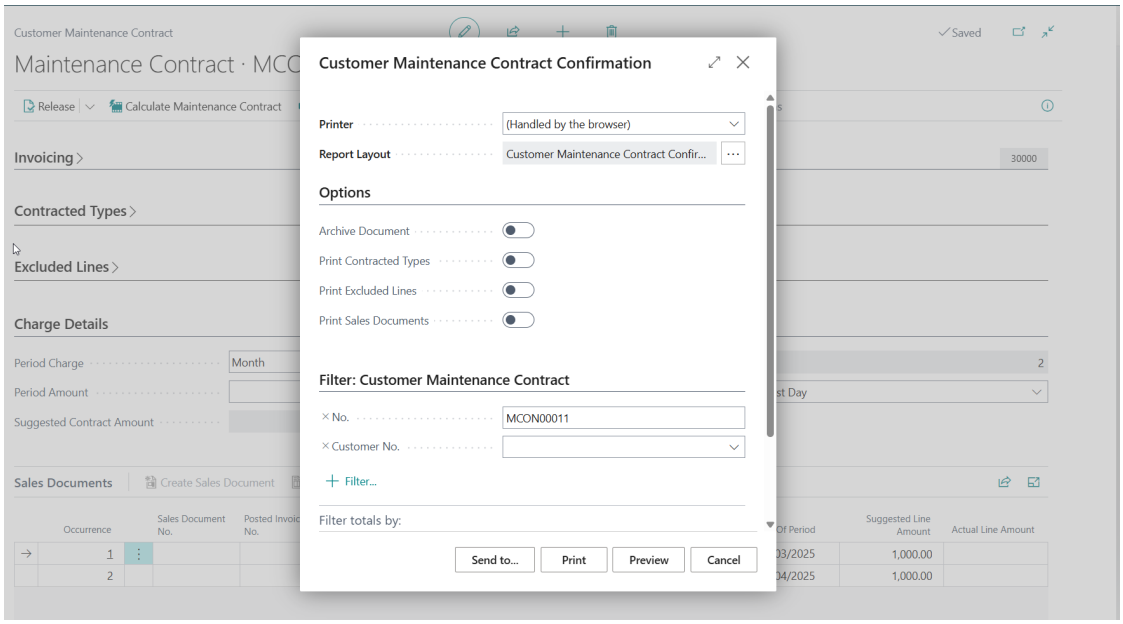
As a next step you need to decide if the **Charge period** will be based on monthly or yearly payment. Enter the **Contract Amount** and Calculate it by action **Calculate Maintenance Contract**. You can also decide if the contract will be invoiced at the **First** or **Last Day** of the month.



On the **Sales Documents Line** you can issue the Sales Orders / Invoices and change the monthly value if is necessary. You can also **Skip** the sales document for selected month.

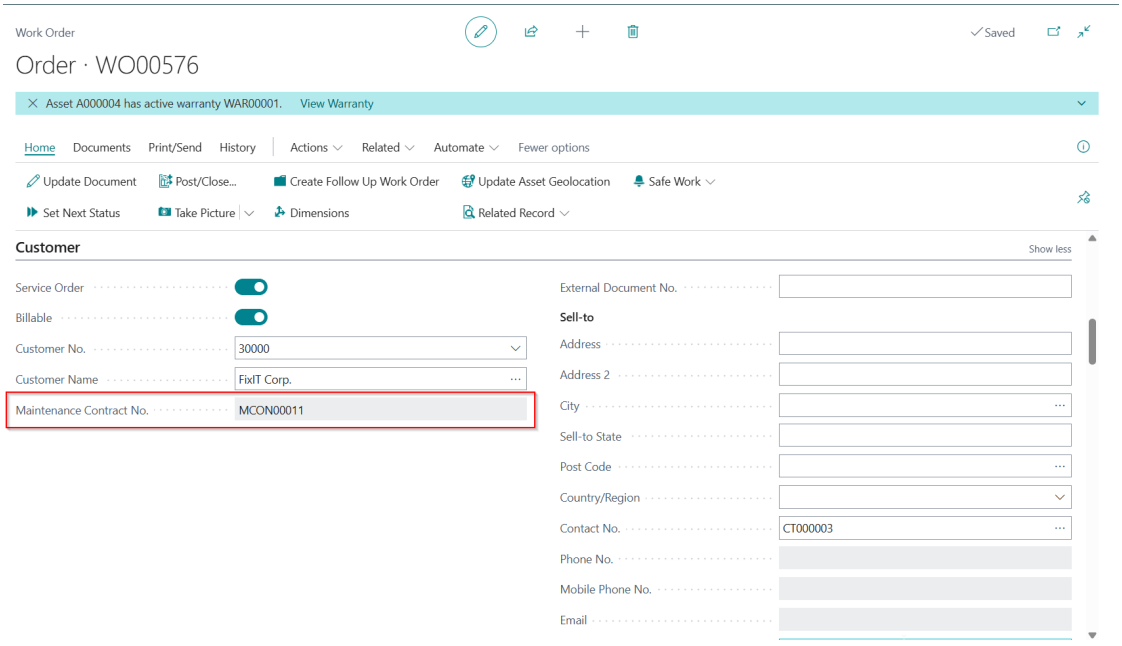


When the Contract is Released you can **Print Confirmation**.



All the Contract can be **Archive** so you can Restore them later if necessary.

When you will be working on the documents related to the **Contract** you will see this information on the **Document Card**.



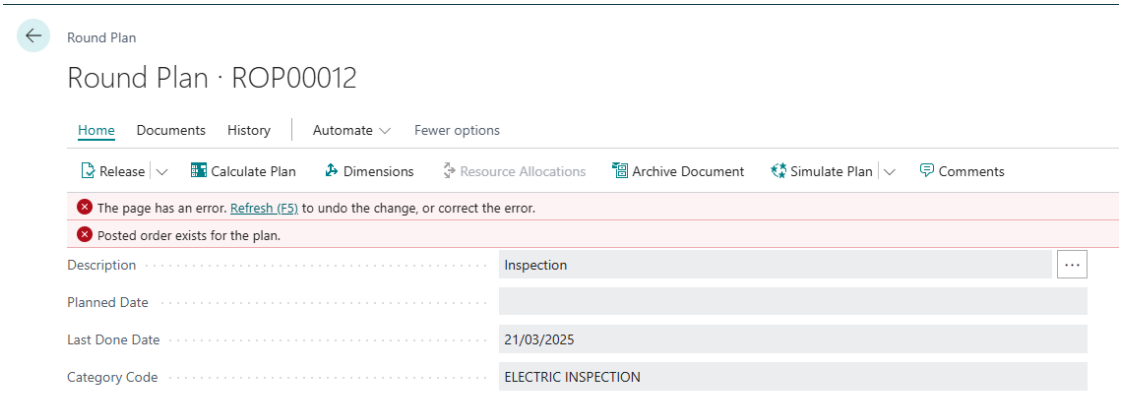
Those documents will be excluded from the invoicing process because they are included in the Contract and the Customer should not paid for them.

DBC-3421 DrillDown on the maintenance log for the source no. is not working as expected

Fix for the issue with visibility of **Work /Round Orders** on the **Maintenance Log**. If the document is moved to the Posted Documents, system will show the **plan for this Order**.

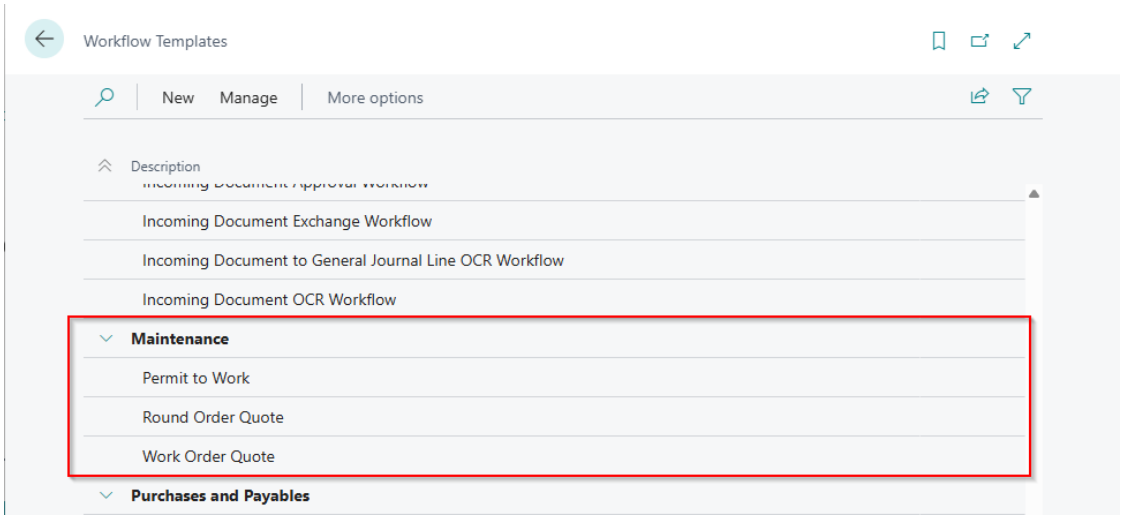
DBC-3425 Wrong information on the error message when asset posted on the round order is about to be deleted

Fix for the possibility of deleting the Round Order Plan with Posted Document related to it.



DBC-3396 Approval Workflow for Round Order Quotes

On the Maintenance Invoice Setup you can create the **Workflow Templates** for sales related documents. One of the Templated is related to **Round Order Quotes**.



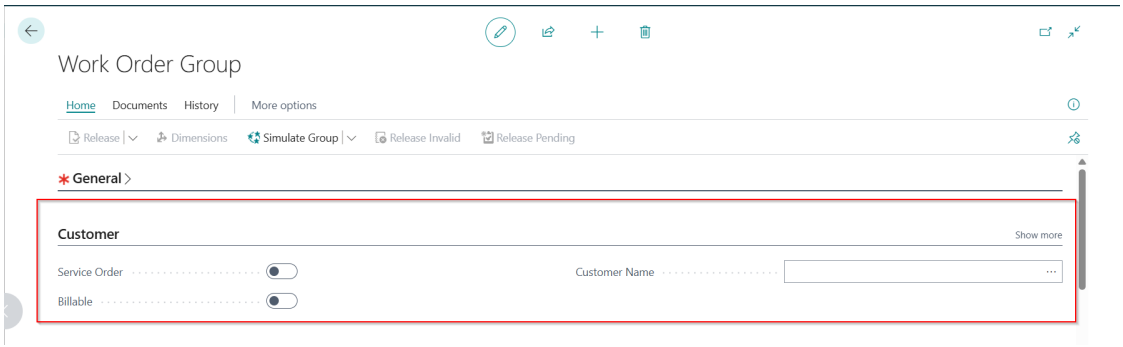
The **Approval** can be sent from Round Order document. The process will work according to the setup in Standard Business Central **Workflow** functionality.

DBC-3415 Work Order Groups can be specified as Billable/Service Orders

On the **Work Order Group** you can decide if the **Work Orders** created from this template will be assign as:

- **Service Order**
- **Billable**

You can also select the **Customer** which will be used for creation of the Sales Document.



The process on the created document works as before.

DBC-3417 Include Assigned Defects in Work Order Printout Dataset

Work Order Printout got data related to asset defect of the asset from the work order.

You can use labels from the **AssetDefectVisible** data item:

- AssetDefectDescriptionLbl
- ReportedDateTimeLbl
- ReportedByLbl
- DefectCategoryLbl
- DefectPriorityLbl
- RegistrationDateTimeLbl
- DefectSolvedLbl

- SolvedDateTimeLbl
- SolvedByLbl
- RegisteredByLbl
- SourceNoLbl
- DefectCodeLbl
- PlannedToSolveByNoLbl
- SolvedByDocNoLbl

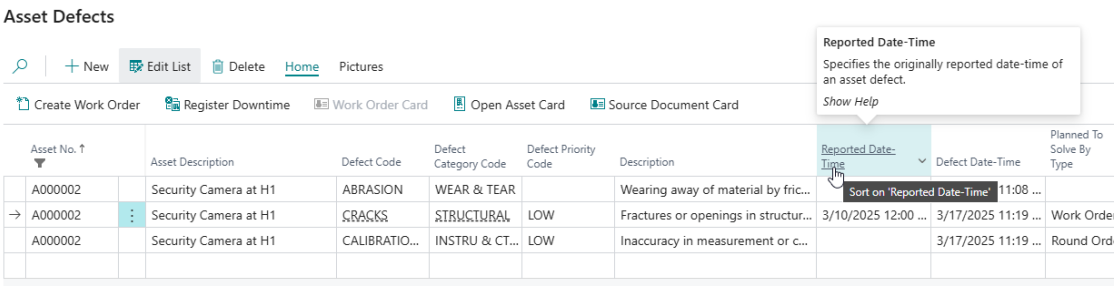
You can use data from the **AssetDefect** data item:

- Description
- ReportedDateTime
- ReportedBy
- DefectCategoryCode
- DefectPriorityCode
- RegistrationDateTime
- Solved
- SolvedDateTime
- RegisteredBy
- SolvedBy
- PlannedToSolveByNo
- SourceNo
- DefectCode
- SolvingDocumentNo

AssetDefectVisible data item is specified as **PrintOnlyIfDetailed** so you can use it on the layout to show/hide data depends on the records that are found.

DBC-3416 Add Reported Date-Time Field to Asset Defects

On the Asset Defect list you can specify a new date - **Reported Date-Time**. This value represents the exact date and time when the defect occurred.

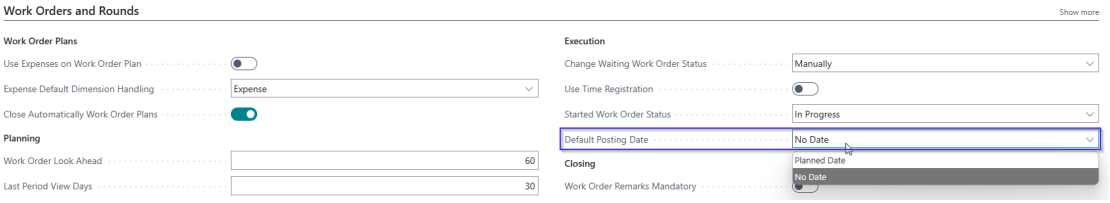


Thanks to that you can clearly separate the Defect Date-Time (which stands for the moment when the defect was registered) and the Reported Date-Time (when the defect occurred).

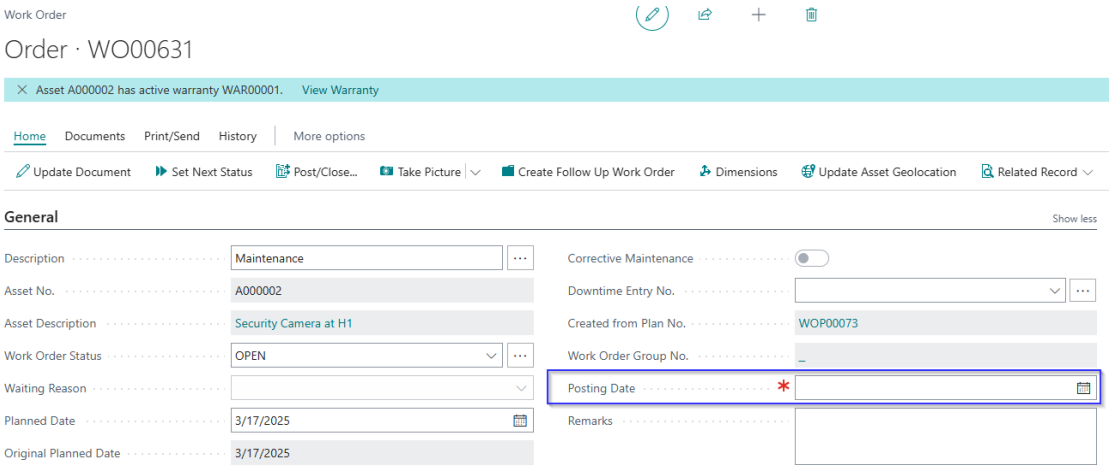
The field is also added to the API. If the Reported Date-Time was not specified when the defect was registered with API - the Reported Date-Time is the same as the Registration Date-Time.

DBC-3418 Default Posting Date Setup for Work Orders and Round Orders

In the **Asset Management Setup**, you can choose the default posting date for your company. From now you can select **No Date**.



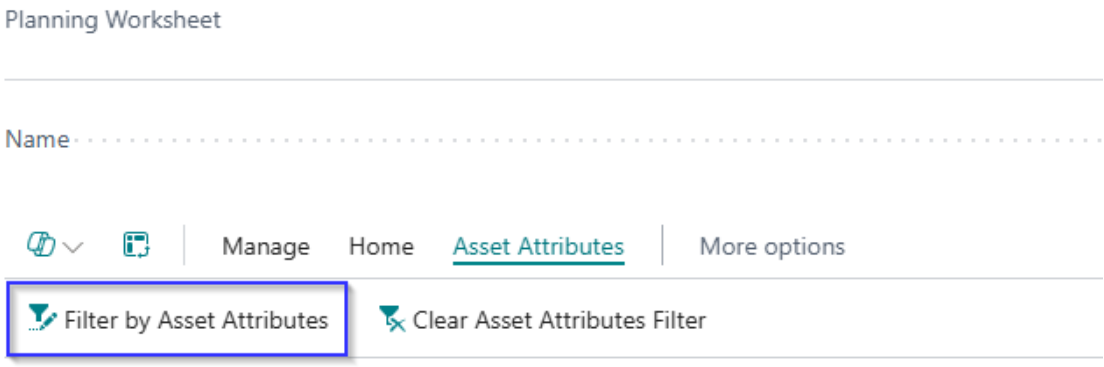
Thanks to that - every **newly** created work/round order will have this value empty. When someone applies this value to the document - it will remain there, so the empty value is applied only to newly created documents.



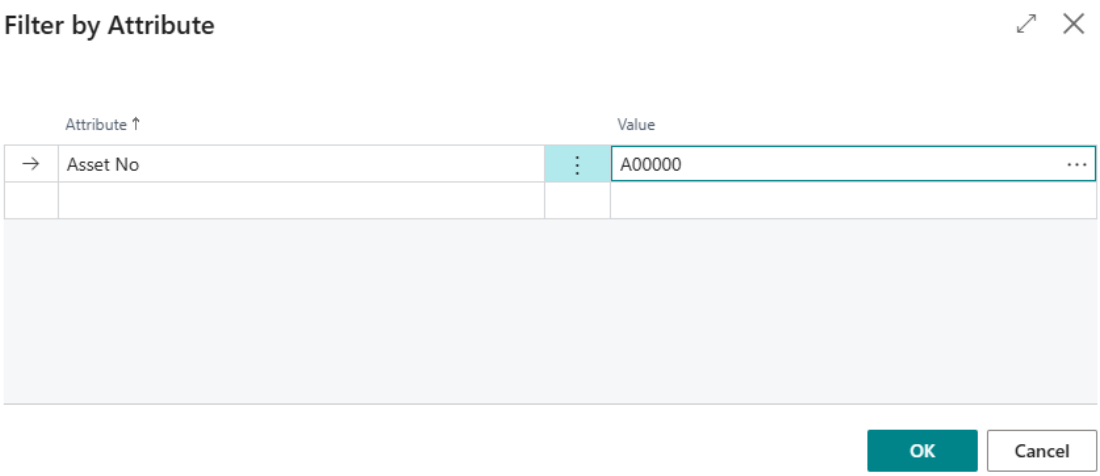
The Posting Date is still mandatory for postings and closing documents.

DBC-3420 Filter Work Order Planning Worksheet by Asset Attributes

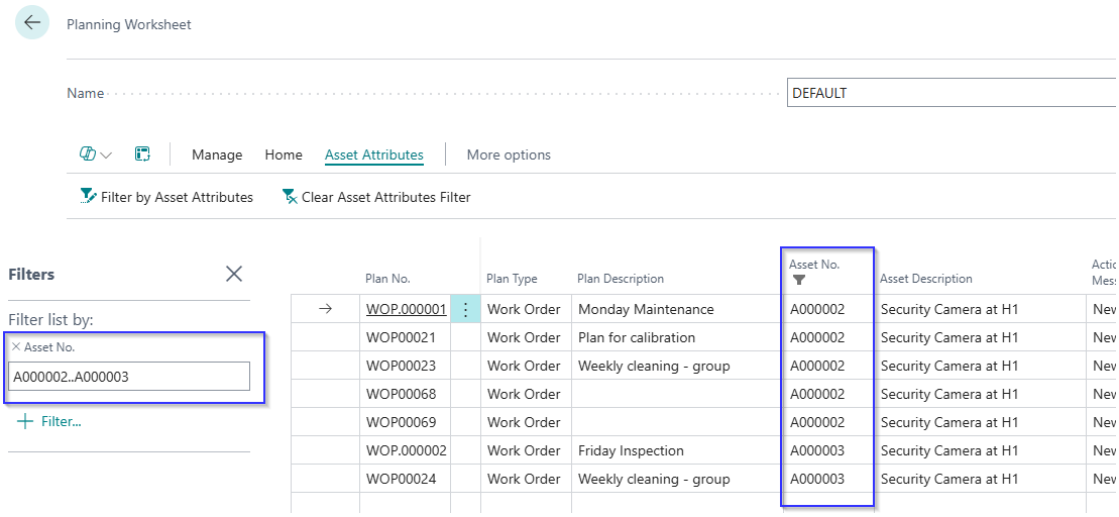
You can use **Asset Attributes** to filter the Work Order Planning Worksheet. To do this, select the **Filter by Asset Attributes** action on the plans list.



It will open the page where you can specify the filter for attributes.



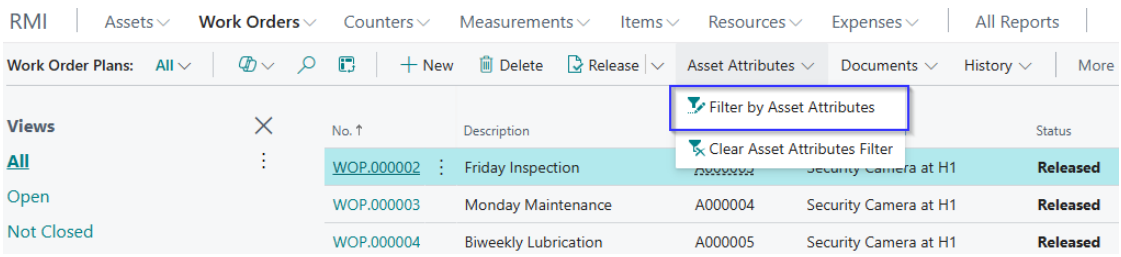
It will create a filter (based on the Asset number) for these Assets that fit the specified attributes.



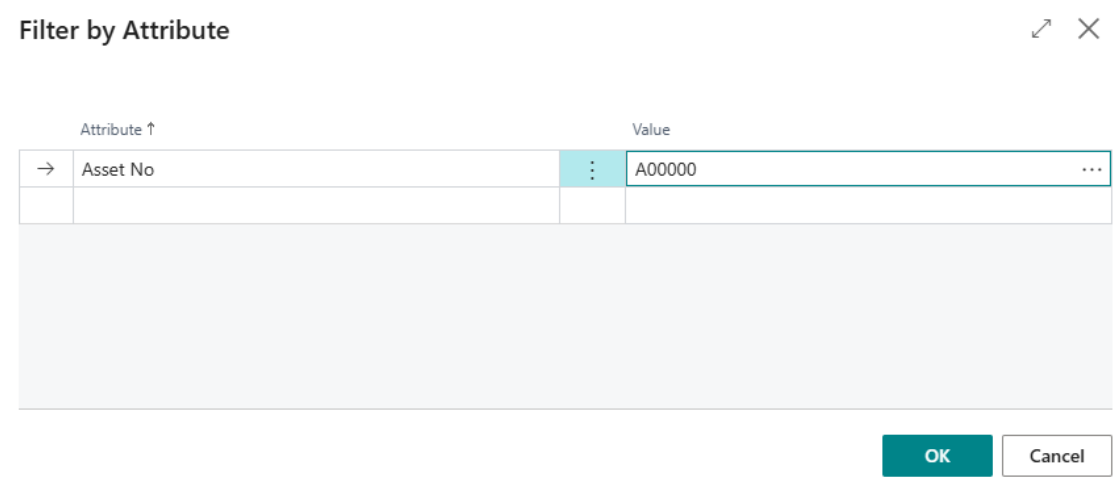
To remove the filter, use the **Clear Asset Attributes Filter** action or just remove the created filter for the 'Asset No.' field.

DBC-3419 Filter Work Order Plans List by Asset Attributes

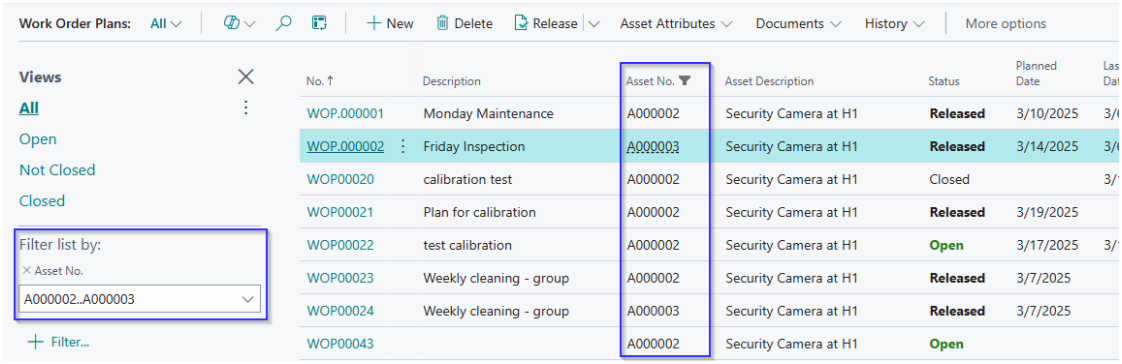
You can use **Asset Attributes** to filter the Work Order Plan List. To do this, select the **Filter by Asset Attributes** action on the plans list.



It will open the page where you can specify the filter for attributes.



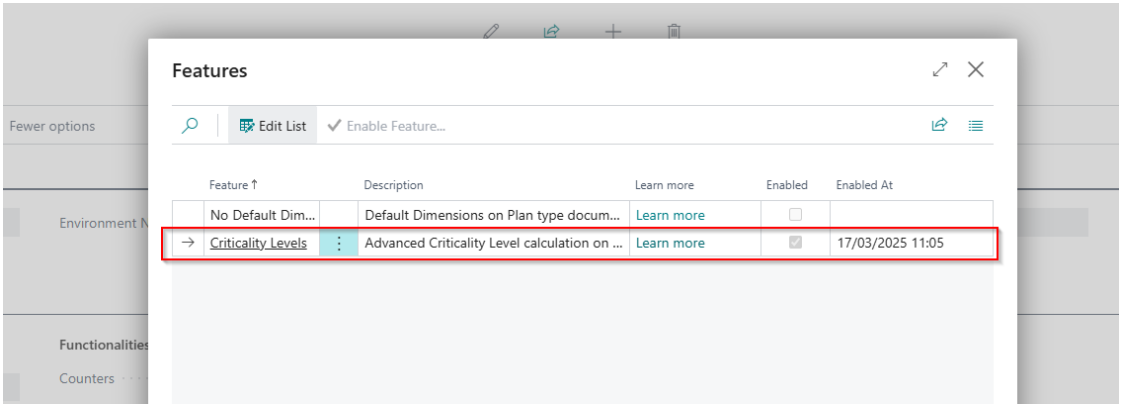
It will create a filter (based on the Asset number) for these Assets that fit the specified attributes.



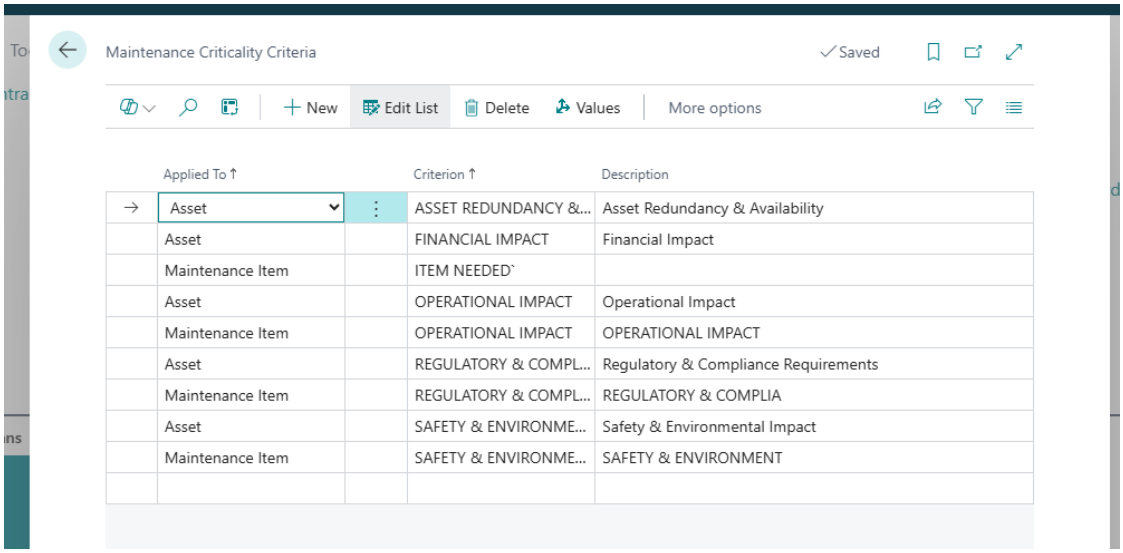
To remove the filter, use the **Clear Asset Attributes Filter** action or just remove the created filter for the 'Asset No.' field.

DBC-3414 Criticality Level for Assets and Maintenance Items

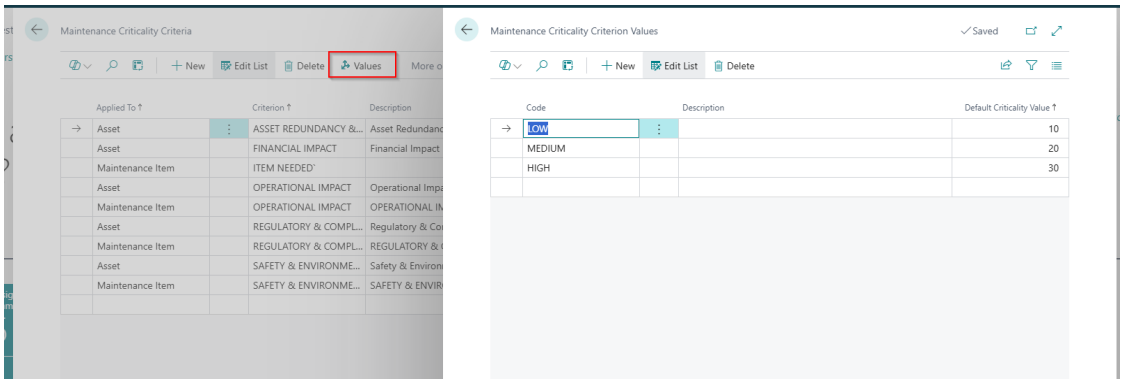
On the **Dynaway License Information** page you can switch on the new **Criticality** functionality. The Feature will clear all set up **Critical** information on the Asset Card.



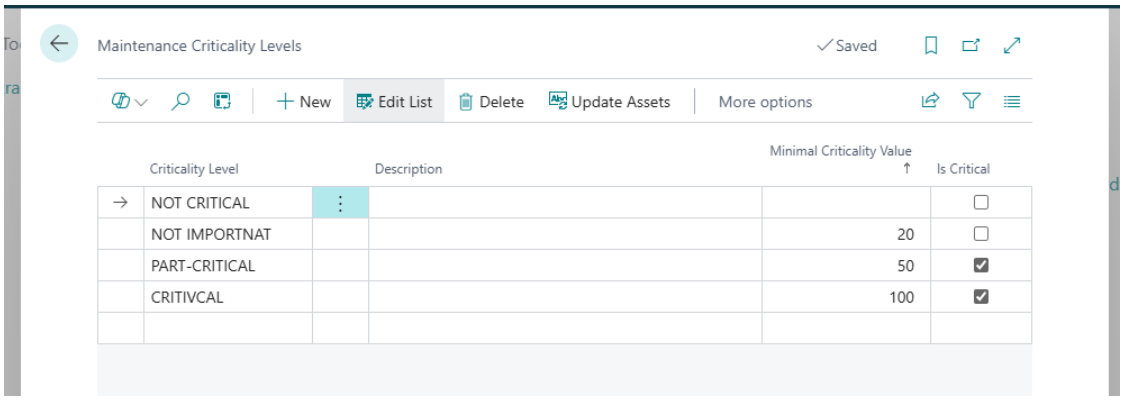
Then on the **Maintenance Criticality Criteria** you can create the types of the Criteria for the **Assets** and **Maintenance Items**.



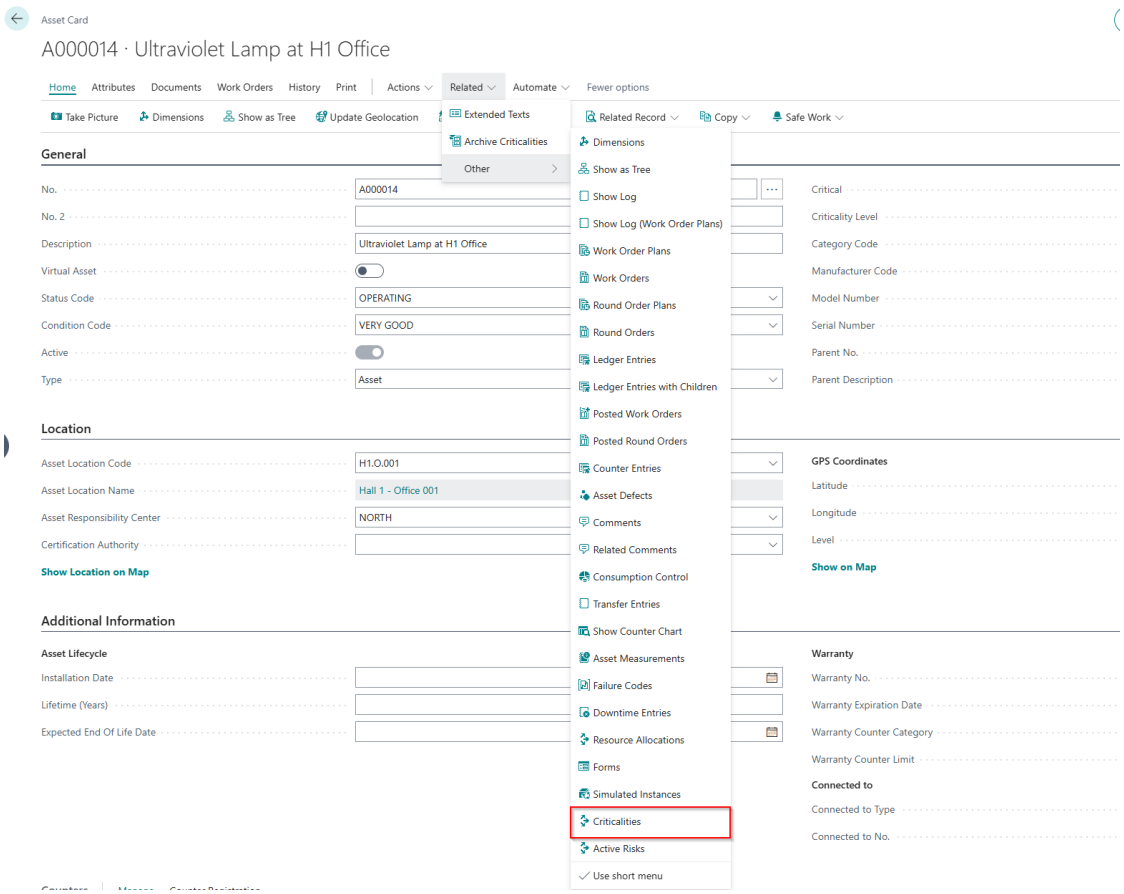
Then for each Criticality Criterion you need to assign the values, so you need to give a scoring system each of them.

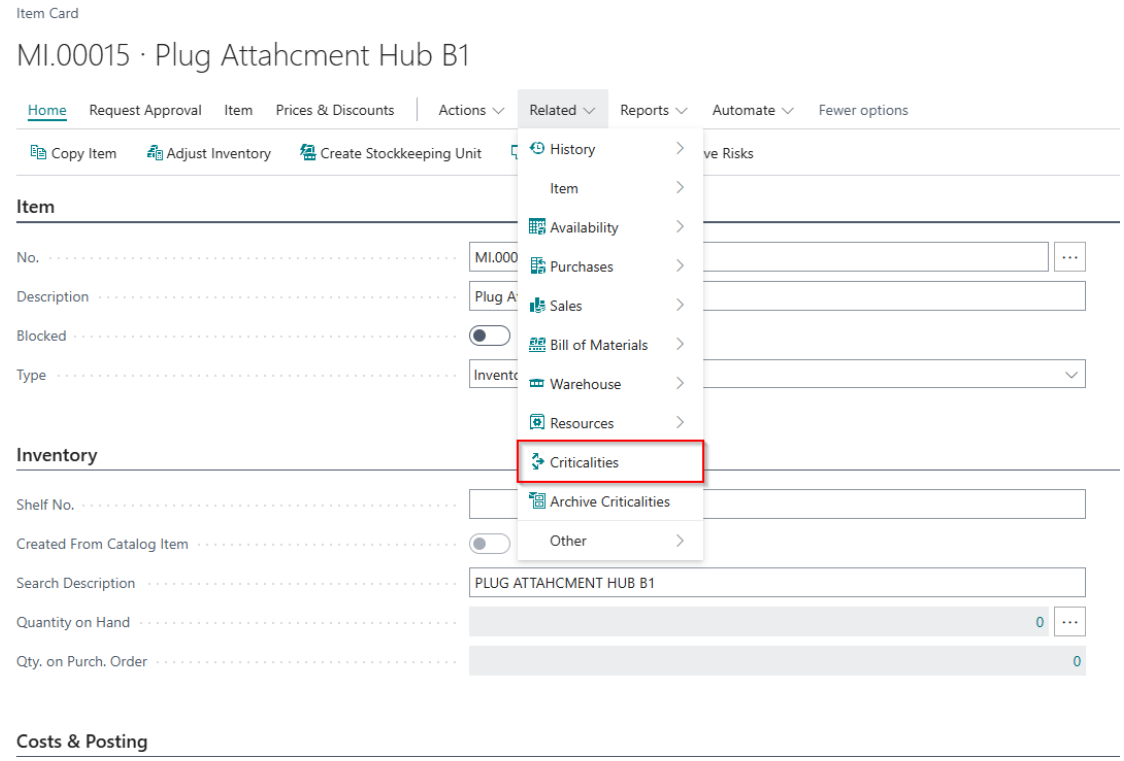


On the **Maintenance Criticality Levels** you can create type of the levels you will get from the points. Here you can also decide which level will be marked as Critical on the **Asset Card** or **Maintenance Item Card**.

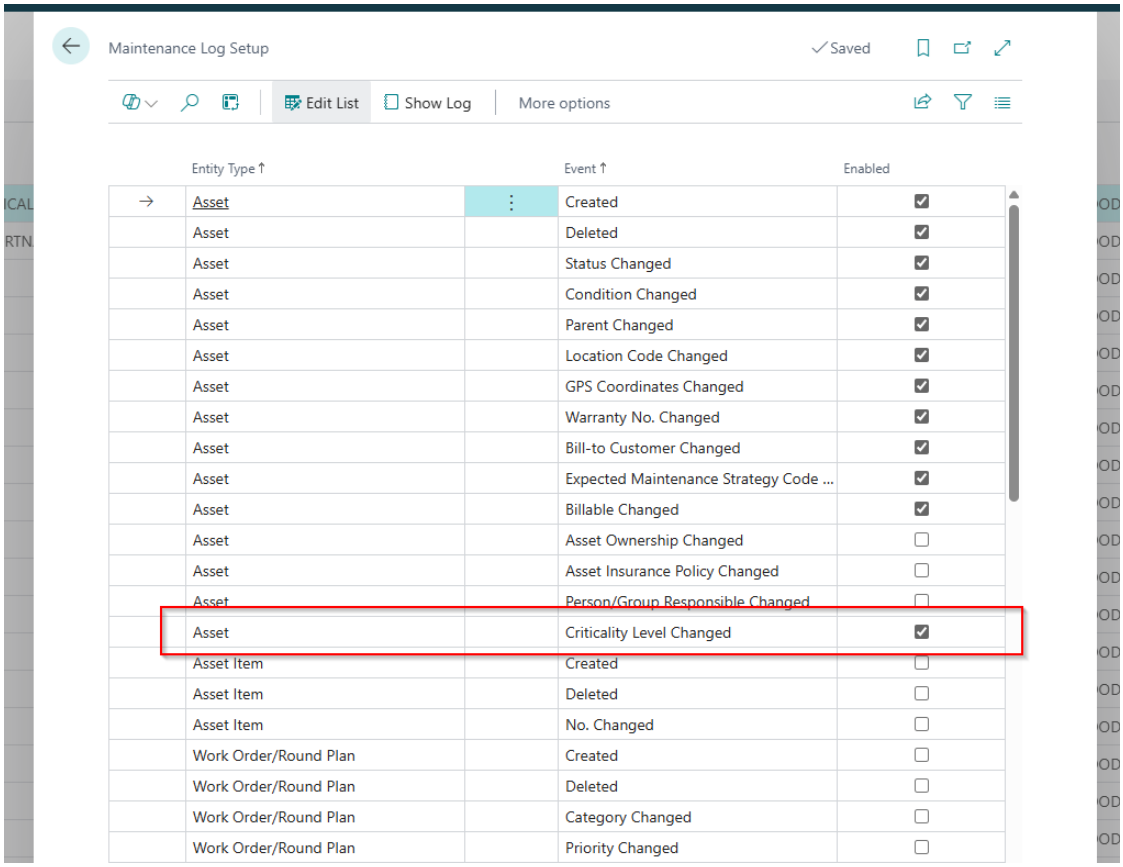


Then on the Asset Card or Maintenance Item Card you can assign the Criteria, so the system will calculate the level of Criticality.



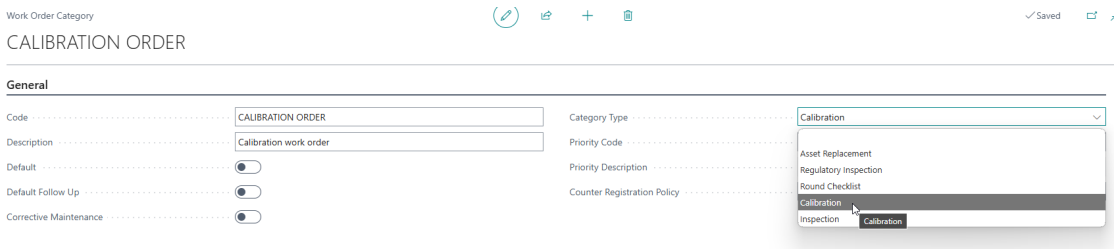


On the **Maintenance Log** you can decide that the **Criticality changes** should be collected.

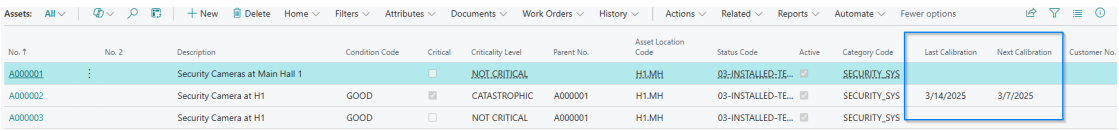


DBC-3411 Define Calibration Category and Display Calibration Dates on Asset List

You can create a work order category that specifies the type - **calibration**.



It will give you a possibility to get the information when the asset was calibrated last time, and what is the next planned calibration for the asset. Fields related to this information (**Last Calibration** and **Next Calibration**) are available on the asset list but hidden by default.

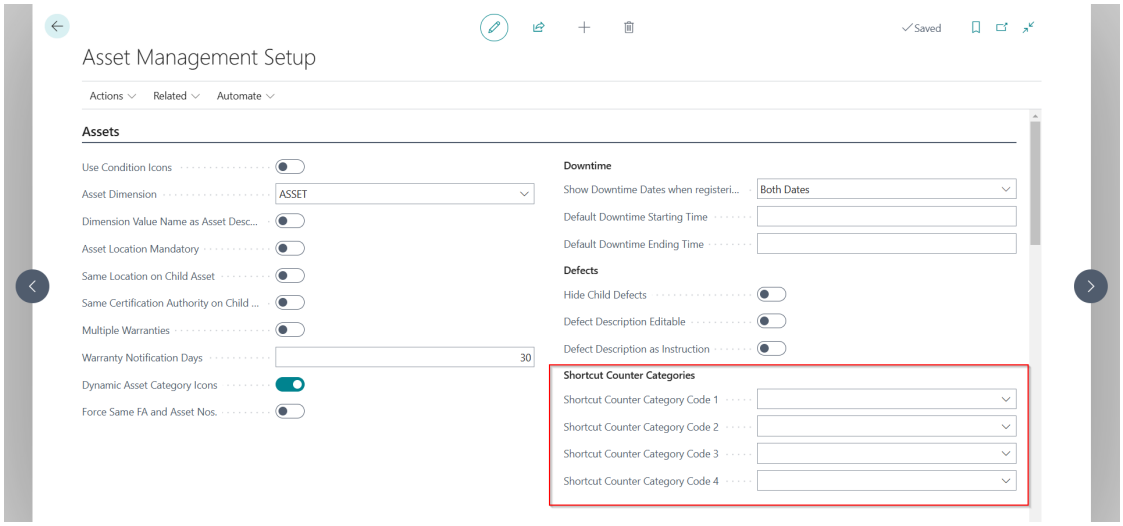


- Last Calibration defines when the last calibration took place
- Next Calibration defines when the next calibration is expected

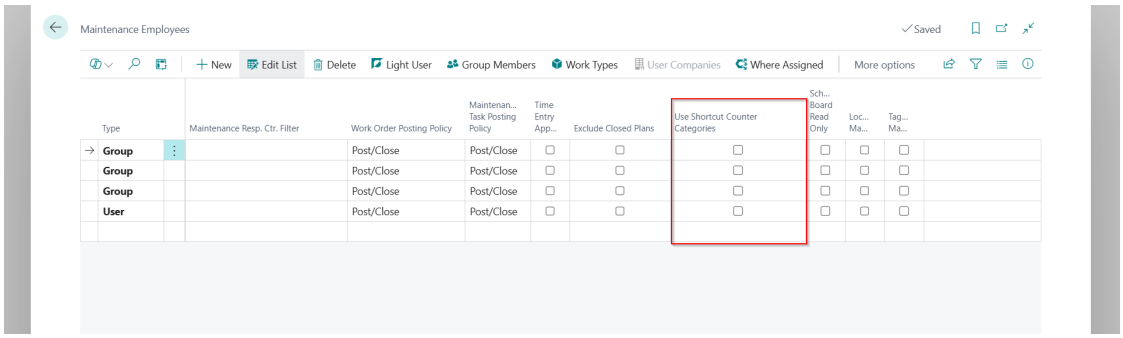
Values are taken from all plans (with any status) with the category specified as **Calibration**.

DBC-3412 View Asset Information with Counter Values and Work Order History

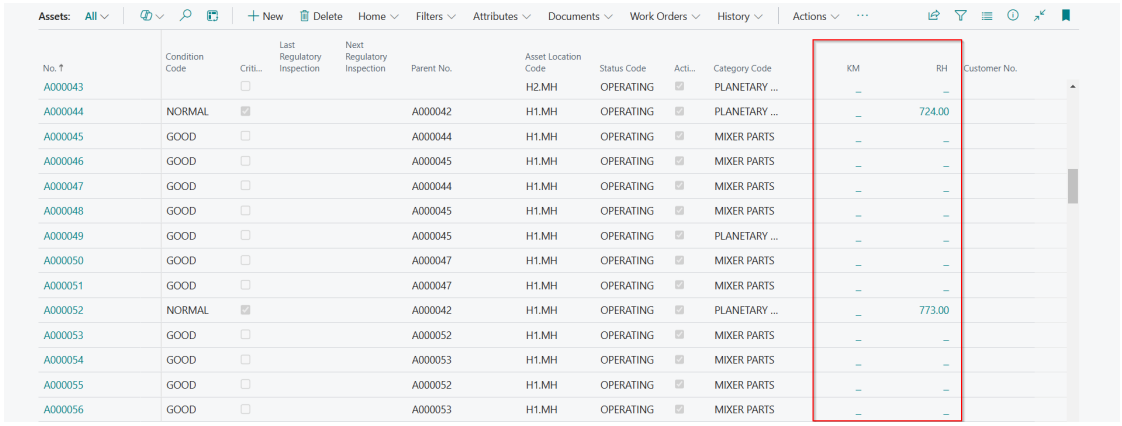
On the **Asset Management Setup** you can select the which **Counters Category** you would like to see on the Asset List and Posted Work Orders List.



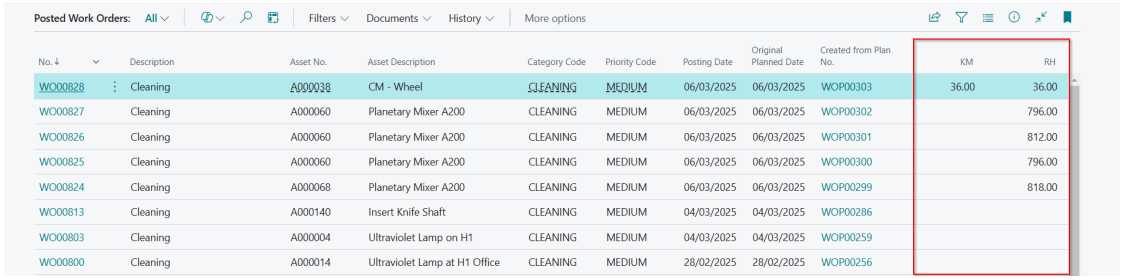
Then you can decide on the **Maintenance Employee** setup which User should see the counter values.



On the **Asset List** you will see the current counter value for the Assets with assign counters and you will be able to go directly to the history of reading.

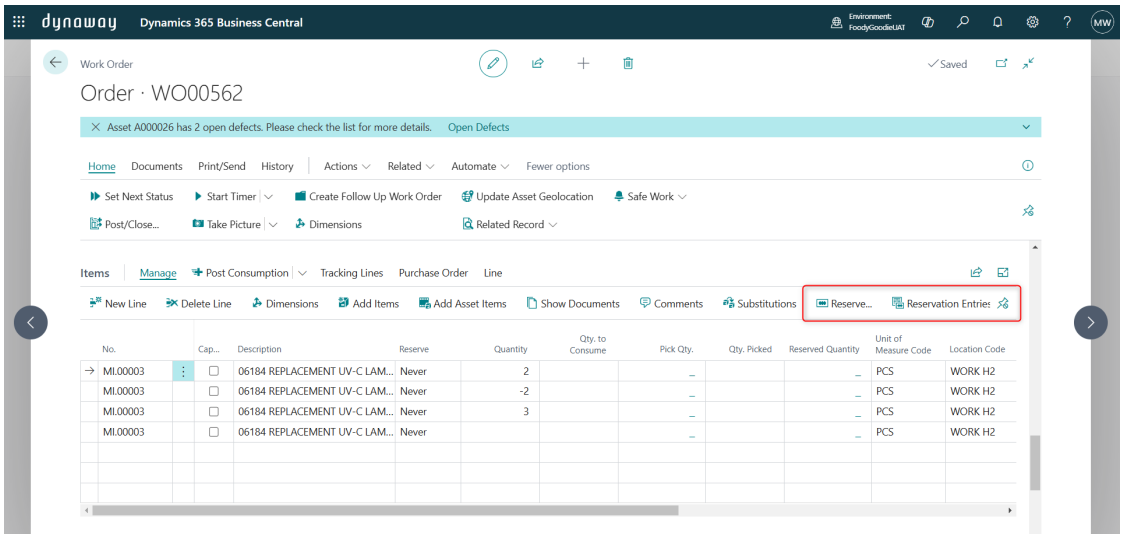


On the Posted Work Orders you will see the counter value which was used to closed the document.



DBC-3237 Support of Reservations for Work Order Item lines

You can **Reserve** the **Items** directly on the **Work Order**. You can also review the **Reservation Entry** and Cancel already created lines on the Work Order level.



The **Reservations** functionality works like in Standard Business Central.

DBC-3413 Expense Grouping on PO - Do not group by Expense No when not needed

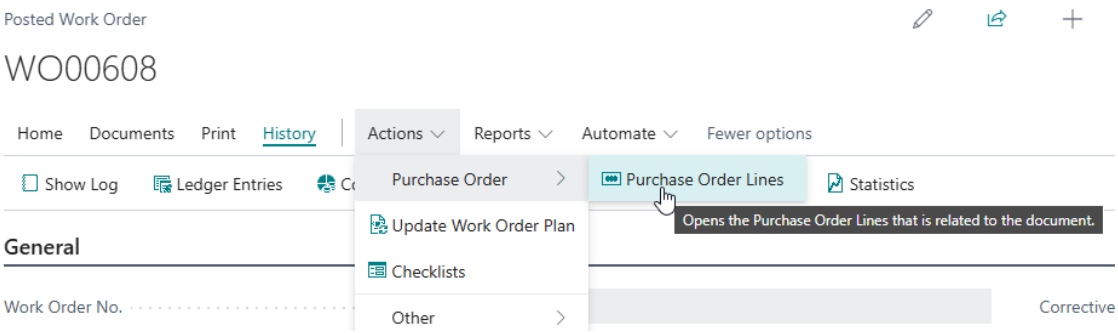
Reported issue: grouping expenses by the Work Order No. on the Purchase Order is splitting lines for each expense.

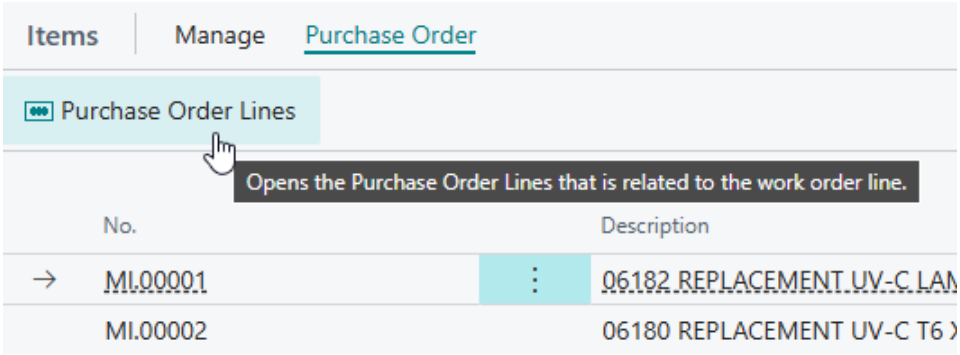
Issue solved.

DBC-3410 Posted Work Order screen does not have purchase order drill down

Reported issue: From the posted work order page there is no possibility to open purchase order lines that exist for the selected line.

Issue solved - new action is available on posted document. Action is available on the header of the document, and its lines.

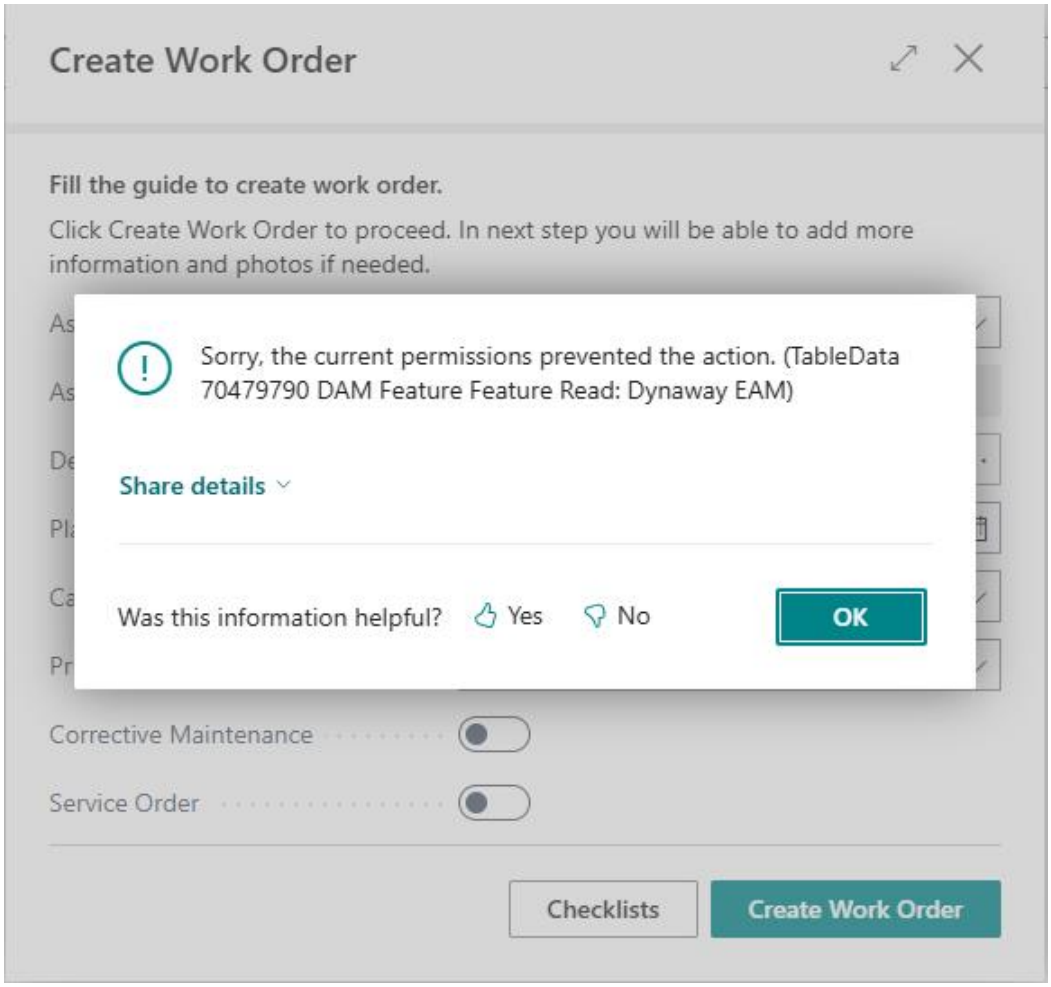




Same as work orders - it is opening only existing purchase order lines, not posted lines.

DBC-3409 Issue with missing permissions for DAM Feature table

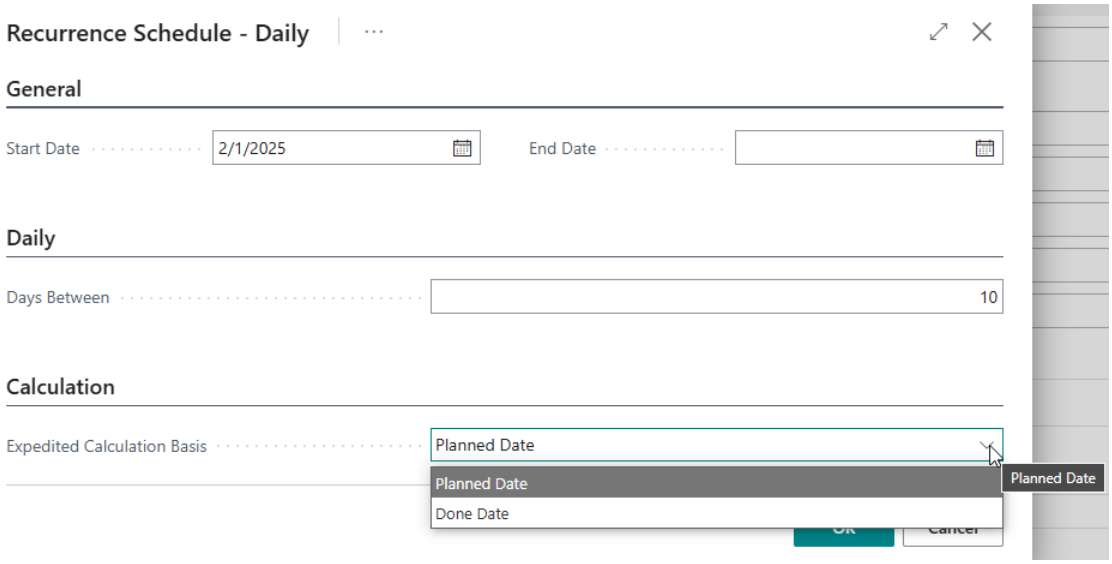
Reported issue: work order execution or one-off creation by the technician gives an error about missing permissions to read DAM Feature table.



Issue fixed.

DBC-3392 Specify Calculation Basis for Next Planned Date on Plans

From now you can put additional information on calendar frequency (daily). For daily frequency - new option is available: **Expedited Calculation**. After upgrade all daily frequencies are selected as **Planned Date**.



Thanks to that you can specify how the next occurrence is calculated when you are closing the work order from this plan. It is taken into consideration for these orders that are closed **BEFORE** their planned date.

- Planned Date - when you are closing work order earlier - the next occurrence is calculated based on original planned date
- Done Date - when you are closing work order earlier - the next occurrence is calculated based on the last done date

Functionality works only on:

- Work Order Plans
- Round Order Plans
- Maintenance Tasks

You can update frequencies in your system if you need to use **Done Date** instead of **Planned Date** - change should automatically have impact on **Planned Date** of the frequency. Below are screenshots of frequency closed on February 27th that was planned on March 1st. Difference between screenshots is different **Expedited Calculation**.

Description	Planned Date
Every 10 days from 03/01/25	3/9/2025

Description	Planned Date
Every 10 days from 03/01/25	3/11/2025

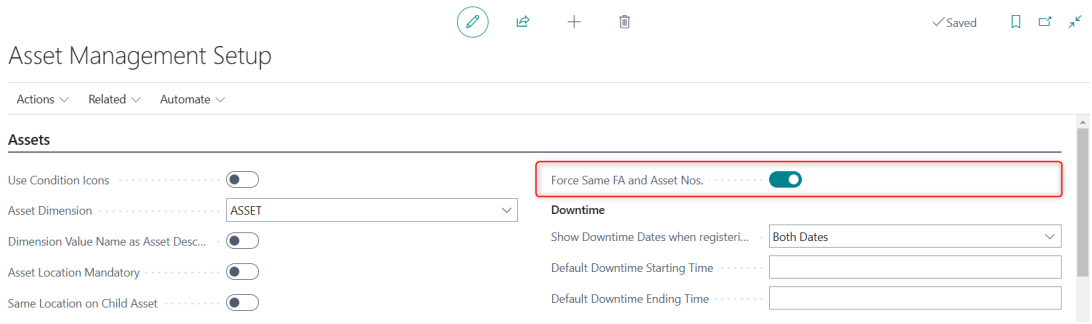
Example

You have work order planned for 10th day of the month. It should create work order every 10 days. So expected work orders are 10th / 20th / 30th... You are closing work order on 5th day of the month. The result:

- next work order is planned for 15th - when **Done Date** is selected
- next work order is planned for 20th - when **Planned Date** is selected

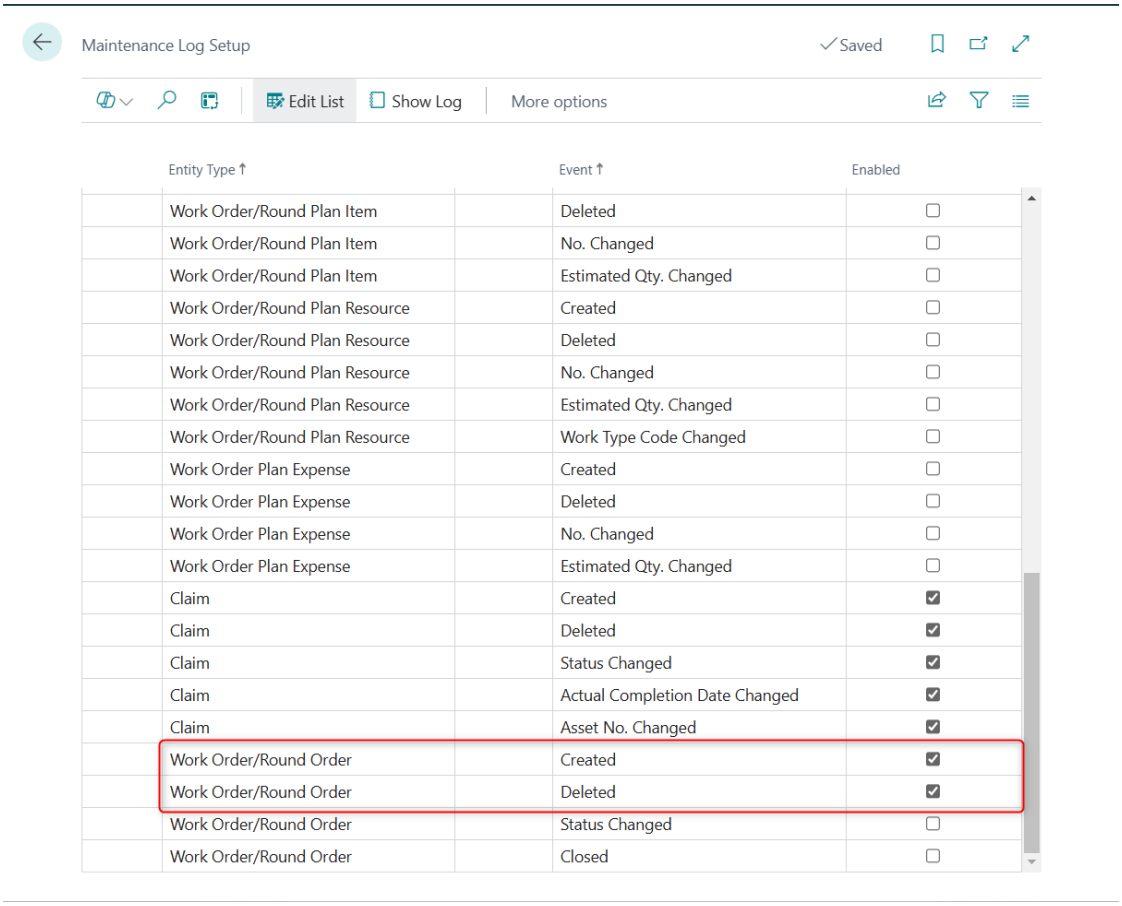
DBC-3407 Sync Asset No. and Dimensions When Creating Fixed Asset from Asset

On the **Asset Management Setup** you can enable the possibility to create the **Fixed Assets** and **Assets** with the same serial number.



DBC-3406 Track Work Order Creation and Posting in Maintenance Log

In the Maintenance Log Setup you can select the new possibility of tracking changes: **Work Order/ Round Order - Creation and Delete**.

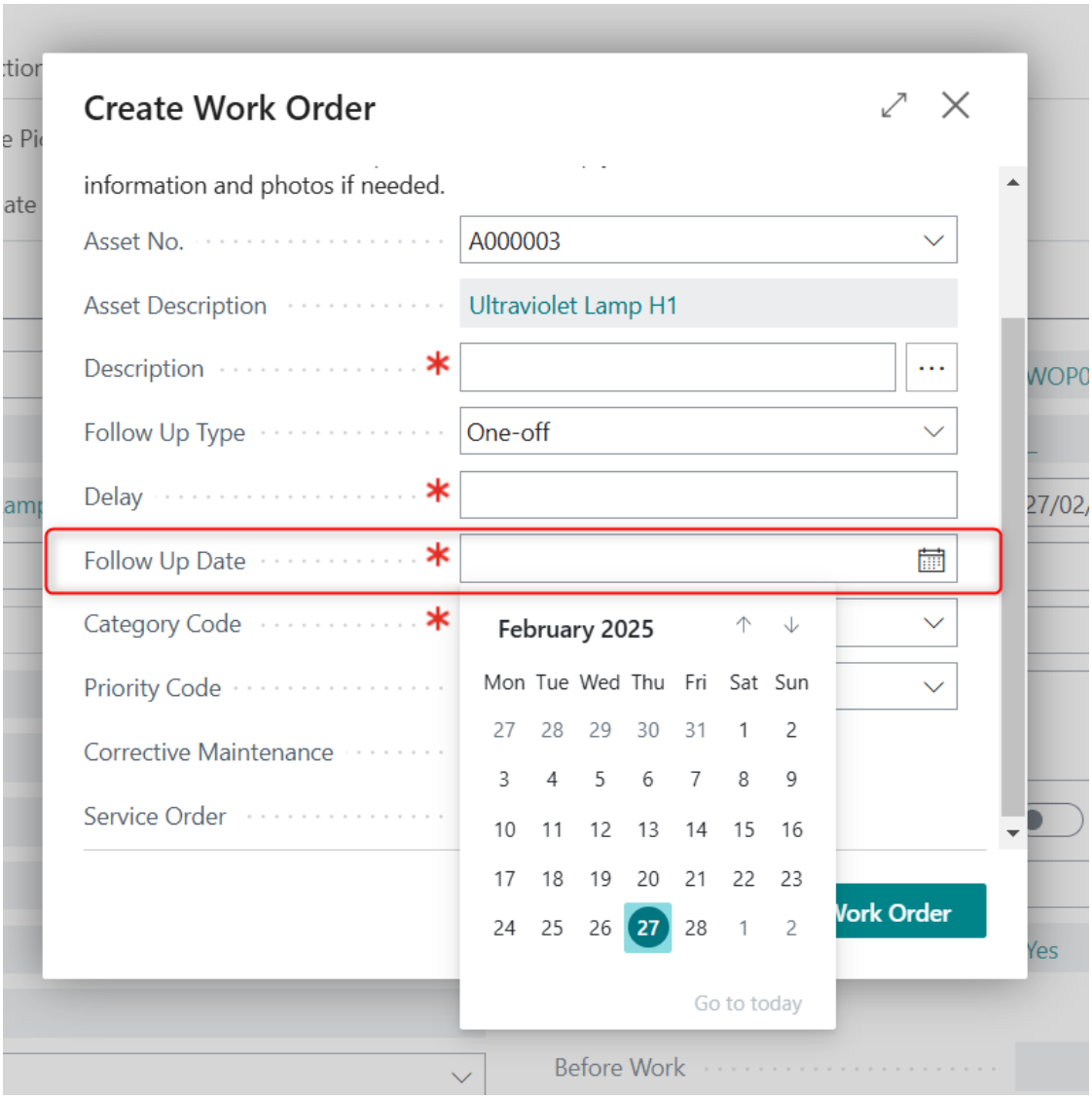


Entity Type	Event	Enabled
Work Order/Round Plan Item	Deleted	☐
Work Order/Round Plan Item	No. Changed	☐
Work Order/Round Plan Item	Estimated Qty. Changed	☐
Work Order/Round Plan Resource	Created	☐
Work Order/Round Plan Resource	Deleted	☐
Work Order/Round Plan Resource	No. Changed	☐
Work Order/Round Plan Resource	Estimated Qty. Changed	☐
Work Order/Round Plan Resource	Work Type Code Changed	☐
Work Order Plan Expense	Created	☐
Work Order Plan Expense	Deleted	☐
Work Order Plan Expense	No. Changed	☐
Work Order Plan Expense	Estimated Qty. Changed	☐
Claim	Created	☑
Claim	Deleted	☑
Claim	Status Changed	☑
Claim	Actual Completion Date Changed	☑
Claim	Asset No. Changed	☑
Work Order/Round Order	Created	☑
Work Order/Round Order	Deleted	☑
Work Order/Round Order	Status Changed	☐
Work Order/Round Order	Closed	☐

You can track when the Users are create of remove the **Work Orders** and **Round Orders**.

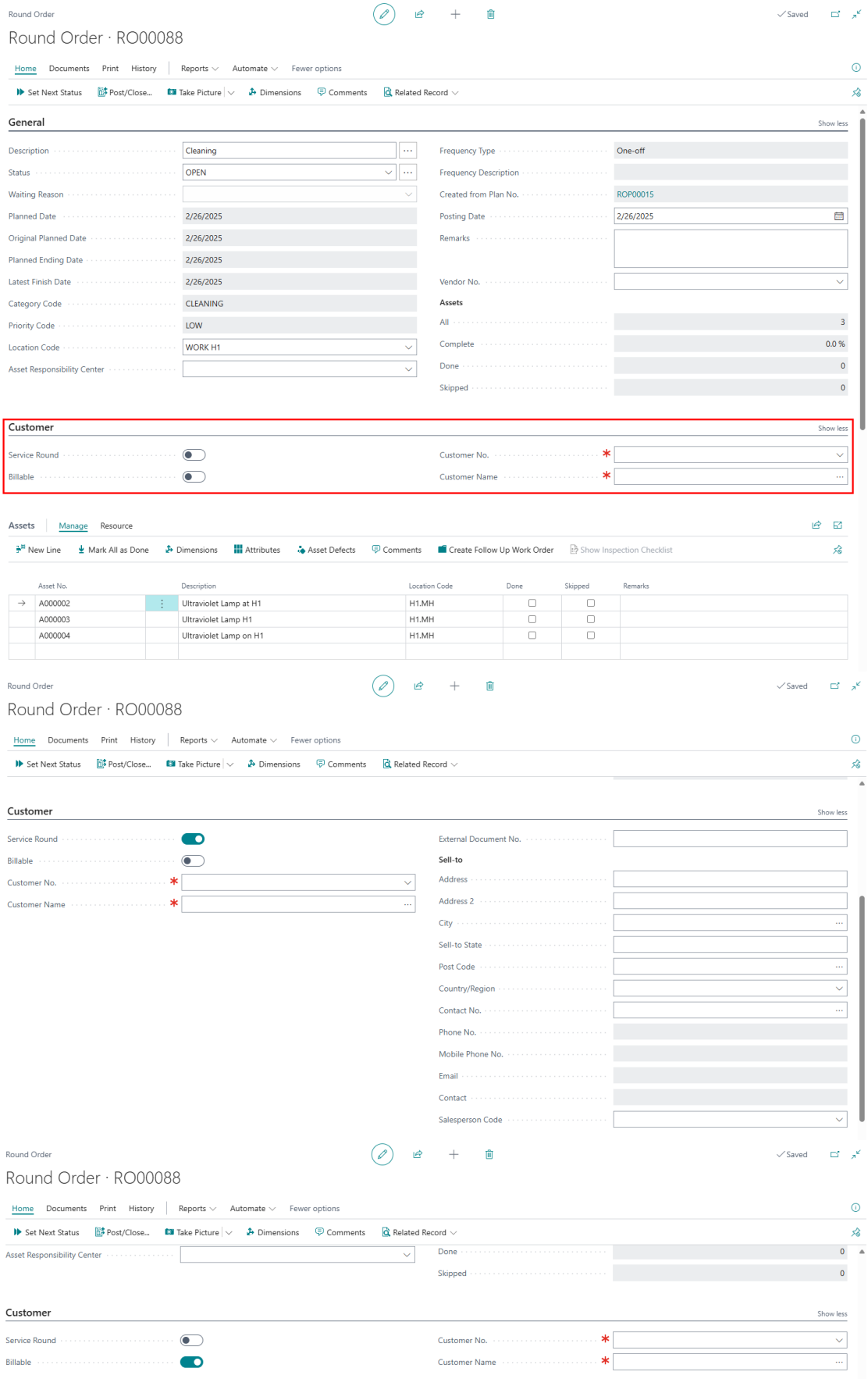
DBC-3405 Define Exact Date for Follow-Up Work Planning

There is a possibility to select the exact day when the **Follow-Up Work Order** should be created. Currently there are two way to create the Follow-up: by selecting the number of delays days or selecting the particular day.



DBC-3385 Set Round Orders as Billable and/or Service

There is now an option to set Round Orders as **Billable** and/or **Service**. On the Round Order Card, in the new section **Customer**, you can set Round Order as Billable and/or Service.

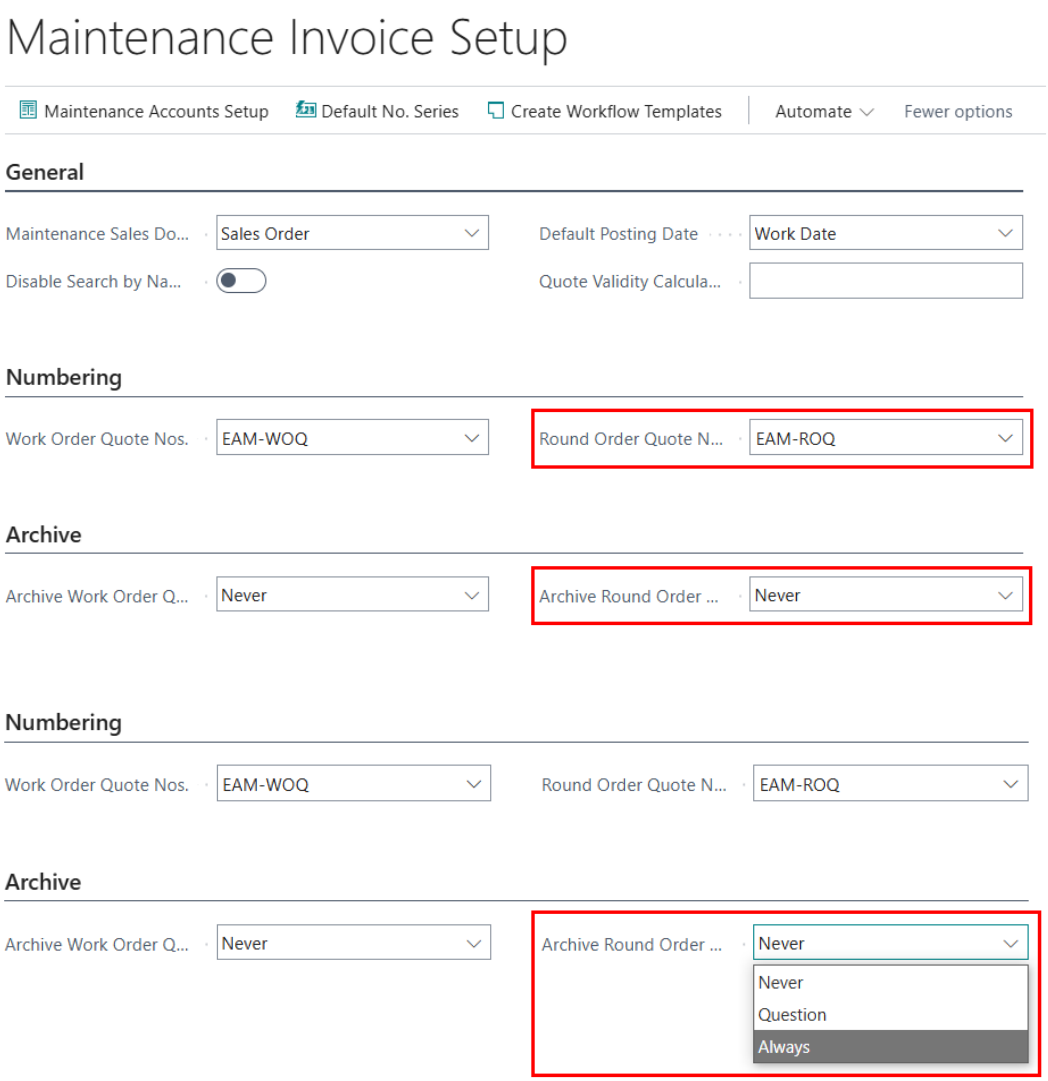


It works similarly as this exact functionality on the Work Orders.

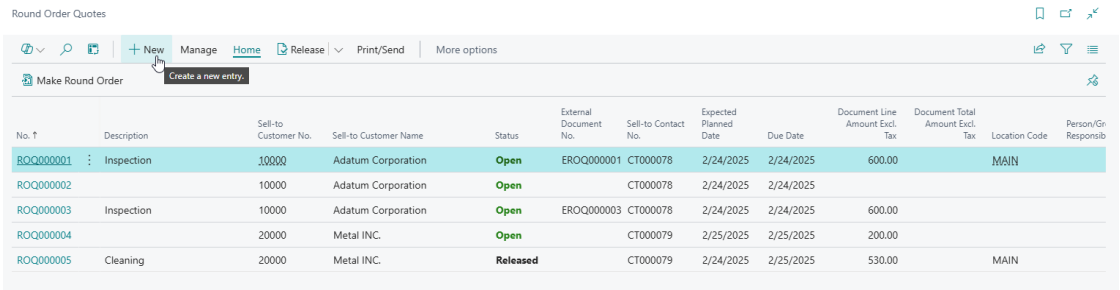
DBC-3386 Create Round Quotes and Generate Round Orders from Quotes

You can now create **Round Orders Quotes** and generate Round Orders straight from them. Before creating your first **Round Order Quote**, go to **Maintenance Invoice Setup** to set **Round Order Quote Nos.** and

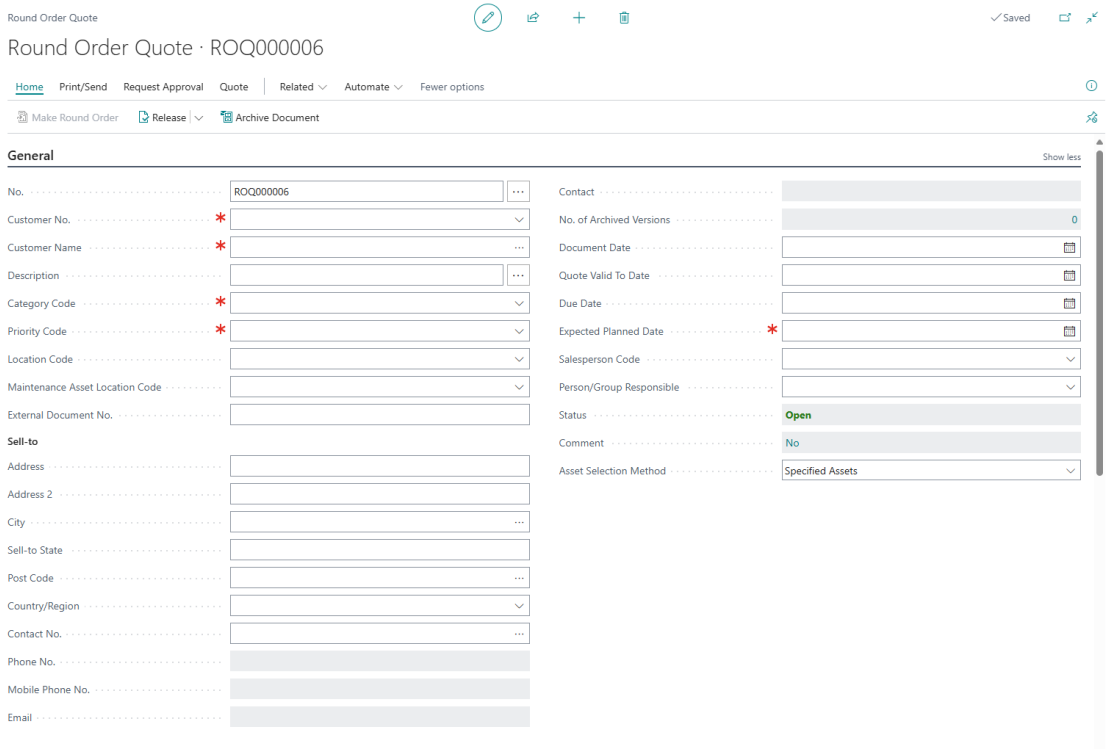
select if the Round Order Quotes should be archived, when the Round Order Quote will be deleted after creating Round Order.



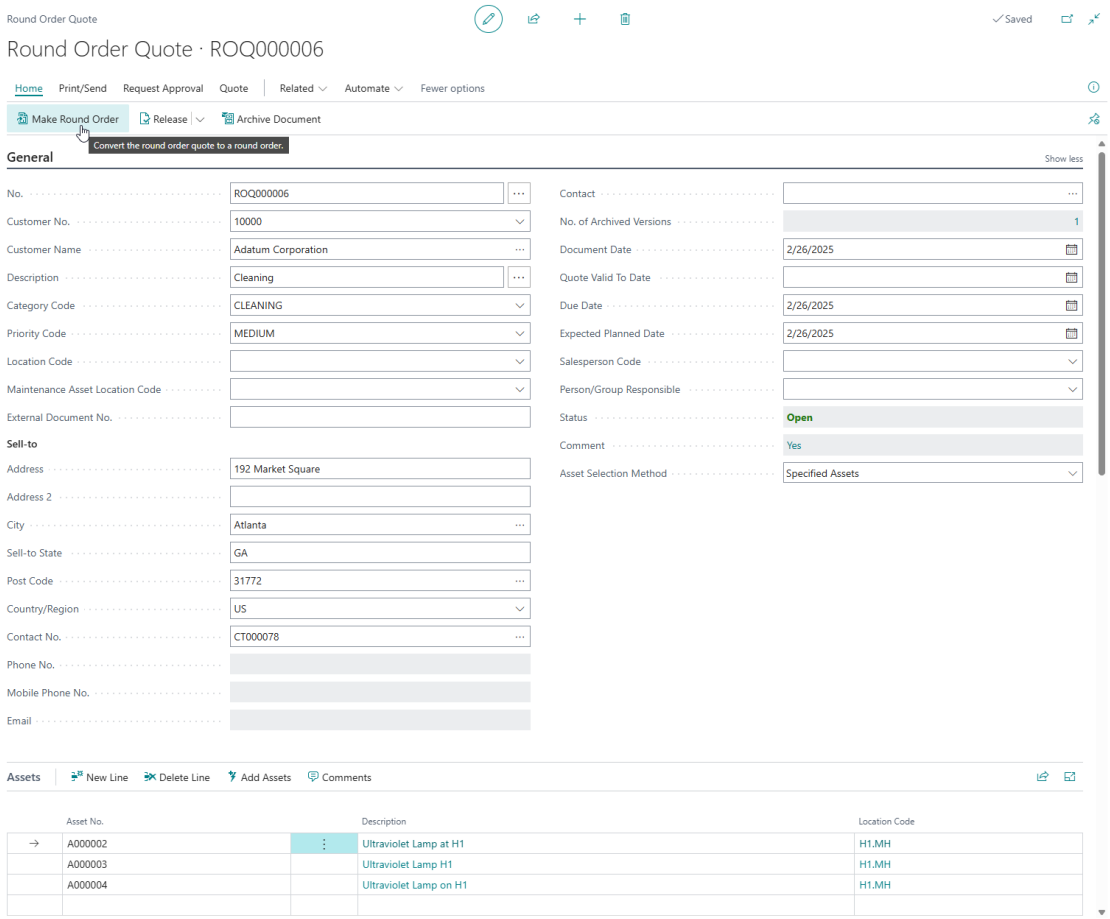
You can create Round Order Quote, you should go to **Round Order Quotes** page and select **New**.



Similarly to Work Order Quotes, on the Round Order Quote, you can select the Customer, for whom the Quote is prepared, select Description, Category Code, Priority Code, Location Code, ect. As on the Round Plans, you can choose **Asset Selection Method** for the Round Order Quote, if Assets should be specified manually (**Specified Assets**) or by applying filters (**Dynamic Asset Filter**).



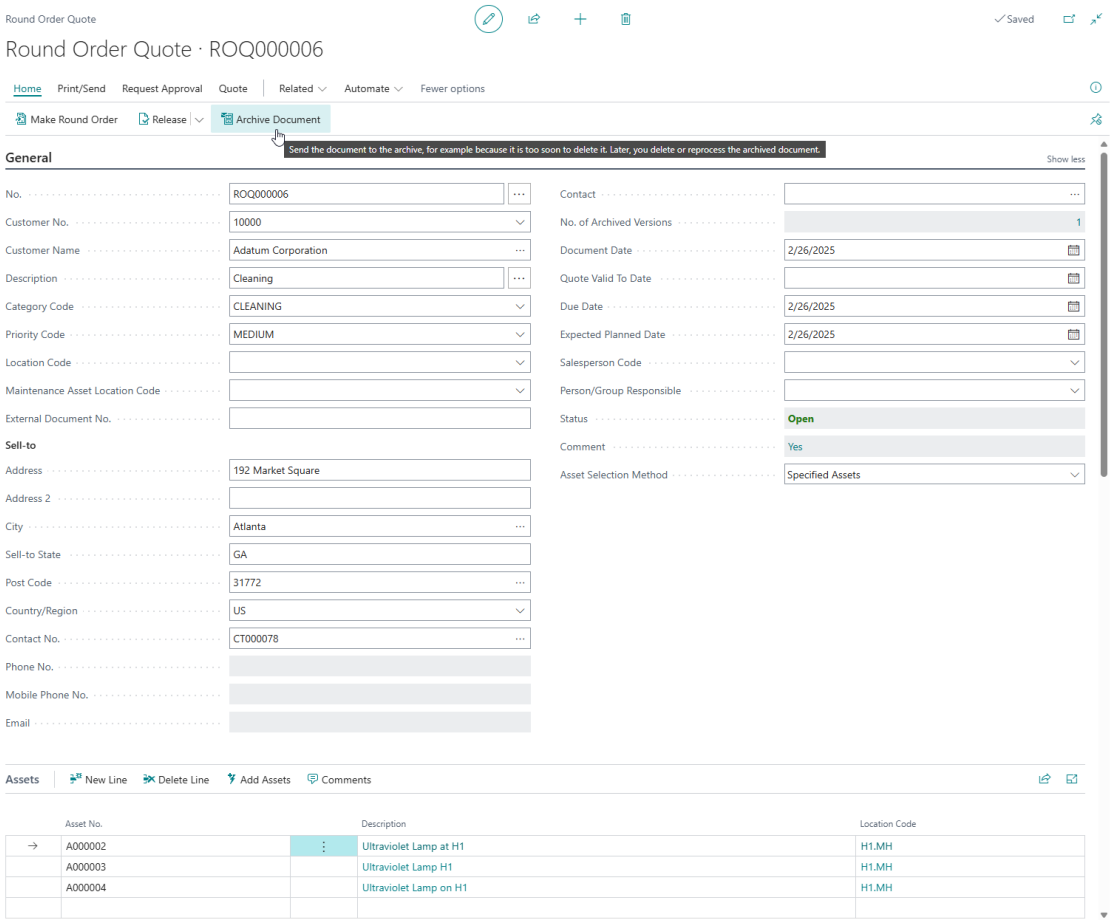
Directly from the Round Order Quote you can use **Make Round Order** to create Round Order.



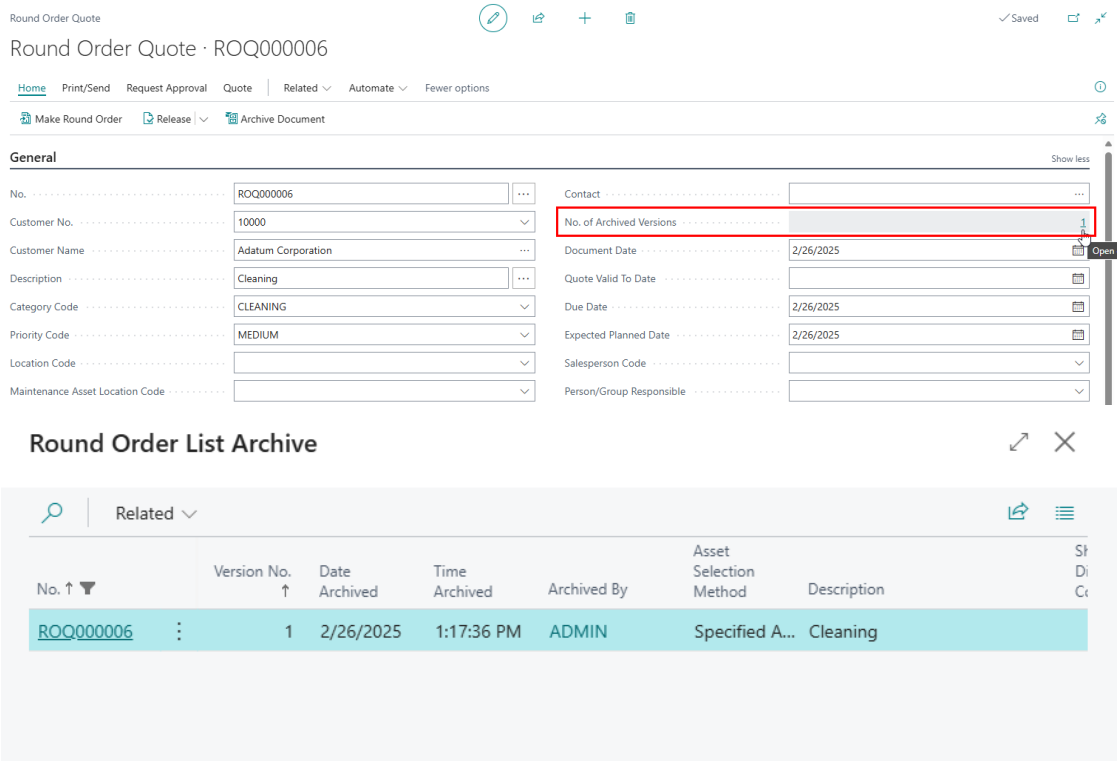
After creating Round Order from Round Order Quote, the latter will be deleted.

DBC-3388 Archivization of Round Order Quotes

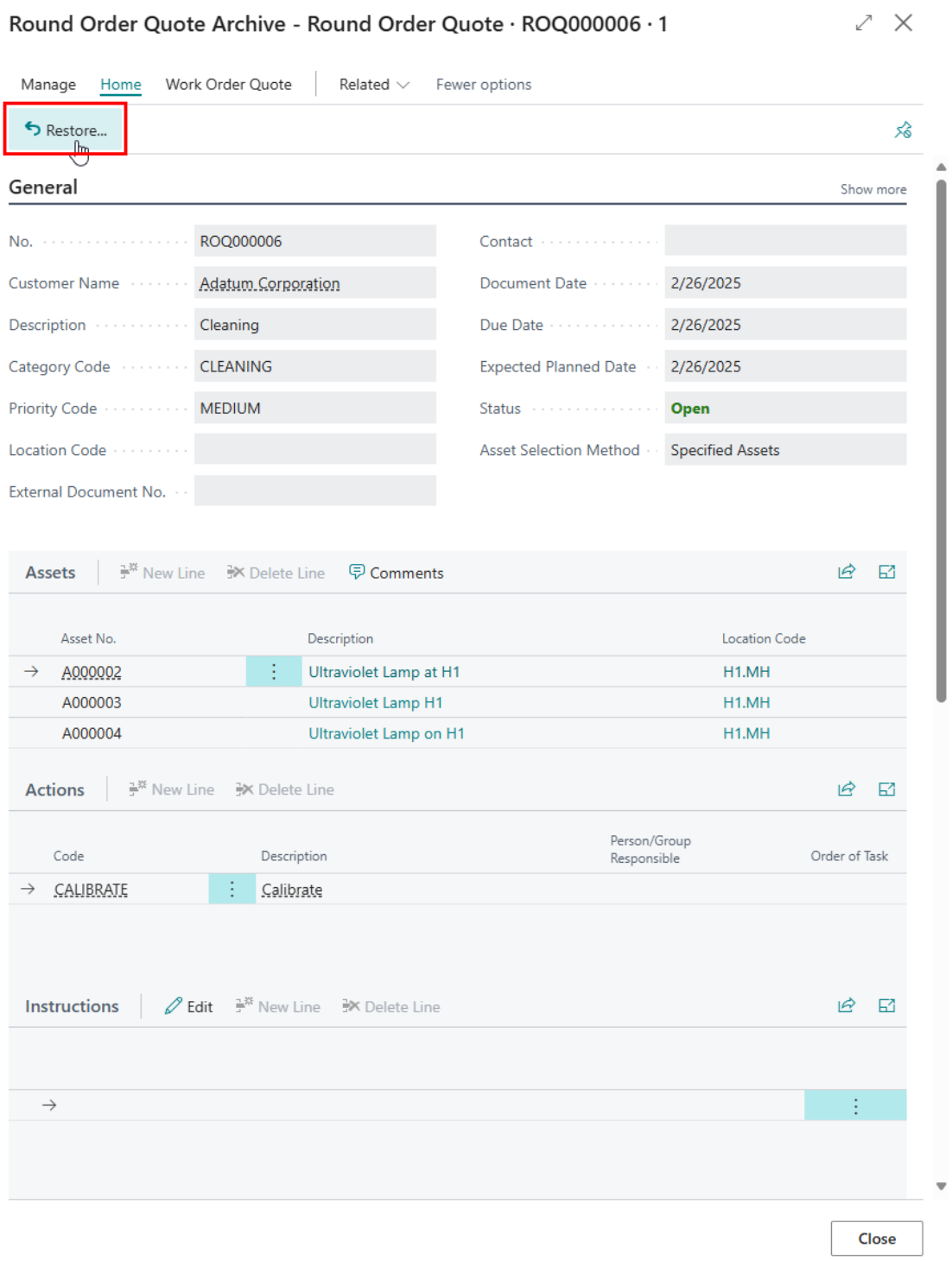
Round Order Quotes can be archived, use action **Archive Document** to archive document in it's current state.



You can check the archived versions, by selecting the **No. of Archived Versions**, then you will see a list of all archived Round Order Quotes.

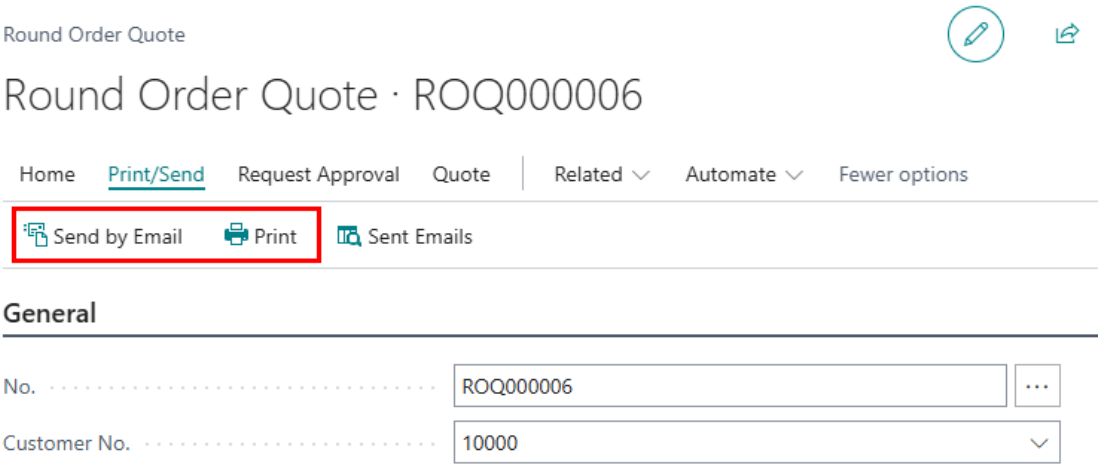


On the archived version you can check all the details of saved Round Order Quote version and **Restore** it if needed.

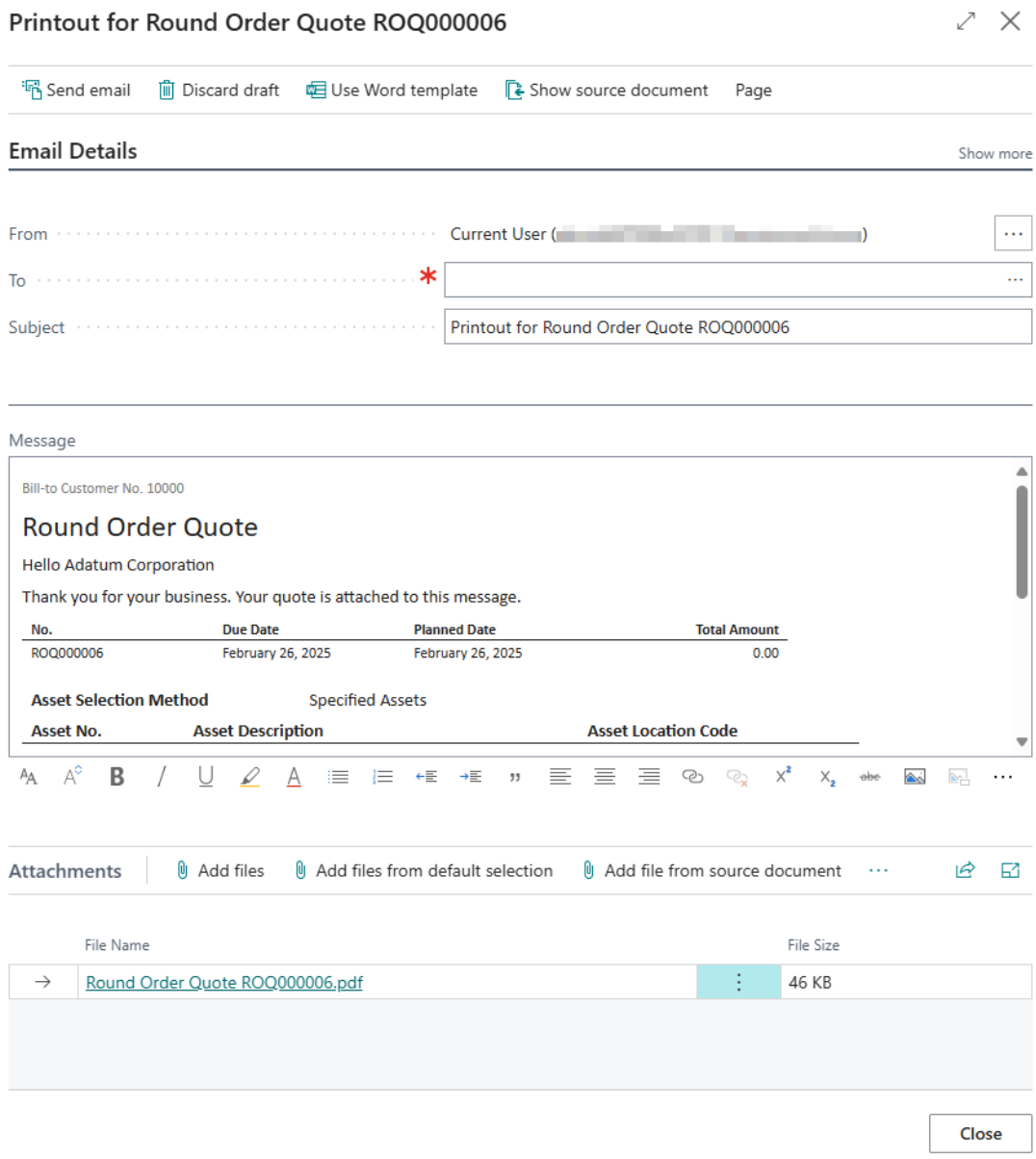


DBC-3389 Round Order Quote Printout and Email

On the **Round Order Quote** you can **Sent by Email** or **Print** this specific document.



When you select **Sent by Email**, you would see email template with data from the Round Order Quote and printout of this very document. In the printout, if there are any comments on the Round Order Quote, only **External** comments are included.



Printout attached to email:

Round Order Quote ROQ000006

February 26, 2025
Page 1/1

Adatum Corporation
192 Market Square
Atlanta, GA 31772
USA

Contoso Coffee
1234 Main St

Asset Selection Method	Valid to	Planned Date	Sales person
Specified Assets		February 26, 2025	

Asset No.	Asset Description	Asset Location Code
A000002	Ultraviolet Lamp at H1	H1.MH
A000003	Ultraviolet Lamp H1	H1.MH
A000004	Ultraviolet Lamp on H1	H1.MH

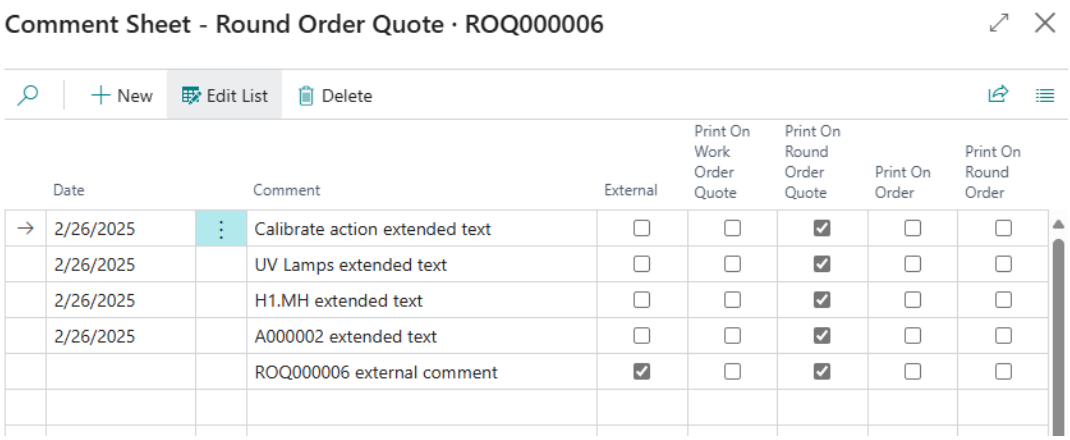
No.	Description	Qty.	UoM	Unit Price	Amount
DC	Martin Woods	1	Hour	0.00	0.00
DF	Duffy Fursey	2	Hour	0.00	0.00
				Resource Total	**0.00**

Totaling Method **Time and Material**
Total Amount **0.00**

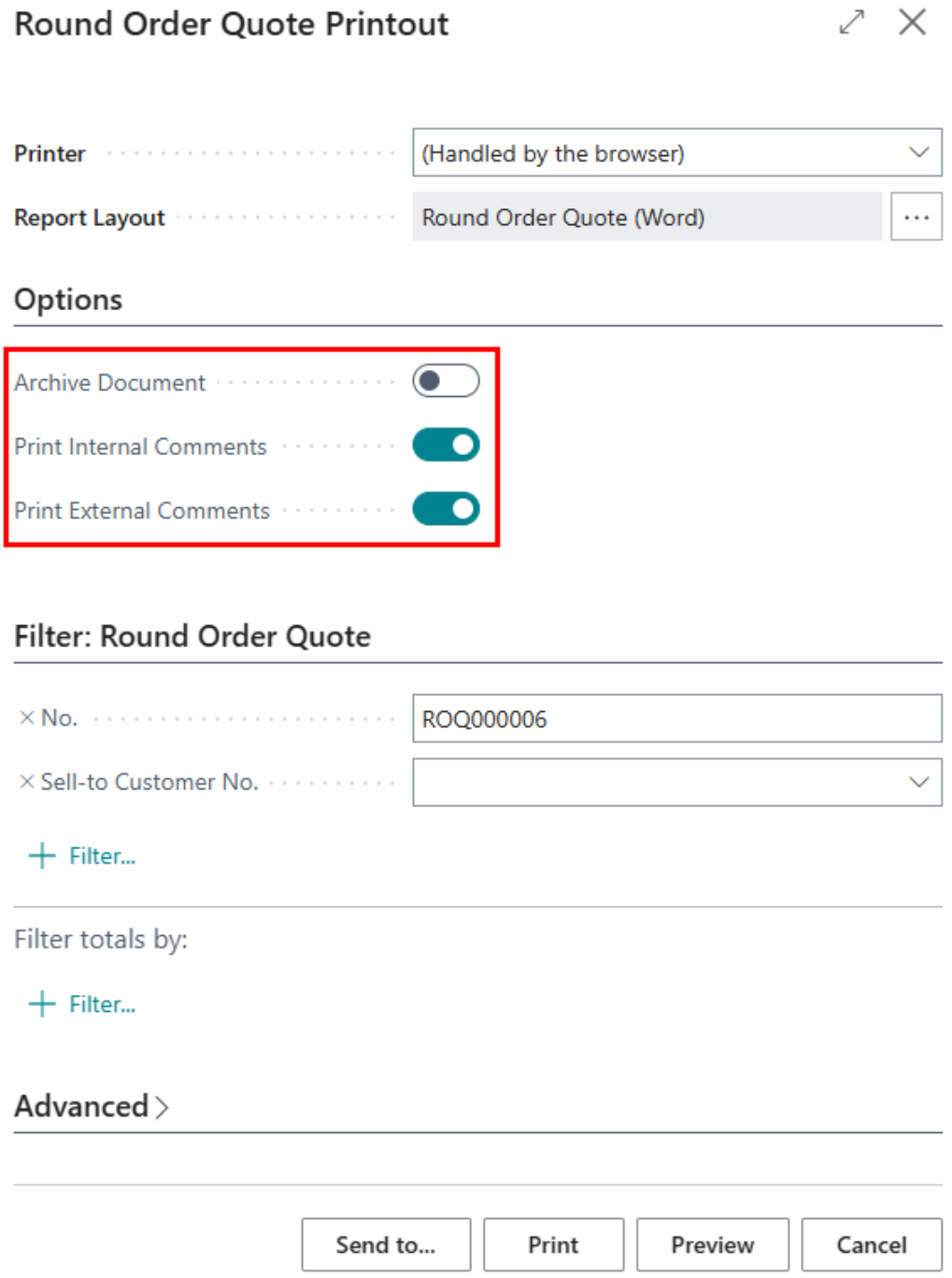
Comments
ROQ000006 external comment

Home Page Phone No. Email

Comments on the Round Order Quote header:



When you select **Print** action, then you would see page with options such as **Archive Document**, **Print Internal Comments**, **Print External Comments**.



Round Order Quote ROQ000006
February 26, 2025
Page 1/1

Adatum Corporation
192 Market Square
Atlanta, GA 31772
USA

Contoso Coffee
1234 Main St

Asset Selection Method	Valid to	Planned Date	Sales person
Specified Assets		February 26, 2025	

Asset No.	Asset Description	Asset Location Code
A000002	Ultraviolet Lamp at H1	H1.MH
A000003	Ultraviolet Lamp H1	H1.MH
A000004	Ultraviolet Lamp on H1	H1.MH

No.	Description	Qty.	UoM	Unit Price	Amount
DC	Martin Woods	1	Hour	0.00	0.00
DF	Duffy Fursey	2	Hour	0.00	0.00
				Resource Total	**0.00**

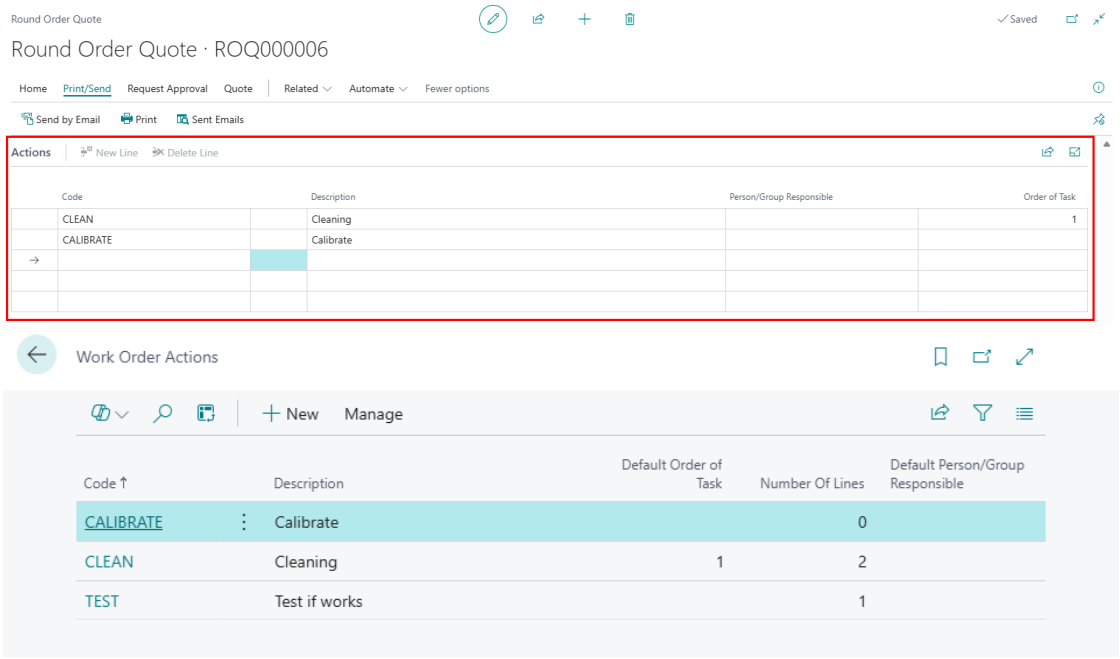
Totaling Method **Time and Material**
Total Amount **0.00**

Comments
Calibrate action extended text
UV Lamps extended text
H1.MH extended text
A000002 extended text
ROQ000006 external comment

Home Page Phone No. Email

DBC-3390 Actions available on Round Order documents (Quote / Plan / Order / Posted)

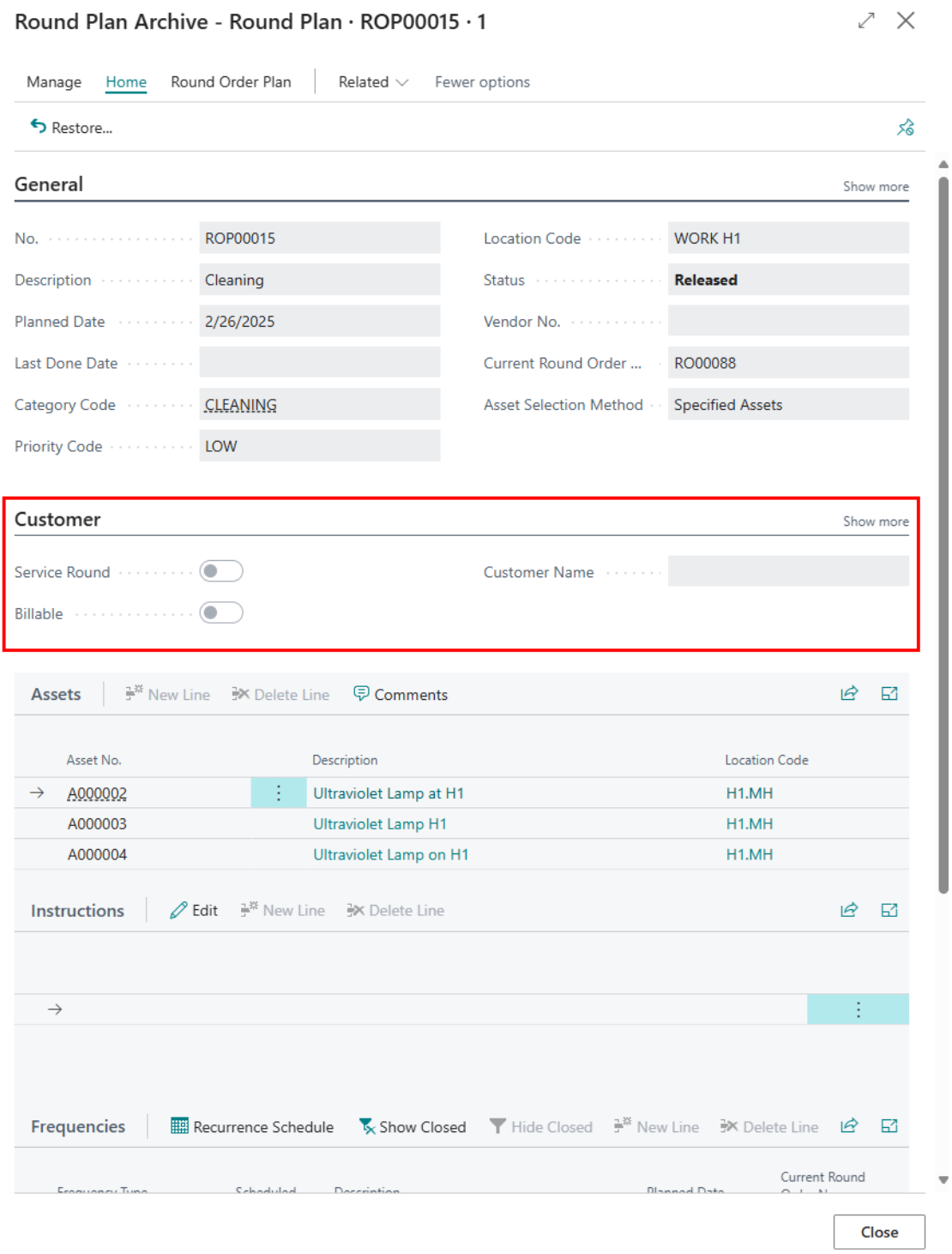
Round Order Quotes, Plans, Orders and Posted documents are now supporting **Actions**. On all of these documents, there's Actions section, where you can add predefined **Work Order Actions**.



This functionality works in the similar way as on the Work Orders.

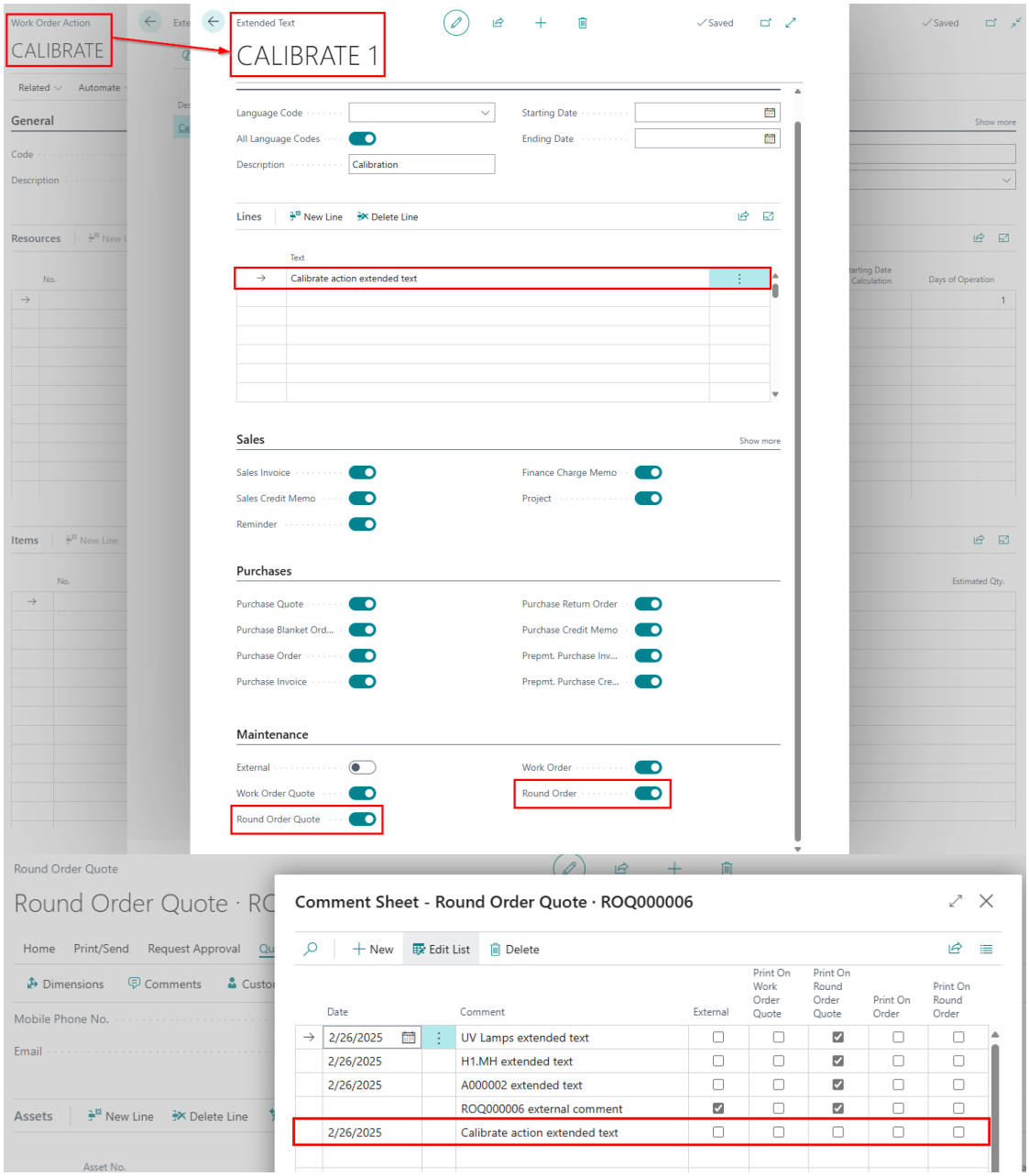
DBC-3391 Archive Round Order Plans - Extended with Billable/Service Order

Archived versions of Round Order Plans are now extended with information if the Round Order Plan is **Billable** and/or **Service Order**. You can find those information in the **Customer** section on the archived Round Order Plans.



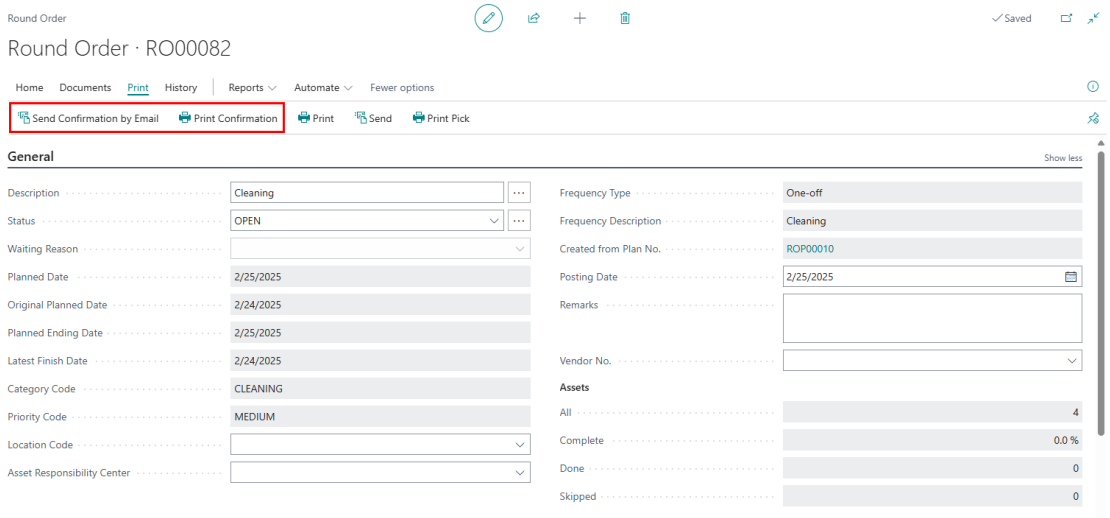
DBC-3395 Extended text on Round Order and Round Order Quote

Extended text is now supported on Round Order Quotes and Round Orders. If the Extended text is set to be shown on Round Order Quotes, it will appear in the Round Order Quote header **Comments**.

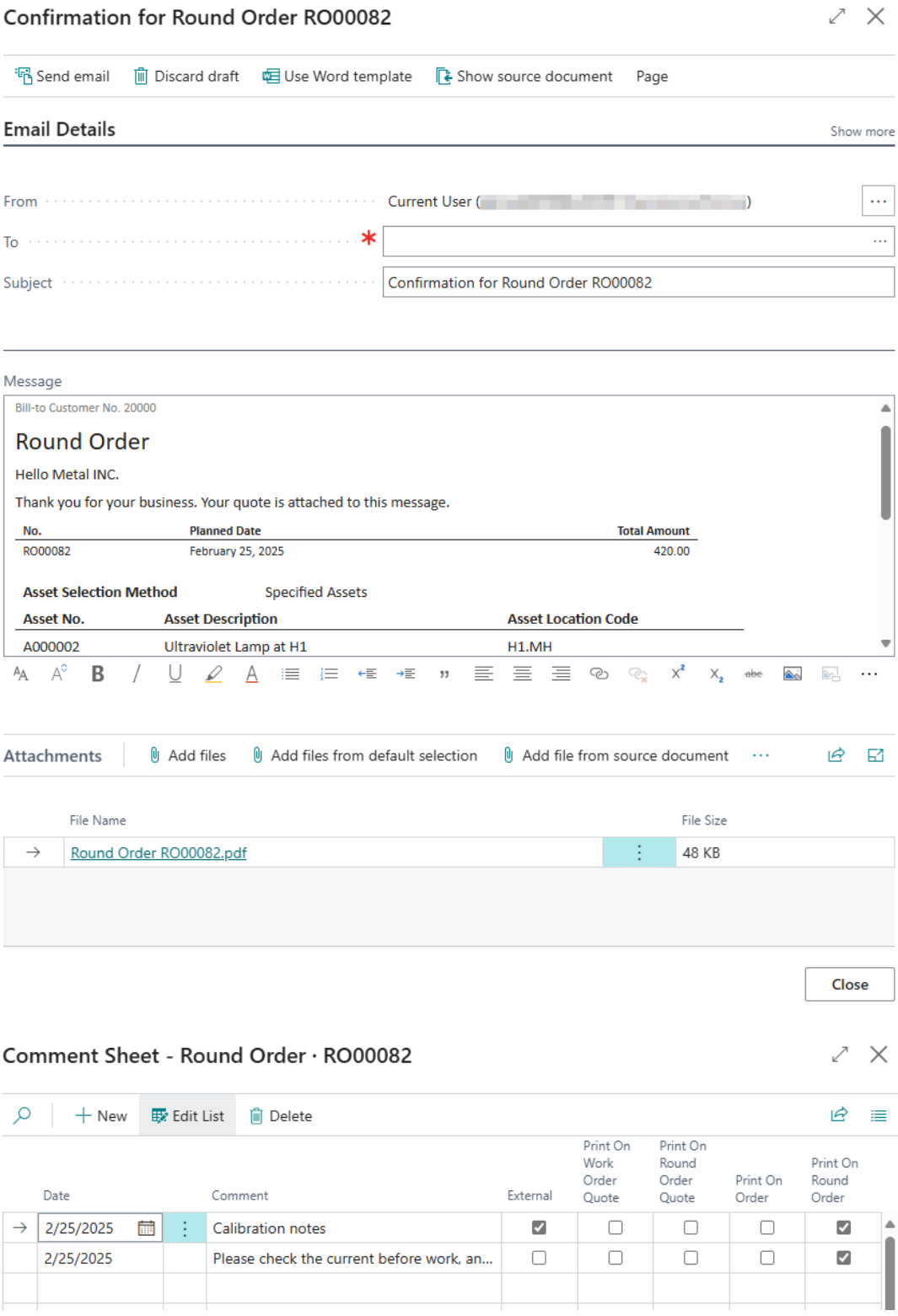


DBC-3398 Round Order confirmation printout - sending email included

You can now send or print the confirmation from the Round Order card.



Similarly to the Round Order Quotes, the Round Order printout that is attached to email would only show **External** comments.



Round Order RO00082

February 25, 2025
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Metal INC.

Contoso Coffee
1234 Main St

Asset Selection Method	Planned Date	Sales person
Specified Assets	February 25, 2025	

Asset No.	Asset Description	Asset Location Code
A000002	Ultraviolet Lamp at H1	H1.MH
A000003	Ultraviolet Lamp H1	H1.MH
A000005	Ultraviolet Lamp on H1	H1.MH
A000006	Ultraviolet Lamp on H1	H1.MH

No.	Description	Qty.	UoM	Unit Price	Amount
DC	Martin Woods	1	Hour	100.00	100.00
EH	Evangelina Hallett	2	Hour	100.00	200.00
				Resource Total	**300.00**
MI.00001	06182 REPLACEMENT UV-C LAMP T6 XL33 BY LSE LIGHTING	1	Piece	120.00	120.00
				Item Total	**120.00**

Totaling Method **Time and Material**
Total Amount **420.00**

Comments
Calibration notes

Home Page Phone No. Email

When you select **Print Confirmation** action, then you would see page with options such as **Print Internal Comments**, **Print External Comments**.

Round Order Confirmation Printout

Printer (Handled by the browser)

Report Layout Round Order Confirmation (Word) ...

Options

Print Internal Comments

Print External Comments

Filter: Round Order

× Document Type: Round Order

× No.: RO00082

× Sell-to Customer No.:

+ Filter...

Filter totals by:

+ Filter...

Advanced >

Send to... | Print | Preview | Cancel

Round Order RO00082
February 25, 2025
Page 1/1

Metal INC.

Contoso Coffee
1234 Main St

Asset Selection Method	Planned Date	Sales person
Specified Assets	February 25, 2025	

Asset No.	Asset Description	Asset Location Code
A000002	Ultraviolet Lamp at H1	H1.MH
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A000005	Ultraviolet Lamp on H1	H1.MH
A000006	Ultraviolet Lamp on H1	H1.MH

No.	Description	Qty.	UoM	Unit Price	Amount
DC	Martin Woods	1	Hour	100.00	100.00
EH	Evangelina Hallett	2	Hour	100.00	200.00
				Resource Total	**300.00**
MI.00001	06182 REPLACEMENT UV-C LAMP T6 XL33 BY LSE LIGHTING	1	Piece	120.00	120.00
				Item Total	**120.00**

Totaling Method **Time and Material**
Total Amount **420.00**

Comments
Calibration notes
Please check the current before work, and make sure that it is safe to dismantle the lamp.

Home Page Phone No. Email

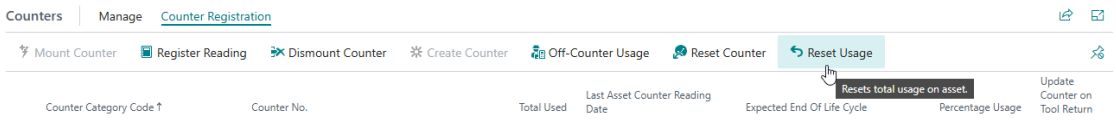
DBC-3403 Work Order Group issue with duplicating lines - when releasing a WOG

Reported Issue: When a Work Order Group exists and it was released with lines at some point but later someone changed lines on the WOG - update of the plan is giving an error that lines already exist.

Issue fixed.

DBC-3350 Reset Counter and Total Usage on Asset After Rebuild

You can reset usage of the counter category on your asset. You can use this option, to start counting usage on the asset from 0. It might happen after asset rebuild. Action is hidden by default.



Reset **can not** be done when:

- At least one work order exists for the frequency that is using this counter category
- At least one work order is added to the work order planning worksheet triggered by the frequency that is using this counter category

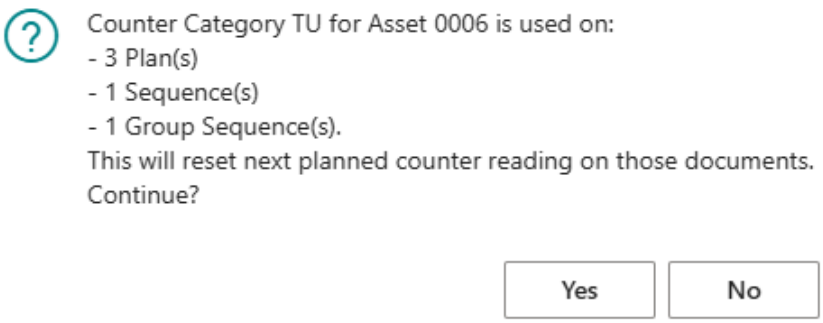
All related documents, that are using this counter category, will be updated and reset to start counting from 0 point:

- Work Order Frequencies
- Work Order Sequences
- Work Order Group Frequencies
- Work Order Group Sequences

Important:

- All frequencies and sequences will be reset to 0 point - keep in mind that if your frequencies have **Do not trigger before usage** set up with some value - these values (in the Do not trigger before usage field) **will not** be updated. In such cases you will need to inspect and update these frequencies manually.
- Reset **does not** impact on asset warranties applied to this asset - if any warranty is counter based - reset will not update counter limit on the warranty.
- Reset **does not** impact on Starting Point on Work Order Sequences.
- Reset **impact** on Forced Next Step on Work Order Group Sequences - this value is removed and the whole sequence starts from the beginning.

When resetting the asset usage - you are informed about all documents that are currently using this counter category as a frequency. Below you have an example where the counter category is used on all possible places.



After reset all frequencies start from 0 point.

DBC-3401 Item Tracking & Bin & Work Order Lines with Qty > 1

Reported Issue: consumption of more than 1 qty. on the work order line - when item tracking lines were created for each quantity - was making an error. Issue fixed.

DBC-3394 Inventory Pick supports Item Tracking from Maintenance Order

Reported Issue: item tracking lines used on work orders were not added to created inventory picks and from inventory pics to work order lines. Issue fixed.

DBC-3399 Special characters in file name causing errors with SharePoint documents

Reported issue: when SharePoint as storage for documents is in use, and the file contains the character " ' " in the title - error with uploading file appears. Issue fixed.

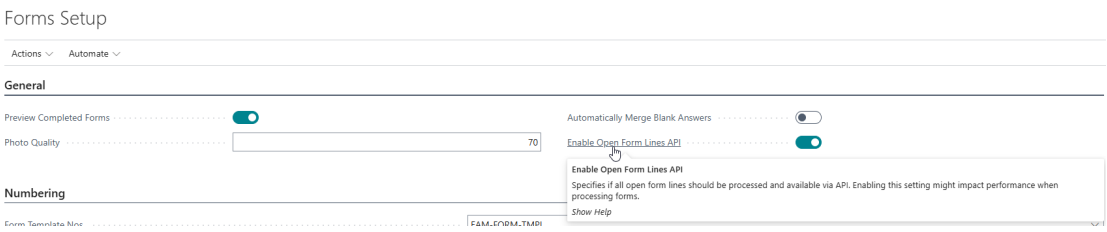
DBC-3400 Forms - increase precision for decimal input

From now - for questions that have answers defined as decimal places - you can use up to 5 decimal places (before change it was 2).

DBC-3397 Enable Open Form Lines via API

You can use API to get all open forms and their lines to inspect answers given by your users.

You need to specify that Open Lines are visible in the API. You can do it in the Forms Setup.



API category:

- dynaway/eam/v1.0

Table names:

- openFormLinesEam
- openFormsEam

DBC-3384 Send to SharePoint Metadata for files

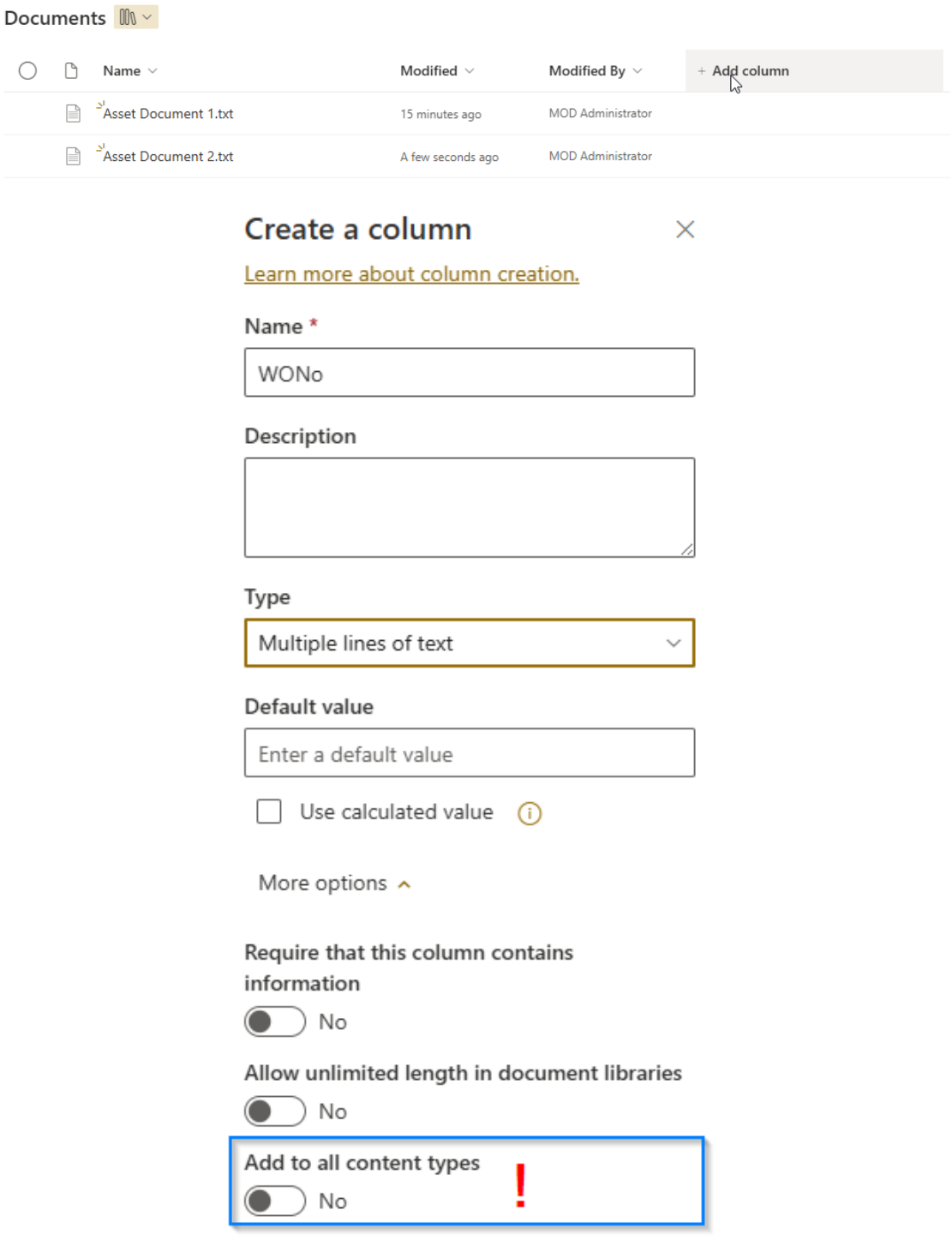
If you are using SharePoint as your storage provider for your documents in the EAM app - you can now send additional information (metadata) to your file on the SharePoint.

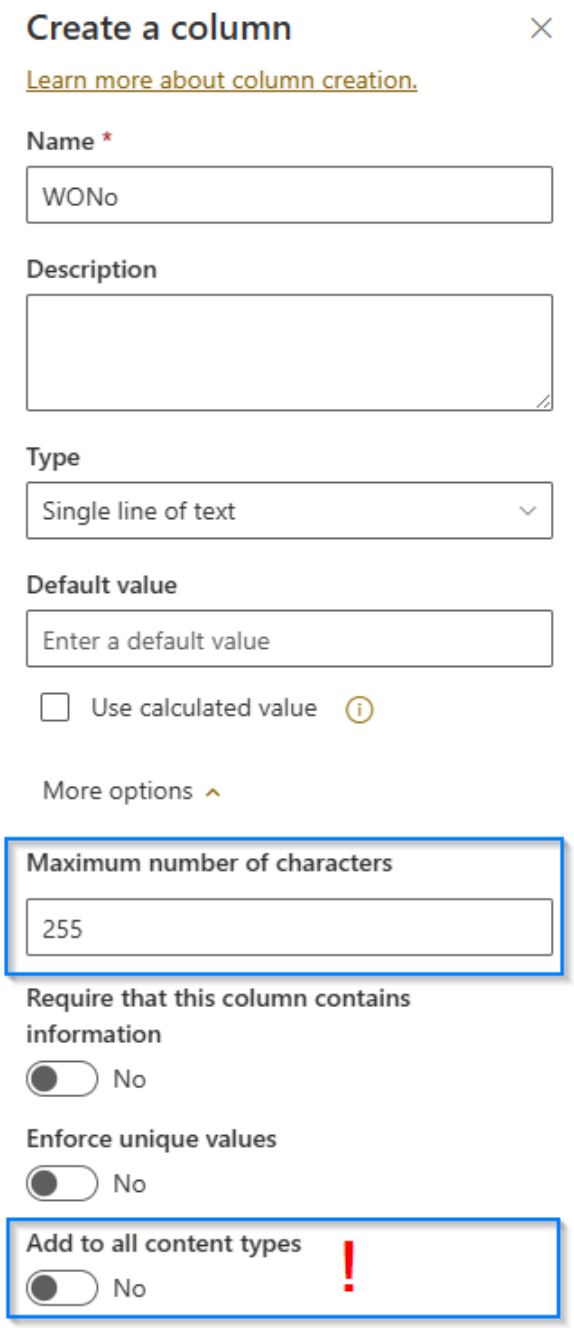
For now you can send:

- Asset No.
- Work Order Plan No.

- Work Order No. - on posted documents it is only getting information for documents added to the posted work order after creating the record - not during closing the work order

You need to start from your SharePoint space where you need to add columns for data you want to show.



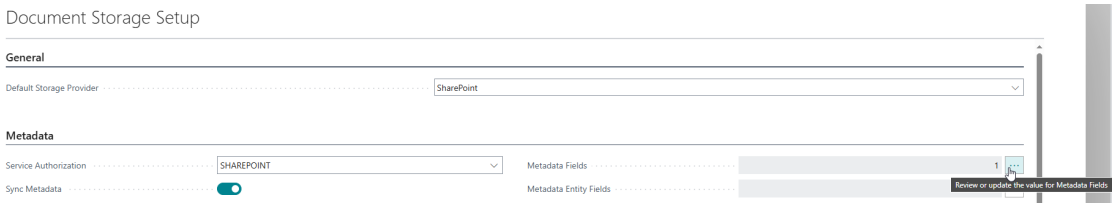


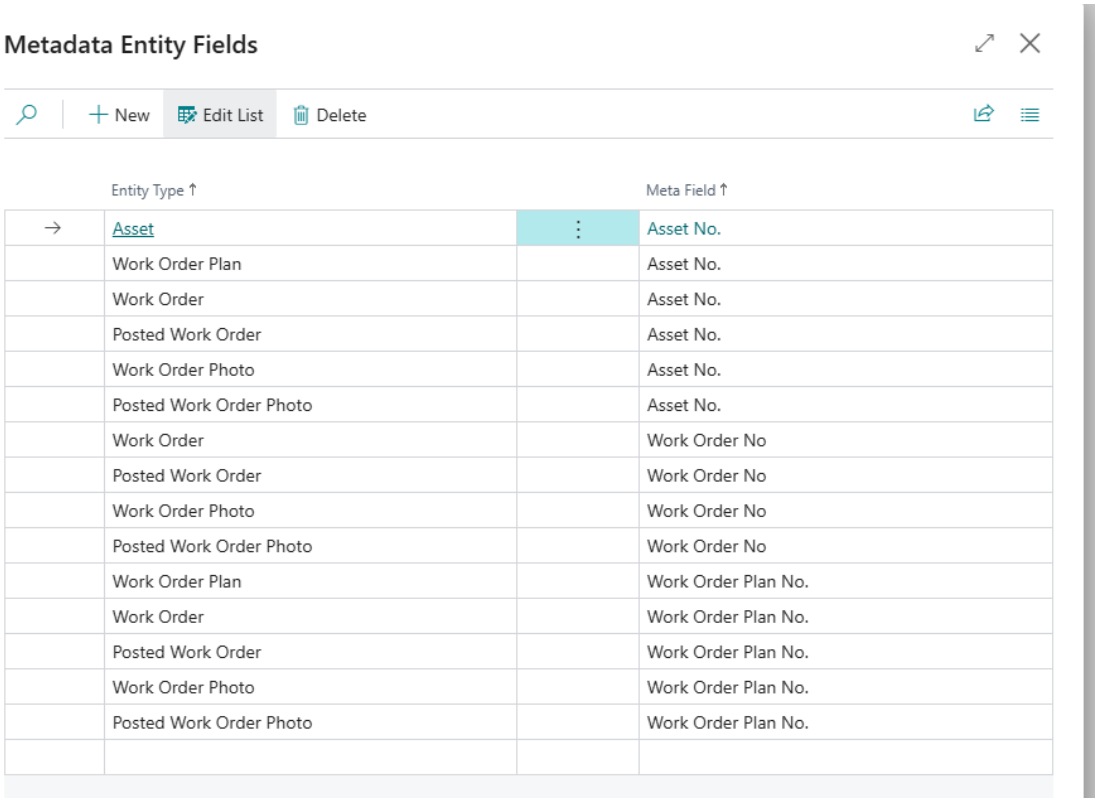
We support two types of the field:

- Multiple lines of text
- Single line of text

For both **Add to all content types** must be disabled. For a **Single line of text**, you can define what is the maximum number of characters. For **Multiple lines of text**, you can enable **Allow unlimited length in document libraries** - without this option field takes 255 characters maximum. With it - up to 63999 characters, but on the BC side maximum is 2048.

When columns on the SharePoint are ready - go back to your BC to finish the process of setting up the connection. On the **Document Storage Setup** page - go to **Metadata Fields** and select the Assist Edit button.





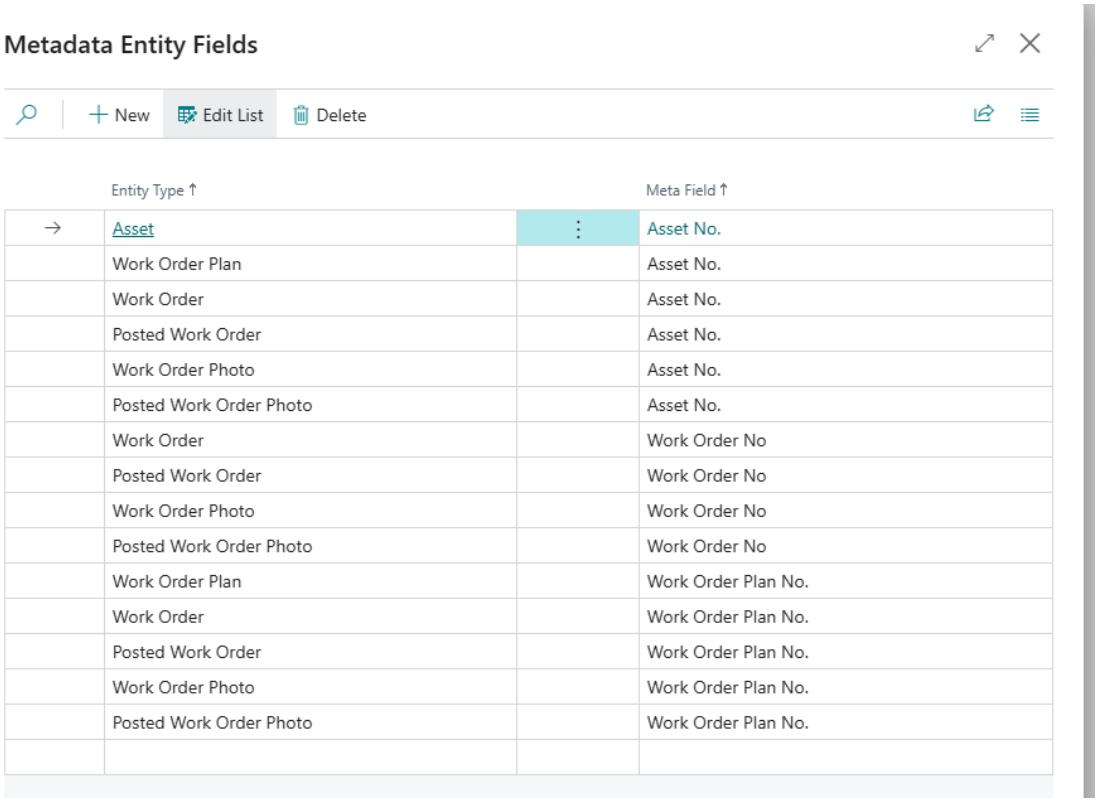
Entity Type ↑	Meta Field ↑
Asset	Asset No.
Work Order Plan	Asset No.
Work Order	Asset No.
Posted Work Order	Asset No.
Work Order Photo	Asset No.
Posted Work Order Photo	Asset No.
Work Order	Work Order No
Posted Work Order	Work Order No
Work Order Photo	Work Order No
Posted Work Order Photo	Work Order No
Work Order Plan	Work Order Plan No.
Work Order	Work Order Plan No.
Posted Work Order	Work Order Plan No.
Work Order Photo	Work Order Plan No.
Posted Work Order Photo	Work Order Plan No.

Here you need to define:

- Meta Field - field from the BC from which data is taken
- Enabled - defines if the relation is enabled - if the field is in use and specified in the **Metadata Entity Fields** (next steps) - this option cannot be switched off
- SharePoint Field Name - the related field on the SharePoint side - **IMPORTANT**: this value must be the same as the column name in SharePoint
- SharePoint Field Length - how many characters can be stored in the field on the SharePoint side (for single line - maximum 255; for multiple lines - maximum 2048)

Adding and editing this list is only possible when **Sync Metadata** (on **Document Storage Setup**) is off (this option is the last step of the entire process).

Go back to the **Document Storage Setup** to the **Metadata Entity Fields** and select the Assist Edit button.

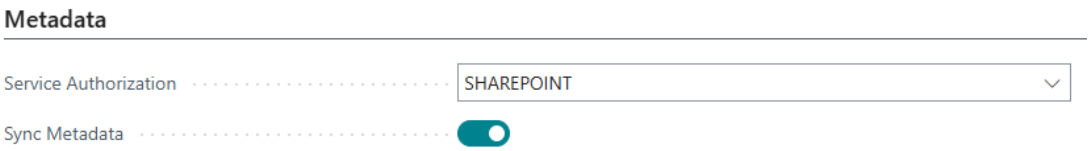


Here you need to define:

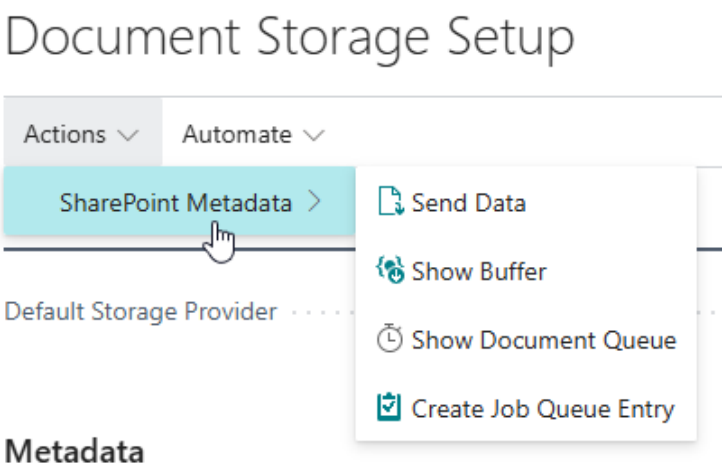
- Entity Type - what Business Central record is the source of the data
- Meta Field - which field from this record is the source of the data

IMPORTANT: when fields on BC and SP sides are set up, and everything works fine - we do not recommend changing anything - for example names of columns. Otherwise setting up columns must be done from scratch.

You need to select the **Service Authorization** - we recommend to contact with your IT department that will provide you the proper certificate to set up this connection. Last step is to turn on the **Sync Metadata** checkbox.

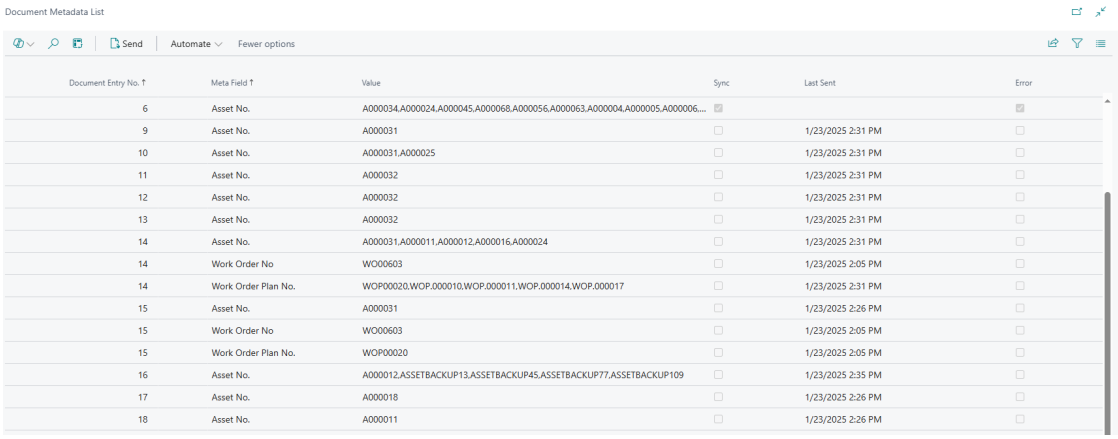


In the **Document Storage Setup** you can find (hidden by default) actions related to metadata.



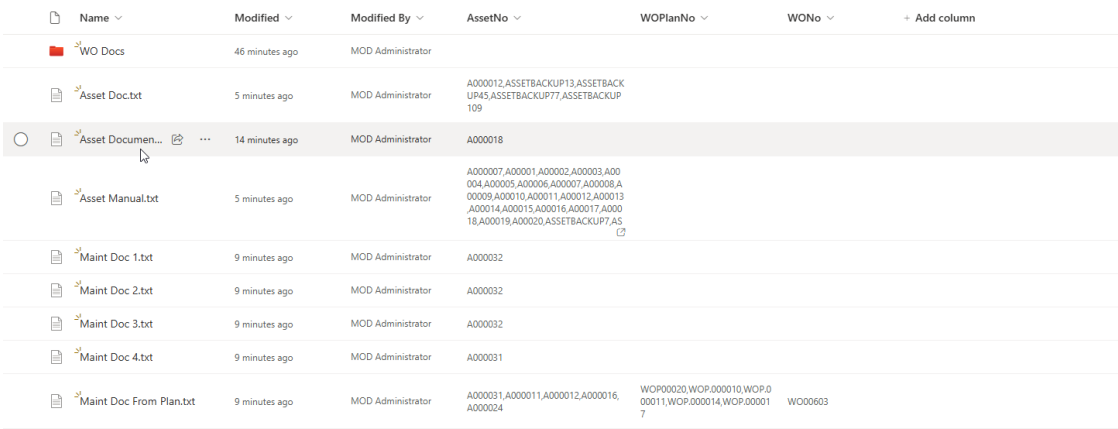
- **Send Data** - sending update of metadata
- **Show Buffer** - shows you the data that is already processed to SharePoint
- **Show Document Queue** - shows you entities that are waiting to be sent to SharePoint - just technical table without any valuable information for the user
- **Create Job Queue Entry** - creates a Job Queue Entry that will send update automatically based on the set up

Show Buffer opens the list of historical data, that was sent to SharePoint. Here you can check if everything is ok with the data and if it was successfully added to the SharePoint. Here you can also use the **Send** action to force update of the record (if the **Sync** is set up as *true*).



Document Entry No.	Meta Field	Value	Sync	Last Sent	Error
6	Asset No.	A000034,A000024,A000045,A000068,A000056,A000063,A000004,A000005,A00006...	☑		☑
9	Asset No.	A000031	☐	1/23/2025 2:31 PM	☐
10	Asset No.	A000031,A000025	☐	1/23/2025 2:31 PM	☐
11	Asset No.	A000032	☐	1/23/2025 2:31 PM	☐
12	Asset No.	A000032	☐	1/23/2025 2:31 PM	☐
13	Asset No.	A000032	☐	1/23/2025 2:31 PM	☐
14	Asset No.	A000031,A000011,A000012,A000016,A000024	☐	1/23/2025 2:31 PM	☐
14	Work Order No	WO00603	☐	1/23/2025 2:05 PM	☐
14	Work Order Plan No.	WOP00020,WOP.000010,WOP.00011,WOP.000014,WOP.000017	☐	1/23/2025 2:31 PM	☐
15	Asset No.	A000031	☐	1/23/2025 2:26 PM	☐
15	Work Order No	WO00603	☐	1/23/2025 2:05 PM	☐
15	Work Order Plan No.	WOP00020	☐	1/23/2025 2:05 PM	☐
16	Asset No.	A000012,ASSETBACKUP13,ASSETBACKUP45,ASSETBACKUP77,ASSETBACKUP109	☐	1/23/2025 2:35 PM	☐
17	Asset No.	A000018	☐	1/23/2025 2:26 PM	☐
18	Asset No.	A000011	☐	1/23/2025 2:26 PM	☐

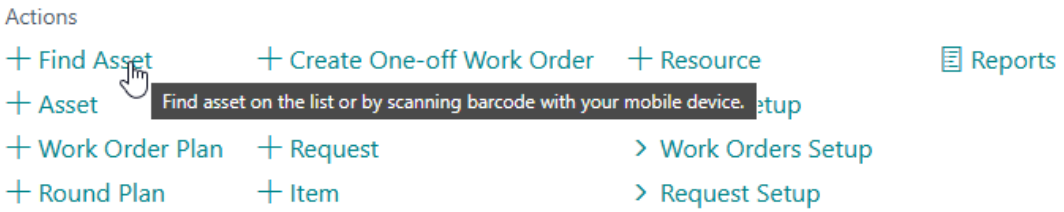
When you visit your SharePoint folder - you should see relevant data on each document.

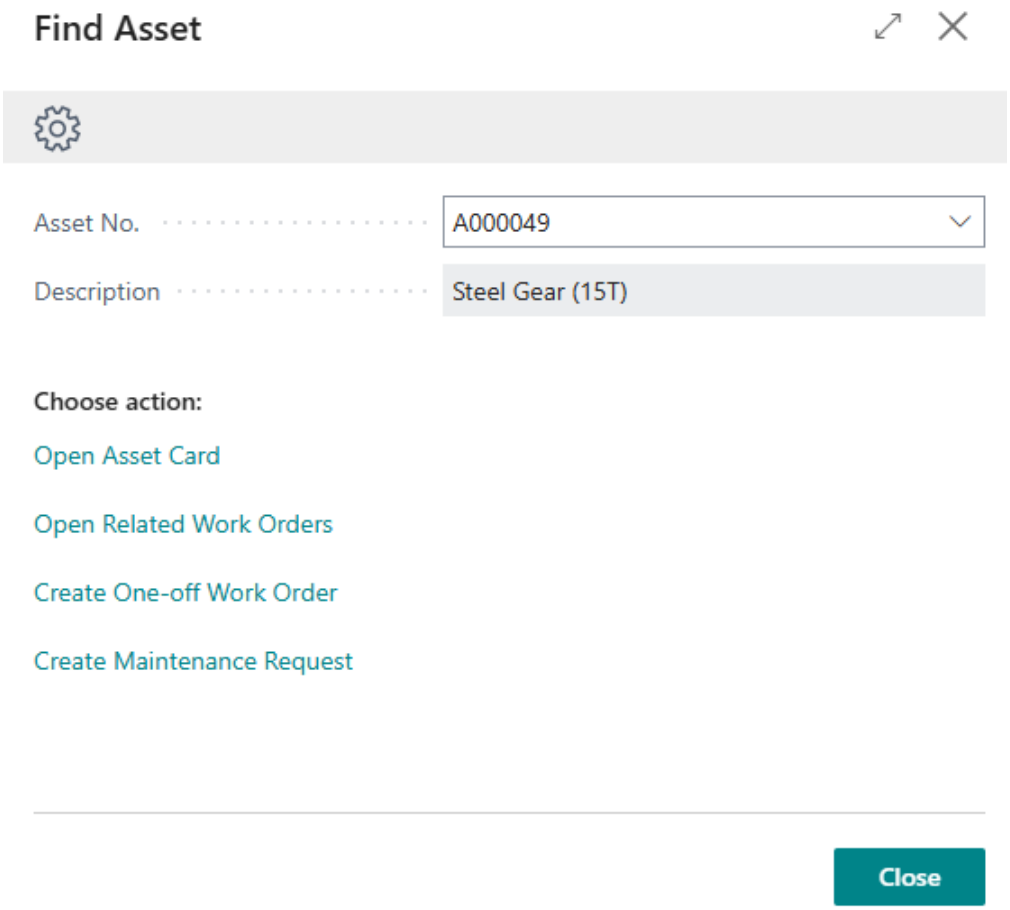


Name	Modified	Modified By	AssetNo	WOPlanNo	WONo	+ Add column
WO Docs	46 minutes ago	MOD Administrator				
Asset Doc.txt	5 minutes ago	MOD Administrator	A000012,ASSETBACKUP13,ASSETBACKUP45,ASSETBACKUP77,ASSETBACKUP109			
Asset Documen...	14 minutes ago	MOD Administrator	A000018			
Asset Manual.txt	5 minutes ago	MOD Administrator	A000007,A00001,A00002,A00003,A00004,A00005,A00006,A00007,A00008,A00009,A00010,A00011,A00012,A00013,A00014,A00015,A00016,A00017,A00018,A00019,A00020,ASSETBACKUP7,AS			
Maint Doc 1.txt	9 minutes ago	MOD Administrator	A000032			
Maint Doc 2.txt	9 minutes ago	MOD Administrator	A000032			
Maint Doc 3.txt	9 minutes ago	MOD Administrator	A000032			
Maint Doc 4.txt	9 minutes ago	MOD Administrator	A000031			
Maint Doc From Plan.txt	9 minutes ago	MOD Administrator	A000031,A000011,A000012,A000016,A000024	WOP00020,WOP.000010,WOP.000011,WOP.000014,WOP.000017	WO00603	

DBC-3282 Find Asset in the company on the list, or by using barcode scanner on mobile client

On the role center you can find new action **Find Asset**. Using this action opens a wizard where you can select any asset from your company.

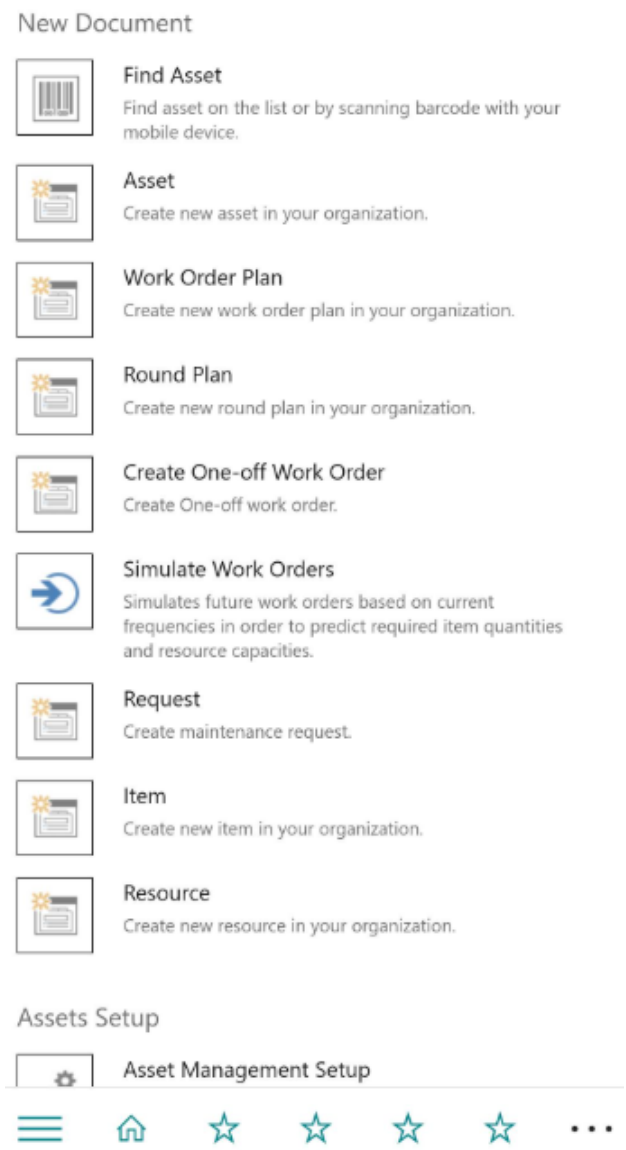




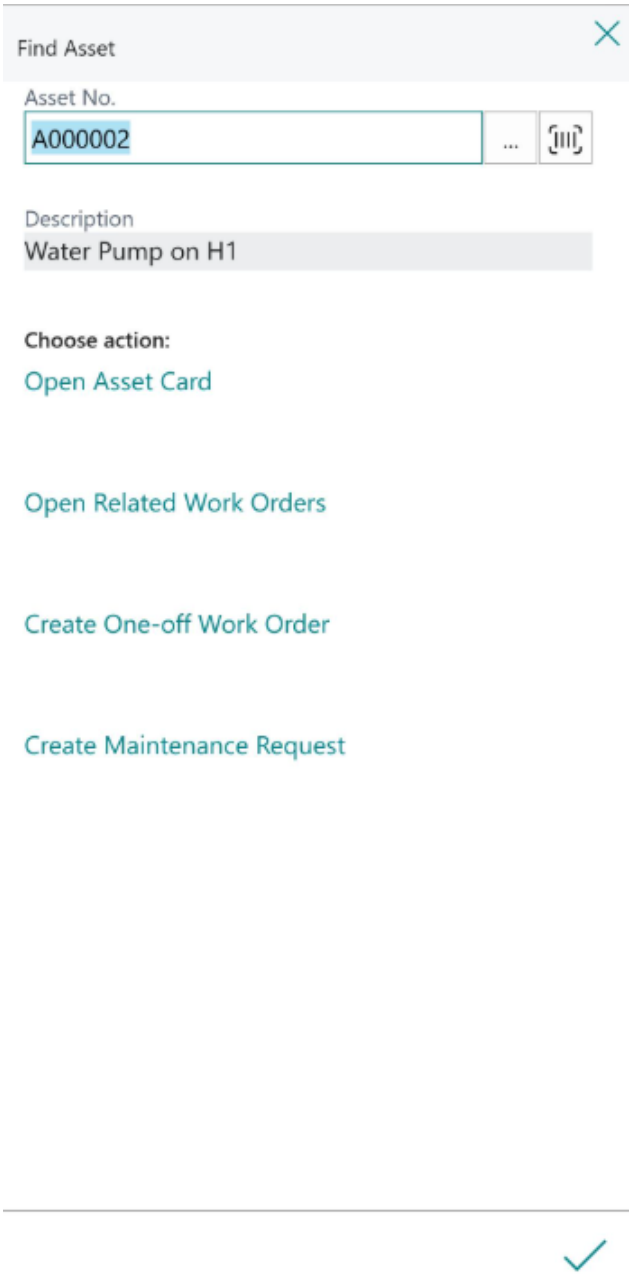
When the asset is selected - from that place (for the selected asset) you can:

- Open Asset Card
- Open Related Work Orders
- Create One-off Work Order
- Create Maintenance Request

Additionally, when using the Business Central mobile app, you can use the same action.

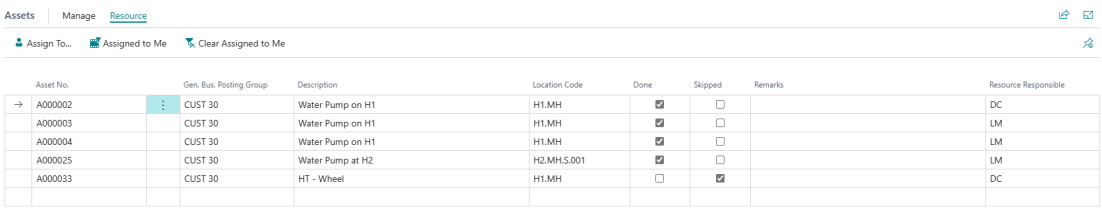


On mobile - you can use a barcode scanner to scan asset label if printed.



DBC-3351 Assign Responsible Resource to Assets on Round Order

On the Round Order in the area related to Assets on this document - you can use a field defining who (resource specified as the maintenance resource) is responsible for the work on the asset specified in the line. The field is hidden by default.



Asset No.	Gen. Bus. Posting Group	Description	Location Code	Done	Skipped	Remarks	Resource Responsible
A000002	CUST 30	Water Pump on H1	H1.MH	☑	☐		DC
A000003	CUST 30	Water Pump on H1	H1.MH	☑	☐		LM
A000004	CUST 30	Water Pump on H1	H1.MH	☑	☐		LM
A000025	CUST 30	Water Pump at H2	H2.MH.S.001	☑	☐		LM
A000033	CUST 30	HT - Wheel	H1.MH	☐	☑		DC

You can specify resource for each line manually, or you can assign resource for already selected lines by using **Assign To...** action.

You can also filter (the **Assigned to Me** action) the list to see only these assets that are assigned to the resource that is specified as you (in the Maintenance Employees table). Action **Clear Assigned to Me** removes the filter from the list.

Round Order Printout in the dataset contains information about responsible resource, so it can be used by you in the customized layout. Our layout does not use this information.

When the round order is closed, information about the resource responsible will be added to the posted document. A related field is hidden by default, and the printout for the posted round order contains information about the responsible resource but it is not added to the layout (dataset only).

Major Release 2501.0.0.0

Minor Releases included in major version

2501.1.1105

- DBC-3269 Assign Checklist Forms to Lockout Documents and Templates
- DBC-3336 Define and Use Extended Texts for Asset Management Elements (Reports Supported)
- DBC-3337 Define and Print External Comments on Work Order Quotes and Work Orders
- DBC-3352 Undo Receipt Integration with Work Orders
- DBC-3347 Assign Multiple Contacts to Asset Locations and Assets
- DBC-3374 Users are allowed to delete a resource line with unposted registered time, then the user can't close the work order. The user gets an error that unposted time exists
- DBC-3375 Display Work Type Code while Timer is active on Work Order
- DBC-3376 Display Costs in Work Order and Posted Work Order Printout (Without Adding to Layout)
- DBC-3378 Filter by Advanced Status in Work Order and Round Order Lists
- DBC-3378 Prevent Duplicate Consumption for Work Order Lines Connected to Purchase Orders
- DBC-3370 Post Purchase Orders Connected with Work Orders Without Dynaway License
- DBC-3379 SharePoint Authentication token expires after 1 hour
- DBC-3381 Quantity Rounding on Round Orders
- DBC-3280 Display Related Documents in Factbox on Work Order
- DBC-3371 Restrict Maintenance Item Marking for Non-Inventory or Service Items

2410.0.1072

- DBC-3316 Define Dimensions on Work Orders from Asset, Responsibility Center, and Location
- DBC-3349 Start Timer Directly from Resource Line
- DBC-3343 Track Changes to Person/Group Responsible on Assets
- DBC-3348 Define Default Category for Follow-Up Work Orders
- DBC-3345 Default Sorting of Work Orders by Date and Time
- DBC-3331 Restrict Resource Consumption Posting Without Work Type
- DBC-3369 Asset Defect Instruction is not added to the one-off creator when the default Work Order Category is selected
- DBC-3372 Inspection on older BC builds does not update correctly
- DBC-3344 Add "Event" as a Default Frequency Type in Work Order Category

2410.0.1022

- DBC-3325 Define Default Standard Responsible Centre for Asset Responsibility Centre
- DBC-3323 Define and Apply New Asset Status and Condition on Round Order Assets
- DBC-3333 Edit Work Order Priority, Category, and Corrective Status for Wizard-Created Work Orders
- DBC-3334 Assign Asset to Project and Project Tasks
- DBC-3342 Inheritance of Certification Authority field
- DBC-3335 Create One-Off Work Order from Project and Project Task
- DBC-3340 Apply Resource Filters to Posted Work Orders
- DBC-3341 Automatic Creation of Maintenance Calendar Changes

2410.0.1004

- DBC-3326 Province-Sensitive Certification Renewal Frequency for Assets
- DBC-3332 API to Retrieve Complete Form Answers
- DBC-3330 Plan to Solve Asset Defect by Work Order or Round Order
- DBC-3329 Display Asset No. 2 in Asset Management Places

2410.0.993

- DBC-3318 Work Order Actions on Work Order Quotes and Service Work Orders
- DBC-3327 Easy Asset Counter Migration and Initialization
- DBC-3319 Define and Display Order of Asset Attributes
- DBC-3320 Update Asset Attributes from Work Order Card
- DBC-3309 Assign Forms to Maintenance Requests Based on Type or Status
- DBC-3313 Add Assets to Asset Transfer Based on Asset Transfer Receipt
- DBC-3321 Update Asset Attributes from Round Order Card
- DBC-3322 Move Checklist Definition for Round Order Plans and Round Orders to EAM Module
- DBC-3324 Display Expense No. on Purchase Order Linked to Work Order
- DBC-3328 Find Entries extended with EAM related documents

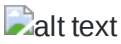
2410.0.972

- DBC-3312 Global Dimensions on work order ledger entries
- DBC-3266 Define Maintenance Projects Visibility on Work Orders
- DBC-3265 Display Comment Status on Work Order Documents
- DBC-3216 Display Error Messages During Asset Migration via Assisted Setup
- DBC-2963 Define maintenance request approvers
- DBC-3311 Define Asset Lifetime in Years and Installation Date
- DBC-3267 Create Downtime Directly from Work Order
- DBC-3315 Warranty Notifications on Work Order for Assets with Active Warranties
- DBC-3303 New Question Type "Signature" for Form Templates

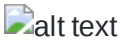
Release Notes for this version

DBC-3280 Display Related Documents in Factbox on Work Order

On the Work Order card, there is now FactBox with **Related Documents** to the Work Order. There is information about number of documents for Asset, Work Order Plan, Maintenance Request and Asset Defects related to the Work Order.



You can see the list of documents for each type of connected document by selecting the number next to it.

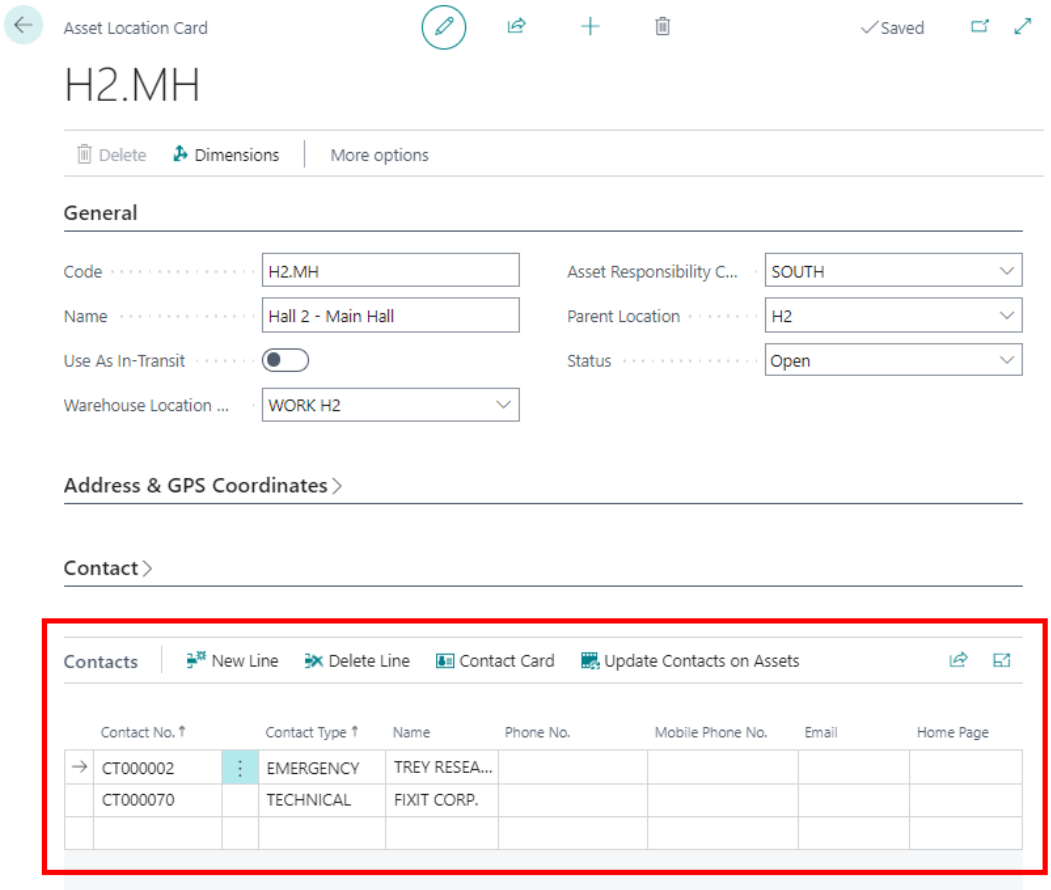


DBC-3381 Quantity Rounding on Round

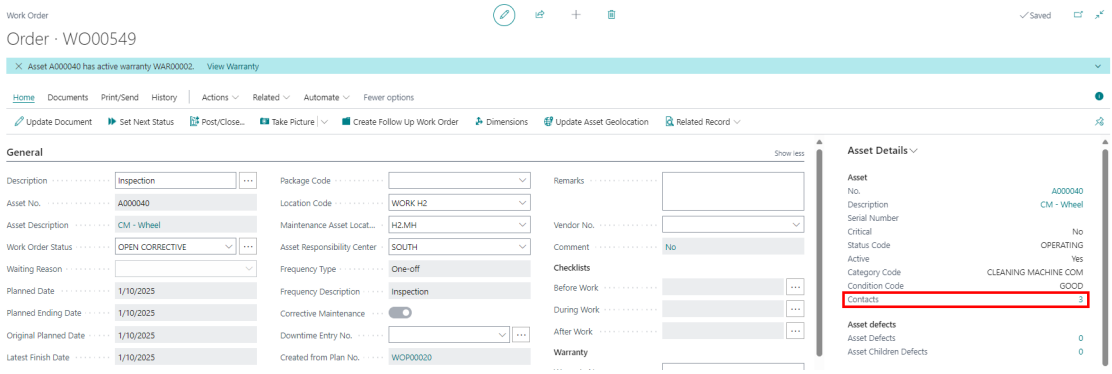
Improved rounding of Resource and Item quantity on Round Order posting.

DBC-3347 Assign Multiple Contacts to Asset Locations and Assets

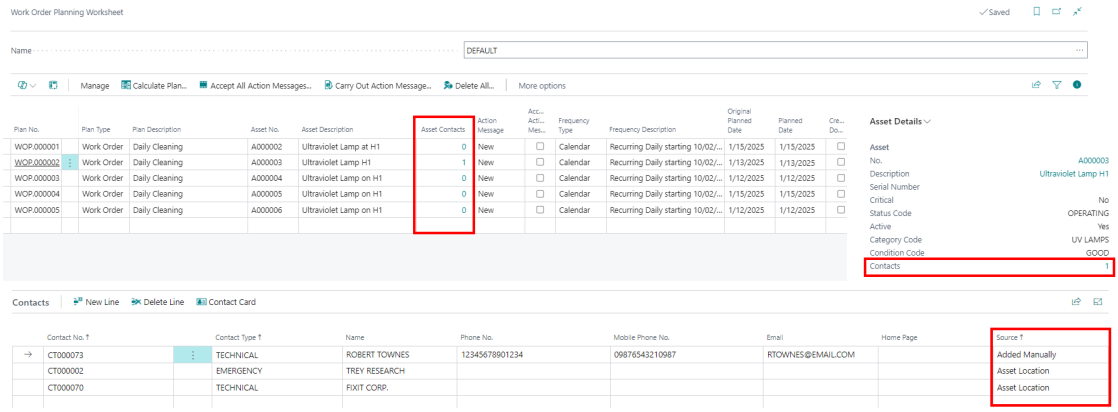
You can assign Multiple Contacts to Asset Locations and Assets. There is a new section **Contacts** on Asset Location and Asset card, where you can add there a Contact connected to the Asset Location or Asset.



When Contacts will be changed on the Asset Location, you can update them on the connected Assets by using **Update Contacts on Assets** action (screenshot above). If an Asset is on the Location, that have any Contacts assigned, they will be automatically added to Asset card too. Contacts, which come from the Asset Location, have a Source set to **Asset Location**.



Information about Contacts connected to Asset are also shown on the Work Order in Asset Details Factbox and on the Work Order Planning Worksheet by showing **Asset Contacts** field on the lines or by going to Asset Details Factbox.

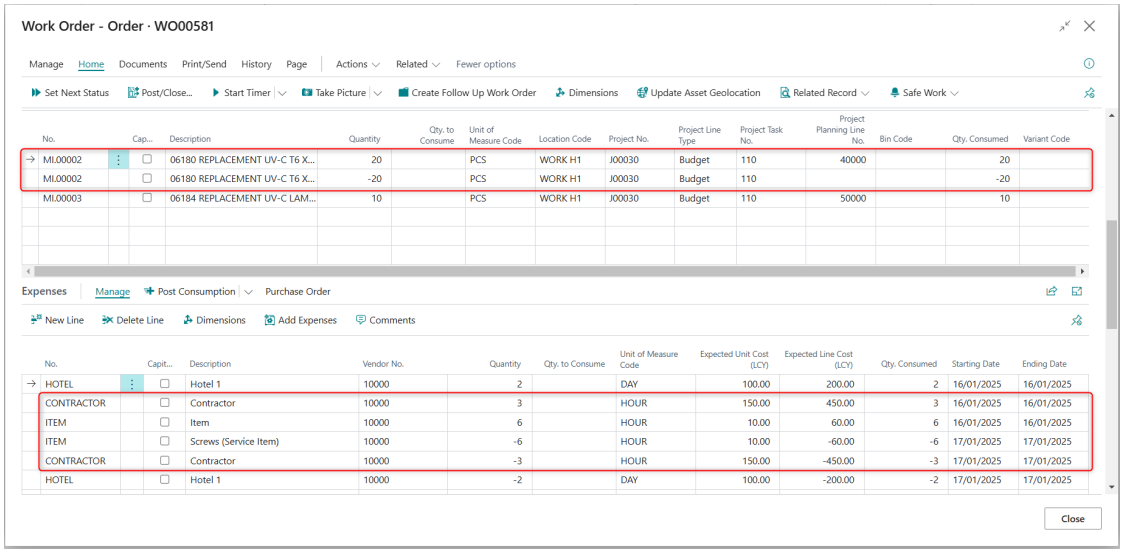


DBC-3379 SharePoint Authentication token expires after 1 hour

SharePoint will not require a login for the duration specified in the **Azure setup**.

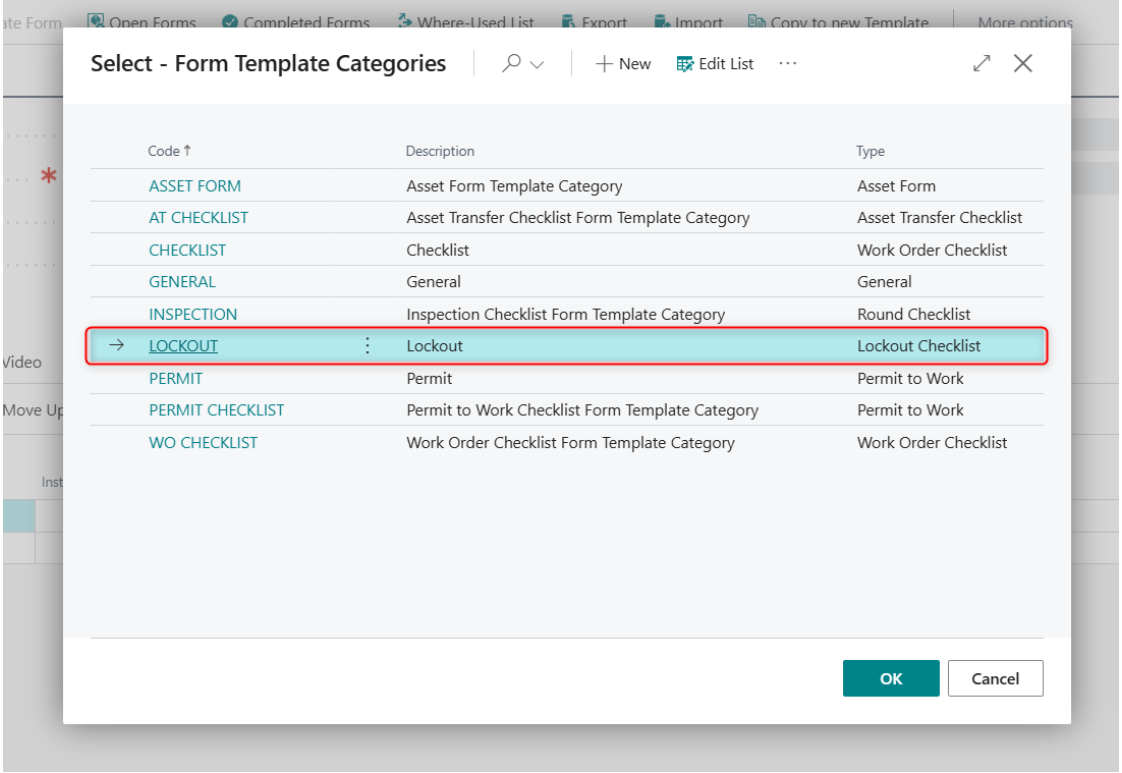
DBC-3352 Undo Receipt Integration with Work Orders

If the **Purchase Order** is connected to the **Work Order** and you received those **Expenses** or **Items**, you can later run the Undo action on the **Posted Purchase Receipt lines**. The lines on the Work Order will also be reversed.

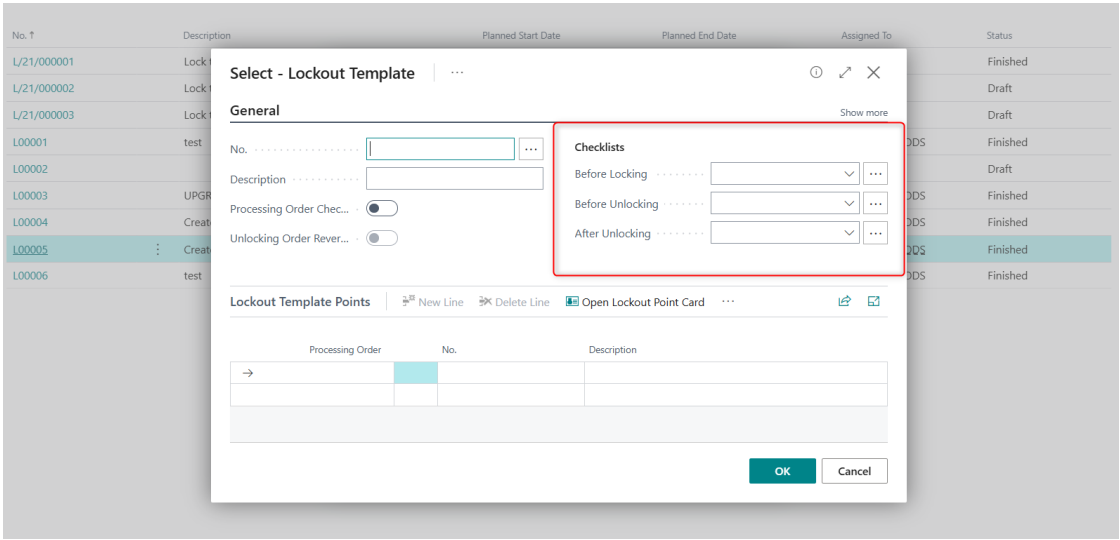


DBC-3269 Assign Checklist Forms to Lockout Documents and Templates

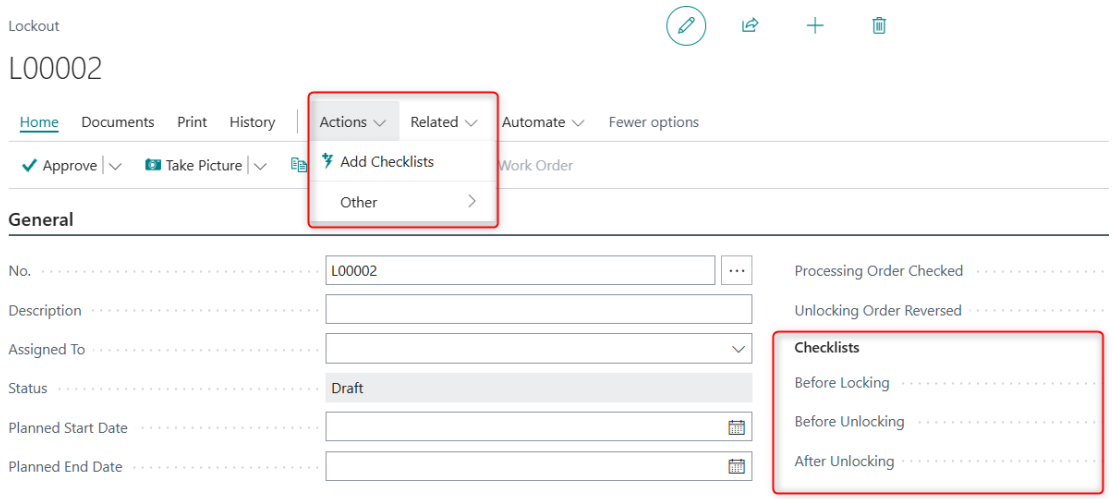
You can create additional Form Template Categories, such as a Lockout Checklist.



You can add the Checklists to the Lockout Templates



You can add the Checklists to the Lockout Document directly

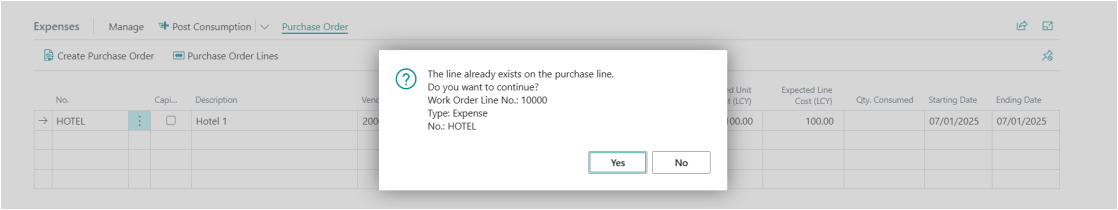


DBC-3370 Post Purchase Orders Connected with Work Orders Without Dynaway License

If a user is not set up as a Maintenance Employee, they can still post a Purchase Order connected to the Work Order.

DBC-3378 Prevent Duplicate Consumption for Work Order Lines Connected to Purchase Orders

When you attempt to post the lines in the **Item** and **Resource** tab where the **Purchase Order** is created, you will receive a notification



If you select **'Yes,'** the lines will be posted; however, if you select **'No'** the process will be stopped.

DBC-3376 Display Costs in Work Order and Posted Work Order Printout (Without Adding to Layout)

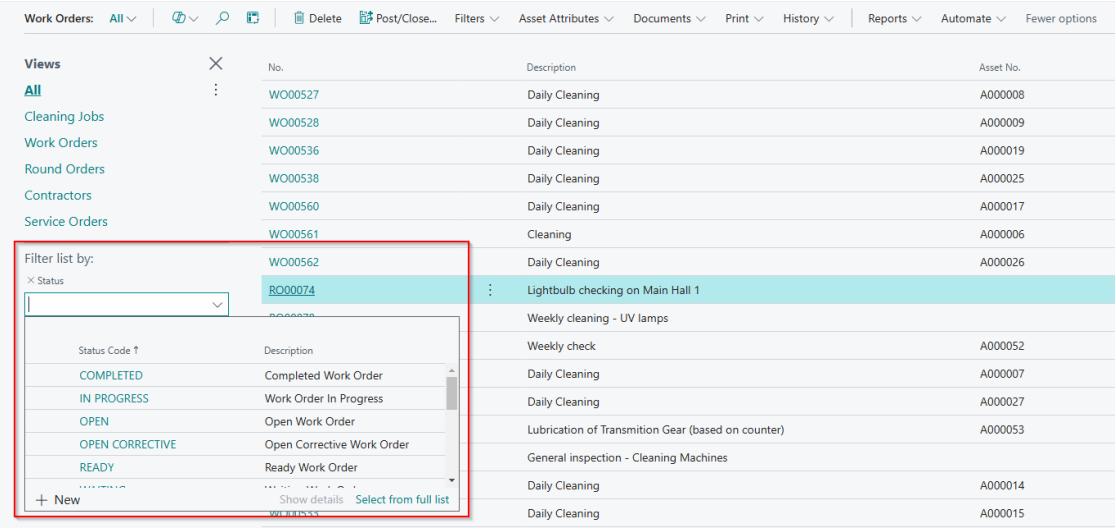
You can see the cost of the **Work Order** and the **Posted Work Order** on the printout

```
<DataItems>
  <DataItem name="WorkOrderResources">
    <Columns>
      <Column name="LineDataText30">DC</Column>
      <Column name="LineDataText31"/>
      <Column name="LineDataText32">Martin Woods</Column>
      <Column name="LineDataText33">Hour</Column>
      <Column name="LineDataText34"/>
      <Column name="LineDataText35"/>
      <Column name="LineDataText36"/>
      <Column name="LineDataText37"> </Column>
      <Column name="LineDataText38">0</Column>
      <Column name="LineDataText39">2</Column>
      <Column name="ExpectedResourceUnitCost" decimalformatter="#,##0.00">10</Column>
      <Column name="ExpectedResourceLineCost" decimalformatter="#,##0.00">20</Column>
      <Column name="ActualResourceLineCost" decimalformatter="#,##0.00">0</Column>
    </Columns>
    <DataItems/>
  </DataItem>
  <DataItem name="WorkOrderExpensesVisible">
    <Columns>
      <Column name="ExpenseHeaderData1">Expenses</Column>
      <Column name="ExpenseHeaderData2">No.</Column>
      <Column name="ExpenseHeaderData3">Description</Column>
      <Column name="ExpenseHeaderData4">Vendor No.</Column>
      <Column name="ExpenseHeaderData5">Est. Qty.</Column>
      <Column name="ExpenseHeaderData6">Unit</Column>
      <Column name="ExpenseHeaderData7">Unit Cost</Column>
      <Column name="ExpenseHeaderData8">Line Cost</Column>
    </Columns>
    <DataItems>
      <DataItem name="WorkOrderExpenses">
        <Columns>
          <Column name="LineDataText40">HOTEL</Column>
          <Column name="LineDataText41">Hotel 1</Column>
          <Column name="LineDataText42">20000</Column>
          <Column name="LineDataText43"/>
          <Column name="LineDataText44">Day</Column>
          <Column name="LineDataText45">10</Column>
          <Column name="LineDataText46">20</Column>
          <Column name="LineDataText47"/>
          <Column name="LineDataText48"/>
          <Column name="LineDataText49"> </Column>
          <Column name="LineDataText50">0</Column>
          <Column name="LineDataText51">2</Column>
          <Column name="ActualExpenseLineCost" decimalformatter="#,##0.00">0</Column>
        </Columns>
        <DataItems/>
```

You can show those values on the Word printout as well.

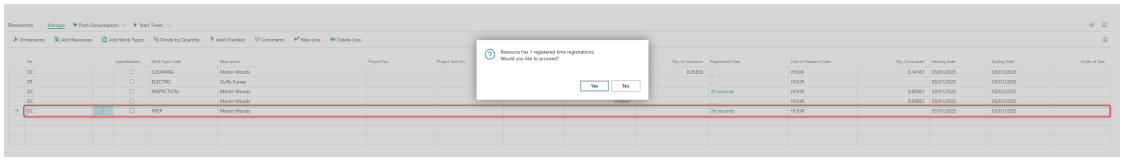
DBC-3377 Filter by Advanced Status in Work Order and Round Order Lists not working

Fixed to be able to filter by the **Advanced Statuses** on the **Work Order** list.



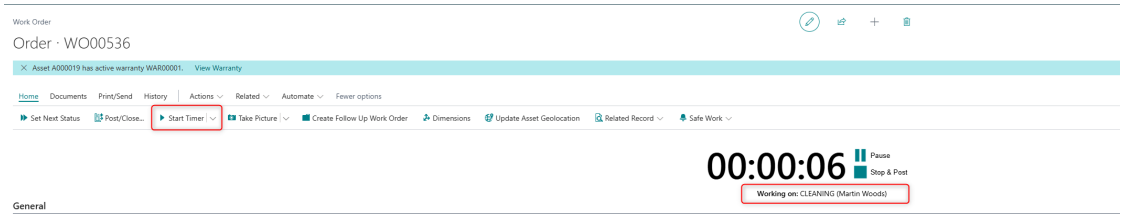
DBC-3374 Users are allowed to delete a resource line with unposted registered time, then the user can't close the work order. The user gets an error that unposted time exists.

When you try to delete the resource line with unposted registered time, the system will ask if the connected line should be deleted as well



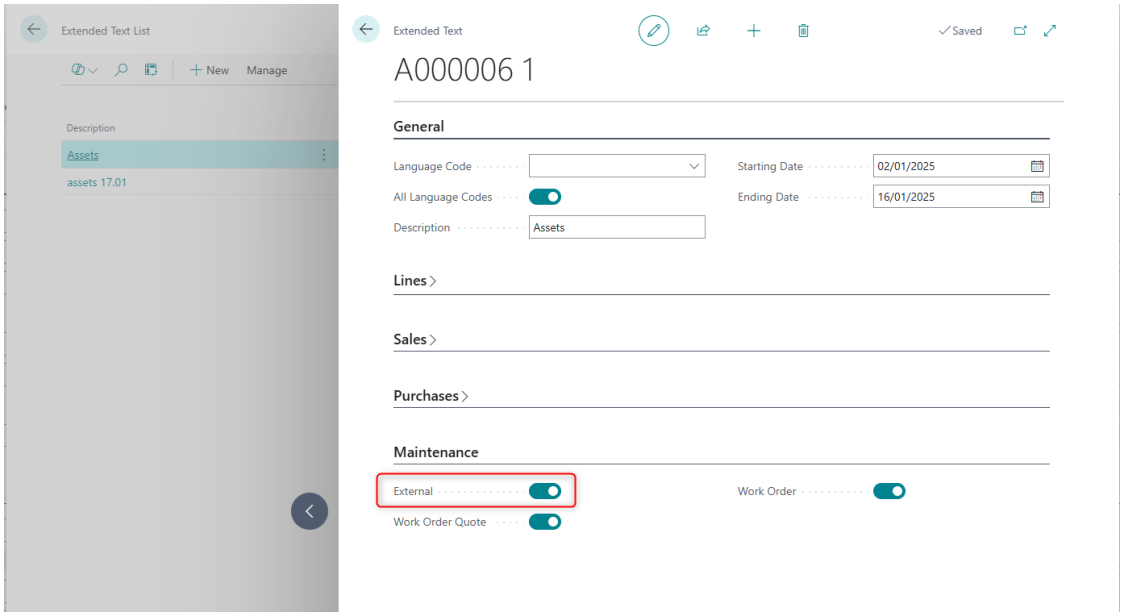
DBC-3375 Display Work Type Code while Timer is active on Work Order

When you **Start Timer**, you can see the information regarding the **Work Type** that has started

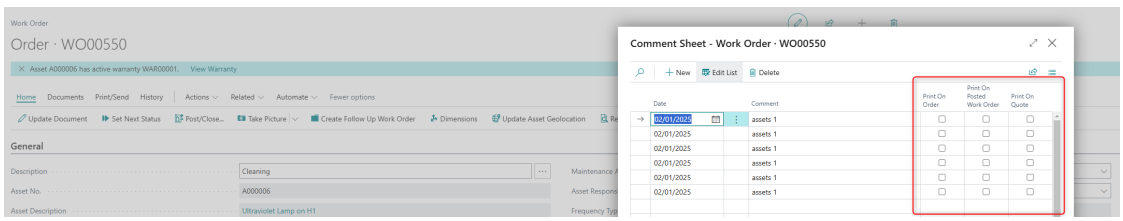


DBC-3337 Define and Print External Comments on Work Order Quotes and Work Orders

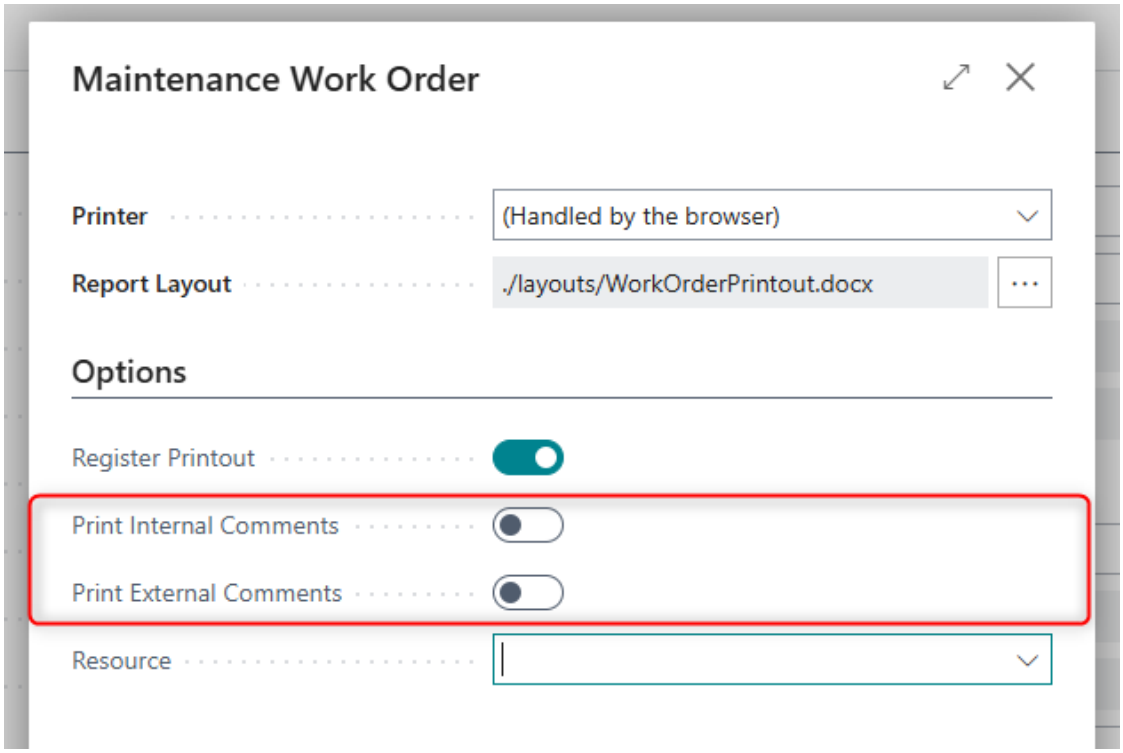
On the **Extended Texts** page, you can decide if the text should be treated as **External** or **Internal** comments on the printouts

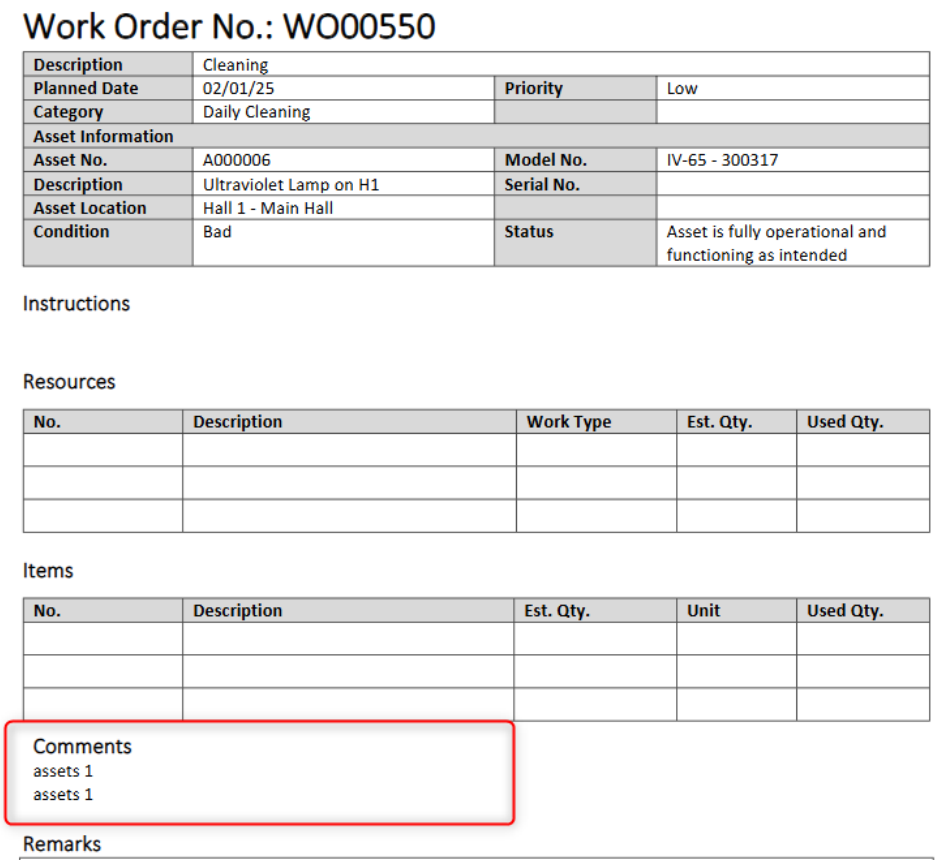


On each document (Work Order or Work Order Quote), you can decide if the comment should be printed. You can also decide if the comments should be printed on the Posted Work Order



On the **Work Order / Work Order Quote** printout's request page you can decide if you want to print **Internal** or **External** comments





Work Order No.: WO00550

Description	Cleaning		
Planned Date	02/01/25	**Priority**	Low
Category	Daily Cleaning		
Asset Information			
Asset No.	A000006	**Model No.**	IV-65 - 300317
Description	Ultraviolet Lamp on H1	**Serial No.**	
Asset Location	Hall 1 - Main Hall		
Condition	Bad	**Status**	Asset is fully operational and functioning as intended

Instructions

Resources

No.	Description	Work Type	Est. Qty.	Used Qty.

Items

No.	Description	Est. Qty.	Unit	Used Qty.

Comments
assets 1
assets 1

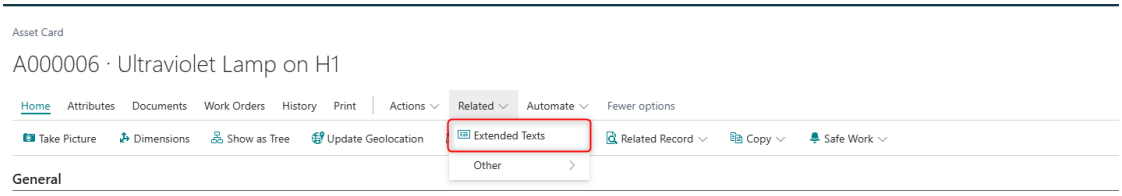
Remarks

DBC-3336 Define and Use Extended Texts for Asset Management Elements

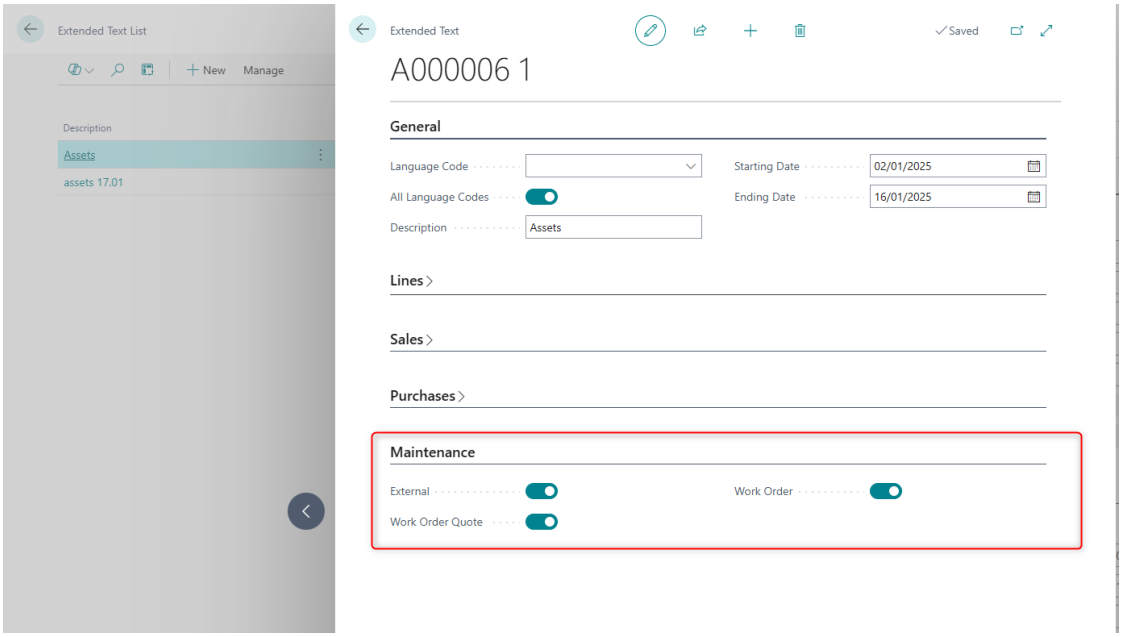
You can add **Extended texts** to the following:

- Asset Categories
- Asset Locations
- Assets

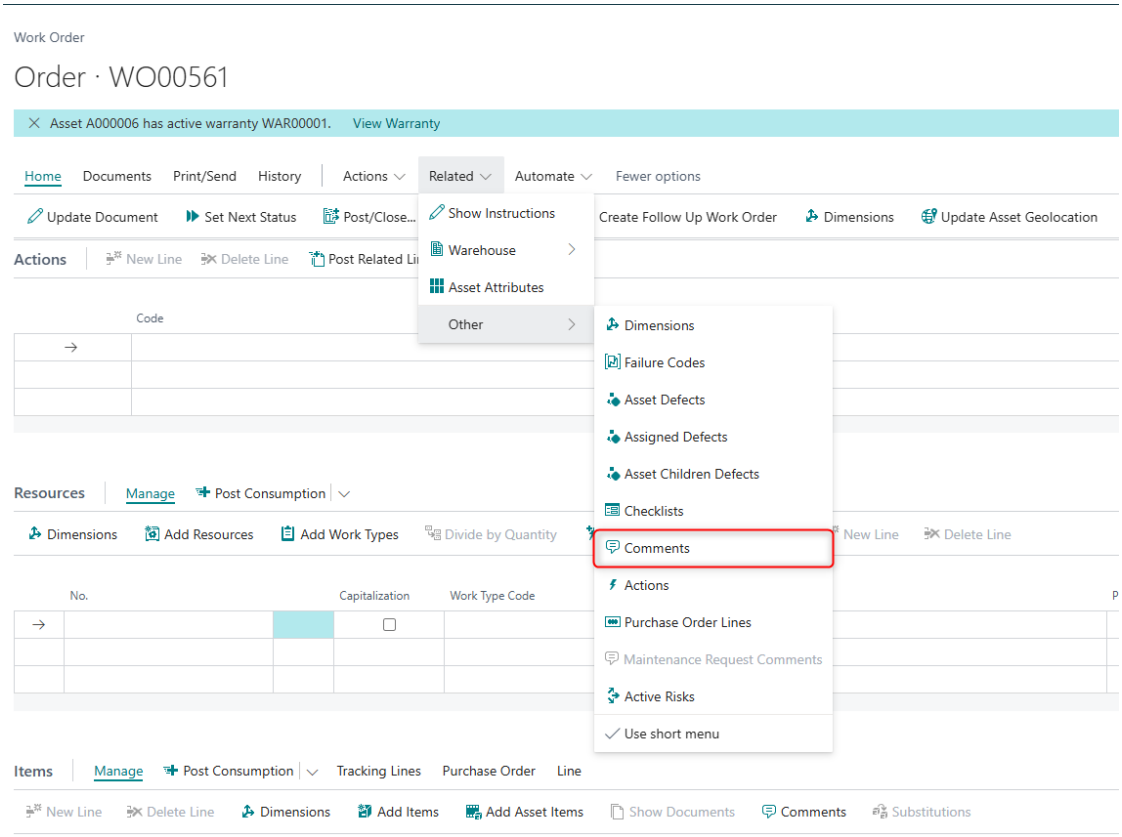
- Work Order Actions

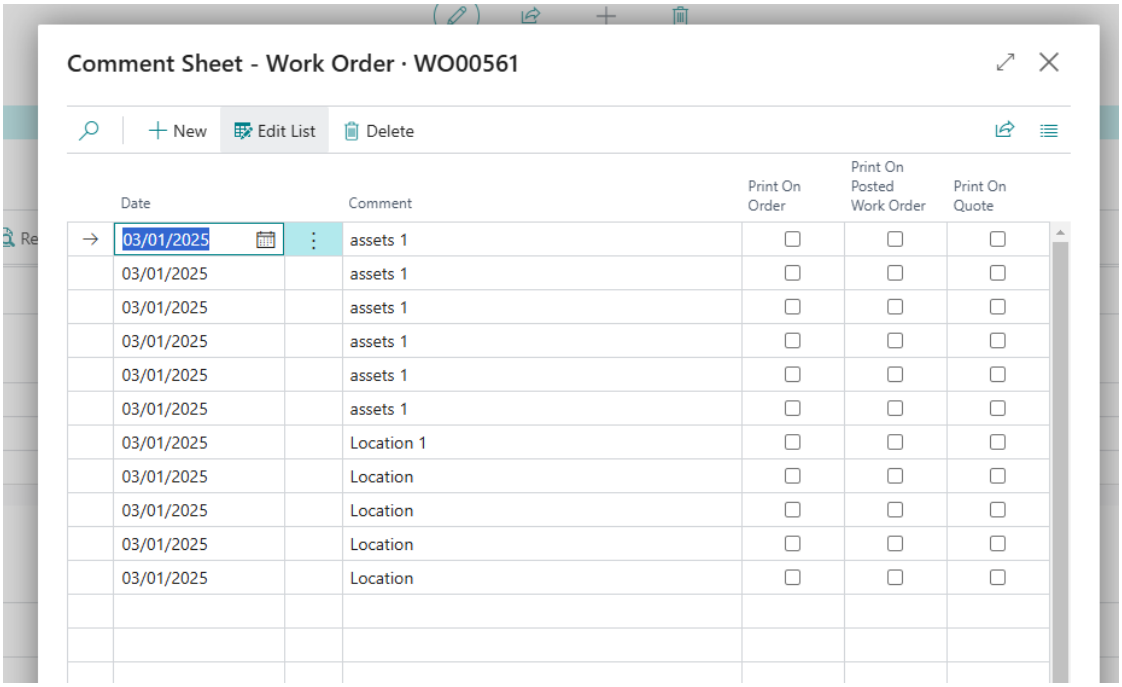


On the Extended Texts page, you can decide if the text should be copied to the relevant documents



The texts are copied to the document's comments created using one of the above setups





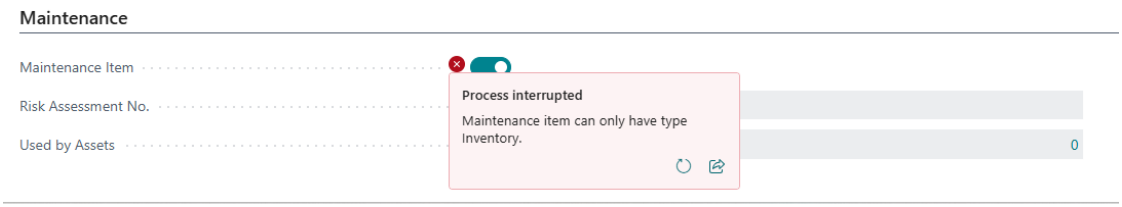
The extended texts are copied to the following types of documents:

- Work Orders
- Work Order Quotes

Note: The **Extended texts** are added to the document based on today's date (when the document was created), not the planned date.

DBC-3371 Restrict Maintenance Item Marking for Non-Inventory or Service Items

The system ensures that only **Inventory** items can be marked as **Maintenance Items**.

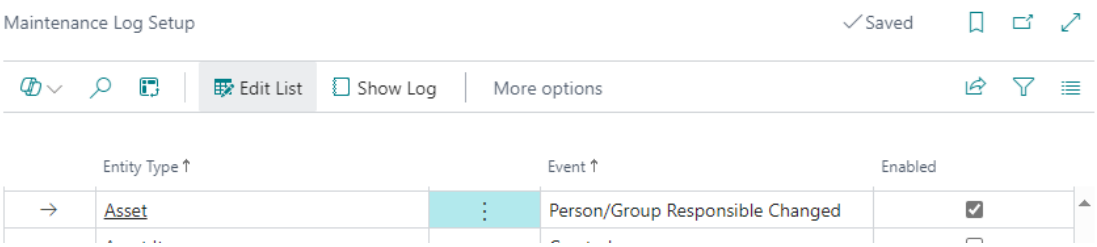


DBC-3369 Asset Defect Instruction is not added to the one-off creator when the default Work Order Category is selected

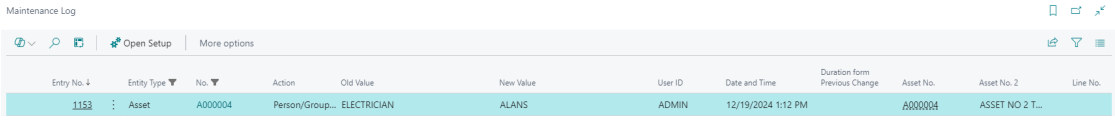
Issue, with missing defect instruction during one-off work order creation when the default Work Order Category is selected, solved.

DBC-3343 Track Changes to Person/Group Responsible on Assets

You can turn on tracking changes done on the Asset Person/Group Responsible field. It can be turned on on the Maintenance Log Setup.

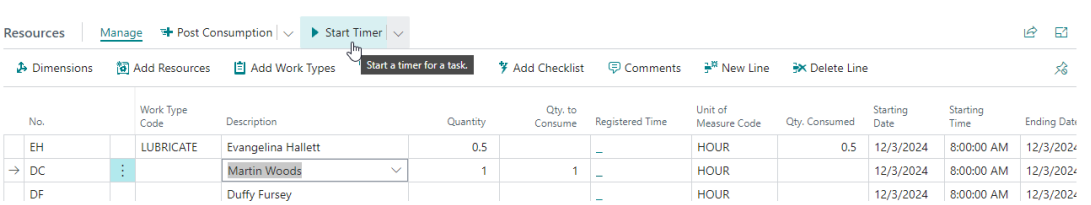


When on - all changes are stored in the Maintenance Log.



DBC-3349 Start Timer Directly from Resource Line

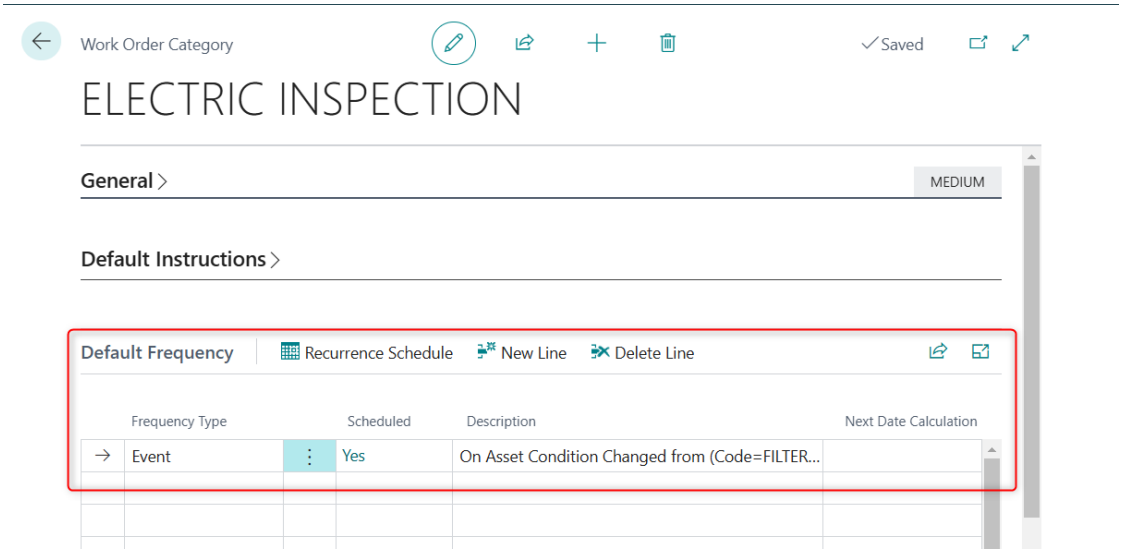
From now (if you are using timer on work orders) - you can start timer directly from selected resource line. Of course it works only for these lines where you as resource is assigned.



The rest of the functionality is the same as it was.

DBC-3344 Add "Event" as a Default Frequency Type in Work Order Category

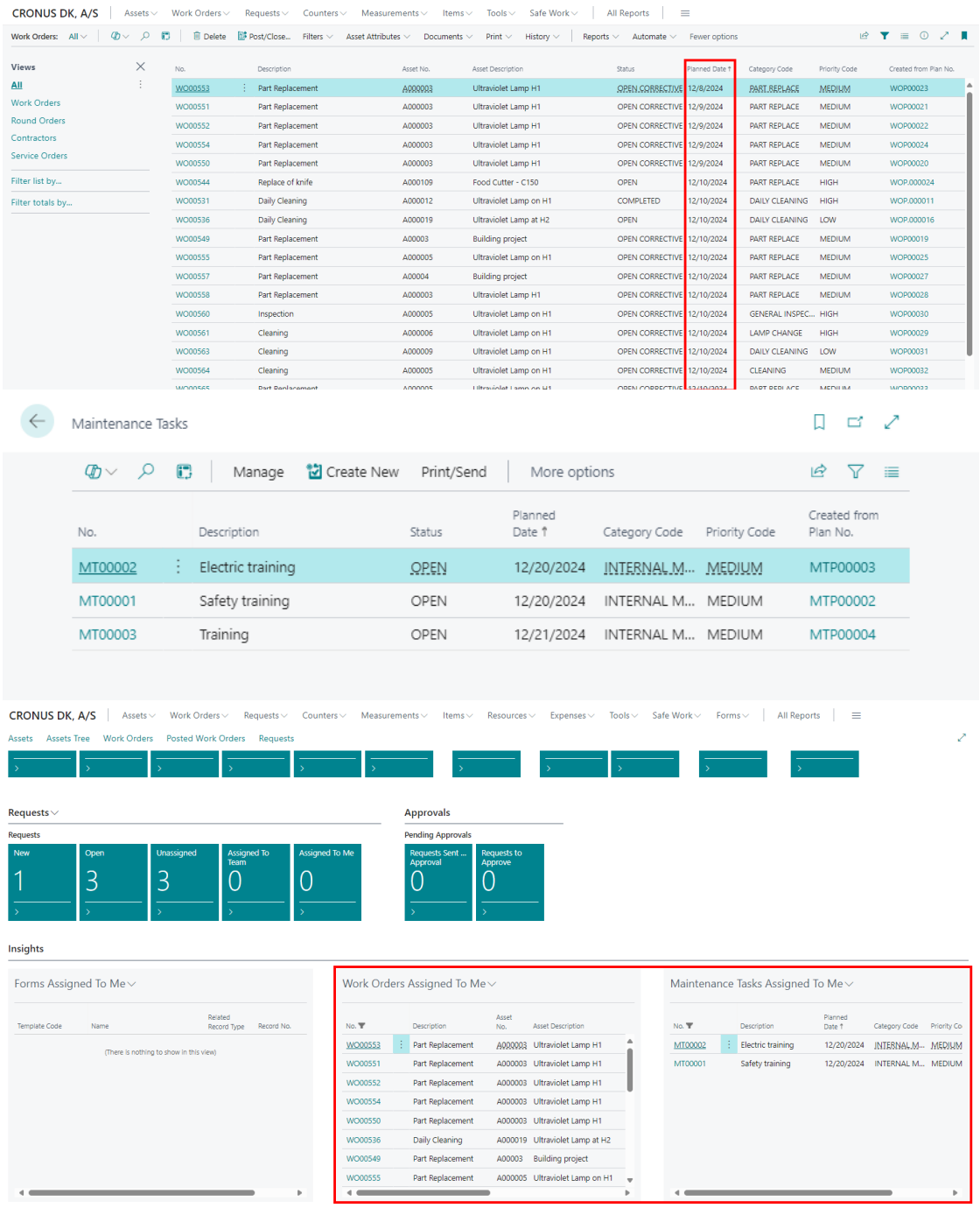
On the Work Order Category, you can select a new default frequency, which is 'Event.'



The default value will be added to new Work Order Plans created with this category.

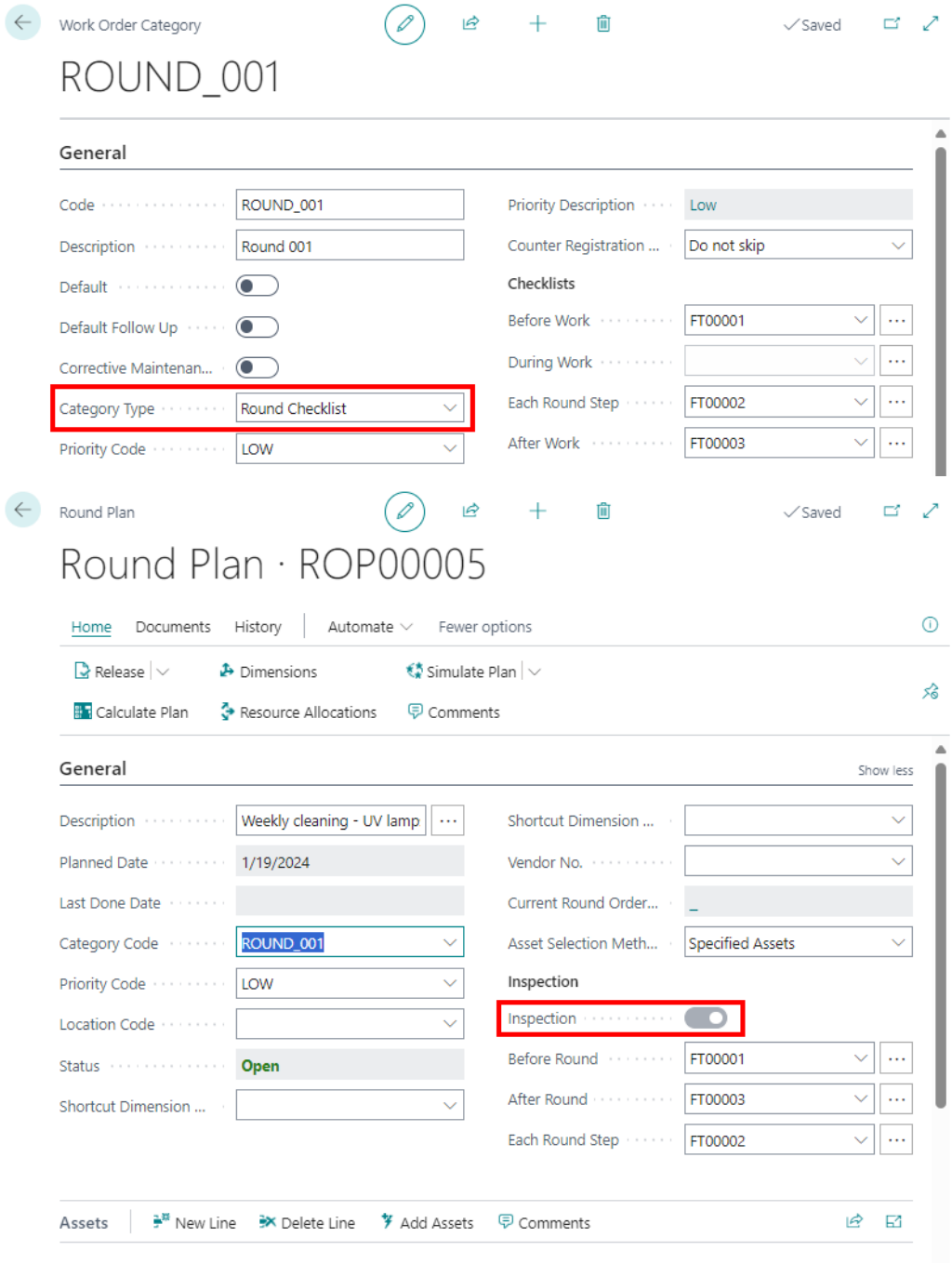
DBC-3345 Default Sorting of Work Orders by Date and Time

From now on **Work Orders** and **Maintenance Tasks** on the Work Orders/Maintenance Tasks list and in the **Role Center** are sorted from oldest planned date to the newest. If you're using **Advanced Planning** with **Planning By Time**, it is also taken into account.



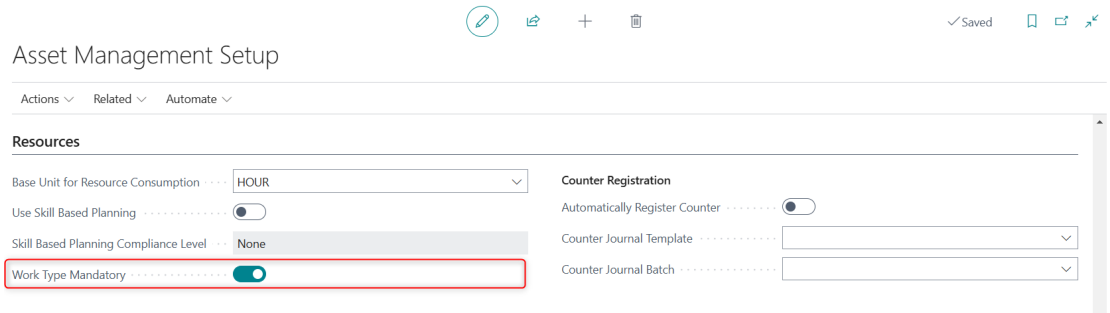
DBC-3372 Inspection on round

On the Round Plan field **Inspection** is now updated, when the Category Code is changed to one with the Category of Type **Round Checklist.**

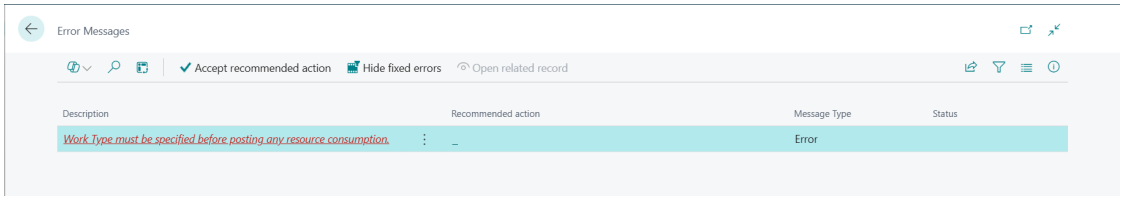


DBC-3331 Restrict Resource Consumption Posting Without Work Type

You can make the Work Type mandatory on the Work Orders and Round Orders. On the Asset Management Setup under the Resources tab you can mark the Work Order Mandatory option.

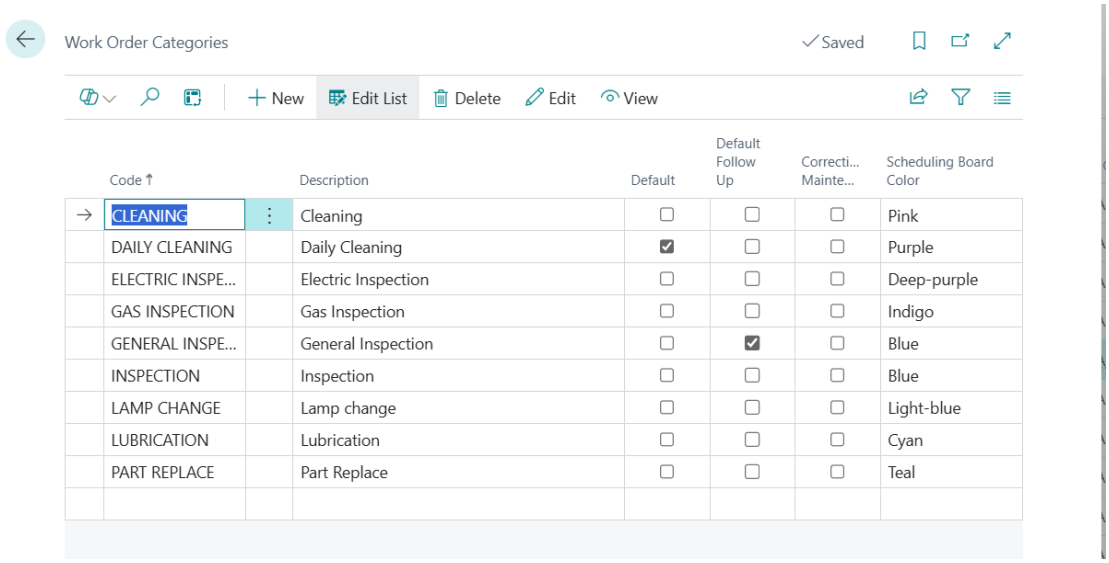


If you switch it on when you will try to post the Work Order or Round Order without Wort Type you will get an error.



DBC-3348 Define Default Category for Follow-Up Work Orders

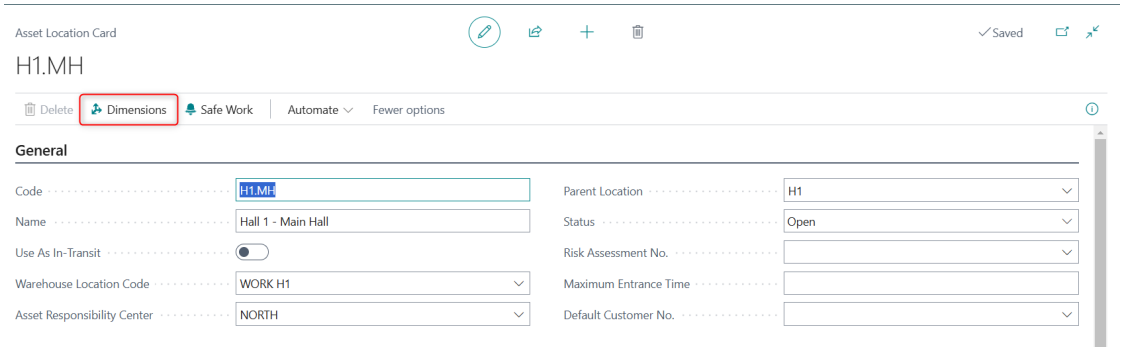
On the Work Order Category you can see new column Default Category for Follow-up. You can select one category which will be used as a default when you will create Follow-up Work Order.



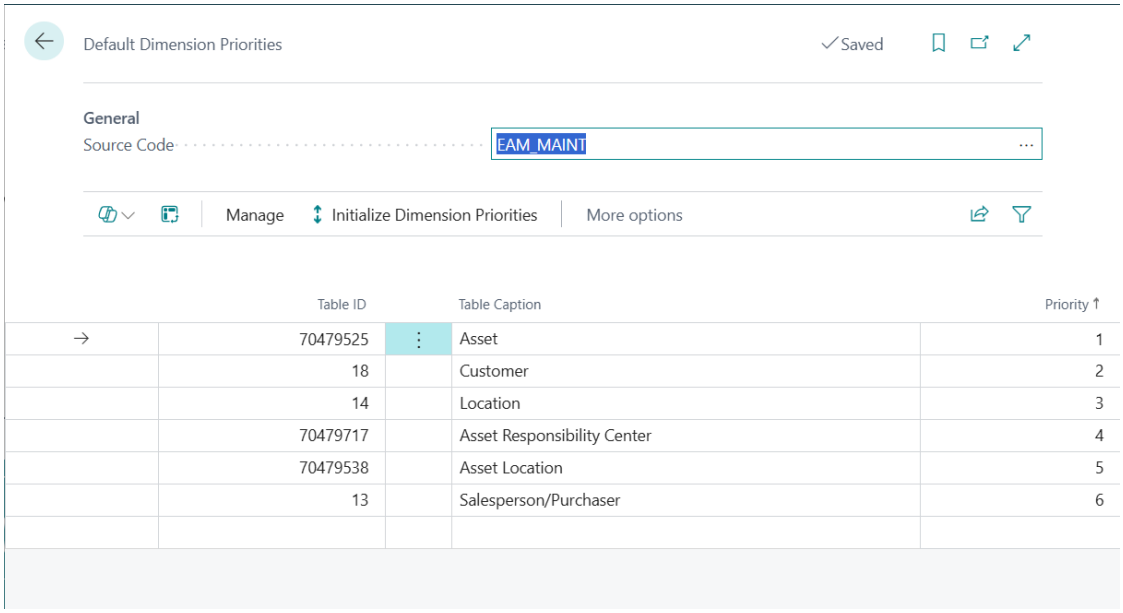
Code	Description	Default	Default Follow Up	Correcti... Mainte...	Scheduling Board Color
CLEANING	Cleaning	☐	☐	☐	Pink
DAILY CLEANING	Daily Cleaning	☑	☐	☐	Purple
ELECTRIC INSPE...	Electric Inspection	☐	☐	☐	Deep-purple
GAS INSPECTION	Gas Inspection	☐	☐	☐	Indigo
GENERAL INSPE...	General Inspection	☐	☑	☐	Blue
INSPECTION	Inspection	☐	☐	☐	Blue
LAMP CHANGE	Lamp change	☐	☐	☐	Light-blue
LUBRICATION	Lubrication	☐	☐	☐	Cyan
PART REPLACE	Part Replace	☐	☐	☐	Teal

DBC-3316 Define Dimensions on Work Orders from Asset, Responsibility Center, and Location

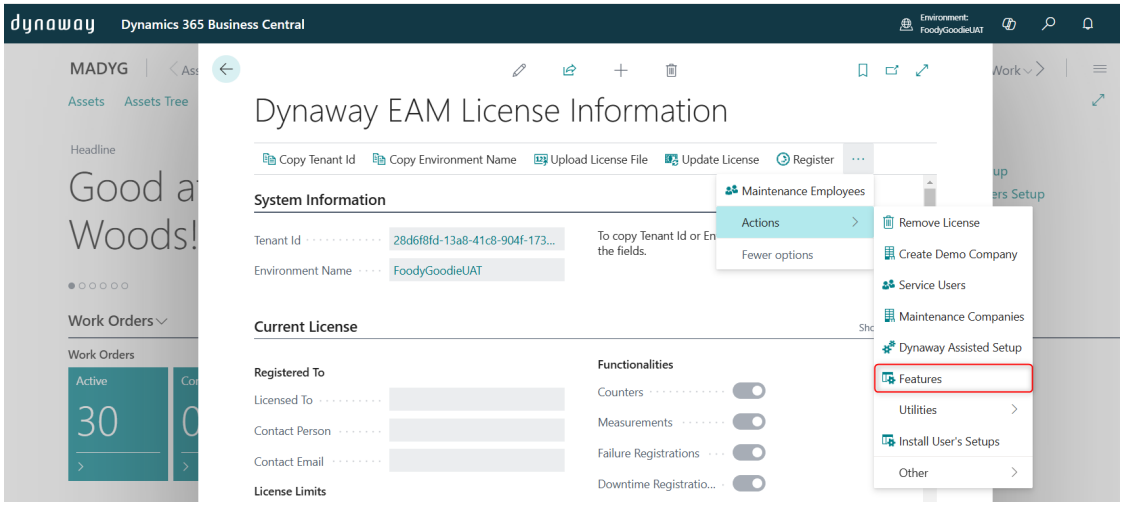
You can set up default Dimensions on the Asset Location.

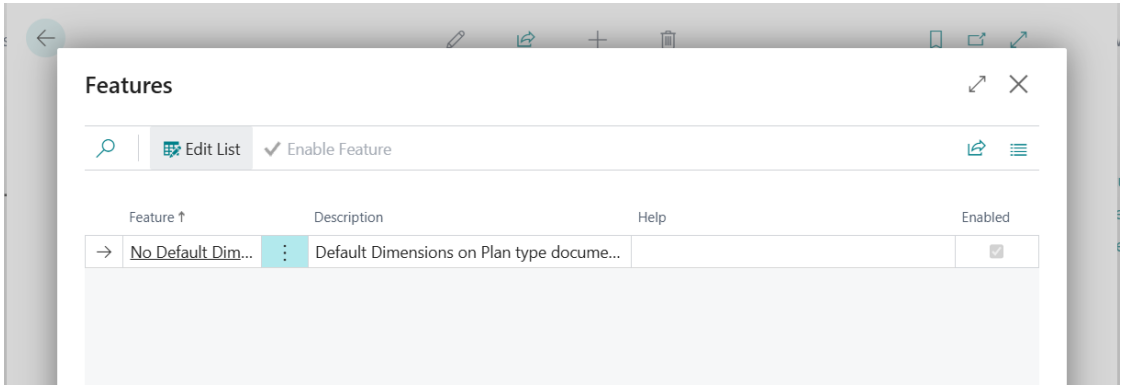


The priority of the Dimension you can set up on the Dimension Priority under Source Code EAM_MAINT.



To run the functionality, you should enable it from the Dynaway License Information page under Features

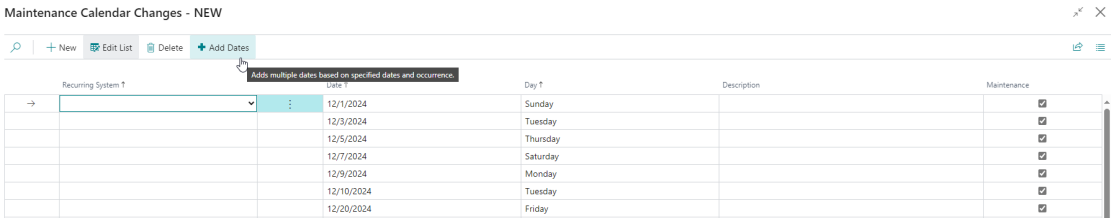




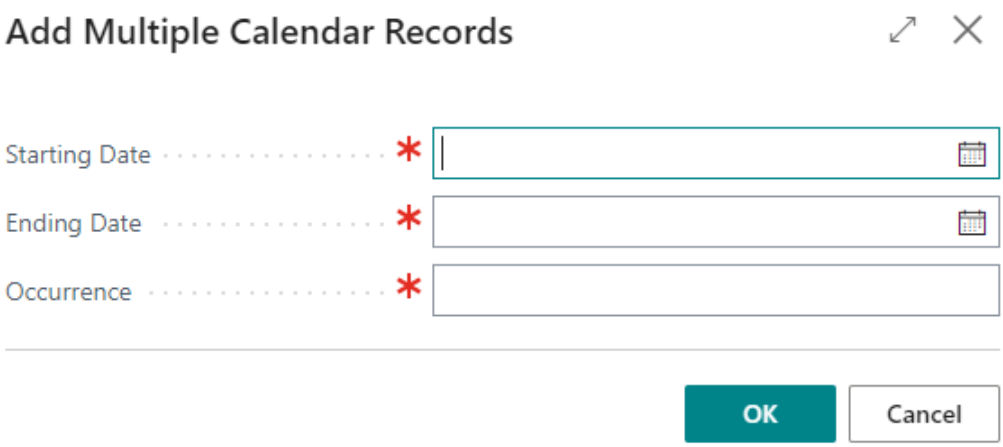
This feature will clear all dimensions on the **Work Order Plans**. All dimensions from now on will be copied to the **Work Order** directly from the above-described setup.

DBC-3341 Automatic Creation of Maintenance Calendar Changes

On the **Maintenance Calendar Changes** you can use action to **Add Dates**.



You need to specify starting and ending dates, and an occurrence.

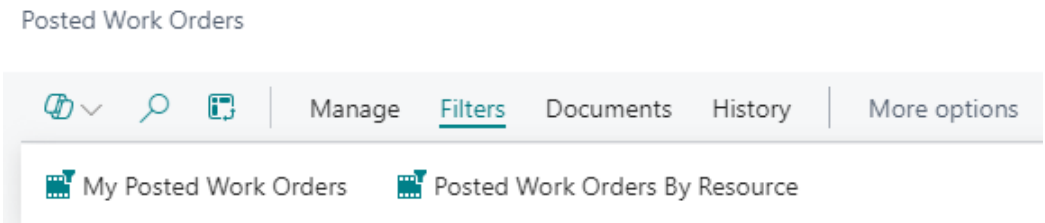


Thanks to that you can add multiple dates in a specified date range.

Occurrence must be positive - it works as a standard date formula from Business Central. If in the given date range, date already exists - adding it will be skipped.

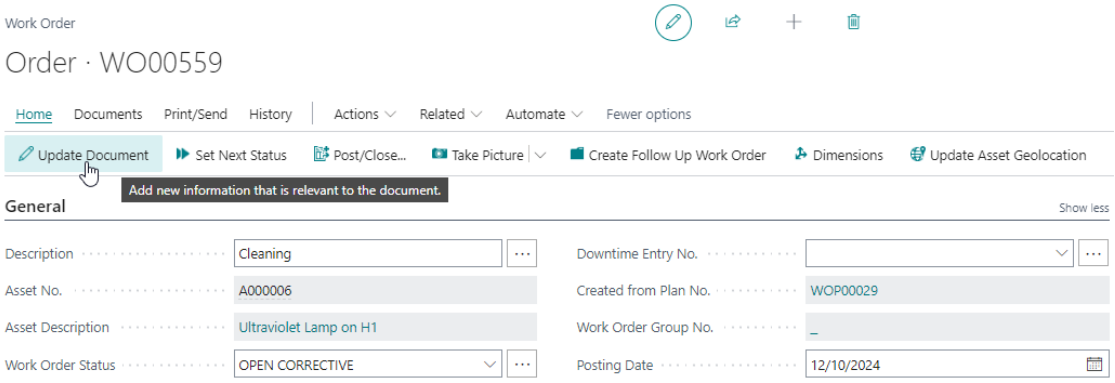
DBC-3340 Apply Resource Filters to Posted Work Orders

From the Posted Work Order list - you can filter all orders where the current user was selected as a resource or all work orders where any specific resource was selected.

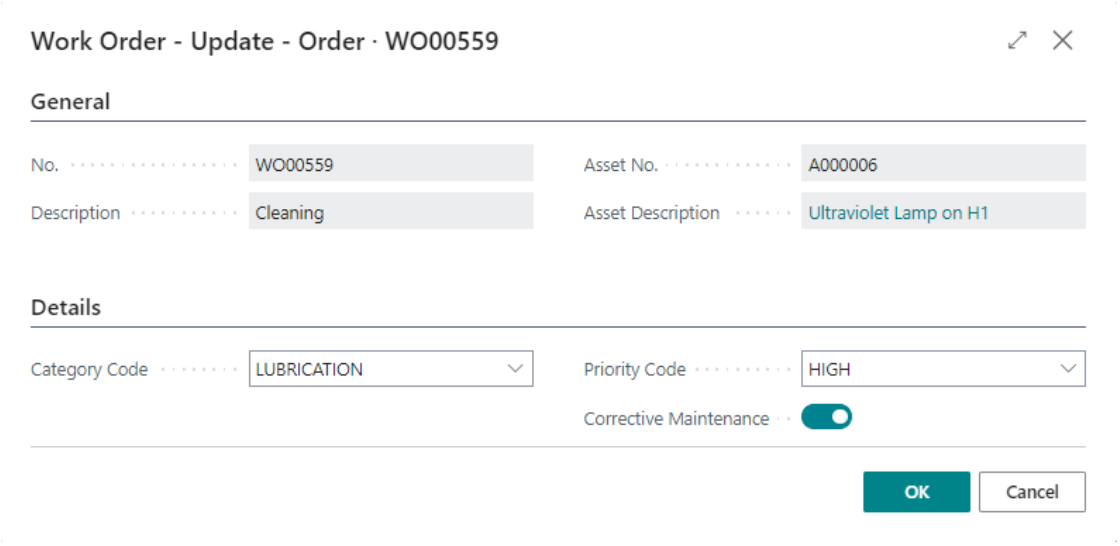


DBC-3333 Edit Work Order Priority, Category, and Corrective Status for Wizard-Created Work Orders

On the **Work Order** card there is an option to update **Work Order Priority, Category** and **Corrective Status** for Work Orders created from wizard.



After selecting this action, you will see a modal window, where you can change those parameters.

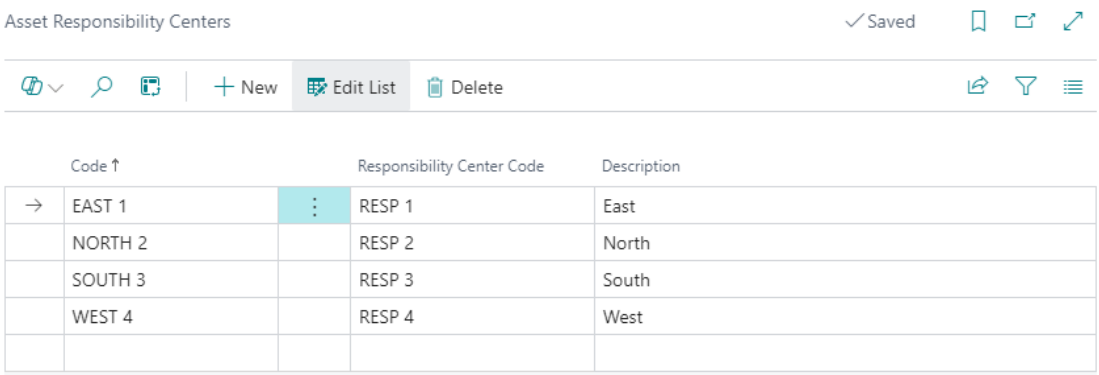


Changes made to the **Work Priority, Category** and **Corrective Status** are also reflected in the **Work Order Ledger Entries** for already posted **Work Order Lines.**

This option is not available for Work Orders created from **Work Order Plans**, it works only for Work Orders created from One-off Work Order creation wizard and only for the first created instance. For future Work Orders created from that Work Order Plan, there is no option to edit it.

DBC-3325 Define Default Standard Responsible Centre for Asset Responsibility Centre

On the **Asset Responsibility Centers** list you can create a connection between maintenance responsibility center and (standard) responsibility center.



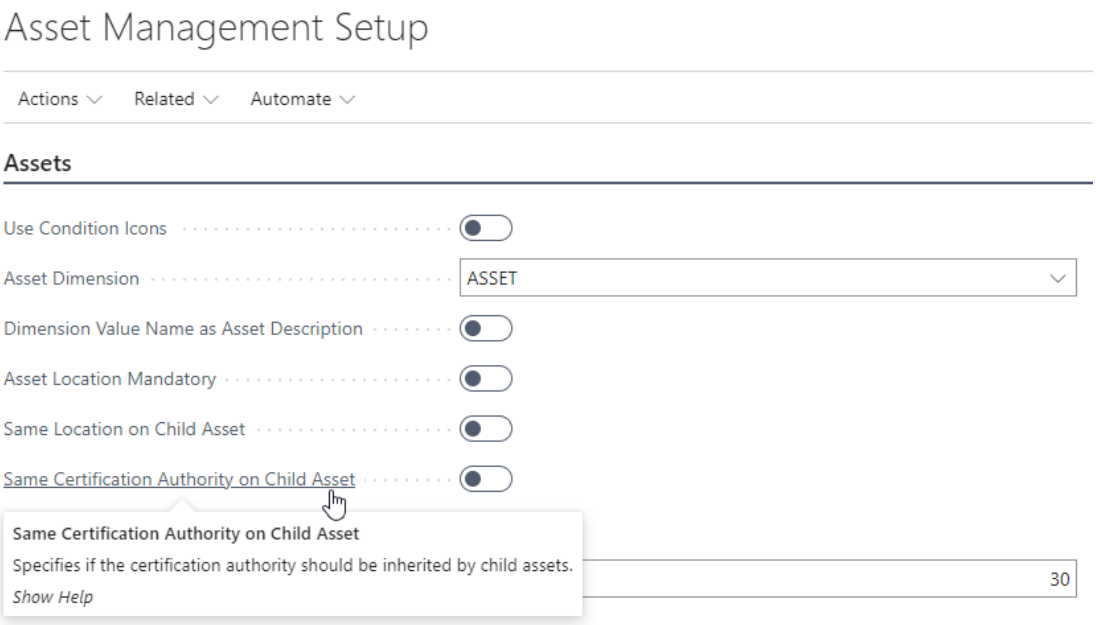
Thanks to this connection - when the Purchase Order is created for the work order and the work order has an asset responsibility connected with a responsibility center - a standard responsibility center is assigned to the created Purchase Order.

When there is no such connection - created PO will have the Responsibility Center defined in the User Setup table.

When you are assigning lines to already existing Purchase Order - no changes are applied to the Responsibility Center that is on the PO.

DBC-3342 Certification Authority on Children Asset

In the **Asset Management Setup** you have a new option - **Same Certification Authority on Child Asset**.

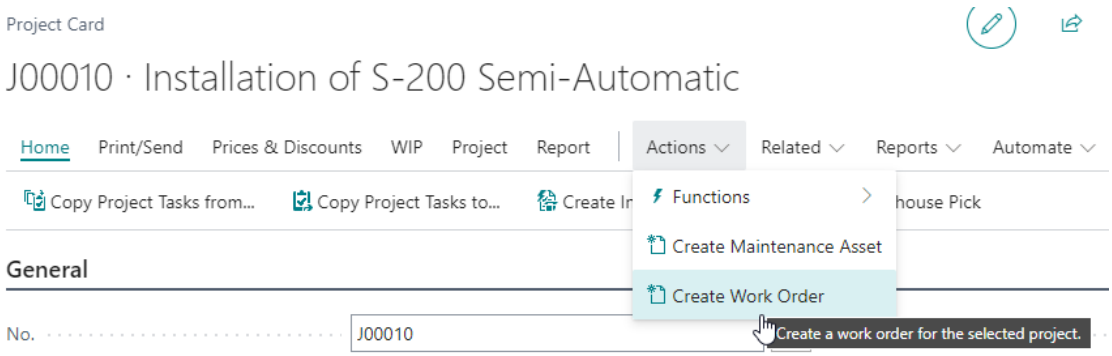


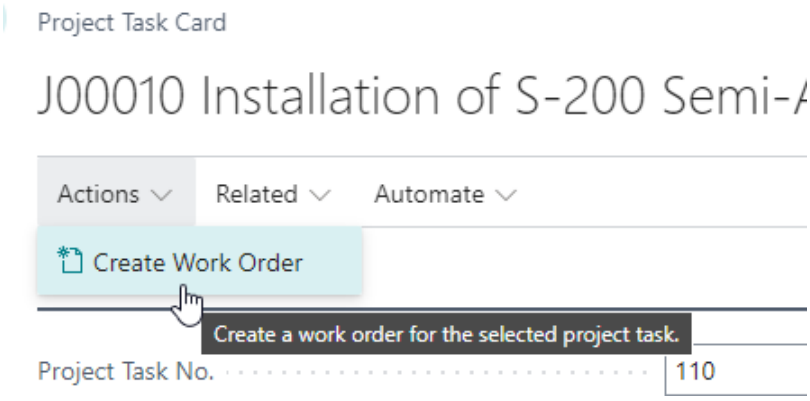
Thanks to this set up - whenever the parent asset is changing its Certification Authority - all assets below in the structure - inherit the same Certification Authority.

It also supports changing the asset parent. If the asset is assigned to a new parent, the Certification Authority is always taken from the parent asset (even if it is empty).

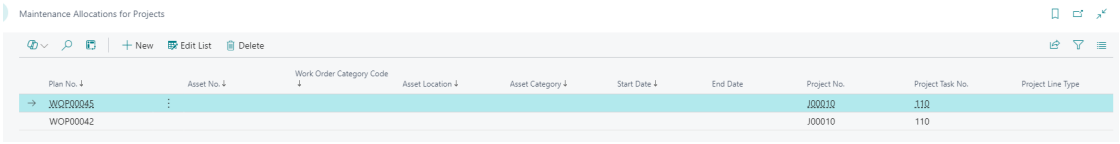
DBC-3335 Create One-Off Work Order from Project and Project Task

From the **Project Card** and **Project Task Card** you can create a one-off work order. This option is available only if the project/task is specified as **Maintenance Project/Task**. If the Asset is assigned to this record - asset no. will be populated automatically to the one-off creator (can be changed if needed).





On the created **Work Order** - the relevant **Project No.** is populated on the document. In the background - the **Maintenance Allocation for Projects** is created. This allocation contains all information to automatically populate needed data to all lines that will be added to the work order. So from now, every new line added to this document will get data about Project No. and Project Task No. If any line was added from the work order category - project-related data is also populated on it.

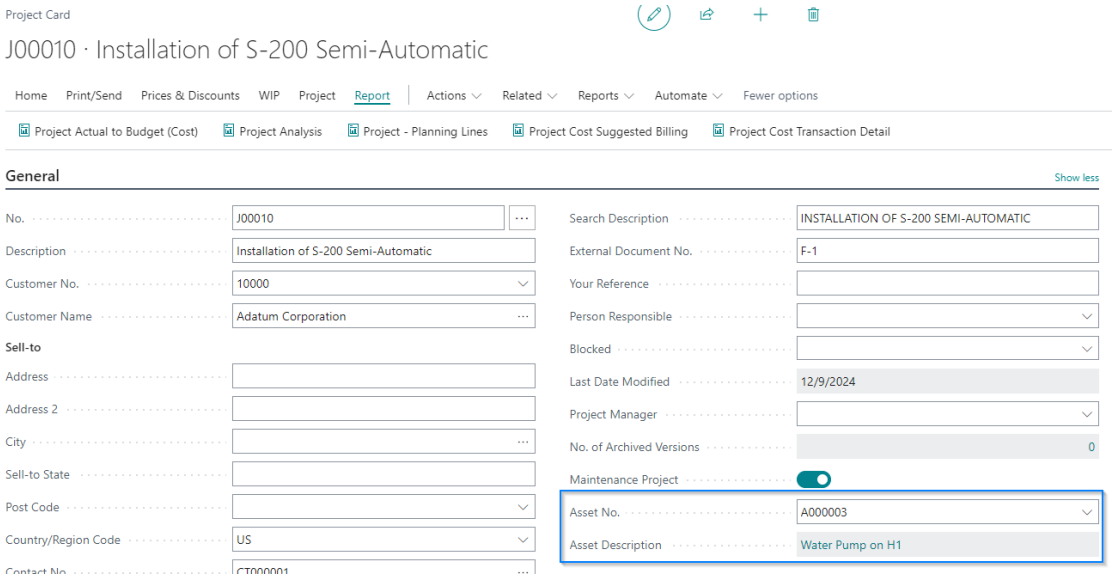


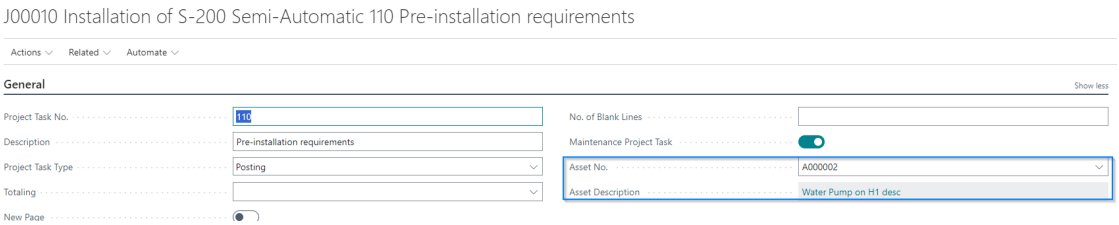
In the **Maintenance Allocations for Projects**:

- Project No. is added when the one-off work order is created from a project card or task card
- Project Task No. is added when the one-off work order is created from the task card

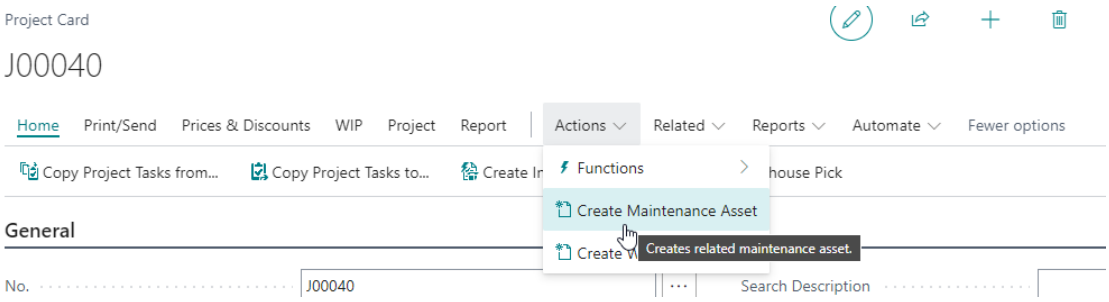
DBC-3334 Assign Asset to Project and Project Tasks

On the project card and the project task card - you can define the asset associated with this project/project task. Fields related to assets, are hidden by default on both cards and editable only if the project/task is specified as **Maintenance Project**.





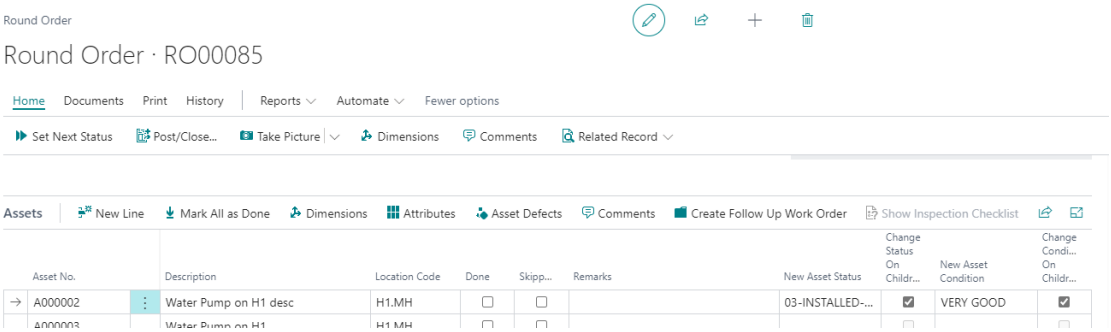
In addition - from the **Project Card** - you can easily create associated maintenance assets. At least one **Asset Template** is mandatory to use this function and it works only when the Project is defined as **Maintenance Project**.



It will create a maintenance asset and specify it as an associated asset to the project.

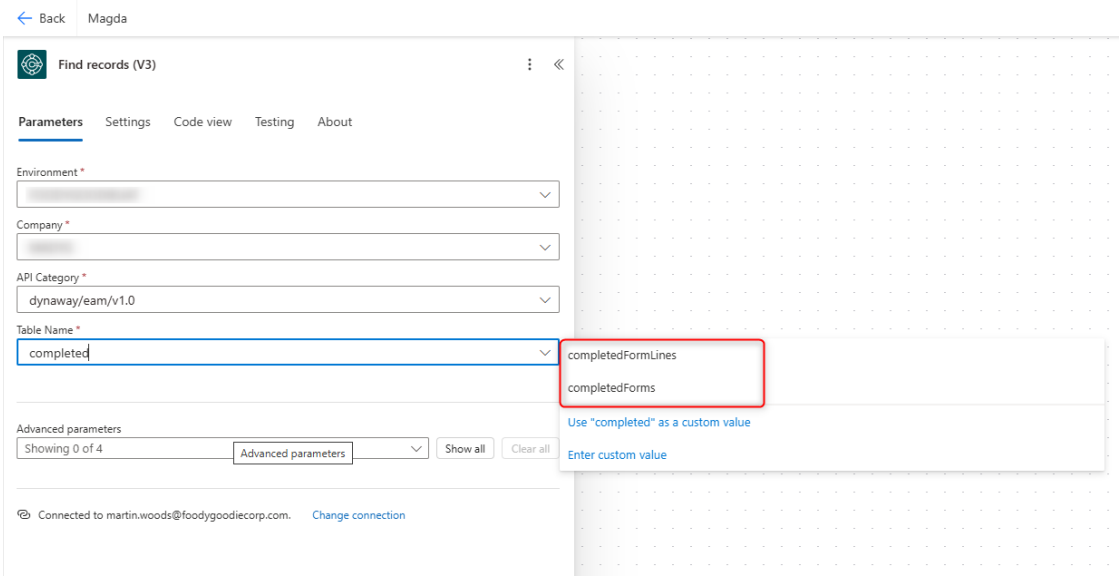
DBC-3323 Define and Apply New Asset Status and Condition on Round Order Assets

On the round order document, on the asset list, you can define what is the new asset status and asset condition. If you want to - you can also mark a relevant field to apply this value to all assets in the structure, that are below of this asset. Fields are hidden by default. Defined value is applied to the asset when the round order is closed (with, or without a consumption). If any value is selected - it is applied to the asset (and its children) whenever the asset is done or skipped. Values are transferred to the posted document.



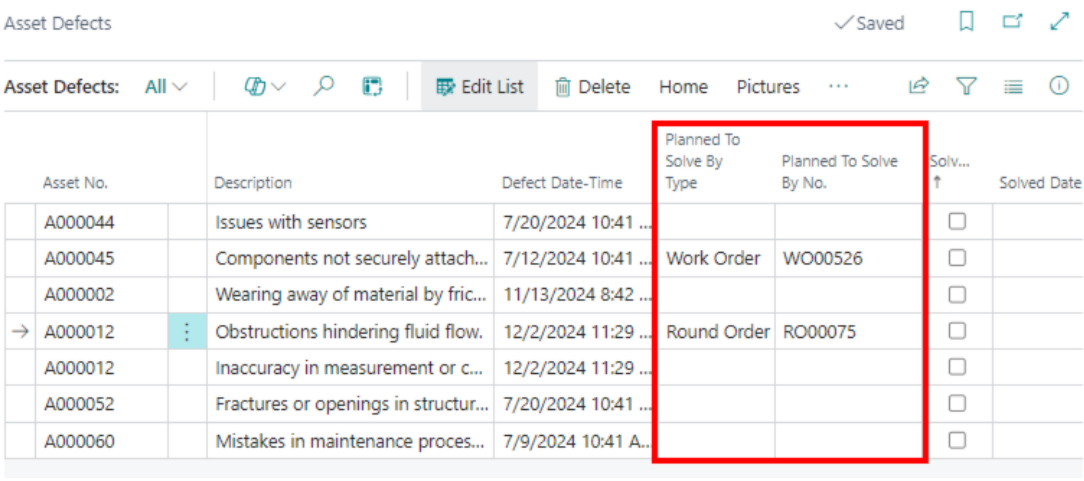
DBC-3332 API to Retrieve Complete Form Answers

There is a new API to export the values from Completed Form Headers and the lines.



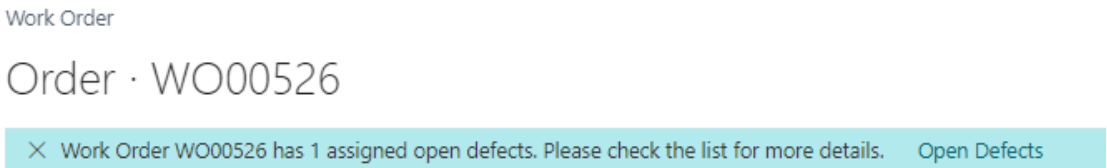
DBC-3330 Plan to Solve Asset Defect by Work Order or Round Order

There is now a possibility to plan to solve an **Asset Defect** by assigning a **Work Order** or **Round Order** to it. On the **Asset Defects** list there are 2 new fields: **Planned To Solve By Type** and **Planned to Solve By No.**, first of them indicates the type of solving document and the second one specifies the number of the document. You can select already existed documents, or you can create a new one by using the action **Create Work Order** on the **Asset Defects** page.



Asset No.	Description	Defect Date-Time	Planned To Solve By Type	Planned To Solve By No.	Solv...	Solved Date
A000044	Issues with sensors	7/20/2024 10:41 ...			☐	
A000045	Components not securely attach...	7/12/2024 10:41 ...	Work Order	WO00526	☐	
A000002	Wearing away of material by fric...	11/13/2024 8:42 ...			☐	
A000012	Obstructions hindering fluid flow.	12/2/2024 11:29 ...	Round Order	RO00075	☐	
A000012	Inaccuracy in measurement or c...	12/2/2024 11:29 ...			☐	
A000052	Fractures or openings in structur...	7/20/2024 10:41 ...			☐	
A000060	Mistakes in maintenance proces...	7/9/2024 10:41 A...			☐	

On the solving documents, that are assigned to the defects, you will now see a notification, that there are open **Asset Defects** assigned to the document.



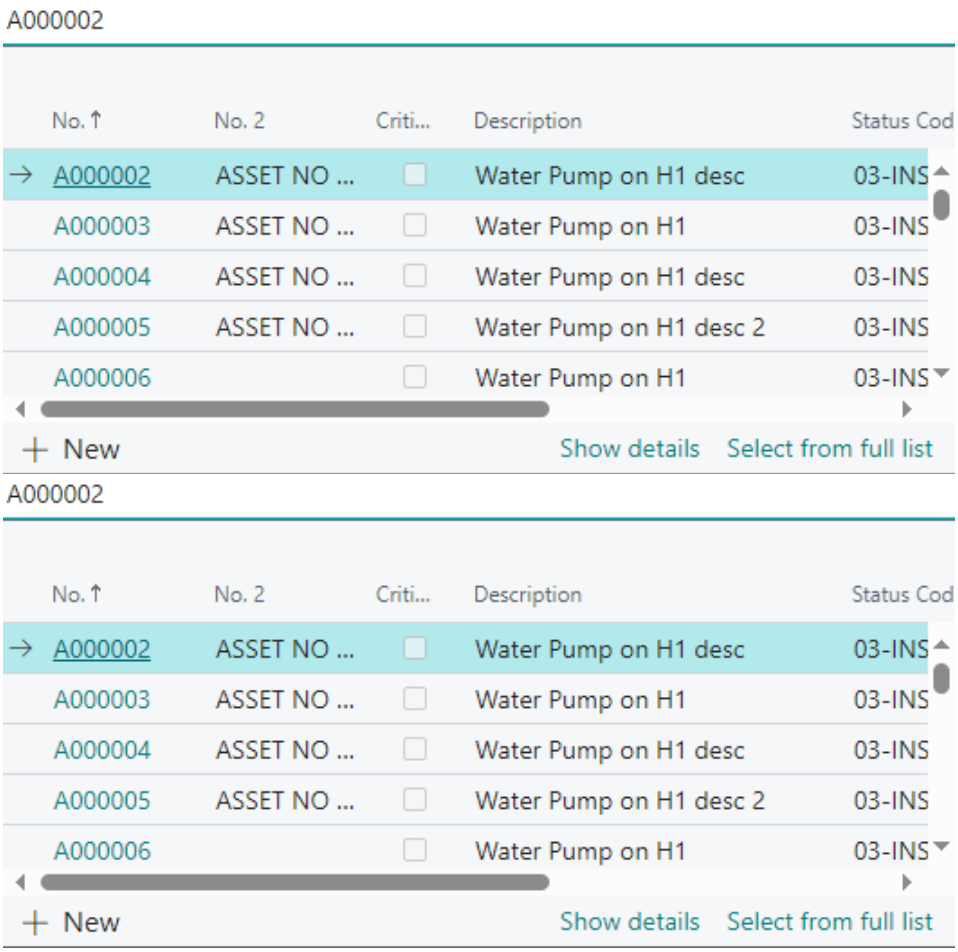
DBC-3329 Display Asset Number 2 (No. 2) in Key Asset Management Places

From now on - you can add the **Asset No. 2** field to all places in the system where **Asset No.** is visible. Field **Asset No. 2** is not editable and hidden by default - might be added by Personalization.

Examples, where you can find this field:

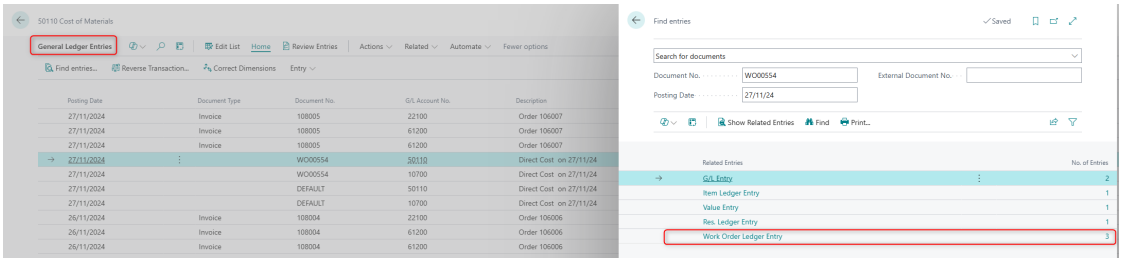
- Asset Details Fact-box
- Work Order Card and List
- Work Order Plan and List
- Round Plan Assets and Round Order Assets
- Asset Transfer Order and Posted Documents
- Asset Transfer Ledger Entries
- Maintenance Log
- Work Order Group Assets
- Work Order Sequences Card and List
- Asset Measurements
- Work Order Printout - added as **LineDataText[52]**

Additionally - the asset list for lookup also shows this information.



DBC-3328 Extend Find Entries Feature to Support Work Order Data

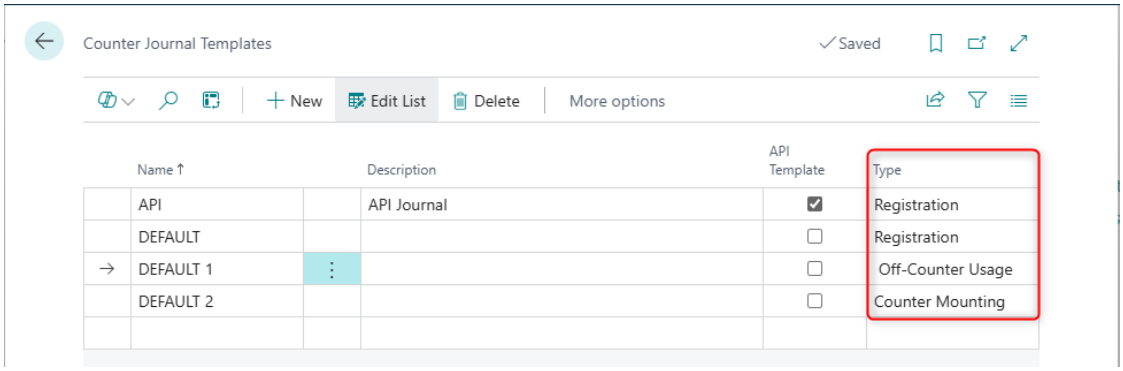
You can go from the **General Ledger Entries** to the Dynaway EAM Ledgers by **Find Entries** action:



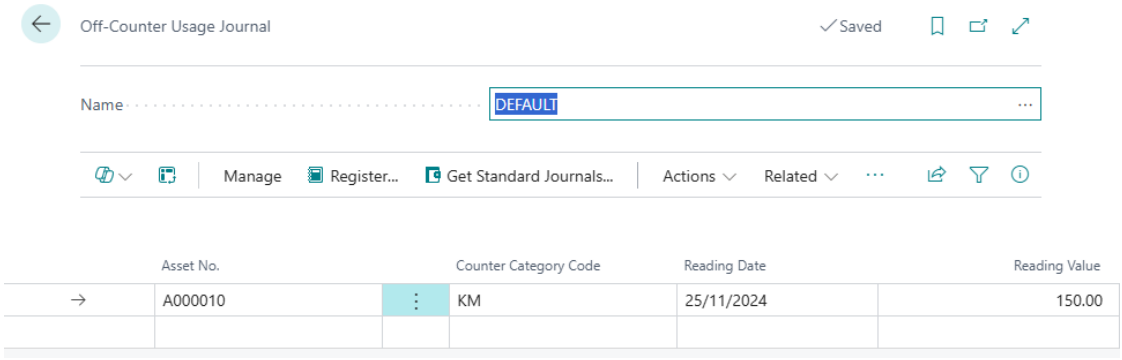
DBC-3327 Easy Asset Counter Migration and Initialization

On the Counter Journal template, you can create 2 additional types of journals:

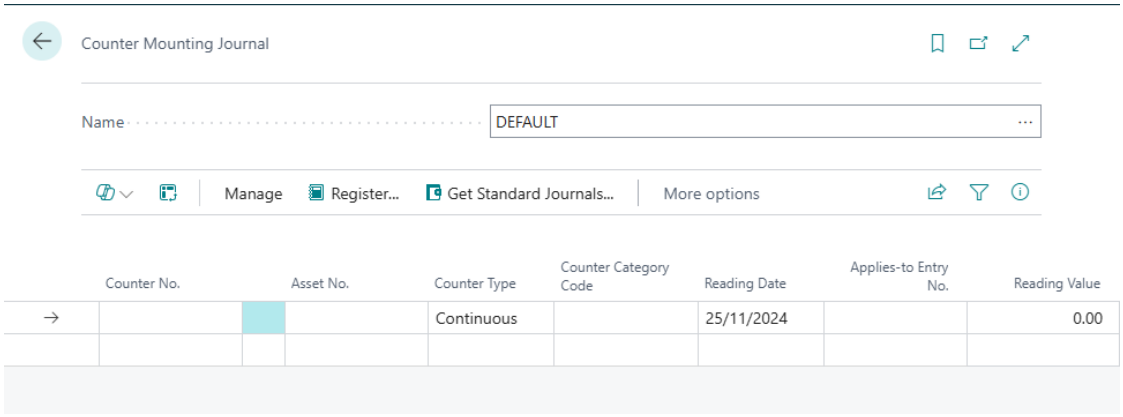
- Off-counter usage
- Counter mounting



Off-counter usage journal needs to be filled in to add the missing value for the counter.

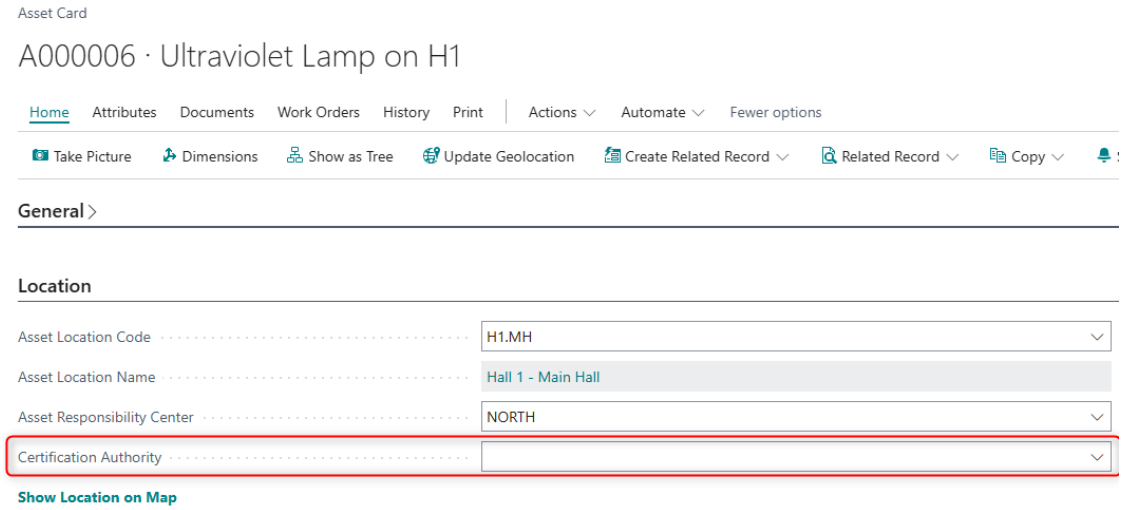


Counter mounting is used for applying the counter to the Assets. It can be done on the Asset card or via journal now.

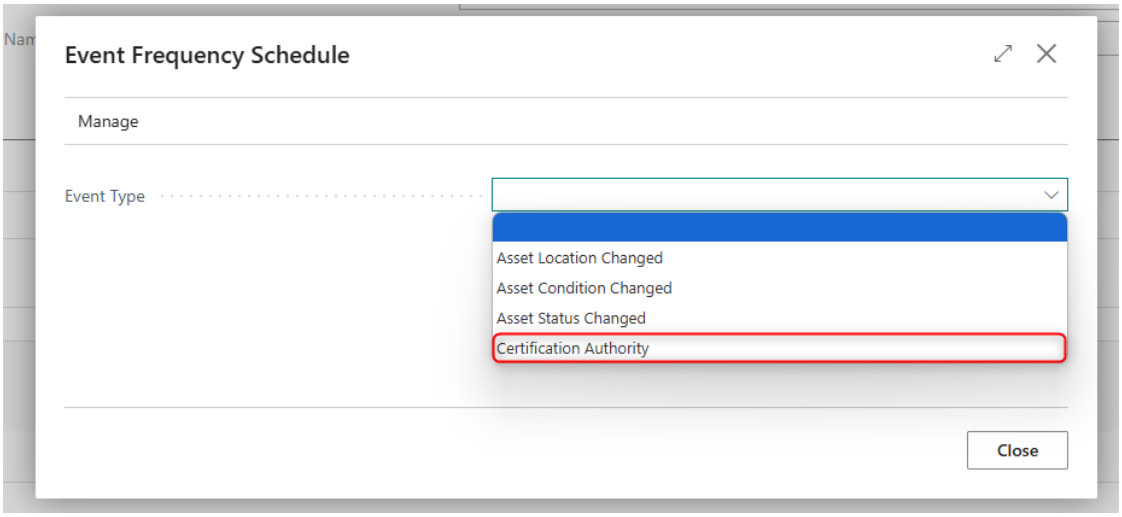


DBC-3326 Province-Sensitive Certification Renewal Frequency for Assets

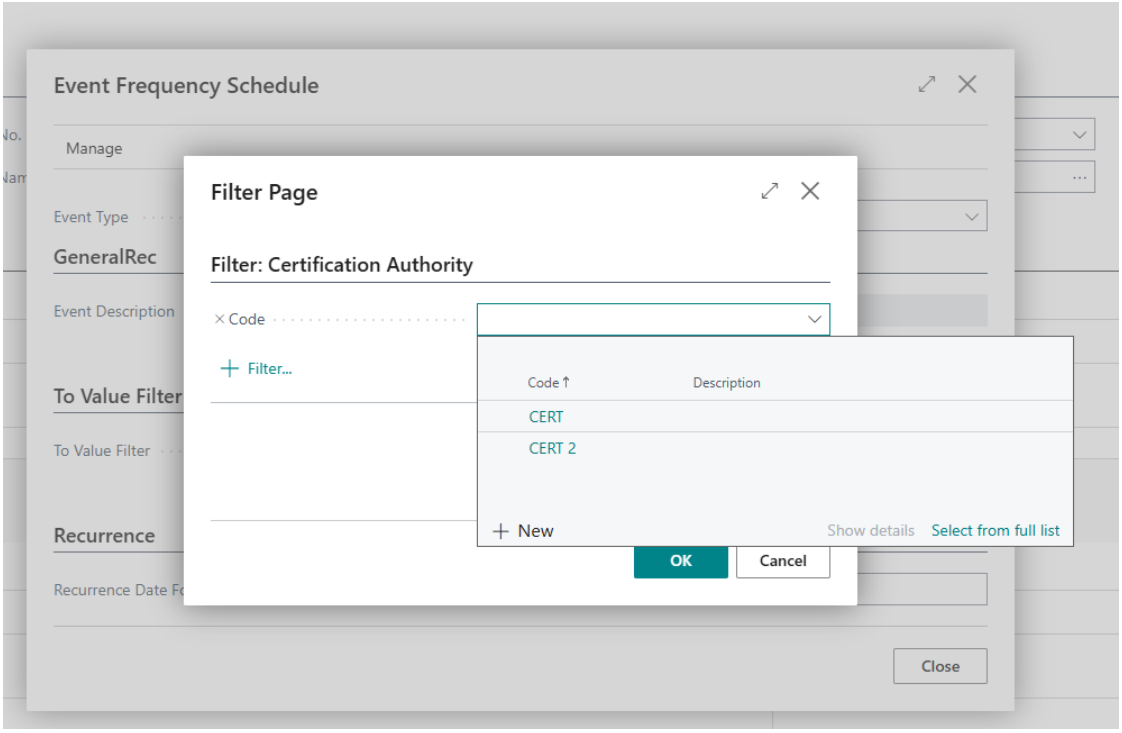
There is a new field on the **Asset Card** called **Certification Authority**.



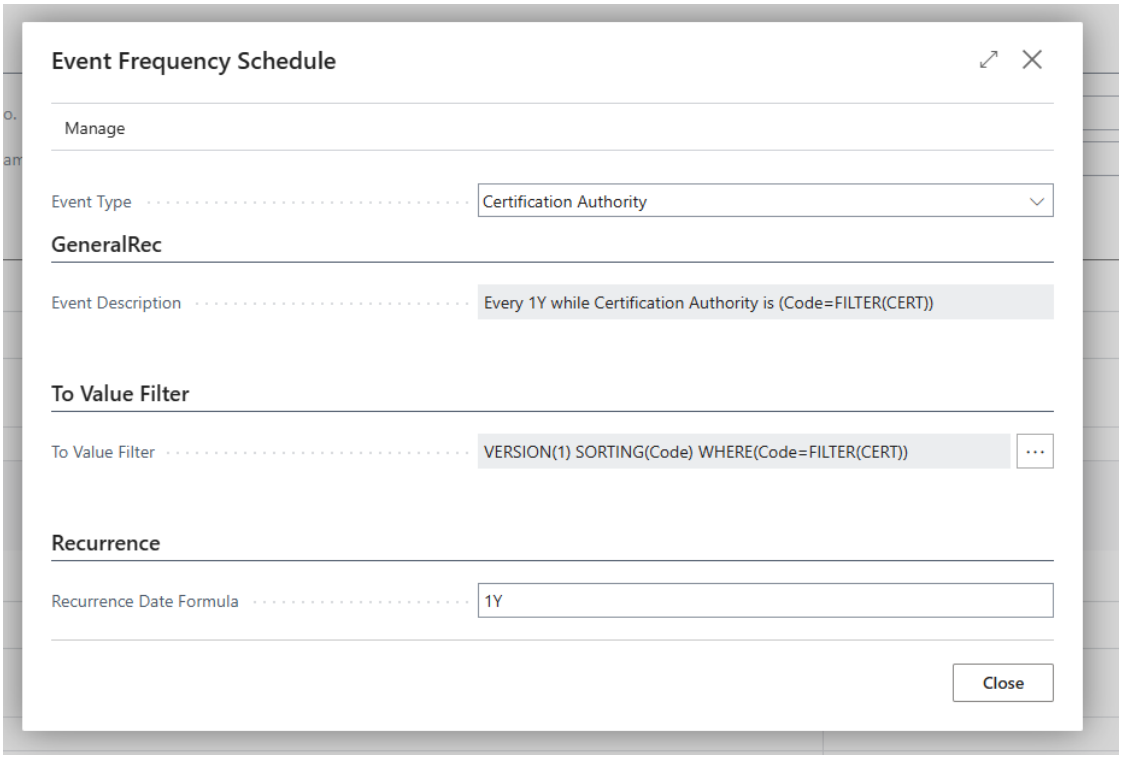
On the **Work Order Plan** under the Frequency Type **Event** you have a new option to select **Certification Authority**



Then you can check which certificate system should check per Asset

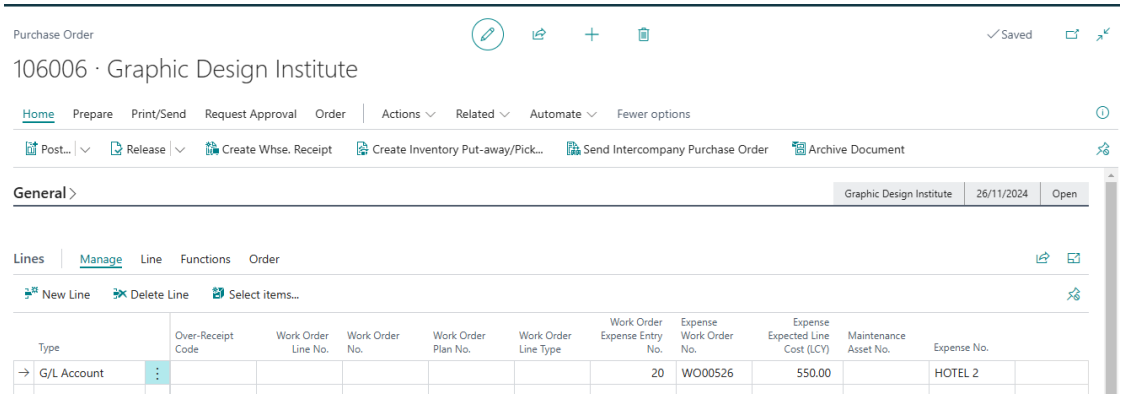


You can also apply the **Date Formula** for when the system should create the Work Order to renewal the certificate or do the inspection related to it.



DBC-3324 Display Expense No. on Purchase Order Linked to Work Order

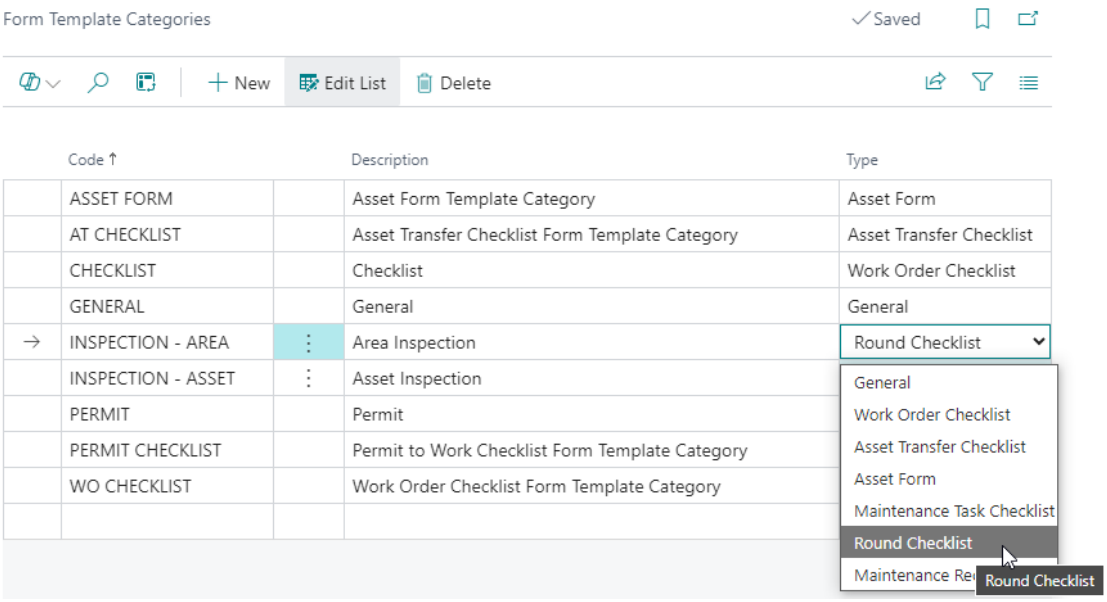
The **Expense No.** is copied from the **Work Order Expense Line** to the **Purchase Order lines**.



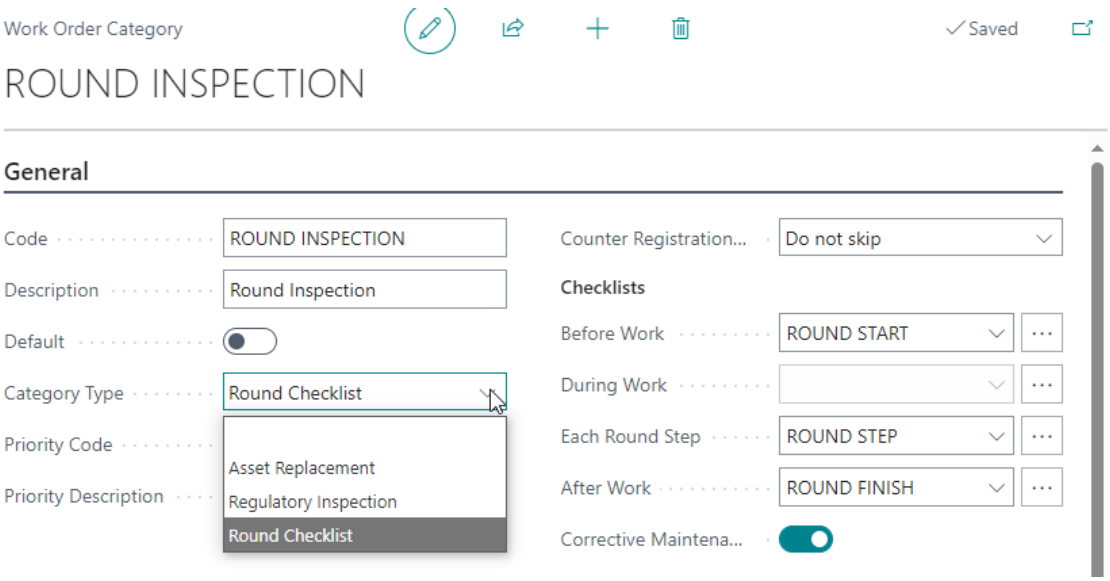
DBC-3322 Move Checklist Definition for Round Order Plans and Round Orders to EAM Module

Functionality related to **Inspection Checklists** from the Safe Work module is moved to the **EAM** base application.

From now on you can use the **Round Checklist** type (previously Inspection Checklist) on the Form Template Category.



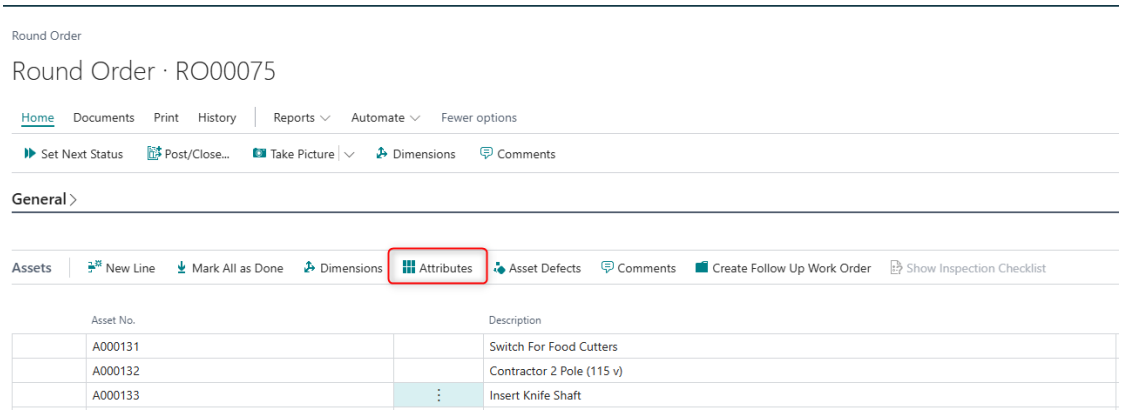
A new type of Work Order Category is available - **Round Checklist** (previous Inspection).



Core of the functionality is not changed. Round inspections works as before. If you are using round inspections right now you need to **update both solutions: EAM and Safe Work**. All data that you have in the system will be updated - new types will be applied. All historical data also, so with the proper update you will notice only changes of the names - everything else will work as before without any additional steps.

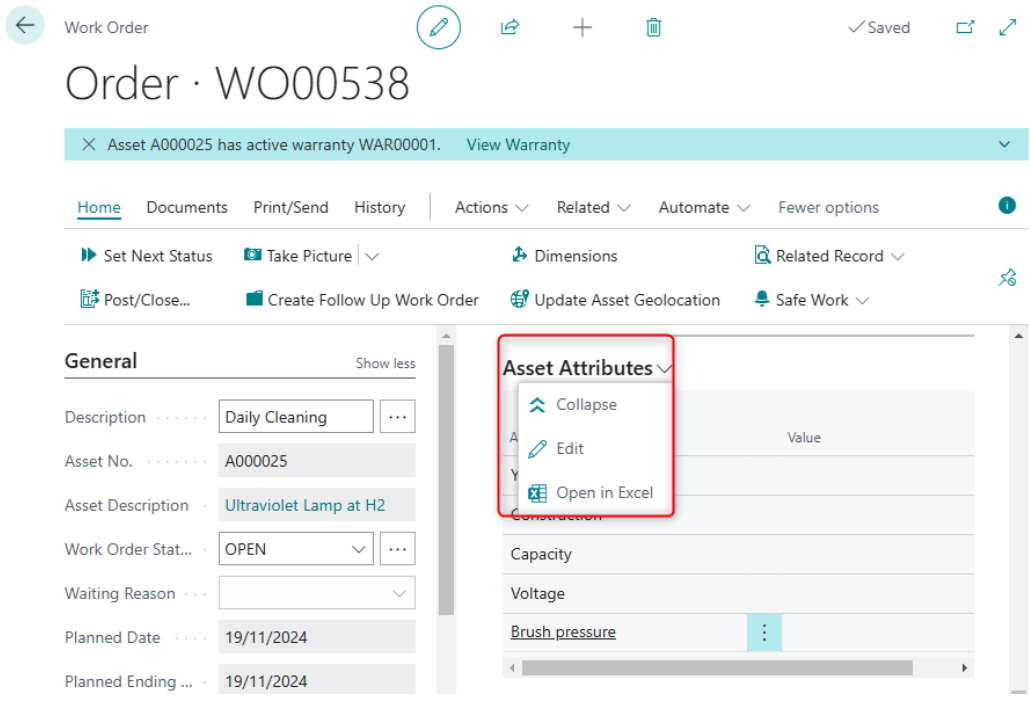
DBC-3321 Update Asset Attributes from Round Order Card

You can add the **Asset Attributes** on the **Round Order Card**.



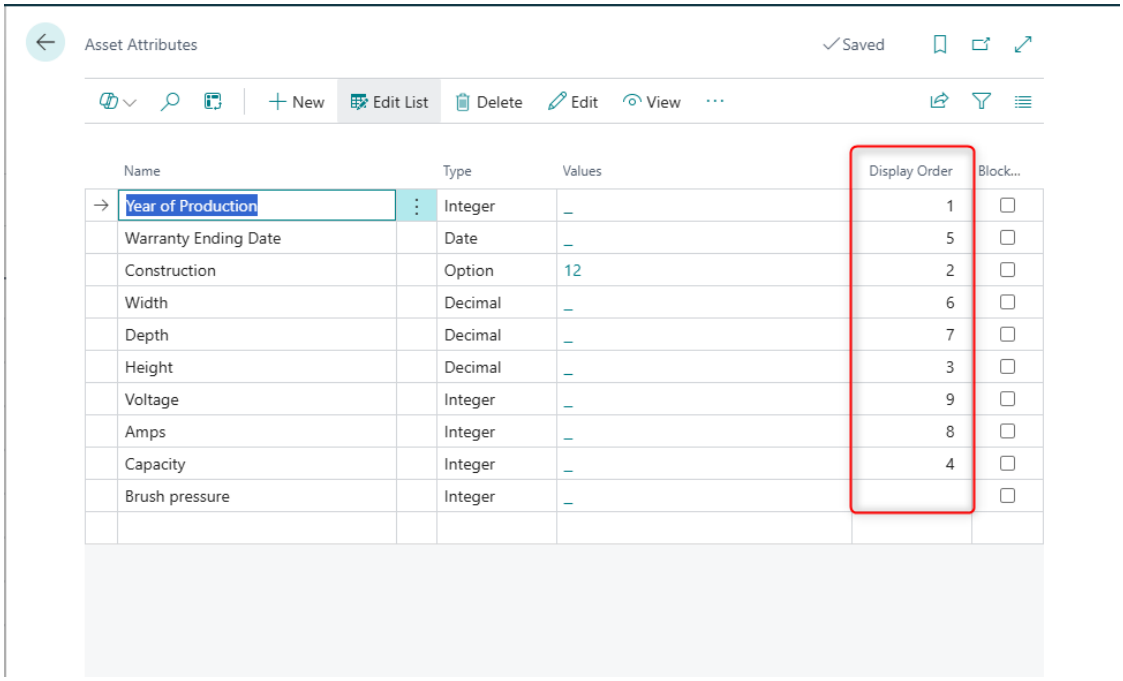
DBC-3320 Update Asset Attributes from Work Order Card

You can add the **Asset Attributes** directly from the **Work Order Card**:



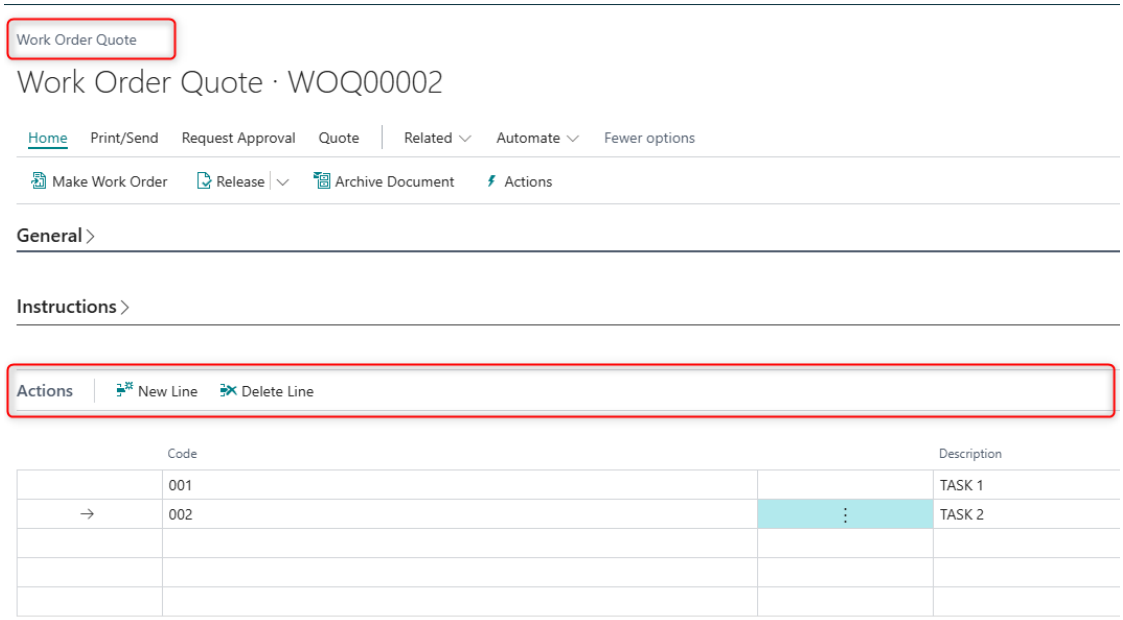
DBC-3319 Define and Display Order of Asset Attributes

On the **Asset Attribute List**, you can add the **Display Order No.**, which will be used for the view of the Attributes on all related Cards.



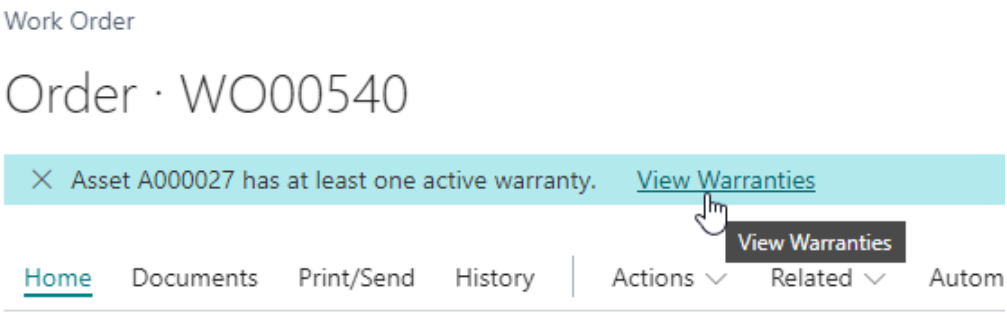
DBC-3318 Define Work Order Actions on Work Order Quotes

You can add actions to the **Work Order Quote**, and these actions are automatically copied to the **Work Order** document that is created from the quote.



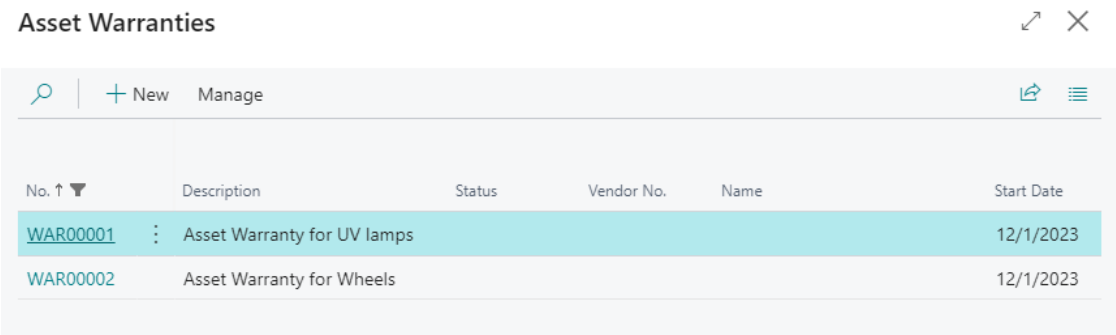
DBC-3315 Warranty Notifications on Work Order for Assets with Active Warranties

When you are opening the work order card, and the asset has an active warranty (or at least one active warranty if you are using multiple warranties on the asset) - you will see the notification at the top of the document.



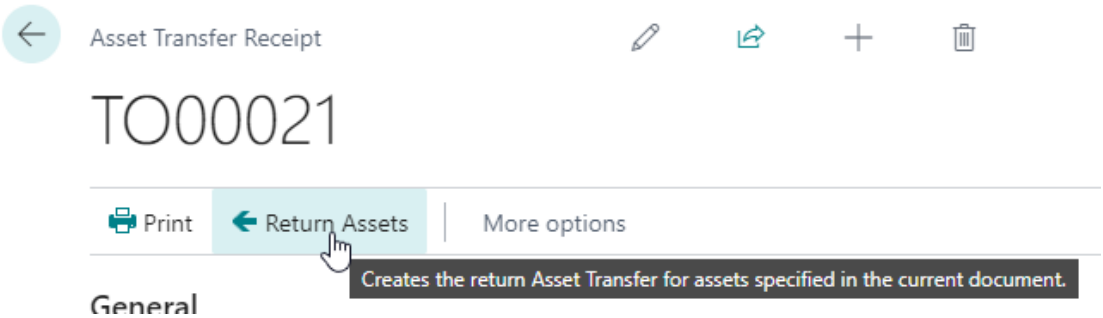
Using dedicated action you can open:

- warranty card - if multiple warranties option is not in use
- list of warranties - if multiple warranties option is in use - from the list you can open specific warranty



DBC-3313 Add Assets to Asset Transfer Based on Asset Transfer Receipt

You can easily create an asset transfer based on the historical asset transfer receipt. On the Asset Transfer Receipt card you can use the **Return Assets** action.

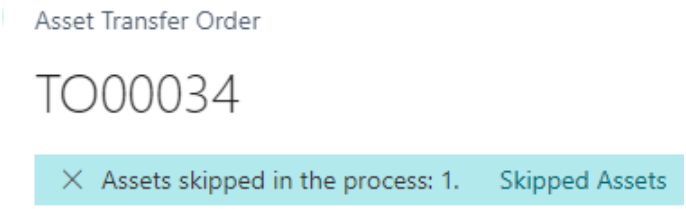


After confirmation - it will create an asset transfer order with:

- Transfer-From Code = Transfer-To Code from the receipt
- Transfer-To Code = Transfer-From Code from the receipt
- In-Transit Code and Direct Transfer - the same as on the receipt

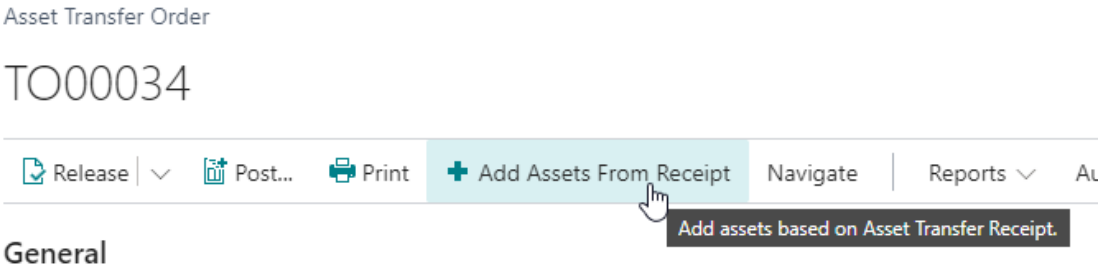
Keep in mind that if the asset got new children since the last transfer - the new asset transfer will be updated with this information.

If any asset is no longer in the selected asset location - you will be notified about that fact.



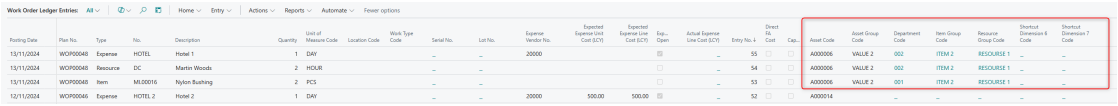
The reason why the asset is skipped - it is no longer on the specified asset location.

You can also add assets from existing transfer receipts directly from the asset transfer card.



DBC-3312 Display Dimensions on Work Order Ledger Entries and Work Order Consumption Report

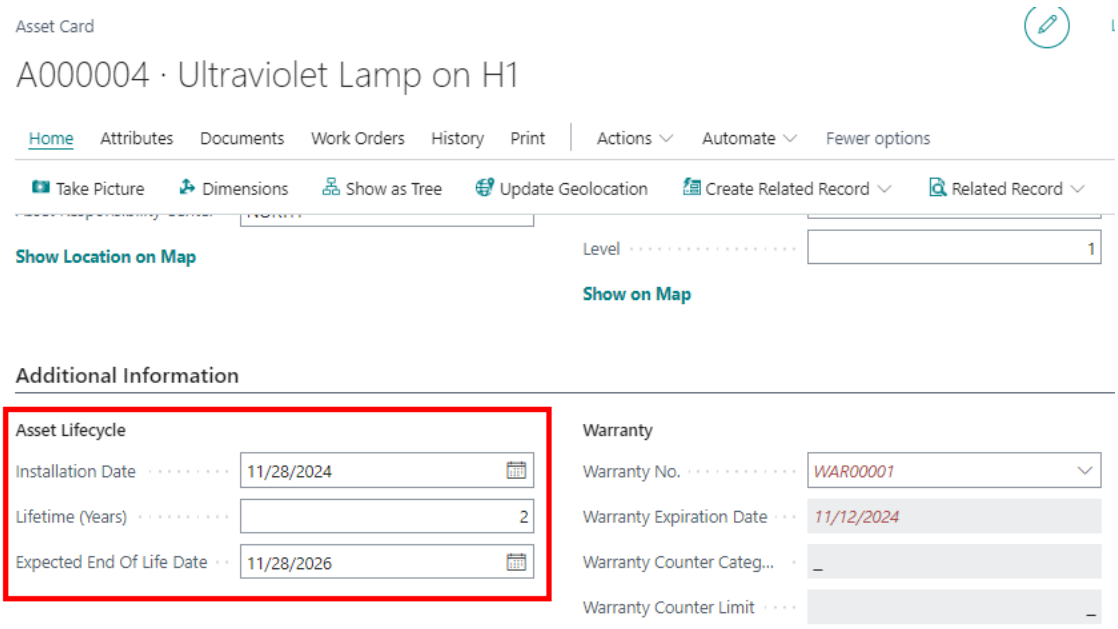
On the **Work Order Ledger Entries**, you can see all the dimensions as columns.



Columns are added to the **Consumption on Work Orders** report as well, so you can use them to build your reports.

DBC-3311 Define Asset Lifetime in Years and Installation Date

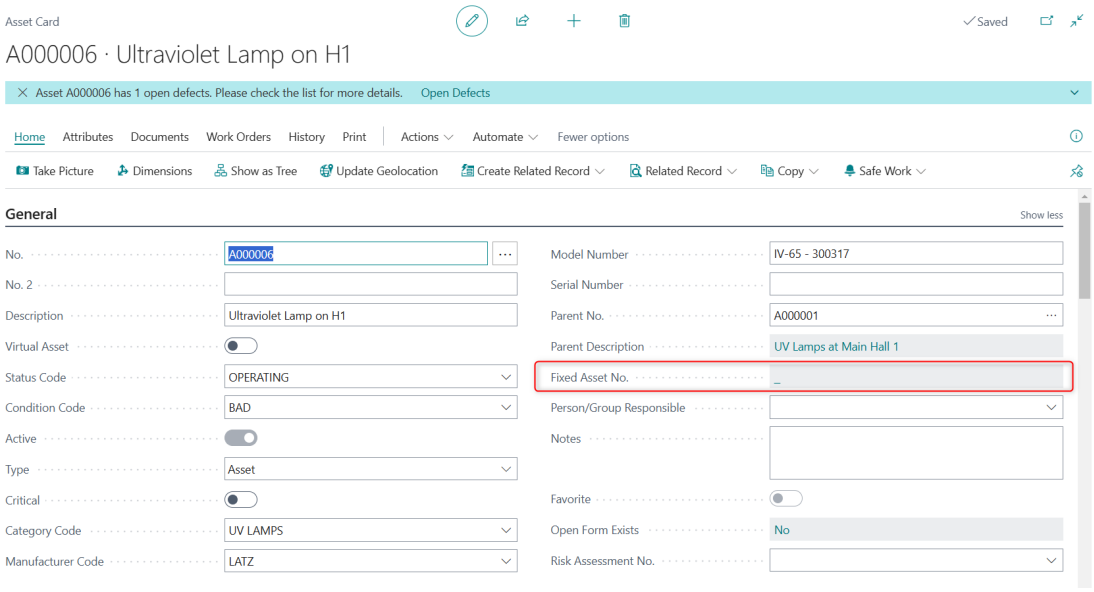
There is a possibility to determine **Asset Lifecycle** on **Asset card**, in the **Additional information** section.



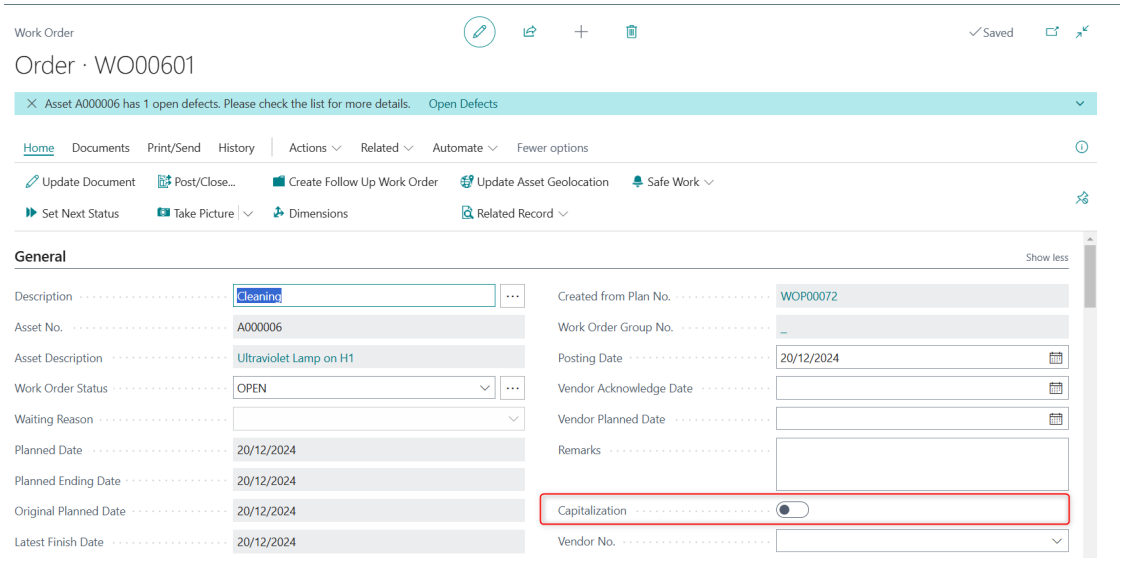
You can specify **Installation Date**, **Lifetime** (in years), and **Expected End Of Life Date**. If the Installation Date is empty, it will be filled automatically, when specifying the **Acquisition Date** in **Finance FastTab**, but Installation Date can be changed later independently. When Lifetime is specified, the Expected End Of Life Date will be calculated automatically, but it can be also changed afterward.

DBC-3310 Mark Operations on Work Order as Capitalization

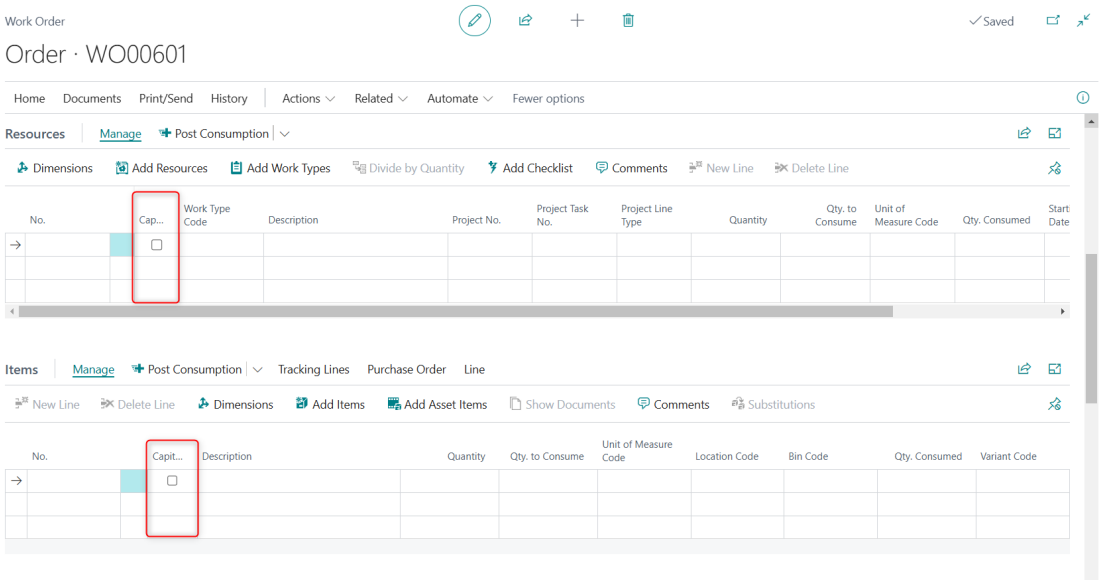
When the **Asset** is connected with the **Fixed Asset**, you can post the cost of the maintenance as a capitalization of the FA.



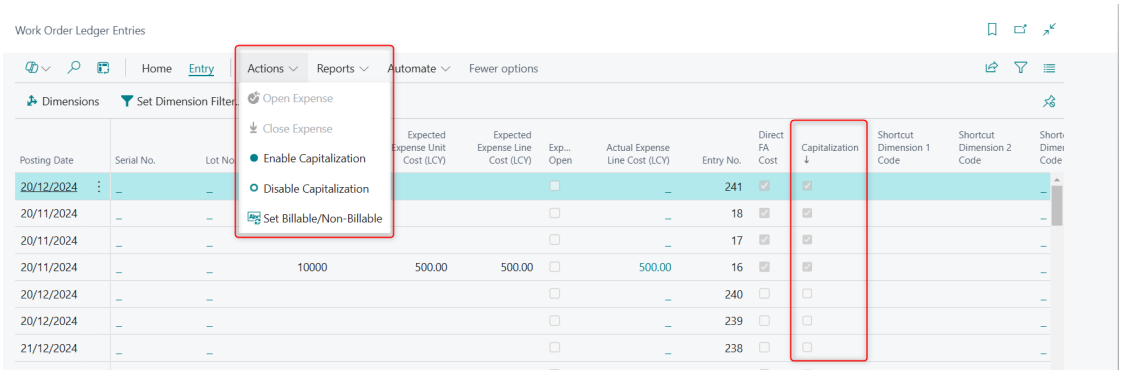
On the **Work Order**, you can mark the **Capitalization** sign.



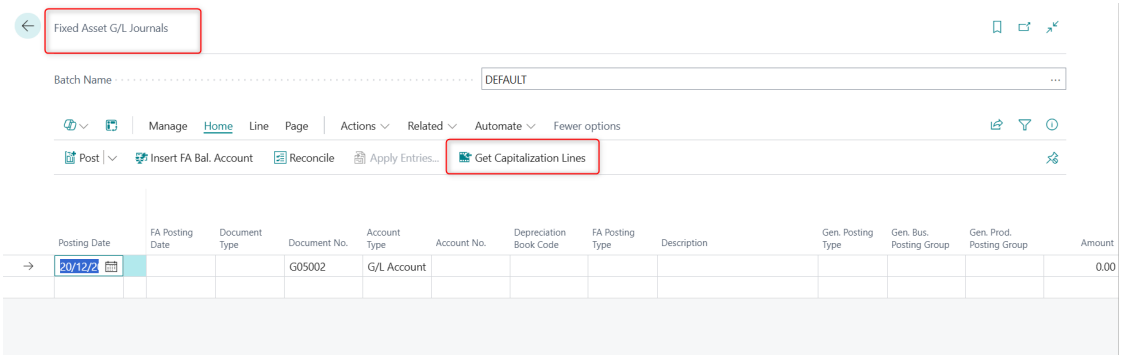
You can decide from which line the cost should be added to **Capitalization** after posting.

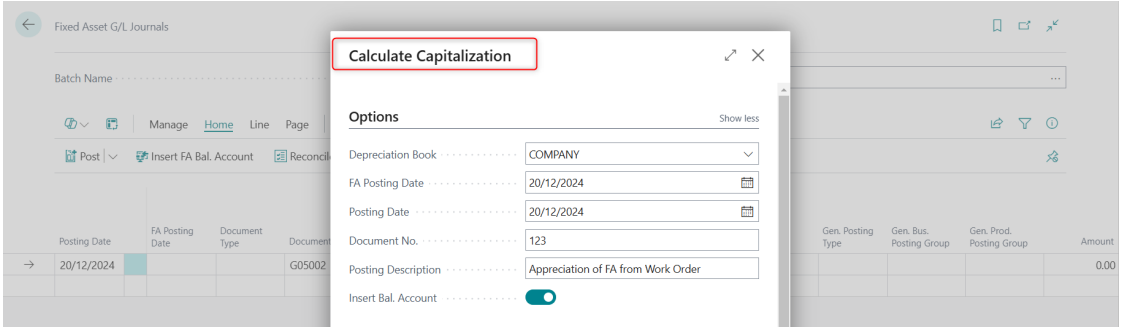


After posting, you can mark or unmark the lines as **Capitalization** on the **Work Order Ledger Entries**.

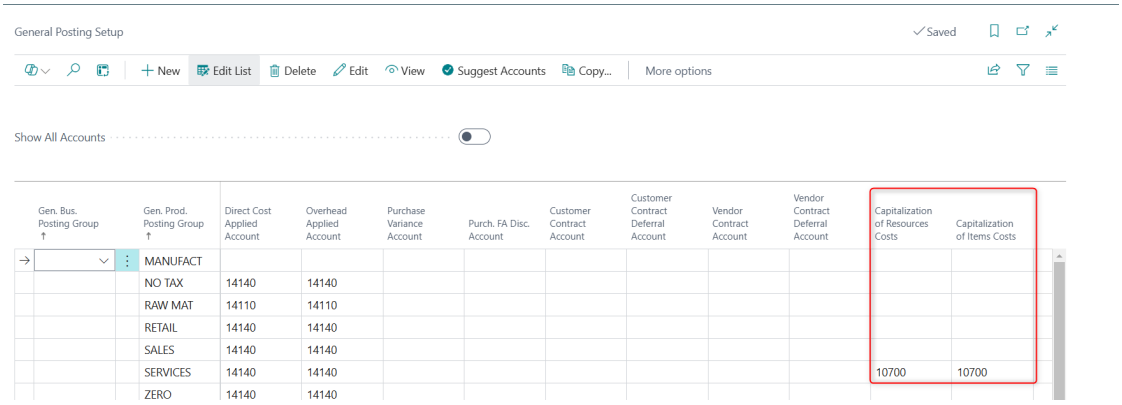


On the **Fixed Asset G\L Journals** and **Fixed Asset** journal you can **Get Capitalization Lines**.

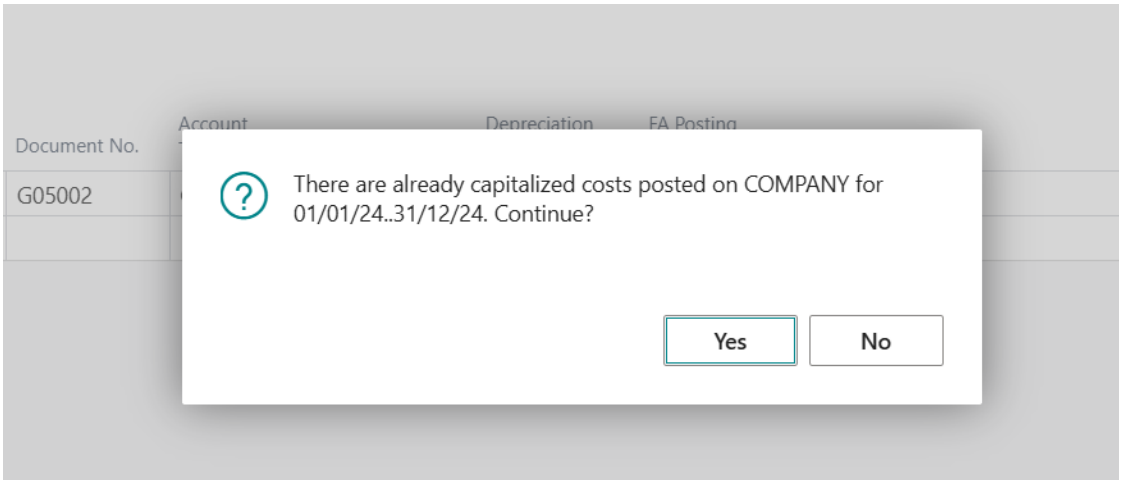




You can set up the opposite account for the **Insert Bal. Account** in the **General Posting Setup**. The expense opposite account is taken from the original posting of the purchase document.

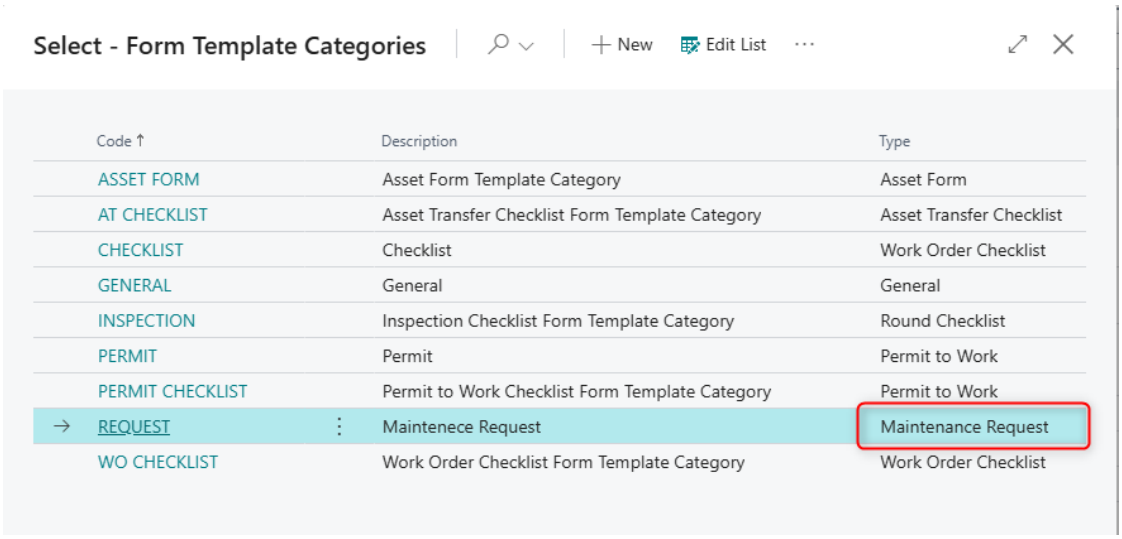


You can post the capitalization once a month. The system does not retain the value of posted capitalization. If you try to post the capitalization twice, the system will display a pop-up message.

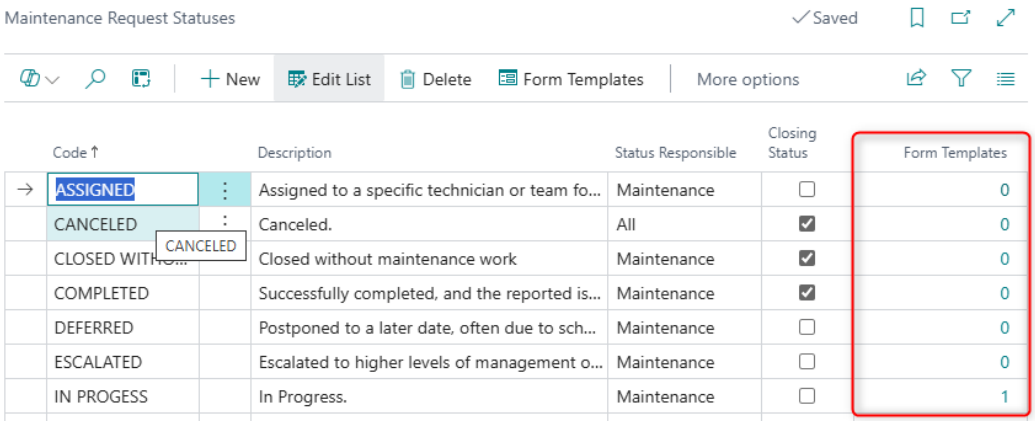


DBC-3309 Assign Forms to Maintenance Requests Based on Type or Status

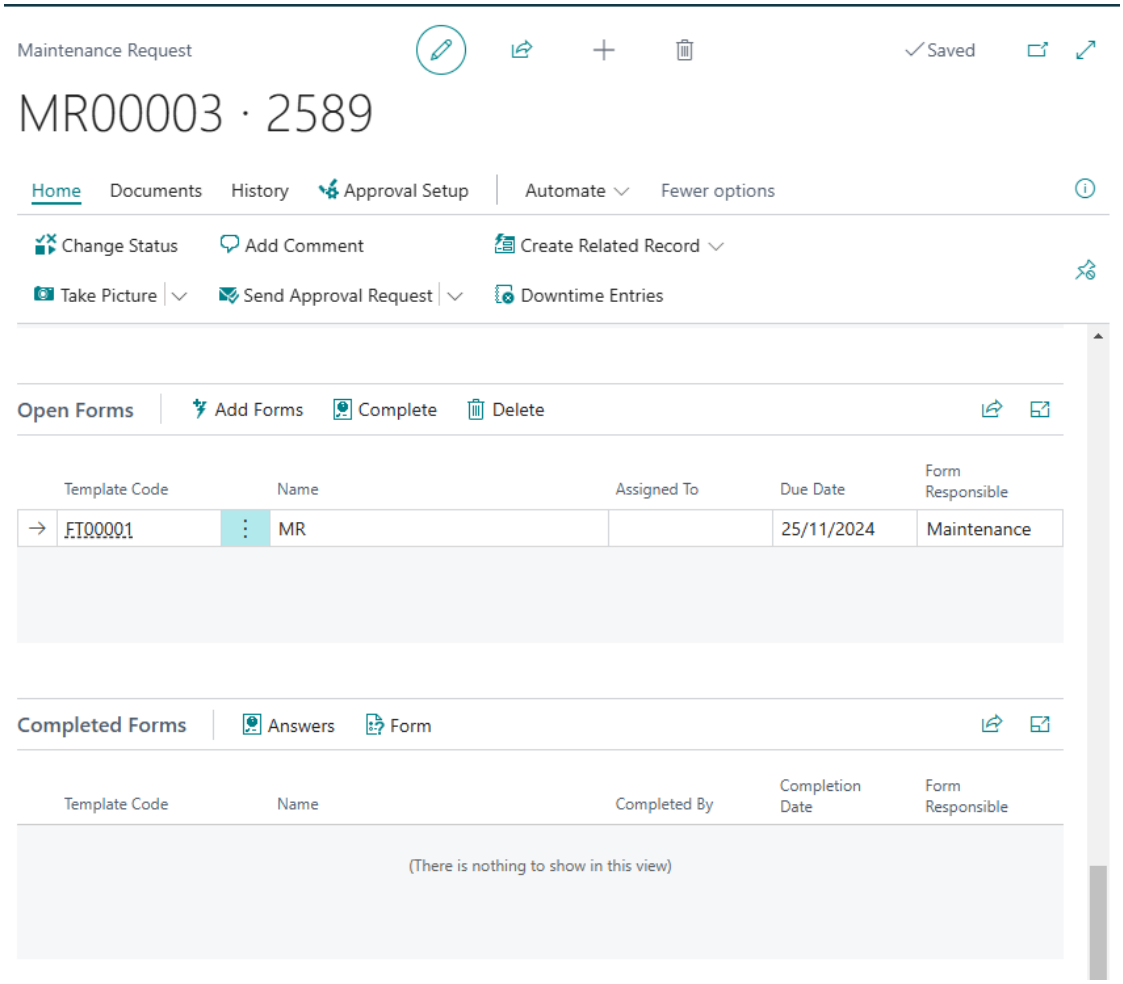
You can assign the Check list to the Maintenance Requests. There is new **Form Template Category Type** added called **Maintenance Requests**.



Checklists can be assigned based on the **Maintenance Requests Status** or **Maintenance Request Type**.

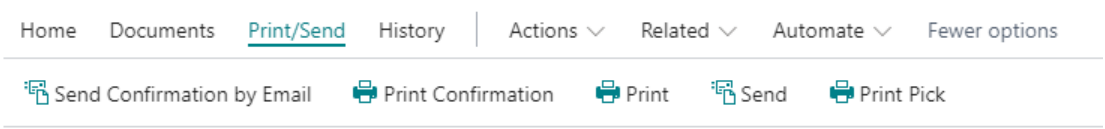


The assigned and completed forms are visible on the **Maintenance Request Card**:



DBC-3305 Print and Send Work Order Confirmation to Customer

On the work order, you can print out the confirmation of the document or send it directly to your customer.



Using Print Confirmation creates a document that reflect the work order with all prices and data about the customer and all lines.

Work Order WO00586
October 30, 2024
Page 1/1

Adatum Corporation
192 Market Square
Atlanta, GA 31772
USA

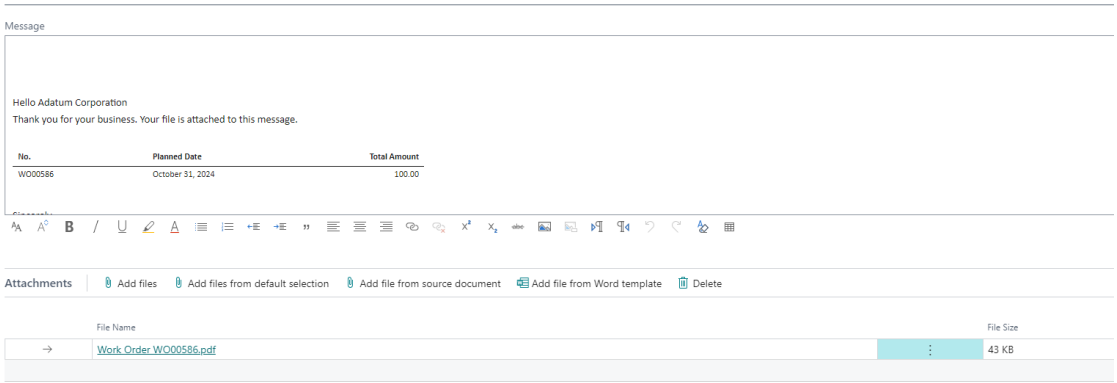
Our Company
1234 Main St
City, 11-222
Stare
Armenia

Asset No.	Asset Description	Planned Date	Sales person
A000014	Security Cameras - Area2	October 31, 2024	

Line No.	Description	Qty.	UoM	Unit Price	Amount
DC	Martin Woods	0.5	Hour	1.00	2.00
SUPPLIER	External Contractor	0	Hour	4.00	4.00
RESOURCE2	RESOURCE2	0	Hour	2.00	4.00
				Resource Total	**10**
MI.00023	Thrust Washer	0	Piece	1.00	22.00
				Item Total	**22**
CONTRACTOR	Contractor	0	Hour	0.00	0.00
				Expense Total	**0**

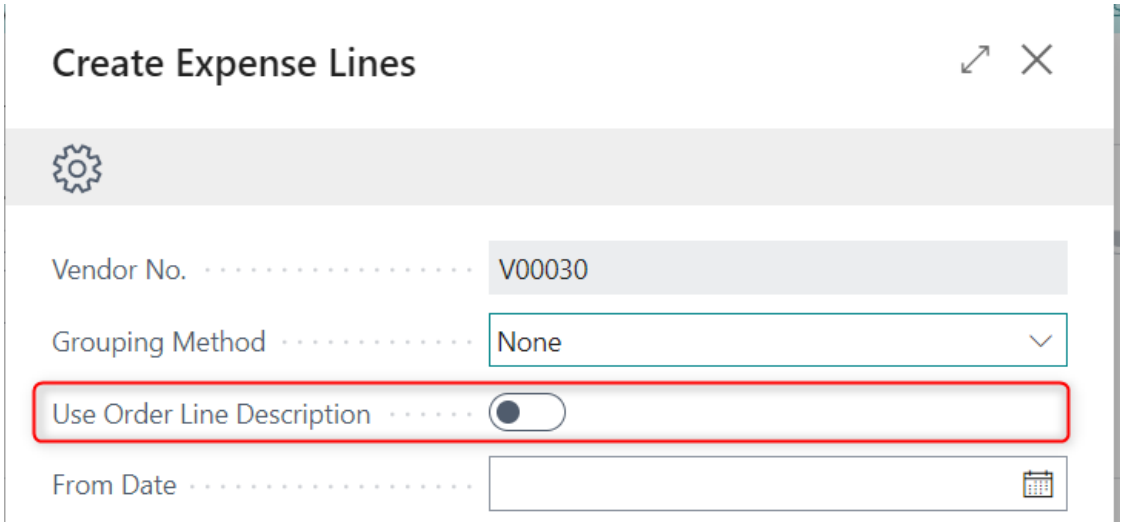
Totaling Method: **Fixed Price**
Total Amount: **100.00**

Using Send Confirmation by Email gives you the possibility to quickly create an email where the confirmation is attached and the email address is taken from the contact related to this customer.



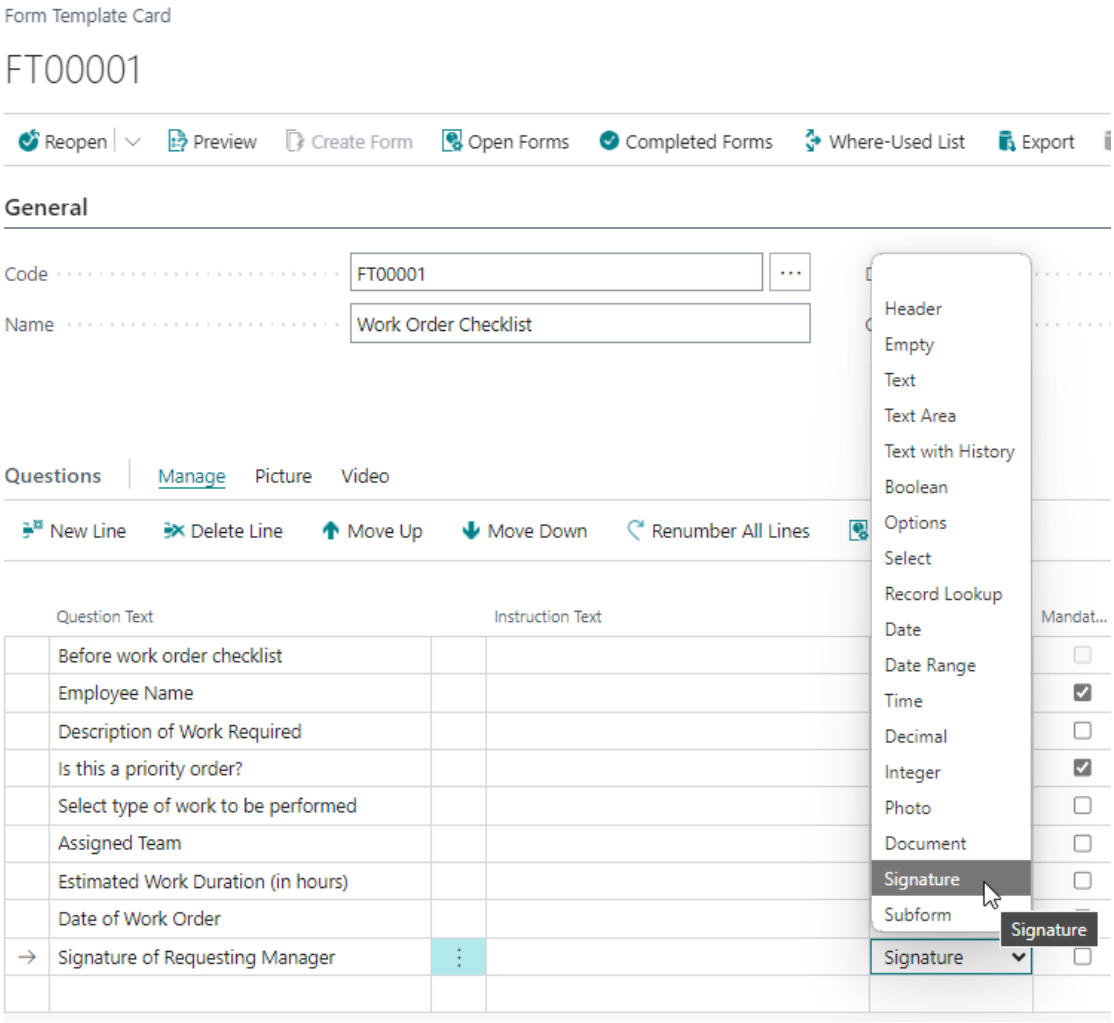
DBC-3304 Option to Copy Description from Work Order Ledger Entry on Purchase Order/Invoice

You can decide whether the description from the **Work Order** should be copied to the **Purchase Order** lines when using the **'Create Expense Lines'** function.

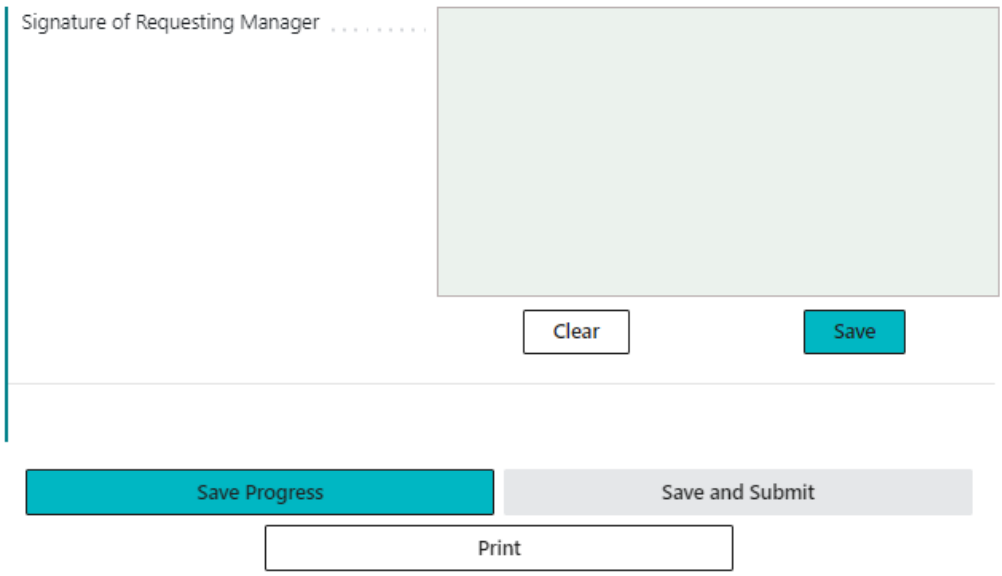


DBC-3303 New Question Type "Signature" for Form Templates

Question type **Signature** was added to the **Form Template** and allows to collect of a signature of the person on the **Forms**.



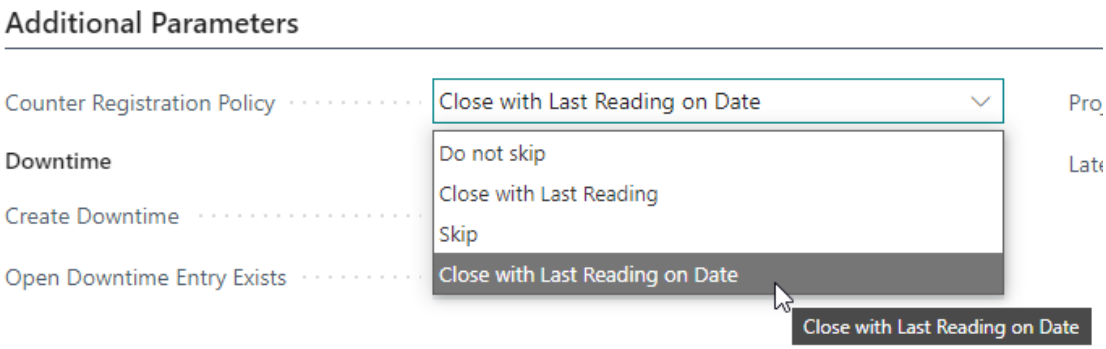
You have to select the **Signature** question type and you will have an option to collect a signature via a touch screen on your mobile device.



After signing the form, you can **Save** the signature or **Clear** it and collect it again.

DBC-3301 New Counter Registration Policy - "Close with Last Reading on Date"

On the work order plan you can specify the new Counter Registration Policy - **Close with Last Reading on Date**.



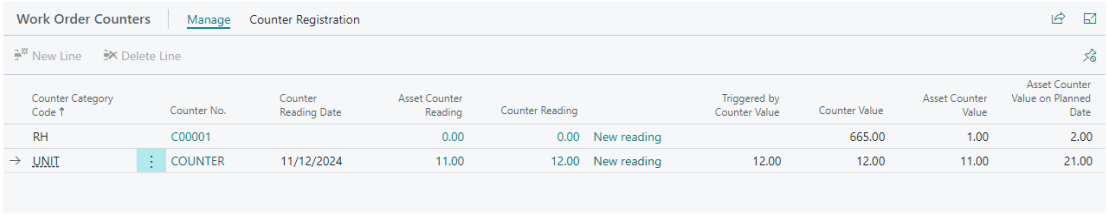
Thanks to that when you are closing the work order, and the counter reading created on the same date as the posting date of the work order exists - this reading will be applied to the counters on the asset from the work order.

If there is more than one reading on the same date - the last reading will be used.

If there is no reading on the same date - you will need to specify the reading.

DBC-3300 Advanced display Counter Values on Work Order

From now on the work order card - in the Work Order Counters area - you can see more details related to the counter.



Triggered by Counter Value - showing what asset counter value was a trigger for the frequency

Counter Value - showing what is the current counter value

Asset Counter Value - showing what is the current asset counter value

Asset Counter Value on Planned Date - showing what is/will be the asset counter on a planned date - if the planned date is outside the trend or current readings - the value is empty

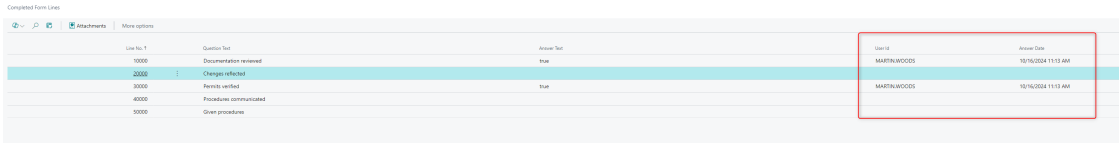
DBC-3299 Trigger External Business Events for Maintenance Requests

There are 3 new Business Events added to the Power Automate:

- when a Maintenance Request is created
- when the Status on the Maintenance Request is changed
- when the Responsible Person on the Maintenance Request is change

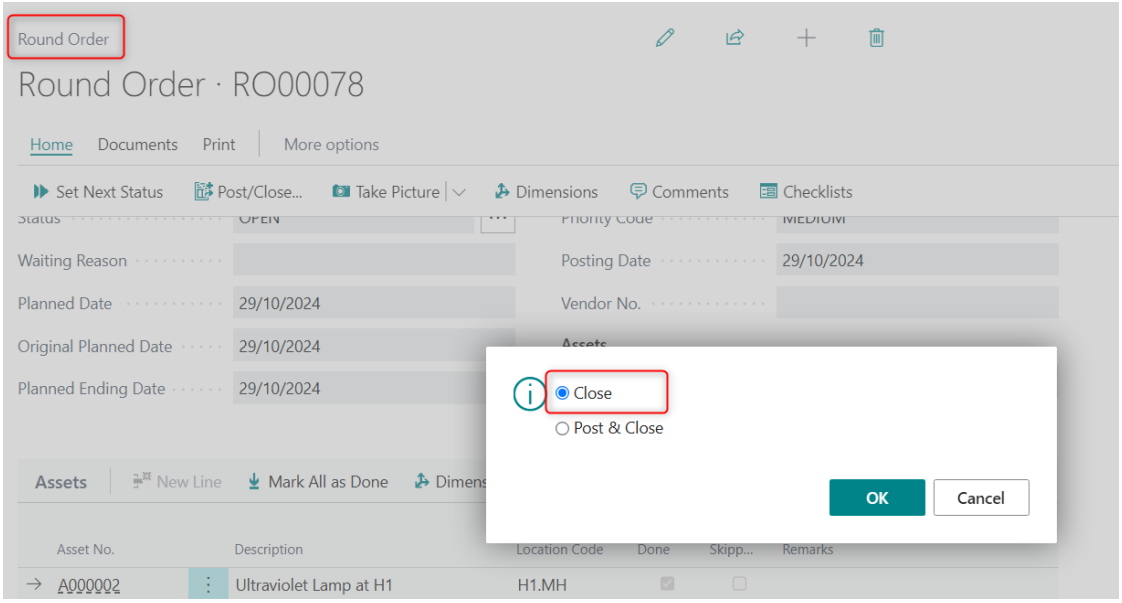
DBC-3298 Capture User Who Answered Questions in Checklist

On the **Completed Form Lines**, you can see **who** answered the question and **when**.



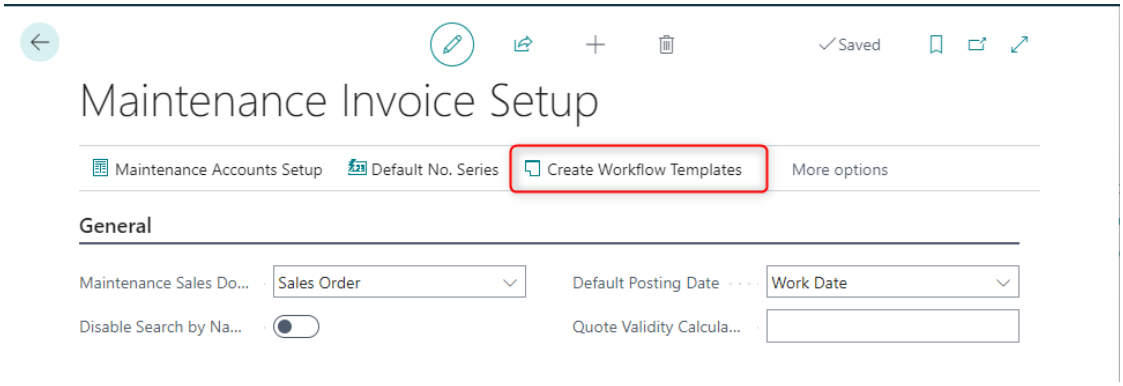
DBC-3297 Ability to Close Round Order Without Posting

You can **Close** the **Round Orders** if you do not have any postings.

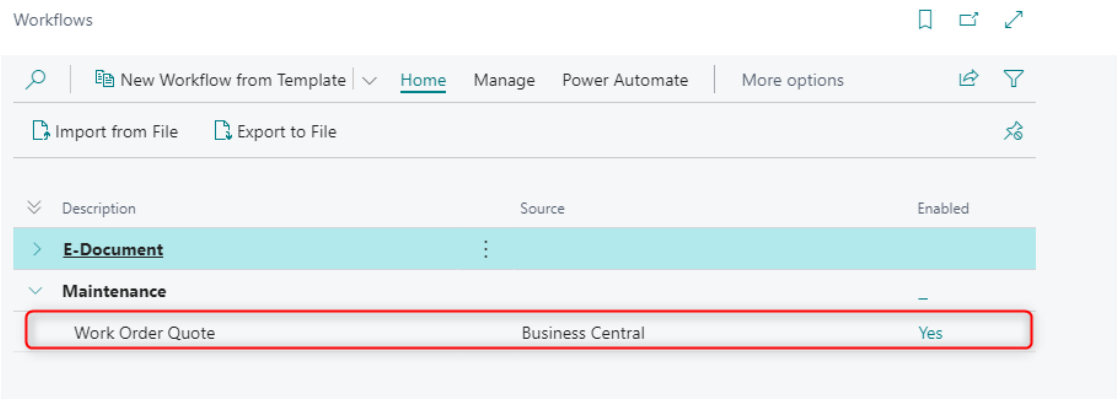


DBC-3295 Enable Standard Business Central Workflows for Work Order Quotes

In the **Maintenance Invoice Setup**, there is a new action for **Create Workflow Template**.



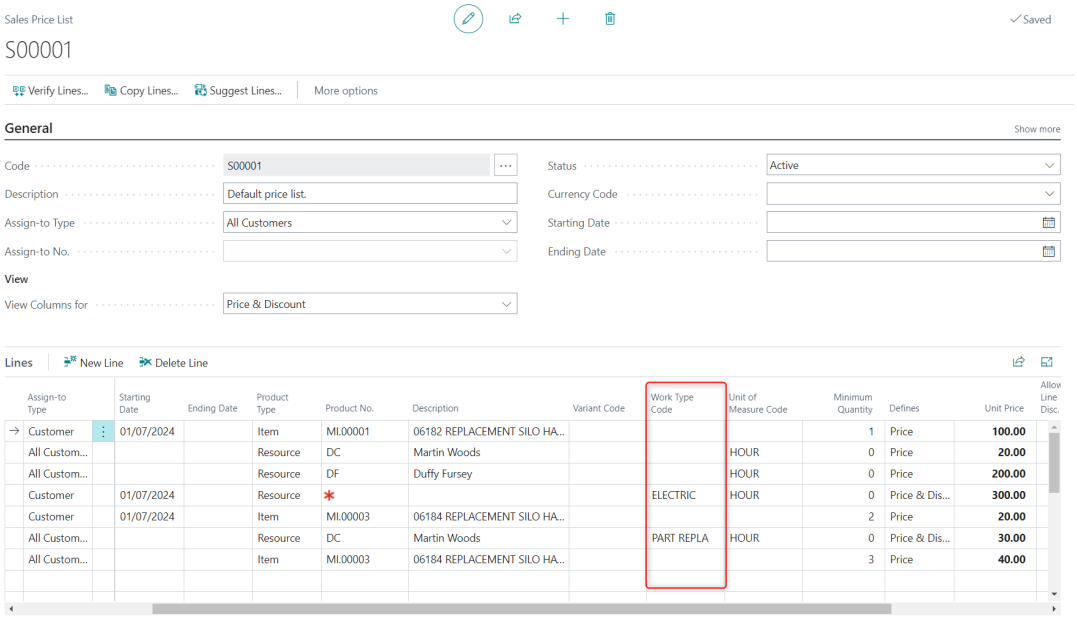
Then, you can create your workflow to approve quotes before creating work orders from them.



DBC-3294 Use Maintenance Price Lists for Work Order Quotes

You can use the standard **Sales Price List** to add prices to the Work Order Quote and Work Order.

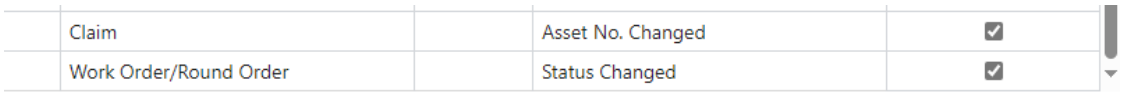
You can fill in the **Work Type Code**, so you can set the price based on the type of work instead of the person.



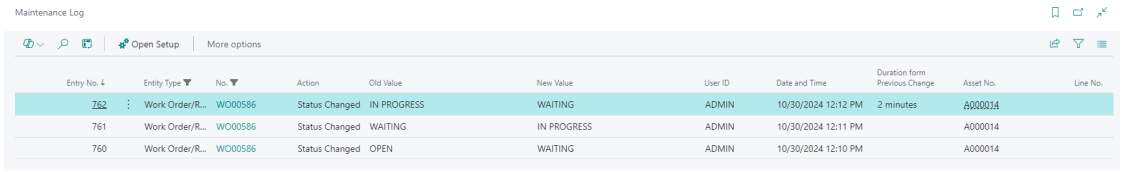
NOTE: The feature **New Sales Pricing Experience** must be enabled to use the Price Lists.

DBC-3293 Track Work Order and Round Order Status Changes

In the Maintenance Log Setup, you can specify that all changes done on the work/round order status should be tracked.



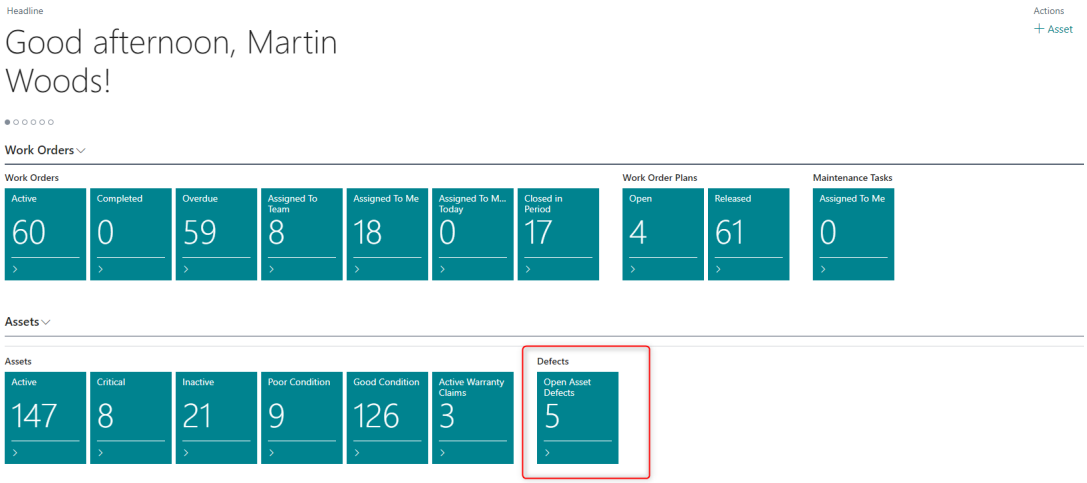
Changing the status on the related document is tracked in the Maintenance Log for this document.



You can open the log for the related order from its card, work orders list, and related posted document card, or posted orders list.

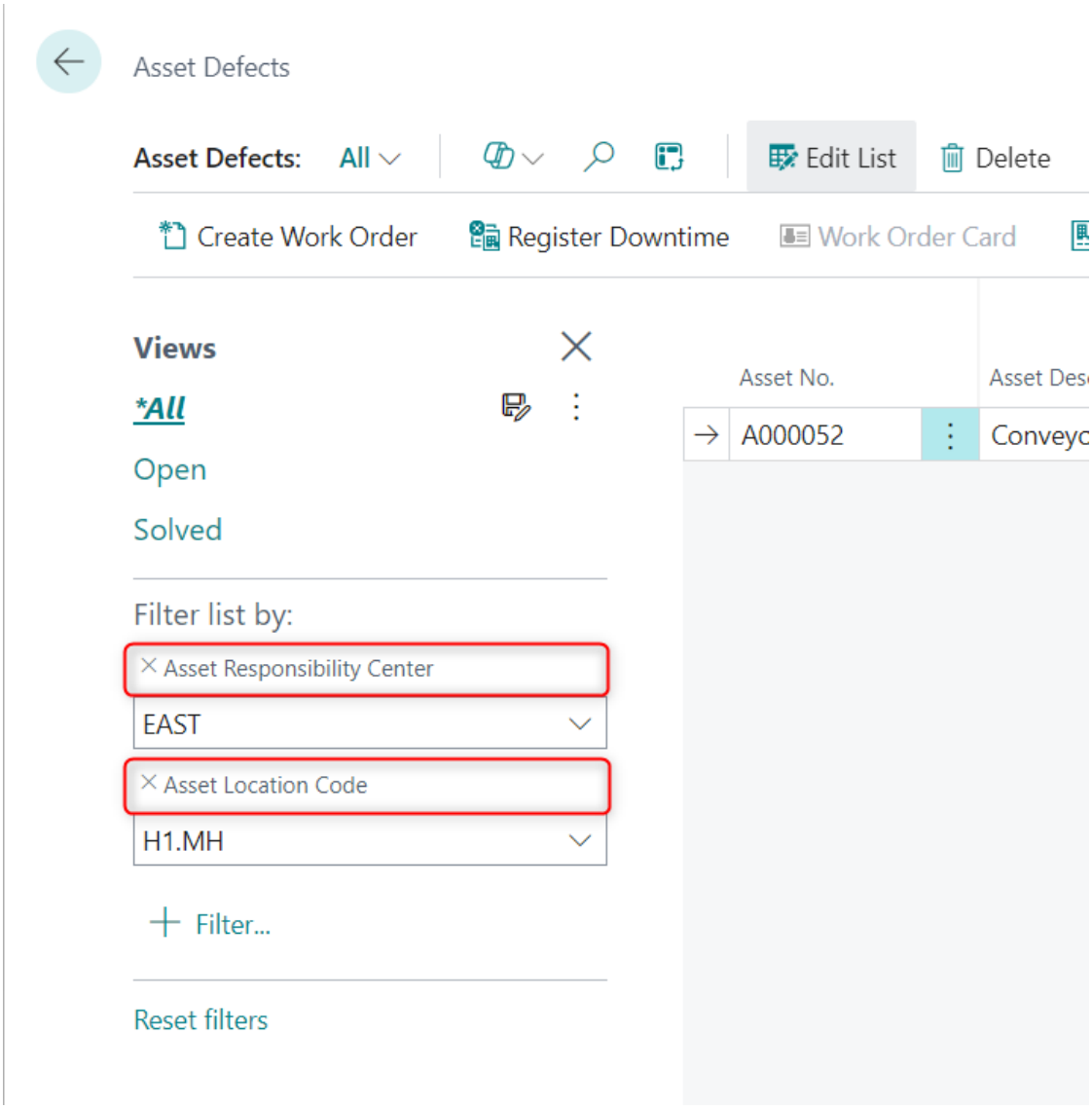
DBC-3292 Display Cue for Open Asset Defects on Role Center

The cue for Asset Defects has been added to the Asset Manager Role Center.

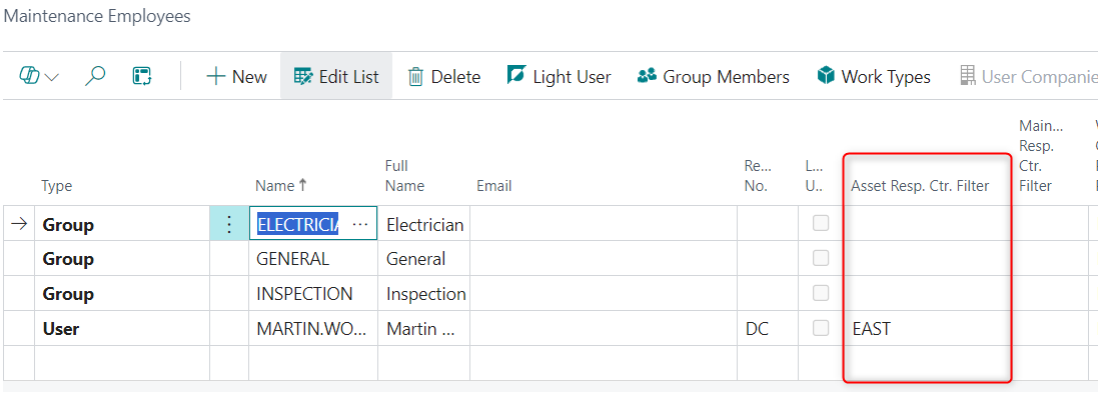


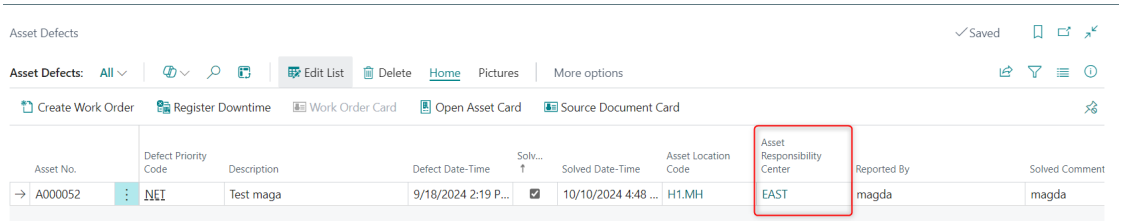
DBC-3291 Filter Asset Defects by Asset Location and Asset Responsibility Centre

On the **Asset Defect List**, you can filter by **Asset Location Code** and **Asset Responsibility Center**.



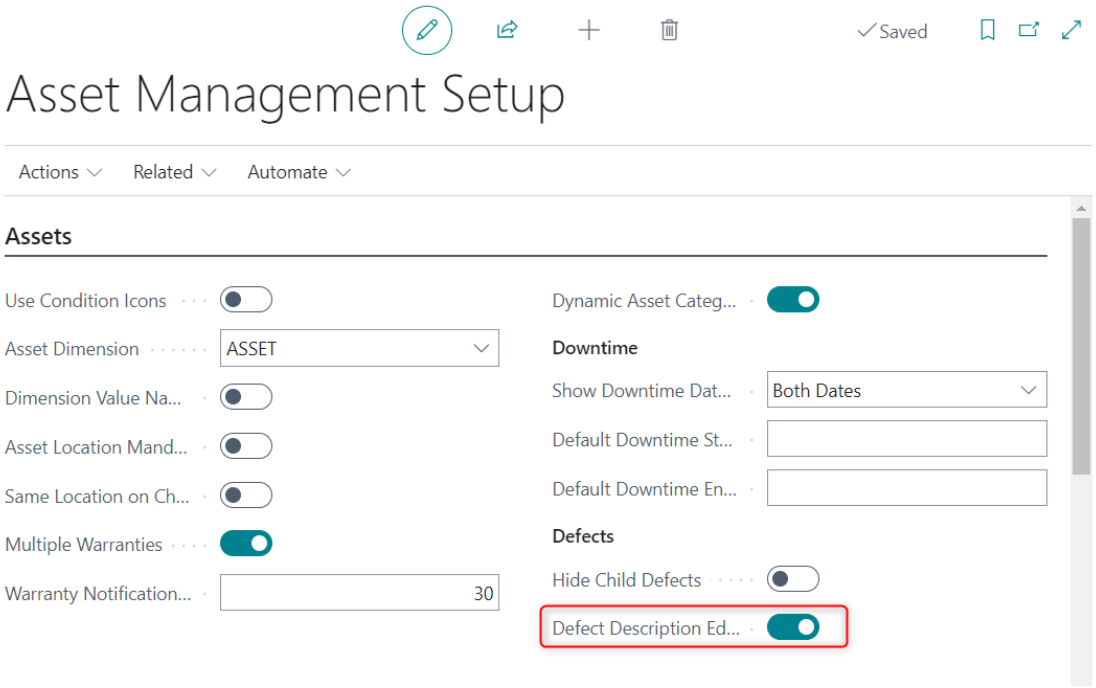
You can assign the **Maintenance Employee** to the **Asset Responsibility Center**, and then, on the **Asset Defect List**, you will only see your issues



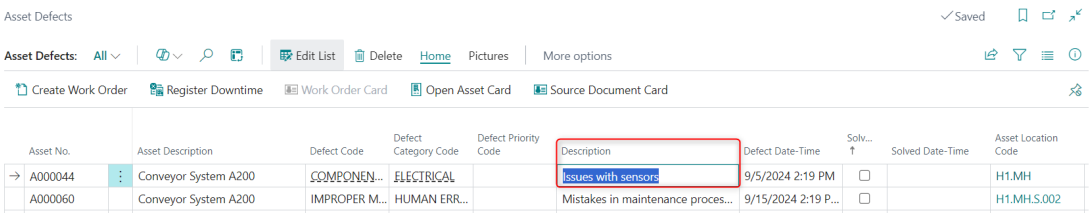


DBC-3290 Edit Asset Defects from Asset Defects List Page

In the Asset Management Setup, there is a new field: **Defect Description Editable**.

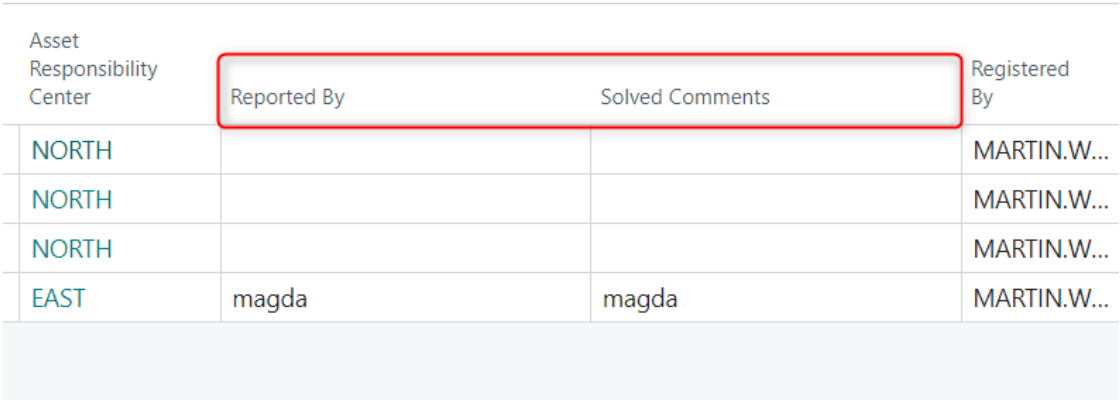


When the value is set to **true**, you can edit the **Description, Defect Code, Defect Category Code** on the **Asset Defect List**, as long as the issue has not been resolved yet.



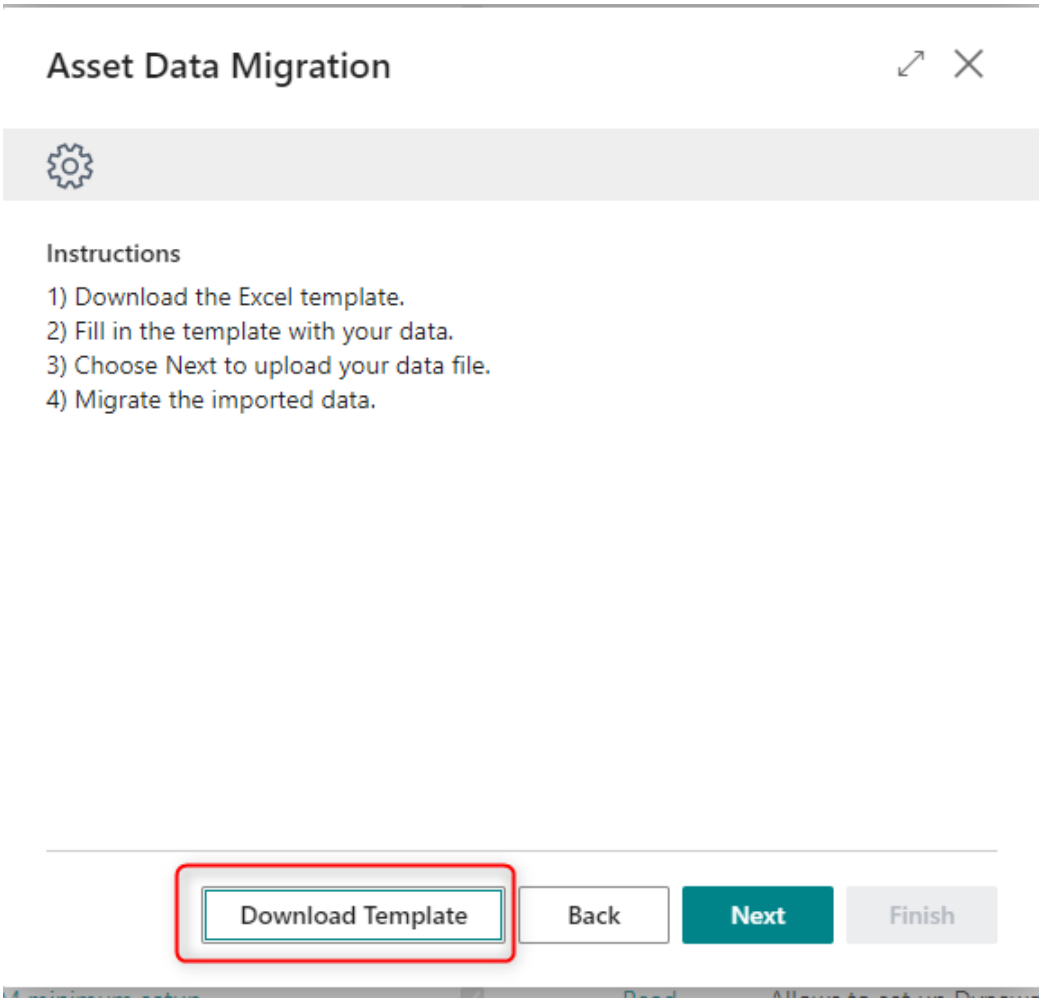
Even after the defect is resolved, you can still edit:

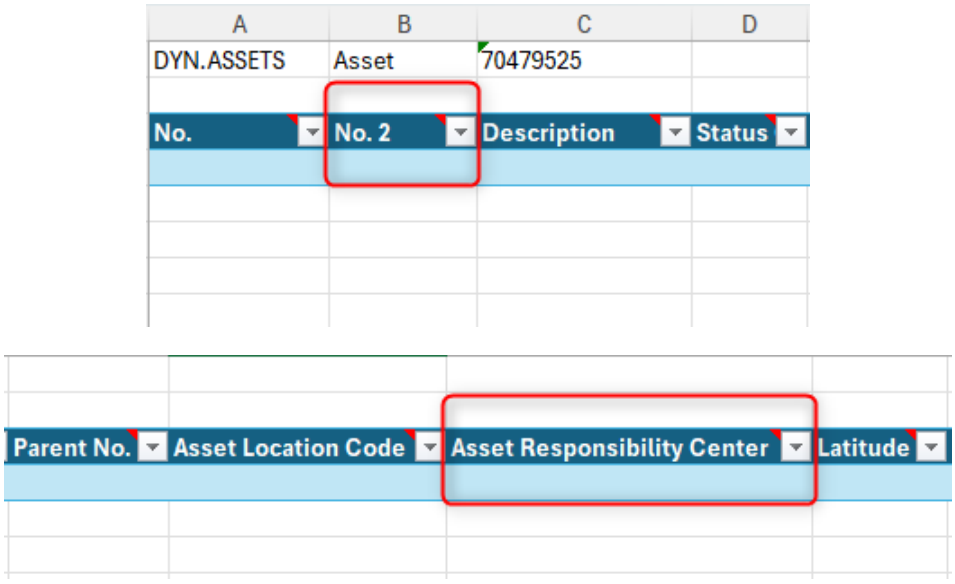
- Reported By
- Solved Comments



DBC-3288 Import "Number 2" Field Using Asset Migration Template

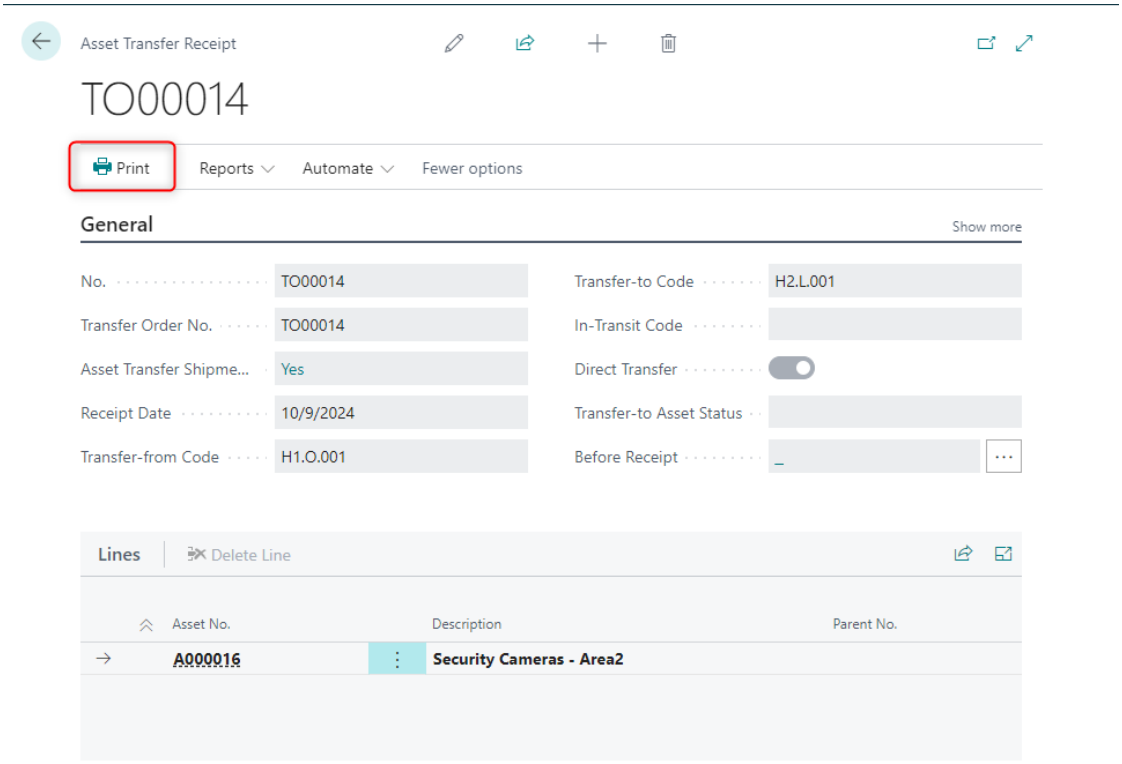
While you **Download Template** for importing assets using the Assisted Setup, the **No. 2** and **Asset Responsibility Center** columns are added.



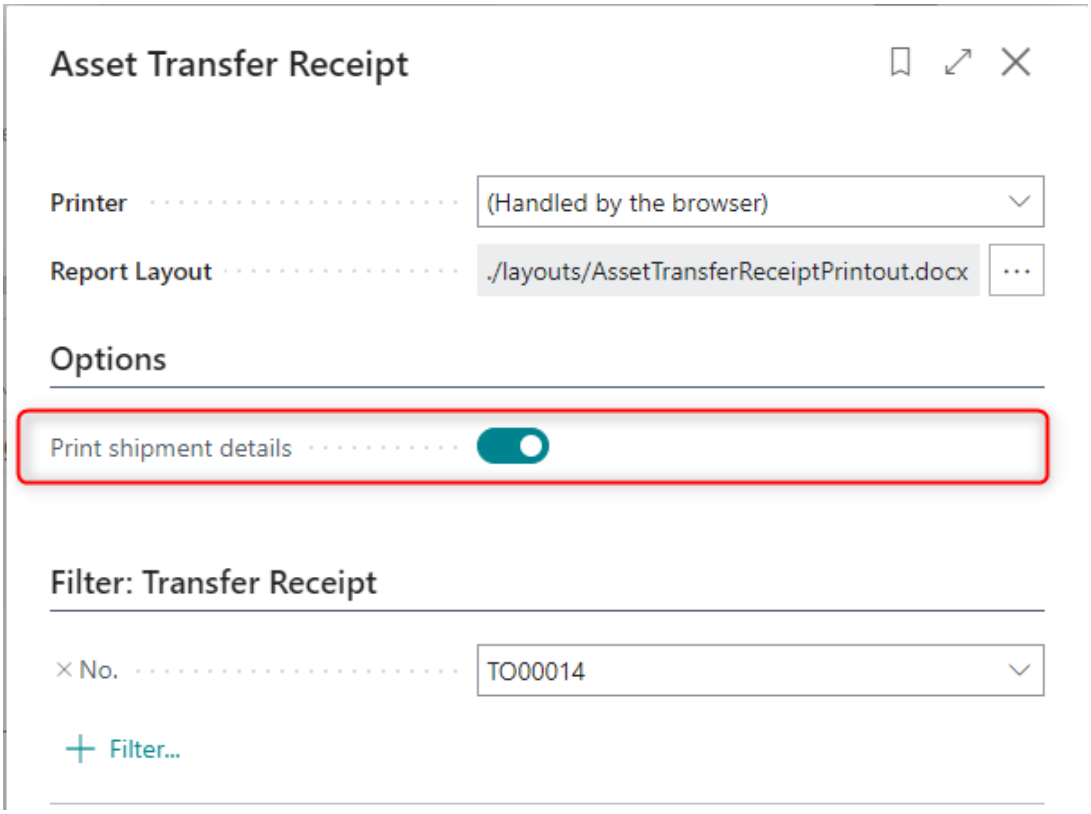


DBC-3286 Print Asset Transfer Receipt Document

On the **Asset Transfer Receipt**, you can print the confirmation document.



On the request page, you can select if you want to print the **shipment details**.



The document can be printed in Word, PDF, or previewed on the screen.

Asset Transfer Receipt

Asset Transfer No.	TO00014
Transfer-from Code	H1.O.001
Transfer-to Code	H2.L.001
In-Transit Code	
Receipt Date	10/09/24

Shipment Details

Sender: Sector 1 - 001	Receiver: Sector 2 - Space 001

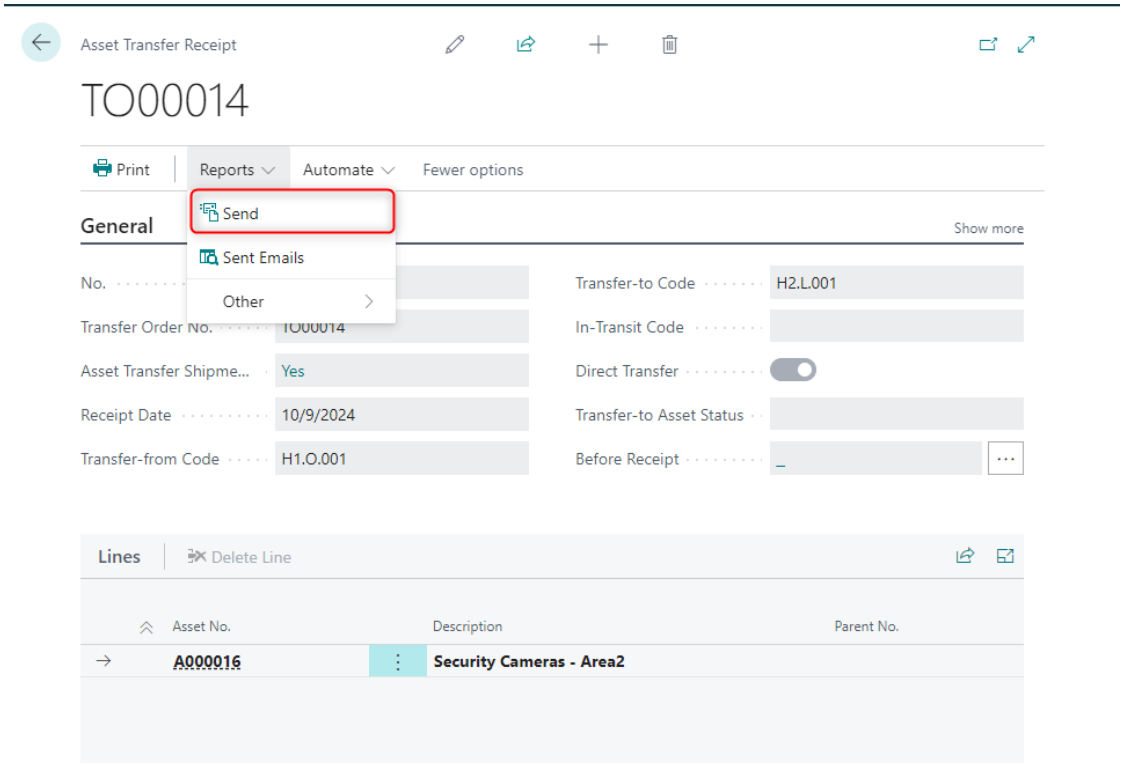
Lines

Asset No.	Description	Shipped	Received	Parent No.
A000016	Security Cameras - Area2	Yes	Yes	

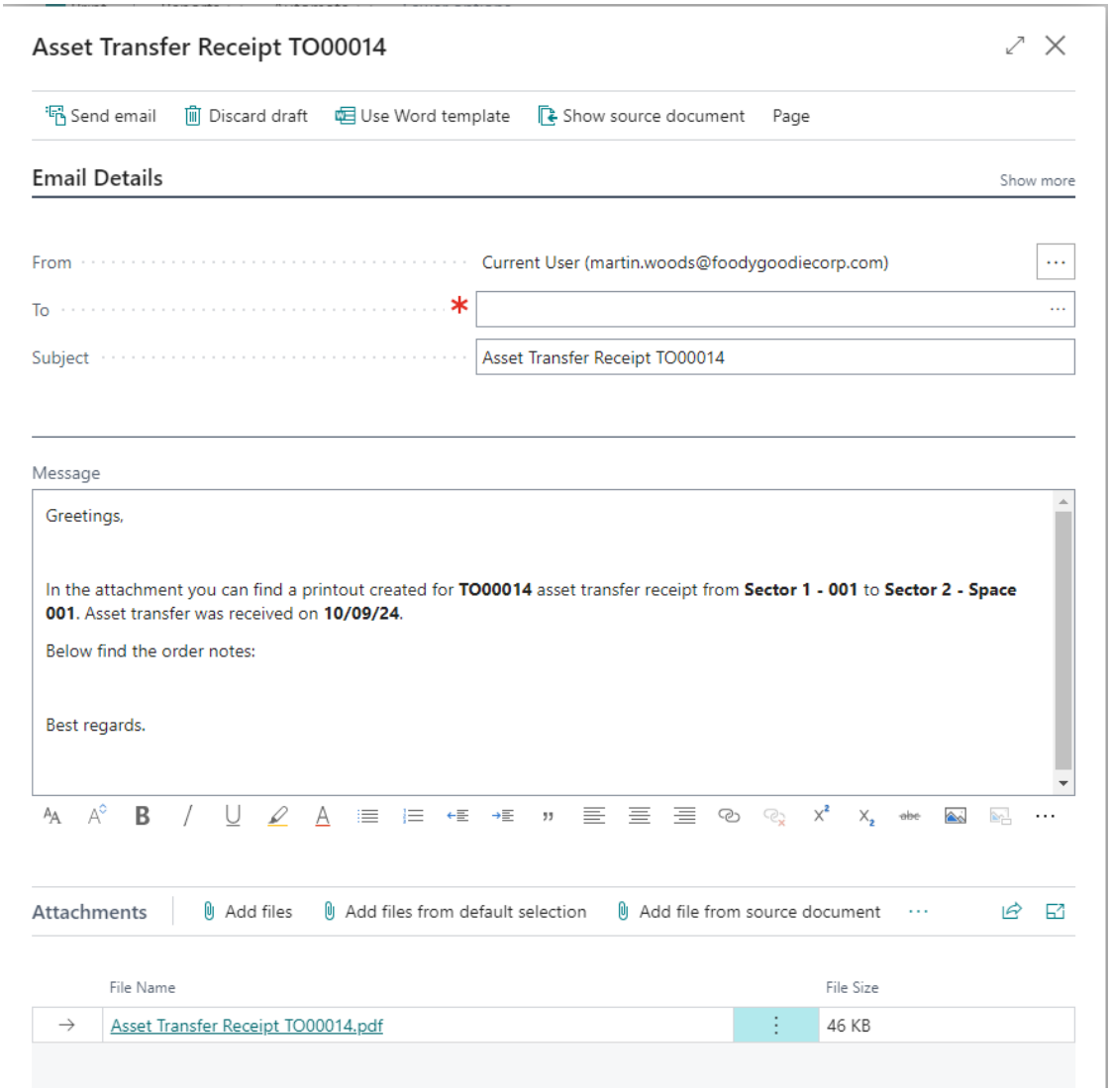
Notes

Sender	Signature	Date
Carrier	Signature	Date
Receiver	Signature	Date

On the **Asset Transfer Receipt**, you can also find the action to send the confirmation document **via email**.

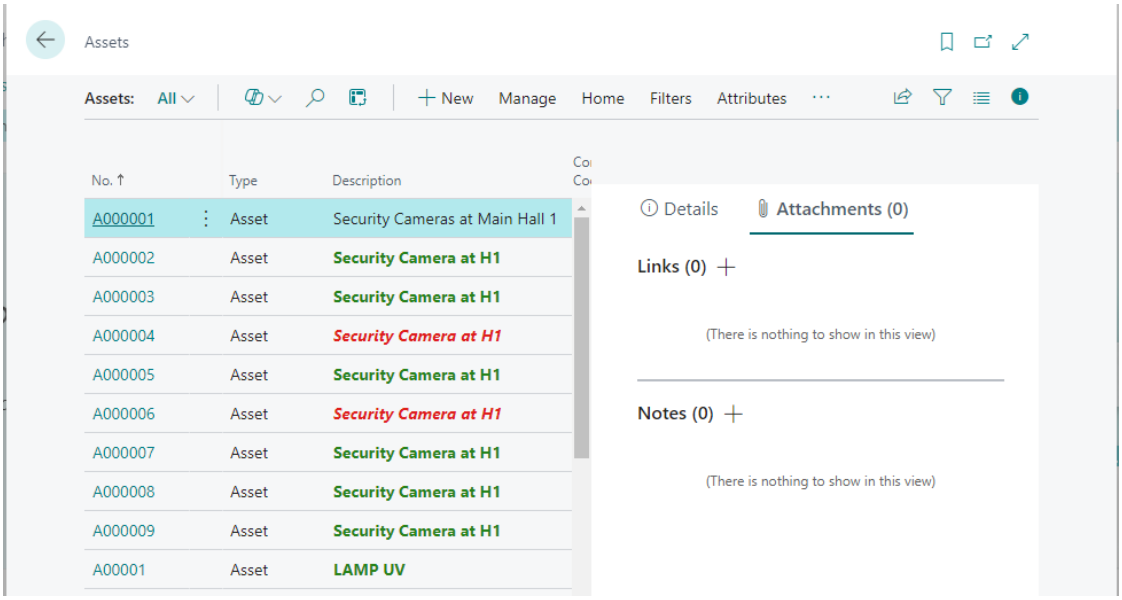


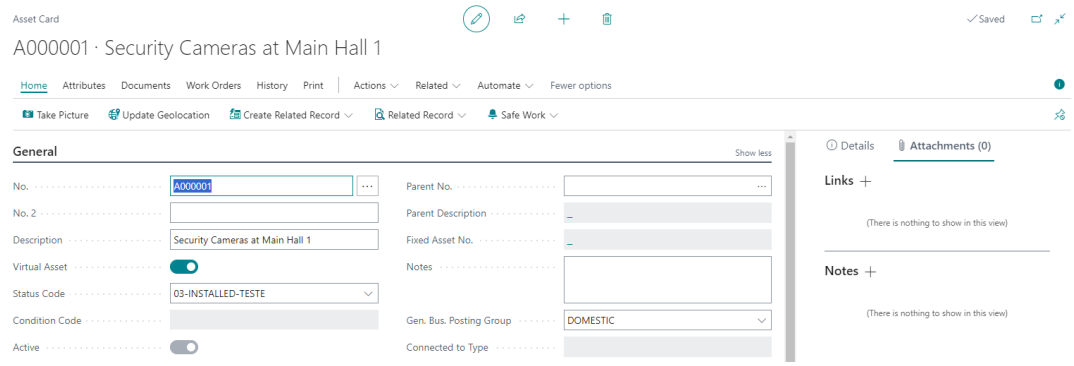
The email format is already pre-set. In the attachment, you can find the **printout of the Asset Transfer Receipt**.



DBC-3285 Add Notes and Links to Asset Record

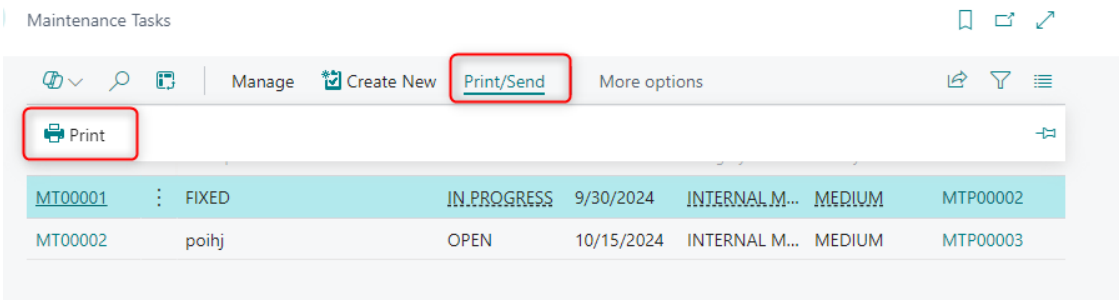
The Factbox with the Attachment has been added to the **Assets List** and **Asset Card**. You can now add **Links** and **Notes** to the record.



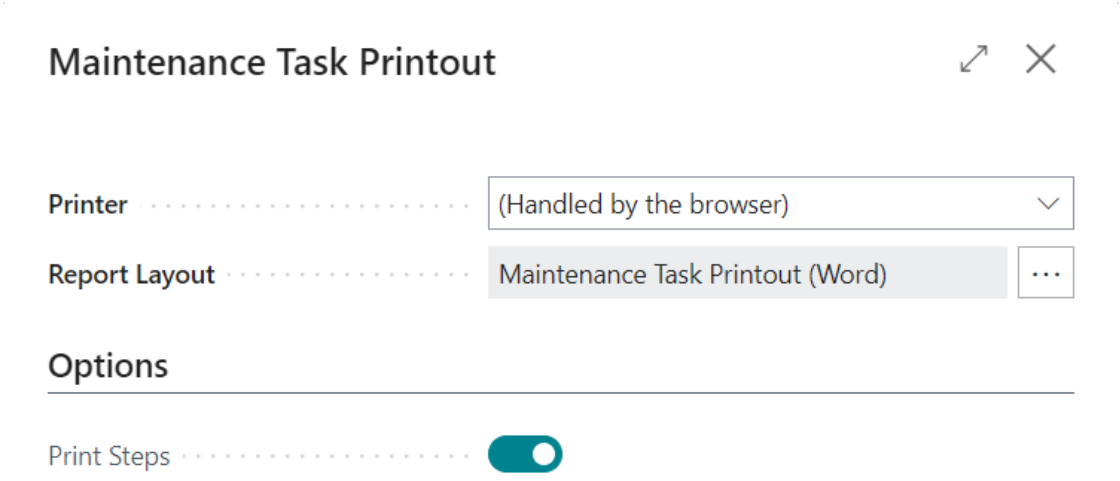


DBC-3284 Print Maintenance Task

You can print the confirmation from the Maintenance Tasks



To the printout, the steps can be added



21 October 2024

Maintenance Task No.: MT00001

Description	kijki		
Planned Date	18 October 2024	**Category Code**	INTERNAL MAINT. TASK
Status	Open	**Priority Code**	MEDIUM

Resources

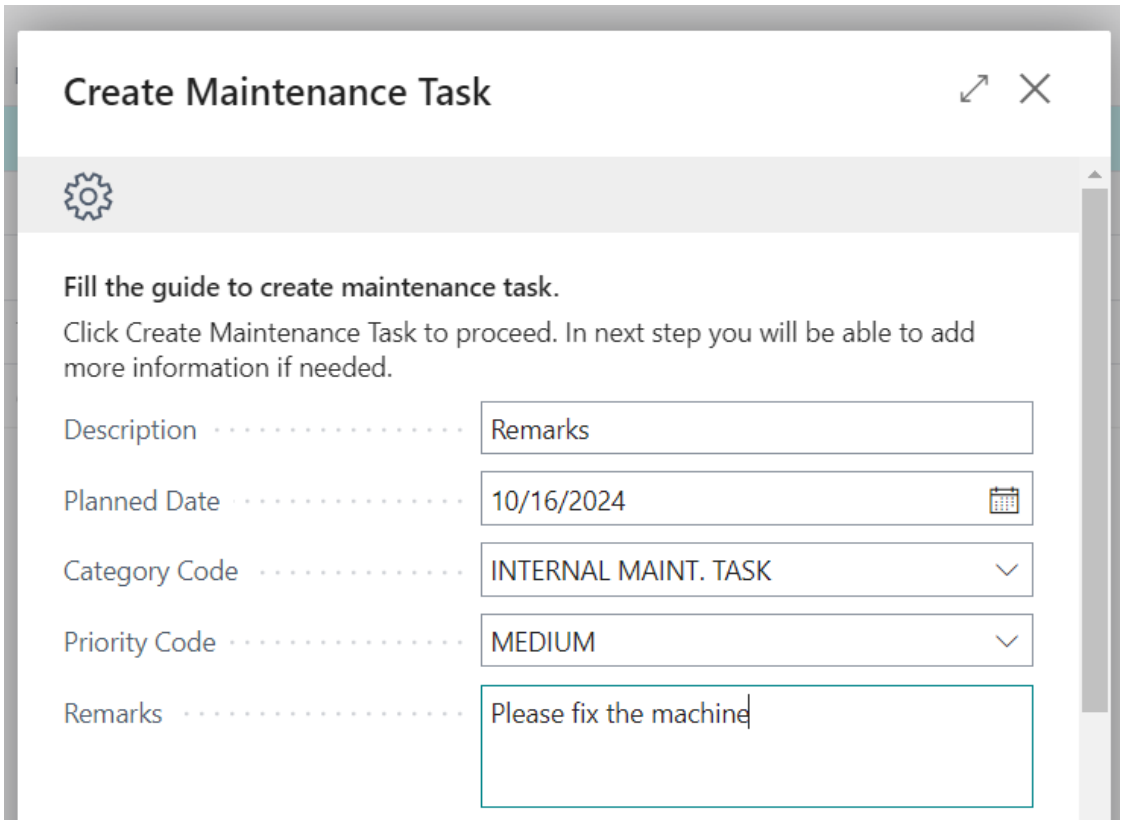
No.	Description	Units of Measure	Estimated Qty.

Steps

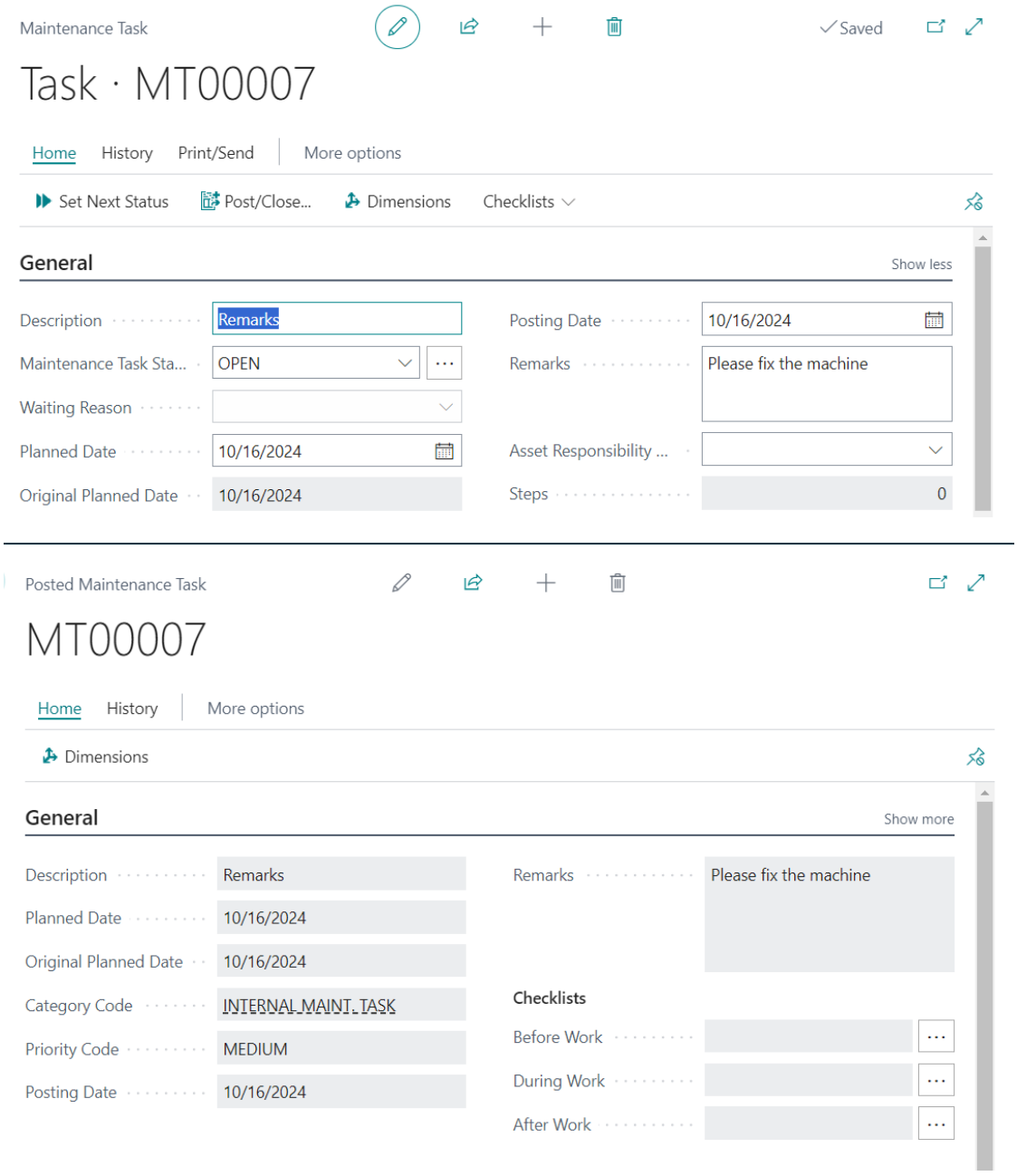
No.	Description	Resource No.	Done
1	2589		False
2	1478		False
3	122589		False
4	1528		False

DBC-3283 Add Remarks to Maintenance Task

You can add remarks in the **Maintenance Task** wizard

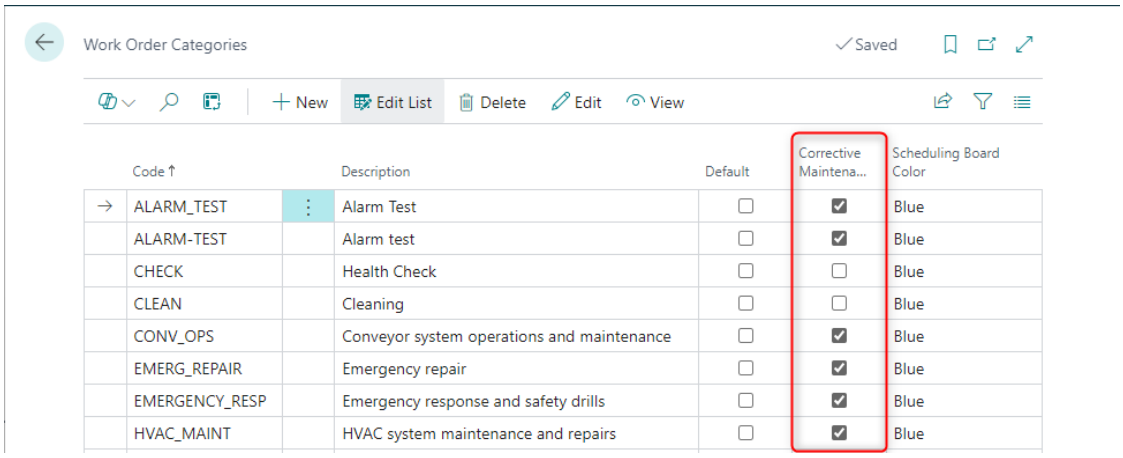


The **Remarks** are transferred to the created document and later to the **Posted Maintenance Tasks** as well.



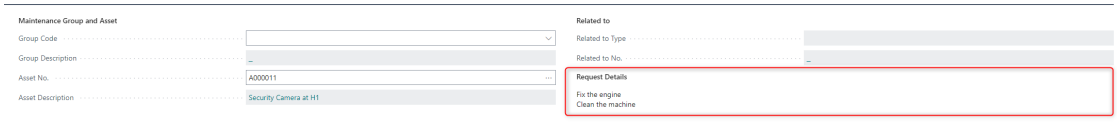
DBC-3281 Define Default Corrective or Preventive Maintenance for Work Order Categories

You can decide in the **Work Order Categories** if **Corrective Maintenance** should be checked automatically when selecting one of the categories:

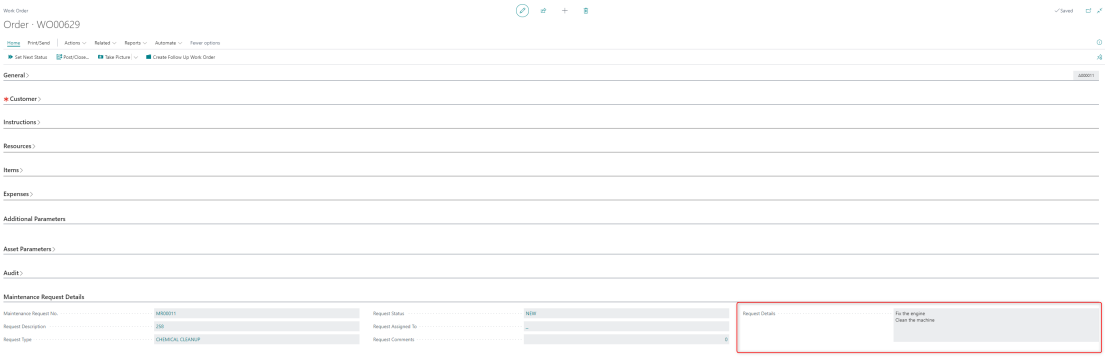


DBC-3279 Display Maintenance Request Details on Work Order

When you create a Maintenance Request and add the Request details

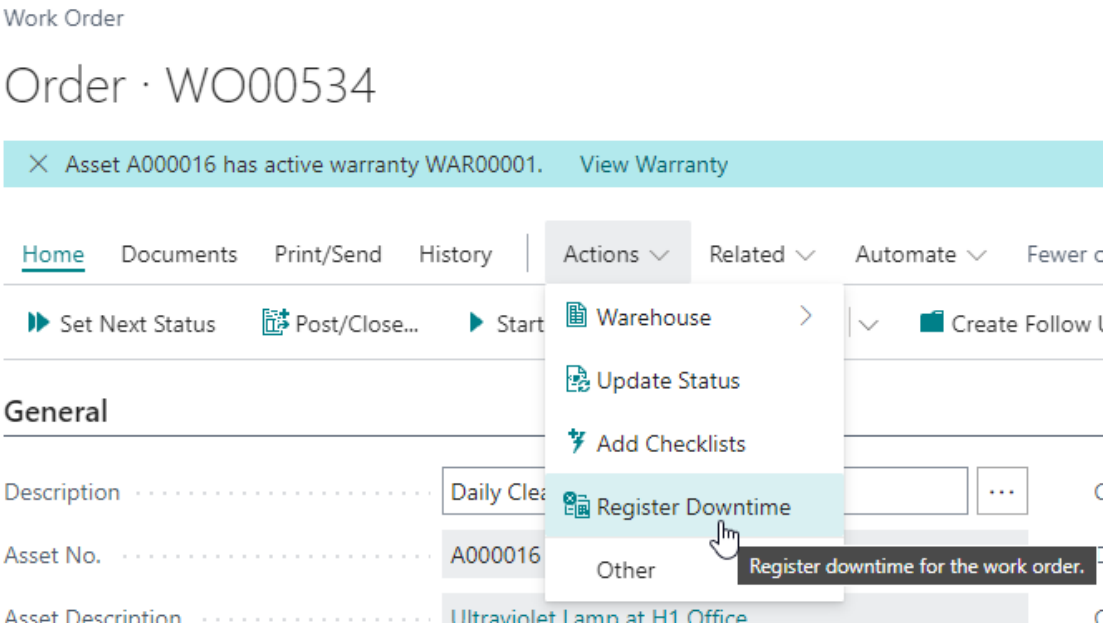


Those details are transferred to the Work Order created from the Request



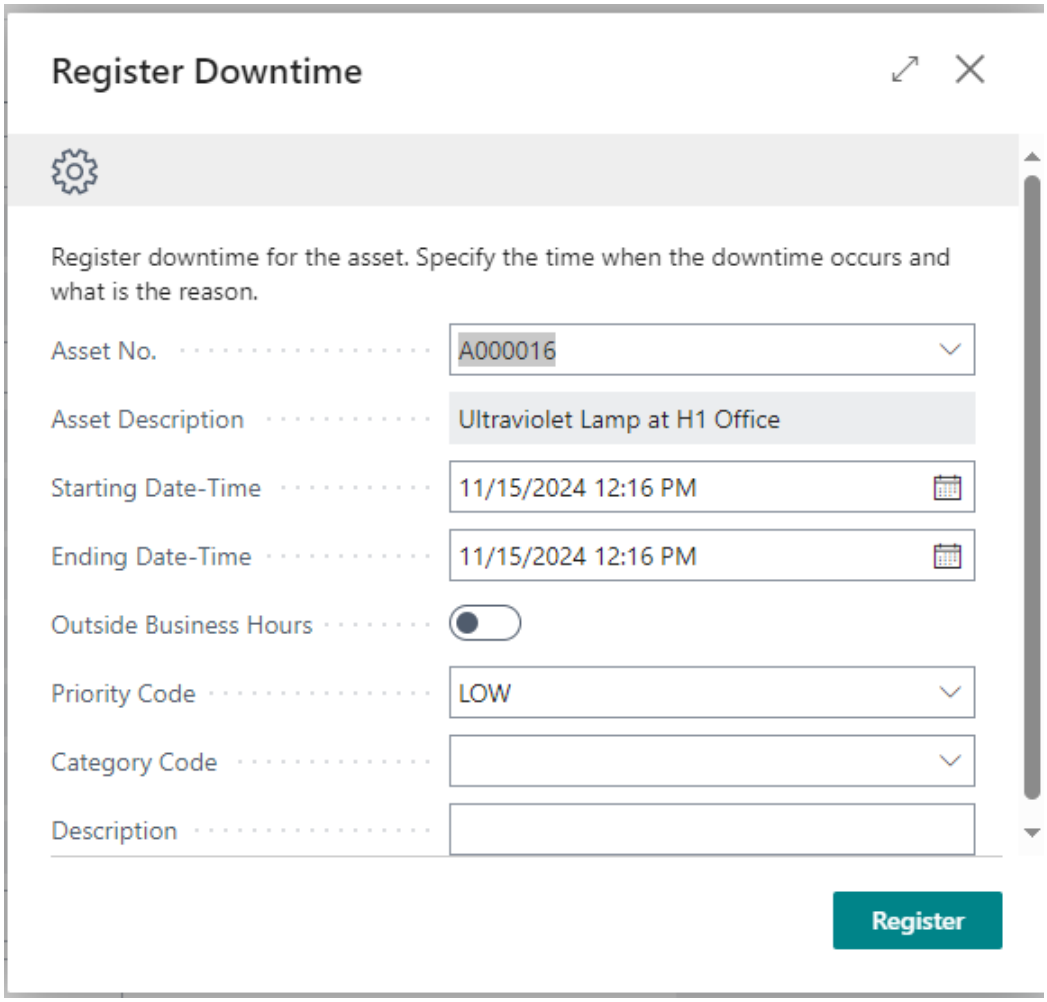
DBC-3267 Create Downtime Directly from Work Order

Being on the work order card you can create a Downtime for the asset.



The asset is automatically populated from the work order card

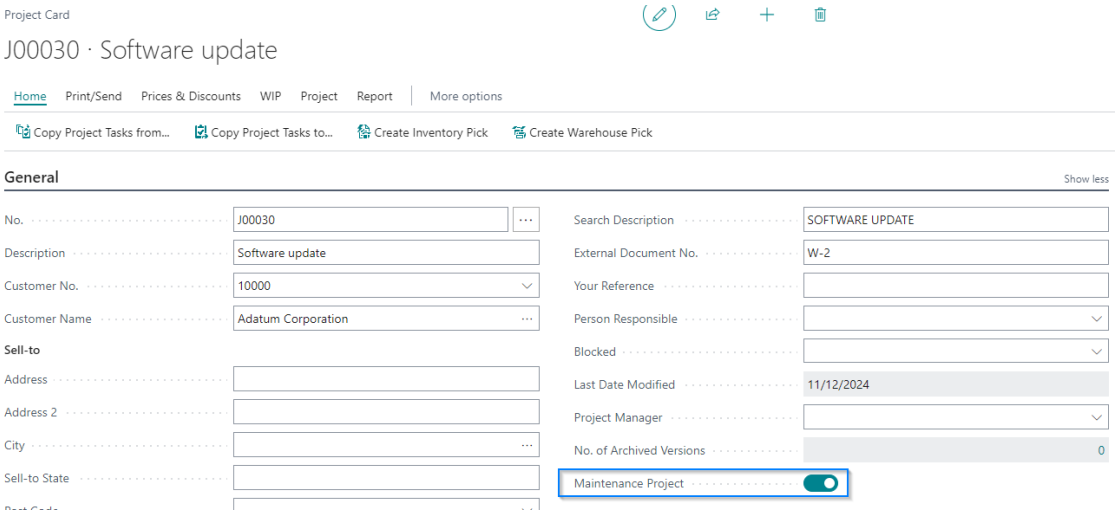
Dates are set up for today.

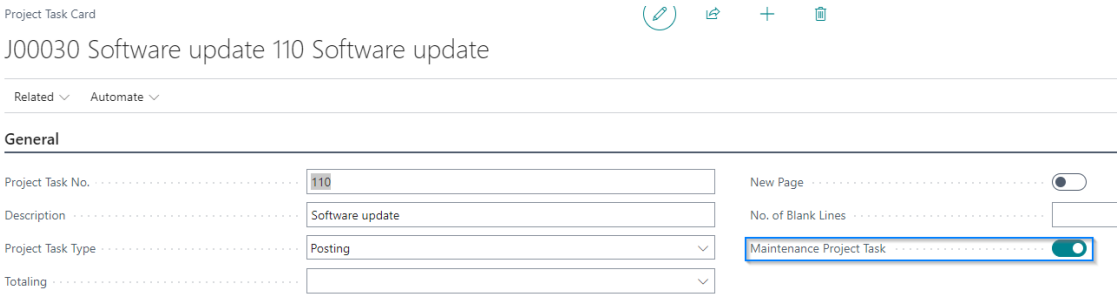


After creation - downtime is automatically assigned to the work order.

DBC-3266 Define Maintenance Projects Visibility on Work Orders

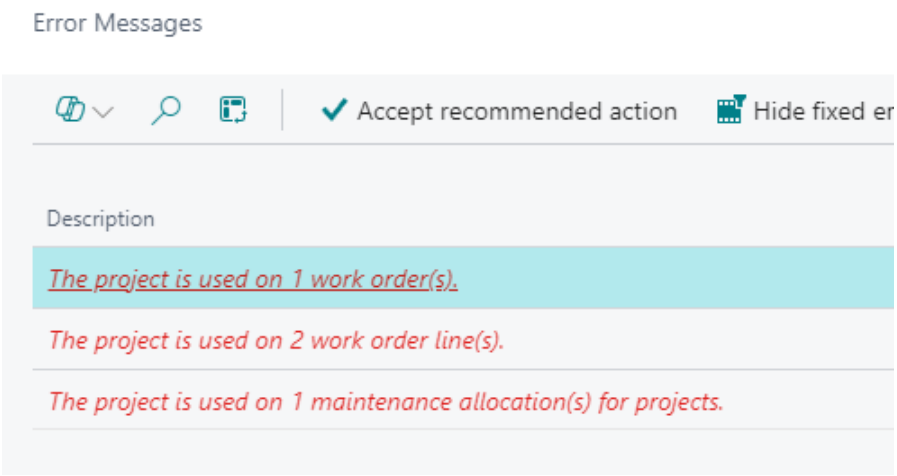
From now, only Projects and Project Tasks specified ad **Maintenance** can be used in the EAM module.





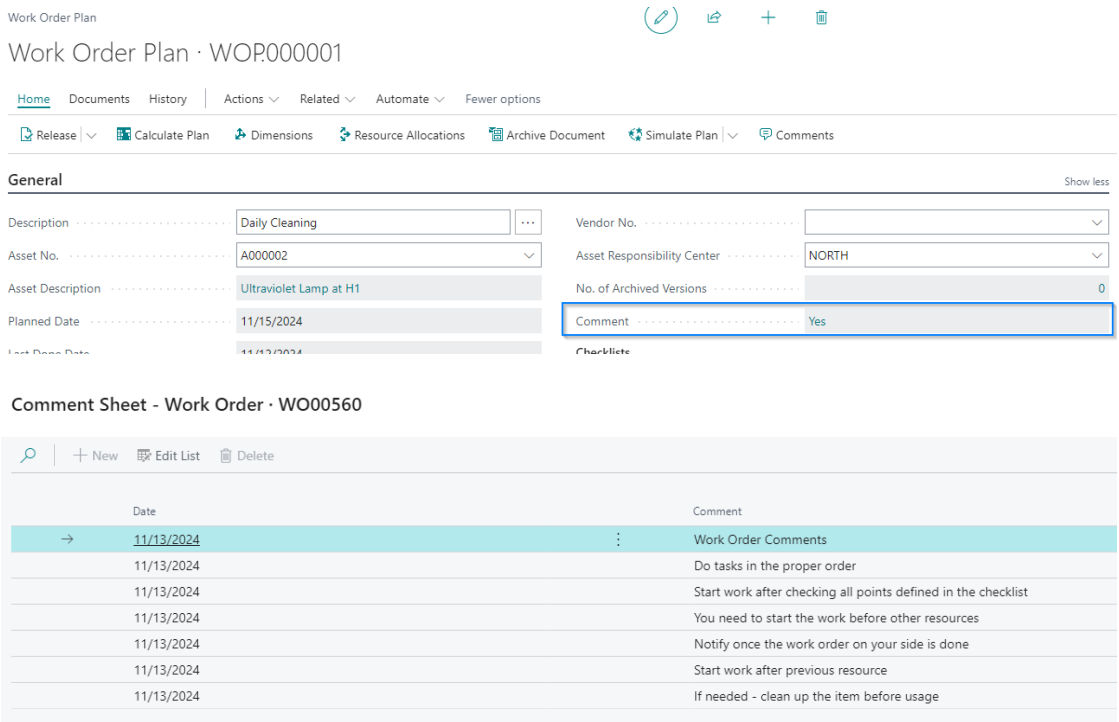
When you are specifying that the Project is a maintenance project - all its tasks will be marked as maintenance automatically. Later you can decide if some of them are not supposed to be maintenance type.

When you try to change that the record is not a maintenance type, but this record is already used somewhere in EAM (work order, lines, or project allocations) you will be notified by a specific error.



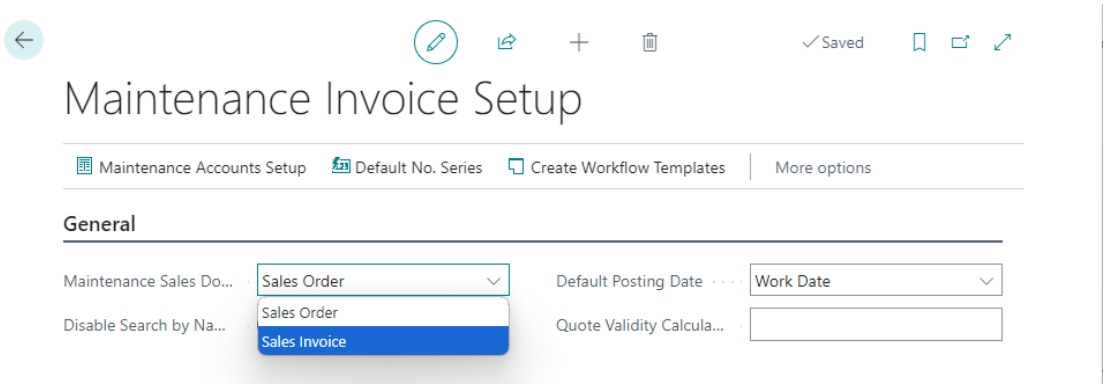
DBC-3265 Display Comment Status on Work Order Documents

From the work order document page (Plan, Order, and Posted Order) you can check if any comment on the document (and all related lines) exists. By selecting this value - you can open the list of all comments to check all of them.



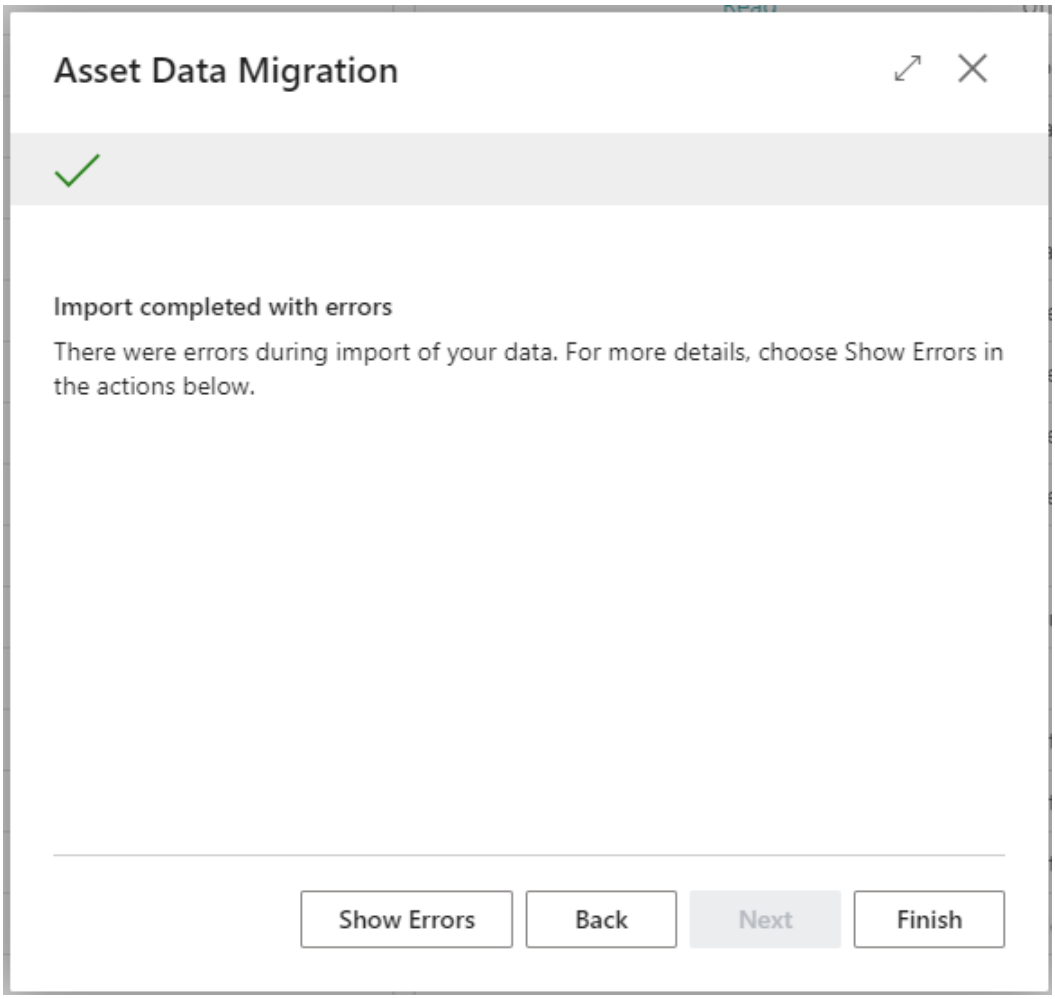
DBC-3244 Maintenance Invoicing Setup for Sales Orders or Sales Invoices

In the **Maintenance Invoicing Setup**, you can select whether posted billable work orders should create **Sales Orders** or **Sales Invoices**.

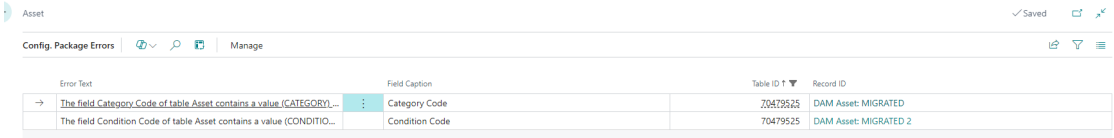


DBC-3216 Display Error Messages During Asset Migration via Assisted Setup

When you are migrating assets in the Assisted Setup, and your data has some errors - you can investigate what is wrong with the data.

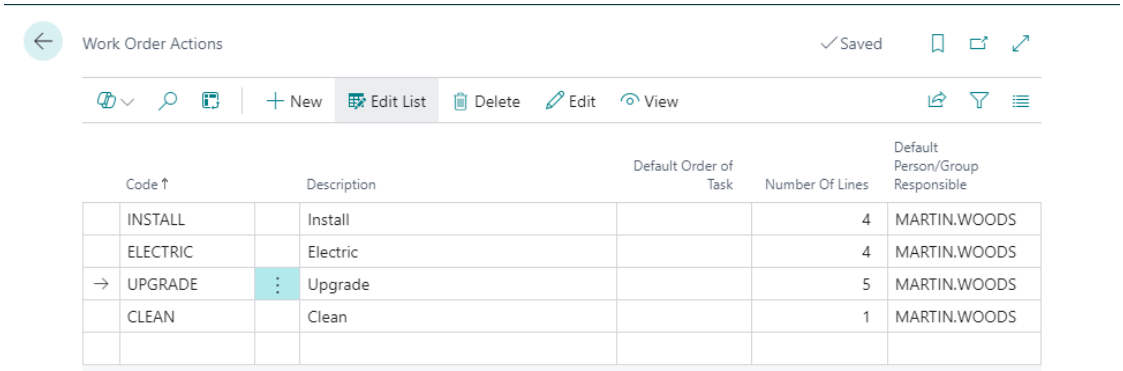


After selecting **Show Errors** you can inspect issues.



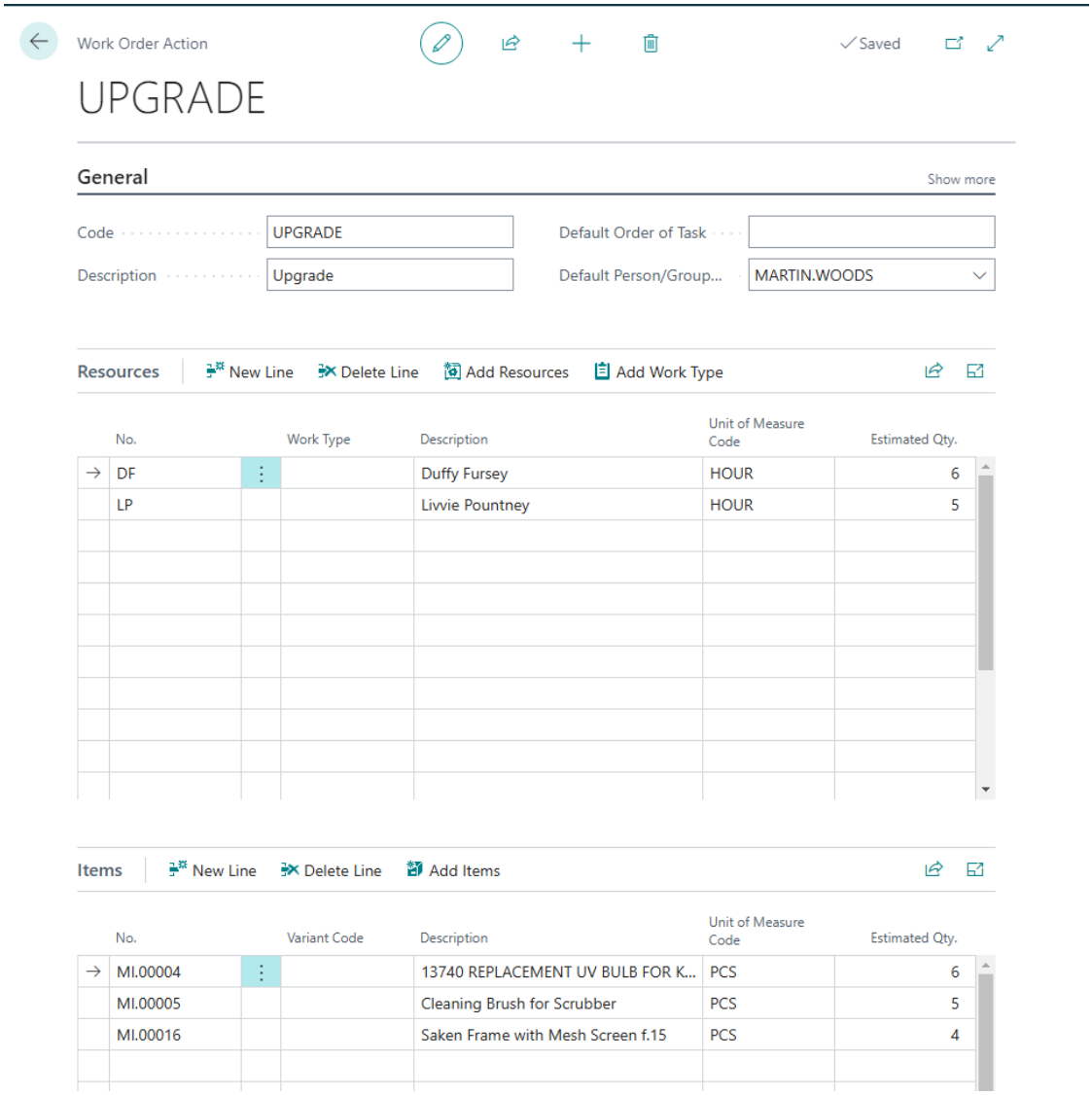
DBC-3207 Define Work Order Tasks with Associated Items, Resources, and Expenses

You can create a group of tasks that need to be completed while processing a Work Order—these are called **Work Order Actions**



Code	Description	Default Order of Task	Number Of Lines	Default Person/Group Responsible
INSTALL	Install		4	MARTIN.WOODS
ELECTRIC	Electric		4	MARTIN.WOODS
UPGRADE	Upgrade		5	MARTIN.WOODS
CLEAN	Clean		1	MARTIN.WOODS

For each **Action**, you can assign the resources and items needed to perform the **Work Order**.



No.	Work Type	Description	Unit of Measure Code	Estimated Qty.
DF		Duffy Fursey	HOUR	6
LP		Livvie Pountney	HOUR	5

No.	Variant Code	Description	Unit of Measure Code	Estimated Qty.
MI.00004		13740 REPLACEMENT UV BULB FOR K...	PCS	6
MI.00005		Cleaning Brush for Scrubber	PCS	5
MI.00016		Saken Frame with Mesh Screen f.15	PCS	4

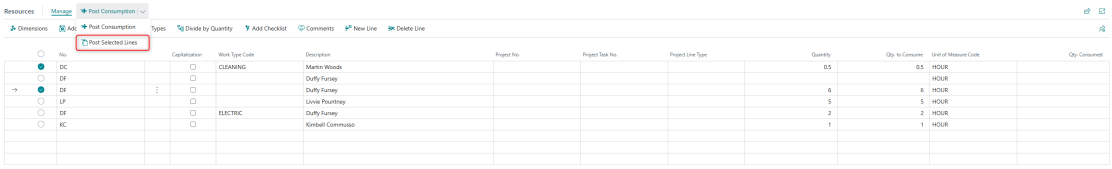
To the **Work Order Plans, Work Orders, Work Order Group** the new tab called **Action** has been added.

You can add multiple actions to the document, and all the resources and items from the Action Card will be automatically added to the **Work Order**. When the Action line will be removed, the corresponding lines will be deleted as well.

Moreover, you can post the consumption on the Work Order related to a particular **Action**.

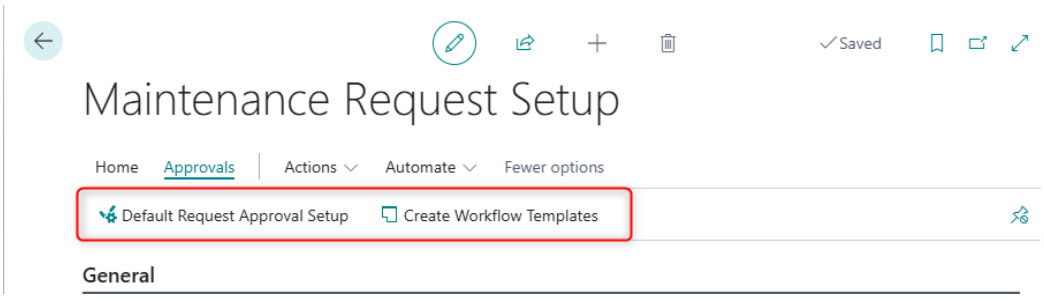
DBC-3159 Selective Posting of Lines on Work Orders, Round Orders, and Maintenance Tasks

On the **Work Orders** and **Maintenance Tasks** you can post only selected lines on the Resources, Items, and Expenses lines:

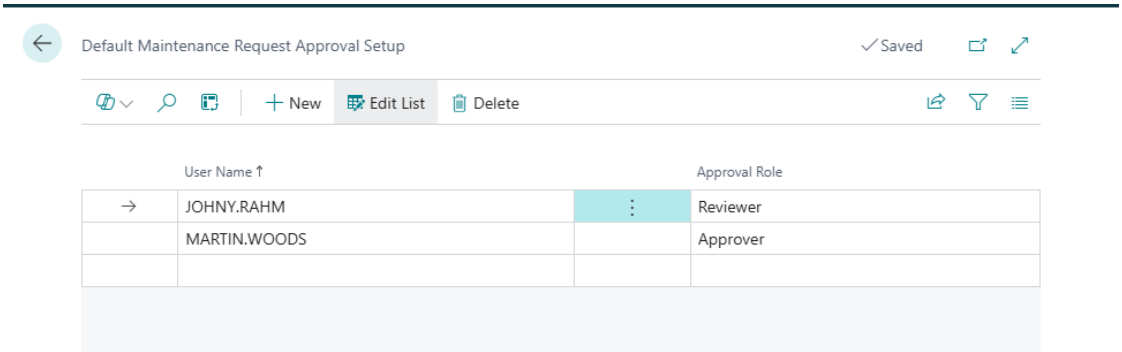


DBC-2963 Define maintenance request approvers

On the **Maintenance Request Setup**, you can create the workflow template for the approval of requests.

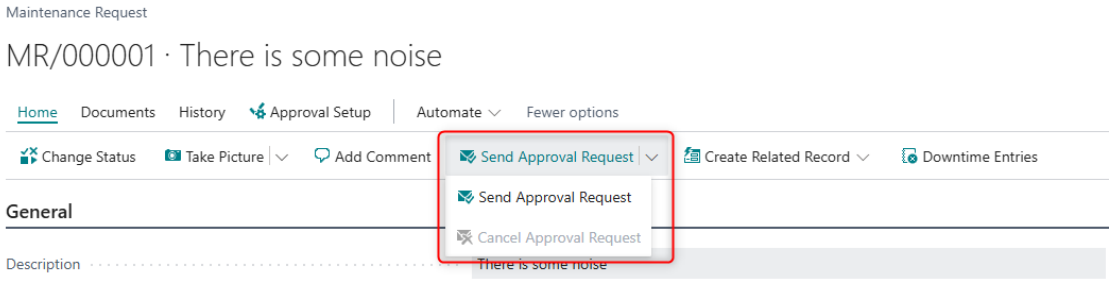


You can also decide on the **Approver Role** for the Maintenance Request



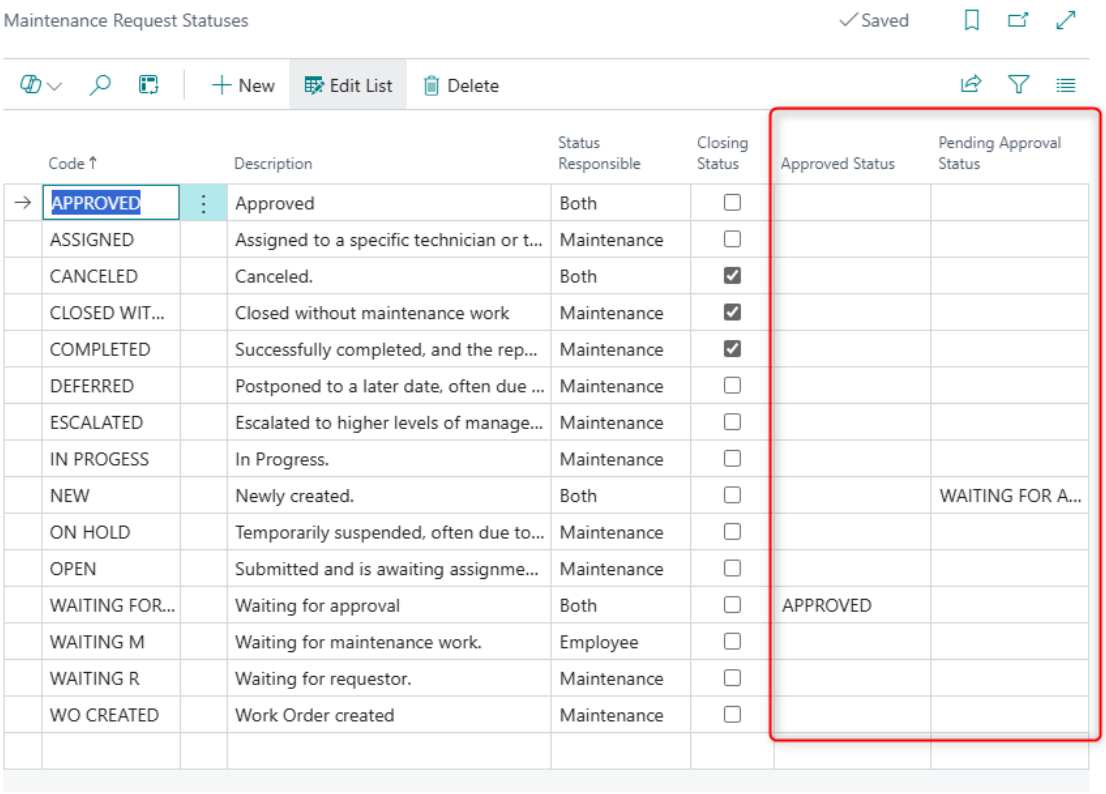
DBC-2118 Maintenance Request workflow setup

You can send the **Maintenance Requests** for approval:



When the request is sent for approval, the data on the document cannot be changed.

You can also select the Status during the approval and after the document is approved.



Code	Description	Status Responsible	Closing Status	Approved Status	Pending Approval Status
APPROVED	Approved	Both	☐		
ASSIGNED	Assigned to a specific technician or t...	Maintenance	☐		
CANCELED	Canceled.	Both	☑		
CLOSED WIT...	Closed without maintenance work	Maintenance	☑		
COMPLETED	Successfully completed, and the rep...	Maintenance	☑		
DEFERRED	Postponed to a later date, often due ...	Maintenance	☐		
ESCALATED	Escalated to higher levels of manage...	Maintenance	☐		
IN PROGESS	In Progress.	Maintenance	☐		
NEW	Newly created.	Both	☐		WAITING FOR A...
ON HOLD	Temporarily suspended, often due to...	Maintenance	☐		
OPEN	Submitted and is awaiting assignme...	Maintenance	☐		
WAITING FOR...	Waiting for approval	Both	☐	APPROVED	
WAITING M	Waiting for maintenance work.	Employee	☐		
WAITING R	Waiting for requestor.	Maintenance	☐		
WO CREATED	Work Order created	Maintenance	☐		