

Introduction

This document describes the services for a Dynaway Asset Management standard implementation. This service is intended for customers that see it is an advantage to have a start-up package for budgeting in the project. It can be combined with additional services from a partner or from Dynaway.

Specification of the delivery

A standard implementation for Dynaway EAM is estimated for 1 site, with an implementation period of 4-6 months.

Dynaway will provide a Senior Consultant with experience in implementing Asset Management for D365 for Finance and Operations®.

The parties have not conducted an analysis before entering into an agreement, and the description of the delivery is therefore considered to be preliminary and intended to provide guidance of a general nature. A standard Asset Management implementation does not in all cases cover the effort required to have a successful implementation.

This implementation covers setup of a standard version of Asset Management but does not cover any customer specific adaptations.

In addition, travel time, travel expenses, meals and accommodation are not included.

Estimated standard Dynaway Asset Management implementation services

Dynaway EAM		
Quantity	Unit	Description
		1. Project initiation and planning.
8	Hours	An initial kick-off meeting including project creation and project plan based on Dynaway implementation methodology.
		2. Basis configuration and technical assistance.
16	Hours	Extended assistance for the installation of the Dynaway add-on modules. Best practice installation and technical configuration of Asset Management. Execution of D365FO data wizard. Configuration of Asset Management tables.
		3. Education and Set-up (4-day workshop including preparation, hand-outs and follow-up)
48	Hours	Preparation and execution of Asset Management training and education. The training and education consist of following subjects: Setup and use of Maintenance asset management Setup and use of functional locations Setup and use of assets Setup and use of counters, asset BOM and asset type default Setup and use of corrective maintenance Setup and use of requests

		<p>Setup and use of asset faults and maintenance downtime</p> <p>Setup and use of work order management Setup of work orders Setup and use of work order project setup</p> <p>Setup and use of preventive maintenance Setup of maintenance plans, rounds and use maintenance schedule and auto-create preventive work order</p> <p>Set up and use of work order job management Setup and use of job types and job type default Setup and use of work order job forecast and journals</p> <p>Work order planning Use of dispatch and automatic schedule</p> <p>Work order execution Register consumption and report feedback</p> <p>Maintenance review Data management</p>
		4. Maintenance process validation (4-day workshop including preparation, hand-outs and follow-up)
48	Hours	<p>Going through following maintenance processes to validate if business requirements are solved by standard functionality:</p> <p>Maintenance asset management processes Preventive maintenance processes Corrective maintenance processes Maintenance planning processes Maintenance scheduling processes Work order execution processes</p> <p>The outcome of this is a configuration documents (possible a gap-fit document)</p>
		5. Conference room pilot (4-day workshop including preparation, hand-outs and follow-up)
48	Hours	<p>End-to-end user-acceptance-test and final maintenance process validation before go-live</p> <p>The output of this may be a more UAT's.</p>
80	Hours	<p>6. Online sessions and on-going implementation support. <i>Estimated ½ day per week for 20 weeks.</i></p>
16	Hours	<p>7. Go-live support <i>Estimated ½ day per week for 4 weeks</i></p>

		Remote support during the initial weeks of go-live.
16	Hours	8. Project Delivery Project reporting, coordination, and meetings.
		9. Post-Go-Live
20	Hours	Post Go-Live Workshop End of hypercare Review of experiences, issues and education Implementation review Handover to Customer Care
Total	300 hours.	