

## Introduction

This document describes the services for a Dynaway Asset Management standard implementation. This service is intended for customers that see it is an advantage to have a start-up package for budgeting in the project. It can be combined with additional services from a partner or from Dynaway.

## Specification of the delivery

A standard implementation for Dynaway EAM is estimated for 1 site, with an implementation period of 4-6 months.

Dynaway will provide a Senior Consultant with experience in implementing Asset Management for D365 for Finance and Operations®.

The parties have not conducted an analysis before entering into an agreement, and the description of the delivery is therefore considered to be preliminary and intended to provide guidance of a general nature. A standard Asset Management implementation does not in all cases cover the effort required to have a successful implementation.

This implementation covers setup of a standard version of Asset Management but does not cover any customer specific adaptations.

In addition, travel time, travel expenses, meals and accommodation are not included.

## Estimated standard Dynaway EAM implementation services

Dynaway EAM			USD	
Quantity	Unit	Description	Price per unit	Total price
		<b>1. Project initiation and planning.</b>		
8	Hours	An initial kick-off meeting including project creation and project plan based on Dynaway implementation methodology.	240	1,920
		<b>2. Basis configuration and technical assistance.</b>		
16	Hours	Extended assistance for the installation of the Dynaway add-on modules.  Best practice installation and technical configuration of Asset Management.  Execution of D365FO data wizard.  Configuration of Asset Management tables.	240	3,840
		<b>3. Education and Set-up (4-day workshop including preparation, hand-outs and follow-up)</b>		
48	Hours	Preparation and execution of Asset Management training and education. The training and education consist of following subjects:	240	34,560

		<p><b>Setup and use of Maintenance asset management</b>  Setup and use of functional locations  Setup and use of assets  Setup and use of counters, asset BOM and asset type default</p> <p><b>Setup and use of corrective maintenance</b>  Setup and use of requests  Setup and use of asset faults and maintenance downtime</p> <p><b>Setup and use of work order management</b>  Setup of work orders  Setup and use of work order project setup</p> <p><b>Setup and use of preventive maintenance</b>  Setup of maintenance plans, rounds and use maintenance schedule and auto-create preventive work order</p> <p><b>Set up and use of work order job management</b>  Setup and use of job types and job type default  Setup and use of work order job forecast and journals</p> <p><b>Work order planning</b>  Use of dispatch and automatic schedule</p> <p><b>Work order execution</b>  Register consumption and report feedback</p> <p><b>Maintenance review</b>  Data management</p>		
		<b>4. Maintenance process validation (4-day workshop including preparation, hand-outs and follow-up)</b>		
48	Hours	<p>Going through following maintenance processes to validate if business requirements are solved by standard functionality:</p> <p>Maintenance asset management processes  Preventive maintenance processes  Corrective maintenance processes</p>		

		Maintenance planning processes Maintenance scheduling processes Work order execution processes  The outcome of this is a configuration documents (possible a gap-fit document)		
		<b>5. Conference room pilot (4-day workshop including preparation, hand-outs and follow-up)</b>		
48	Hours	End-to-end user-acceptance-test and final maintenance process validation before go-live  The output of this may be a more UAT's.		
80	Hours	<b>6. Online sessions and on-going implementation support.</b> <i>Estimated ½ day per week for 20 weeks.</i>	240	19,200
16	Hours	<b>7. Go-live support</b> <i>Estimated ½ day per week for 4 weeks</i>  Remote support during the initial weeks of go-live.	240	3,840
16	Hours	<b>8. Project Delivery</b>  Project reporting, coordination, and meetings.	240	3,840
		<b>9. Post-Go-Live</b>		
20	Hours	Post Go-Live Workshop End of hypercare Review of experiences, issues and education Implementation review Handover to Customer Care	240	4,800
<b>300 Hours - Total investment in USD</b>				<b>72,000</b>